tiffany chandler

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Summary

Seeking an opportunity with a progressively growing company where my experience and skills would contribute to enhancing an organization and allow for advancement. Committed leader with soft skills to be an effective people leader. Able to adapt to various cultures, maintain a high level of proficiency and performance as well as champion continuous improvement.

Skills

Distribution leadership, Shipping Process manager, data entry, customer service, forklift operator, quality assurance, experienced with voice picking processes, inventory control, Micros, Microsoft word, Microsoft excel, problem- analysis and resolution, Employee Engagement

Work Experience

Warehouse Supervisor 1/2017 to current

Northern Tool and Equipment Arlington, TX

* Train/develop/mentor/motivate a cohesive team, continually ensuring high service and product quality by monitoring team member performance and accountability.
* Collaborating with inter department Supervisors to deliver quality customer service and cost savings
* Optimization of order fulfillment processes and team contribution through in the moment feedback/coaching and performance evaluation.
* Continuously reviewing volume and staffing to achieve DC performance goals.

Warehouse Lead 09/2012 to 01/2017

Northern Tool and Equipment Arlington, TX

* Conduct daily start up meeting at beginning of shift for assignments, expectations and goals for the department.
* Responsible for 10 - 20 direct reports, monitoring daily performance standards and report areas of need to supervisor
* Responsible for on-boarding new associates in assigned job functions
* Perform warehouse maintenance, inventory checks and resolving location discrepancies to increase picker productivity.

Warehouse Lead 08/2010 to 09/2012

UTI Logistics Dallas, TX

* Plan, monitor, appraise, coach and counsel staff activities.
* Conducts training, enforce systems, policies and procedures
* Run, reallocate, and release waves
* Help with employee engagement

Education and Training

Please advise – Waxahachie High School 5/2001