**Lydia Mainya**

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Professional Summary

A Health Informatic graduate, who is fascinated by the endless possibility that technology and data can provide in healthcare. Over 10 years of experience providing support and excellent consumer experience to patients, multidisciplinary clinical teams and third-party consumers. Acknowledged as a strong leader who exceeds both client and company expectations.

Education

**Texas Woman’s University,** Denton, TX |

Bachelor of Science in Health Informatics, Clinical Applications

Certified Nursing Assistant, 2005- 2011

Experience

**Texas Health Resources,** Arlington, Tx   
**Data Integrity Specialist,** July 2018 – Present  
Responsible for maintaining the accuracy and integrity of the electronic master patient index (EMPI) and the overall medical record in the largest hospital systems in North Texas. This requires monitoring, investigating, correcting, merging duplicate medical record numbers, resolving patient overlays, and collaborating with multidisciplinary teams. Also, testing and troubleshooting issues within applications and address EHR integrations issues.

* Assisted with new EHR implementation and provided Go-Live Support
* Initiated Lean Six Sigma Project to increase department morale among emote-workers

**JPS Health Network,** Fort Worth, Tx   
**Enrollment and Eligibility Specialist**, December 2016- July 2018  
Acquired third party coverage for patients have no other means of payment. Ensured that all payment possibilities were exhausted by verifying income and possible insurance coverage or eligibility for other programs. Approved patients for hospital charity program, Marketplace, and other County, State and/or Federal assistance programs.

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**JPS Health Network,** Fort Worth, Tx

**Patient Access Representative**, April 2015– December 2016  
Registered patients who were accessing services at JPS Health Network with emphasis on patient access/satisfaction, insurance/demographic verification and accuracy, and point of service collection, while maintaining confidentiality, professionalism and ethics continuously.

**Champion Services,** Mansfield, Tx

**Client Coordinator,** September 2013– April 2015  
Conducted monthly training classes using a variety of instructional techniques and completed agency field visits with home healthcare clients as scheduled on a weekly basis.

**Garden State Laboratory,** Hillside, NJ

Inorganic Lab Analyst, December 2011– July 2013  
Performed independent tests per SOPs, validated/certified methods and quality control procedures. Documented calculations and results on forms and in LIMS prior to deadline. Calibrated, maintained, and troubleshooted laboratory equipment.

**Visiting Angels,** Denton, TX

Certified Nursing Assistant, December 2008– October 2011  
Performs specified patient care activities and basic clerical tasks under the direction of a Registered Nurse

Skills

Business Intelligence/Visualization

Tableau, Power BI, QlikView

Data Analytics

Database Management

Electronic Health Record

EHR Implementation

EPIC, Cerner, CPSI, Invison Gold

Excel

Health Information Management

HIPPA

Meaningful Use

Medicare/Medicaid

SDLC

Programing

C++/ Java / SQL/ MySQL

Project Management

Six Sigma

Public Health

Patience Engagement

Research

Statistics

IBM SPSS, SAS

Telehealth/Telemedicine

UX/UI

Memberships & Certifications    
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