

**Lytanyoun D. Wallace, RN**

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**PROFESSIONAL SUMMARY**

Compassionate Registered Nurse that’s highly motivated with over 12 years of experience in healthcare. Talent for adapting skills, acquiring knowledge to thrive in various roles, and providing exceptional care to diverse patient populations. Dedicated to quality control, ensuring all work is performed to exceed standards, and personnel are trained efficiently and effectively, according to company policies.

**PROFESSIONAL SKILLS**

* Microsoft Office
* HIPPA Compliant
* Point Click Care
* Epic Systems software
* Personnel/Time Management
* Quality Control
* CPR/CPI Certification
* Meditech software

**PROFESSIONAL EXPERIENCE**

**UHS**

*Director of Adult Services*

*June 2019-Present*

* Provide direction and leadership to House Supervisors, RN, LVN, MHT in a manner consistent with philosophy and objectives of the hospital within the framework of policy and procedure along with Texas Administrative Code.
* Assist ADON with patient flow and staff productivity and promote a climate of effective performance.
* Assist and direct smooth and orderly admission into the hospital
* Assist with scheduling staff and provide task assignment and accountability necessary to complete all duties related to their shift
* Knowledge of EMTALA, HIPPA, TJC standards
* Conduct recruitment, hiring and training of personnel.
* Develop and implement health care related training that assures the best possible delivery of health-related supports and services
* Intervene in crisis situations and investigate incidents
* Assist with incident investigations, reassess any involved parties, follow up on documentation and create as well as implement plans of correction as required.
* Provide care to assigned patient population in accordance with the current state of Texas Nurse Practice Act, established protocols, multidisciplinary plan of care, and clinical area specific standards.
* Monitor medical records for appropriate documentation of car and effectiveness of nursing functions as assigned
* Monitor patient acuity and address staffing needs as required within each unit.

**Regency Transitional Care**

*Weekend Supervisor*

*January 2019-Present*

* Provide direction & guidance to licensed nurses & CNAs
* Assist in scheduling & filling in vacancies
* Must be able to assist in the assessment of patients to prevent rehospitalizations
* Perform rounds to ensure provision of care is provided to residents
* Reviews- admits & readmits & D/C medical records reviews.
* Ensures follow-up to incidents/accidents is completed to ensure appropriate intervention is in place
* Ensures newly identified infections meet appropriate criteria for infection
* Care plans as indicated
* Ensure new meds order & admission what meds were sent from pharmacy
* Ensures EMAR, ETAR & POC documentation is complete
* Inservice staff as needed
* Meet and Greet new admits, be available to problem solve any issues or concerns from patients and/or families
* Assure attending physicians are given support by nursing personnel, helps with hospital transfers, incident reports, calling physicians and families for changes in conditions etc.

**SAS Healthcare**

*Assistant Chief Nursing Officer*

*June 2018-Jan 2019*

* Interim CNO
* Ensuring coordinated delivery of patient care in accordance with the established standards of care, mental health practice and hospital policy, goals and objectives.
* Implement the unit policies and procedures and act as a resource to staff.
* Responsible for unit compliance with JCAHO, HCFA, state and regulatory standards and patient rights standards.
* Responsible for Infection Control surveillance to include Diabetic monitoring and facilitating Infection Control Hand Hygiene committee.
* Participate in performance improvement activities and is responsible for the effectiveness of the unit quality improvement program
* Monitor medical records for appropriate documentation of care and effectiveness and assure completion of night audit deficiencies.
* Collaborate with case management to ensure patients receive timely quality care.
* Chair the nurse staffing committee to help improve the safety of the hospital and ensure accurately recording and recordkeeping of meeting minutes
* Facilitate the monthly Nurse Managers meeting and compile meeting minutes for recordkeeping purposes.
* Report monthly PI and NPS Goals data to the CNO and CEO.
* Effectively complete assigned rotation as Administrator on Call (AOC)
* Assist with recruitment and Interviewing potential staff including directing New Hire Orientation and training
* Supervision of staff schedule to ensure compliance with hospital staffing grid.
* New Hire Orientation IC, S/R, Nurse Waive testing, Nurse forms.

**Vitas Healthcare, Fort Worth, Tx**

*Case Manager*

*January 2018 - June 2018*

* Complete initial, comprehensive and ongoing assessment of patient and family to determine hospice needs
* Provide a complete physical assessment and history of current and previous illnesses
* Provide direct nursing care to residents, in compliance with Nurse Practice Act, and federal, state and local laws
* Counsel the patient and family in meeting nursing and related needs
* Assesses and evaluate patient’s status by writing and initiating plan of care, regularly re-evaluating patient and family/caregiver needs, and making necessary revisions to the plan
* Provide clinical direction to HHA/LVNs to ensure quality and continuity of service provided
* Facilitates staff, patient, and family decision making by providing educational resources.

**Alpha Omega Hospice, Hurst, Tx**

*Hospice RN, on call nurse,triage*

*May 2017-April 2018*

* Provide clinical assessment and intervention utilizing the nursing process, palliative care guide, and Triage protocol
* Serves as the patient and family advocate by communicating with the attending physicians, long term care facility staff, case managers, and others as necessary. Provide collaboration with LPN/LVN
* Coordinates all services delivery after hours including patient and family education, dispatching of interdisciplinary visits, and coordination of service with external vendors and resources as needed
* Provide bereavement support to families
* Documents interactions with patients, families, contacts, vendors in the patient record to include the assessment, plan of care, caller agreement to the plan, any actions and interventions and the resolution of each patient/family interaction.
* Reviews all entries in the record made by LPN/LVN’s and patient care coordinators and ensures compliance with documentation standards

