**Denisha Moore**

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**EMPLOYMENT:**

Metro Care Services Dallas, Texas

Service Coordinator 10/2019-

* Meeting with developmentally disabled/ intellectual disabled/mental health individuals at their homes, psychiatric hospitals, and nursing facilities completing PASRR evaluation to determine if the individual qualifies for case management, therapy, psycho social rehabilitative services, day habilitative services, psychiatric evaluations, and individual skills training services etc.
* Making recommendations for and explaining services to customers, based on their needs.
* Utilization at Texas mental health portal (TMHP state portal).
* Meeting with developmentally disabled service providers to learn their services to arrange services for individuals, to advocate for individuals, and to determine new issues and interventions.
* Attend and scheduling quarterly meetings to ensure the individuals needs are met.

Kansas City Public Schools Success Academy at Anderson Kansas City, MO

High School Social Worker 8/2016-05/2018

* Provide brief solution focused clinical interventions, conflict resolution and brokerage services to students, families and teachers
* Preform services with parents as an integral part of the task of helping students, to increase the parents understanding, their constructive participation in resolving their child’s problems
* Connect students and families with community resources providing referrals to all agencies
* Monitor and work with homeless students
* Assist unaccompanied youth in finding housing, food and additional social services
* Participate as a member of school treatment team

Jackson County Children’s Division Kansas City, MO

Children’s Service Worker 08/2015-8/2016

* Delivers and coordinates protective services involving neglect, abuse, or exploited children, foster care, parent services, and adoptions
* Records initial and ongoing case activity, maintains case records, and prepares all required reports
* Evaluates children’s needs and eligibility for social services through personal and collateral interviews
* Cooperates with other agencies In serving children and families
* Evaluates the necessity for and facilitates placement of children away from their family home into temporary foster care, or other placements.
* Provides support to foster parents and case works services to biological parents in an effort to return the child to the family home
* Receive referrals from juvenile courts, Family Support Division staff, or other professionals or private individuals in the community for protection and care of neglected, abused, or exploited children
* Conducts extensive field work including traveling to client homes, hospital, alternative placements, court, and transportation of children

Kvc Prairie Ridge Hospital Kansas City, KS

Counselor 10/2014-11/2016

* Provided discipline in an appropriate manner which is consistent with agency’s policies/procedures
* Models positive behavior and effective problem solving techniques
* Organizes and assist with structured group activities
* Documents relevant information on each patient regarding behavior and interactions responsible for keeping the unit safe, clean and orderly
* Completed required documentation per policy and procedures
* provides patient transportation to visits and other appointments as needed and directed
* Provides crisis interventions and initiates emergency response plan when necessary
* Completed variance occurrence reports per policy and procedures
* Monitor patients phone calls and visitations as required
* Supervise and assist patients with activities of daily living skills

Swope Park Health Services Kansas City, MO

Community Support Specialist/ Case Worker 02/2014- 10/2014

* Participating in the development of revision of a Person Centered Individualized Treatment Plan
* Providing individual assistance too persons in accessing needed mental health services including accompanying individuals to appointments to address medical or other health needs
* Providing individual assistance to individuals/families in accessing a variety of public services including financial and medical assistance and housing, including assistance on an emergency basis and directly helping to meet needs for food, shelter and clothing
* Training, coaching and supporting in daily living skills, including housekeeping or daily chores, cooking, personal grooming, accessing transportation, keeping a budget, paying bills, functioning at work and in the classroom and initiating and maintaining an independent residence or maintain residence in a family setting
* Monitoring the individual’s participation and progress in organized treatment programs to assure the planned provision of service according to the individual’s treatment plan

Palm Beach School for Autism Lake Worth, FL

Assistant Teacher 05/2013-11/2013

* Work with individual and/or small groups of students to provide intervention or enrichment activities assigned by the teacher.
* Assist the teacher in implementing special strategies for reinforcing material or skills based on the needs of individual students.
* Assist the teacher in implementing and documenting special strategies to address behavioral needs of individual students.
* Serve as the chief source of information and help to any substitute teacher assigned in the absence of the regular teacher.

Blue River Rehabilitation Center Kansas City, MO

Assistant Activity Director 12/2012-5/2013

* Conducted & kept records of daily activities for residents;
* Coordinated residential meetings to improve quality of care;
* Filed and maintained resident records;
* In charge of scheduling for staff;
* Ran errands for residents;
* Kept up with holiday decorations around facility.

**EDUCATION:**

Lincoln University, Jefferson City, MO

Bachelor’s Degree in Social Work 8/2008-12/2012

**VOLUNTEER ORGANIZATIONS:**

Salvation Army 9/2009-01/2010

**INTERNSHIPS:**

SSM Hospice Jefferson City, MO

12/2011-12/2012

* Assisted terminally ill patients in their home with tasks such as sitting, errands, cooking, reading, writing & companionship;
* Demonstrated support during client bereavement process;
* In charge of filing client information;
* Facilitated communication between clients and staff;
* Coordinated community resources.
* **SKILLS**: Proficient in Microsoft Word, Excel and PowerPoint, types 50 words per minute.