**NATALIE FOLEY**

**.** Dallas, TX**.** (817) 204-8820

**Foley.nikki2@gmail.com**

**CUSTOMER SERVICE REPRESENTATIVE**

5 years of providing excellent customer service to internal and external customers in person and via telephone

**EMPLOYMENT HISTORY:**

TJ MAXX  **Dallas, TX**

**SALES ASSOCIATE** 09/18- Present

* Generate sales leads by offering and explaining the benefits of obtaining a TJX Rewards card
* Identify customers’ needs by cross selling products and goods to meet their satisfaction
* Exercised my problem solving skills by assisting customers with various purchases
* Utilized my organization and time management skills by assisting with recovery of the store at the end of business

A&A  **Dallas, TX**

**CUSTOMER SEREVICE** 07/17- 07/18

* Provided customer services to inbound as well outbound customers
* Identify customers’ needs by cross selling products and goods to meet their satisfaction

Ross  **Garland, TX**

**CUSTOMER SERVICE** 11/15-07/17

* Engaged customer to meet or exceed their satisfaction
* Handled large sums of money

University of Texas/Dallas **Richardson, TX**

**ENVIRONMENT SERVICES** 01/12-11/15

* Maintained the cleanliness of the classrooms, offices and buildings

**EDUCATION:**

**Samuel High School**                                        **Dallas, TX**

Diploma Received: 2006