**North Metro Medical Center, Jacksonville, AR**

*Nurse Manager Geriatric-Psychiatry Services (Transitions) March 2016-Dec2016*

* MDS, care planning, participation in Performance Improvement and Infection control where indicated;
* Manage nursing staff through appropriate hiring, training, evaluation, assignment, and delegation of duties, within budget and resident census guidelines.
* Review and ensure proper resident charting and procedure documentation.
* Develop and implement resident care plans, in coordination with physician, medical director, nursing staff, and outside consultants
* Ensure appropriate equipment, supplies, and resources are available to staff on a timely basis
* Supervise CNA and staffing as appropriate for hospital needs.
* Responsible for assessing, planning, implementing, and evaluating nursing care to geriatric patients by distinguishing between physiologically and psychologically based disorders and diagnose appropriately*.*
* Direct, supervise and evaluate work activities of medical, nursing, technical, clerical, service, maintenance, and other staff.
* Develop and implement organizational policies and procedures for the facility or medical unit.
* Establish work schedules and assignments for staff, according to workload, space, patient care and equipment availability.
* Direct or conduct recruitment, hiring and training of personnel.
* Maintain awareness of The Joint Commission standards, accreditation, certification, measurement, government regulations, health insurance changes, and financing options.
* Maintain communication between governing boards, medical staff, and department heads by attending board meetings and coordinating interdepartmental functioning.
* Monitor the use of diagnostic services, inpatient beds, facilities, and staff to ensure effective use of resources and assess the need for additional staff, equipment, and services.
* Consult with psychiatric doctor and other professionals when unusual or complex cases are encountered.
* Collaborate with interdisciplinary team members, including psychiatrists, social worker, and nursing staff, to develop, implement, and evaluate treatment plans.

**Gifted Healthcare Nursing Agency Little Rock, AR**

*Registered Nurse October 2015- June 2017*

* Provided safe, high quality and comprehensive nursing care to assigned patients, families and caregivers; coordinates development and revision of the patients Plan of Care.
* Maintained up-to-date patient records so that problems, plans, actions, and goals are accurately and clearly stated and changes are reflected as they occur.
* Initiated communication with the attending physician and other community resources to report changes and coordinate optimal care and use of resources for assigned patients; maintained strict level of confidentiality at all times.
* Accepted direction and followed instructions from supervisor/attending physician; seeking additional information as needed; worked with minimal supervision.
* Monitored all aspects of patient care, including diet and physical activity;
* Assigned “charge nurse” on several occasions; observe nurses and visit patients to ensure proper nursing care.
* Ordered, interpreted, and evaluated diagnostic tests to identify and assess patient's condition.
* Assisted in the admission process as requested
* Assignments include: LTAC, LTC facility, Hospital, Med Surgical units, Ortho Rehab Residential and post-surgical
* LTC assignments to include staff on the floor and weekend RN supervisor.
* Skills include but not limited to taking care of Renal failure patients, ventilator patients, Dialysis, complex wound care, muliti IV med and transfusions, peg tube care nutrition and administration, medication administration via IV, central line, port and peripherally inserted central catheter, post-surgical patients; total knee arthroplasty, total hip arthroplasty, and coronary artery bypass graft, tracheotomy patients, sickle cell patients, blood transfusions, total care patients, colostomy and urostomy care, paraplegic and quadaplegic care.

**Arkansas Hospice, Little Rock, AR**

*Case Management/Registered Nurse*

*June 2014 - July 2016*

* Oversaw and participated in the provision of appropriate clinical interventions and support to an assigned caseload of hospice patients.
* Collaborated with the hospice physician, provides patient care which emphasizes the relief of pain and physical discomfort which may accompany a life threatening illness.
* Reviewed documentation of staff as directed; assures documentation is complete, accurate, and timely according to organizational policies and practice standards.
* Monitored pain and symptom control to assure optimal patient comfort.
* Updated the Plan of Care on an ongoing basis keeping other team members current regarding the progress of the patient’s physical status and any changing needs for care.
* Provided education on hospice and hospice services for patients and families.
* Assisted Area Manager duties when needed.

**Little Rock Job Corps, Little Rock, AR**

*Licensed Practical Nurse/ CNA Instructor*

*October 2013– May 2014*

* Observed patients, charted and reported changes in patients' conditions, such as adverse reactions to medication or treatment, and taking any necessary action.
* Set up equipment and prepare medical treatment rooms.
* Applied compresses and/or ice bags to areas of irritation.
* Answered patients' calls and determine how to assist them.
* Documented or otherwise reported observations of patient behavior, complaints, or physical symptoms.
* Initiated, facilitated, and moderated classroom discussions in health education; i.e. HIV/AID, STDs, and blood borne pathogens.

**Arkansas Juvenile Assessment and Treatment Center, Alexander, AR**

*Licensed Practical Nurse/Health Education Instructor*

*July 2009 – November 2015*

* Planned and executed medical care programs to aid in the mental and physical growth and development of children and adolescents.
* Made appointments, kept records, and performed other clerical duties in doctors' offices or clinics
* Administered prescribed medications and started intravenous fluids, noting times and amounts on patients' charts.
* Explained procedures, discussed test results and prescribed treatments with patients and parents or guardians.
* Examined patients or order, perform, and interpret diagnostic tests to obtain information on medical condition and determine diagnosis.
* Appointed weekend supervisor and routinely taught classes in health education.

**EDUCATION AND TRAINING**

**Career Technical College, Monroe, LA** *Sep 2003*

*Licensed Massage Therapist*

**National Park Community College, Hot Springs, AR**

*Practical Nursing Technical Certificate Jun 2009*

**College of the Ouachitas, Malvern, AR**

*Associate of Applied Science, Registered Nurse May 2014*

**Western Governors University**

*Masters of Nursing Leadership*

**REFERENCES**

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