**SANDRA D. HAYES RN, BSN**

P.O. Box 3027 Desoto, Texas 75123 | 972-974-5727 | Johnm.bendy@gmail.com

# OBJECTIVE:

# Case Manager’s position within your organization

# EDUCATION:

Texas Woman’s University | Bachelor of Science Nursing |2000

Dallas County Community College | Associated of Arts & Science |1995

# EXPERIENCE:

* 9 Years of Acute Care Nurse Case Management ***(current)***
* 10 Years of Clinical Experience: Intensive Care & Medical Surgical
* 10 Years of LTAC Experience (Texas Specialty, Select, Life Care & Kindred)
* Management/Leadership roles: Dir of Case Management, Assistant Dir of Nursing

Nursing Supervisor & Charge Nurse

* Software Experience: Epic, Medi-tech, Interqual (IQ), Milliman, All Scripts & Curaspan,

# WORK HISTORY:

**Medical City Dallas** |**7777** Forest Ln, Dallas, TX | ***(current)*** - 2/2017

Position: Case Manager:

* Discharge planning, patient population critical units; [CVICU, MICU & SICU]

**Charlton Methodist Medical Center** | 3500 W. Wheatland Rd Dallas, TX | 10/2011-7/2018

Position: Case Manager

Previous Position: Community Base Case Manager

* Discharge planning
* Utilization Review
* Facilitated and created discharge interventions for preventable readmissions
* Educated hospital staff on interventions and goals for readmission program

**Parkland Hospital |** 5200 Harry Hines Blvd, Dallas, TX **|** 2000-2001 & 2015-2016

Position: PRN Case manager/Float

Previous: Staff Nurse ICU/MICU

* Discharge planning & utilization review
* Staff Nurse, I interned and worked in Medical Intensive Care

**William P. Clements |** 6201 Harry Hines Blvd, Dallas, TX | 5/2008-2/2012

Position: Case Manager

* Discharge planning & utilization review

Patient population [Heart Failure, Heart & Lung Transplants,

Cardiac Surgeries & LVAD’s