MD GAZI SALAH UDDIN

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Career Summary

Results-oriented software tester with more than 11 years of experience in ensuring the quality and reliability of software products. Proficient in various testing methodologies, including manual and automated testing. Demonstrated expertise in test planning, test case development, execution, and defect tracking. Skilled in identifying and documenting software defects, collaborating with cross-functional teams, and delivering high-quality software solutions. Committed to continuous learning and staying updated with the latest industry trends and technologies. Seeking opportunities to contribute to the success of a dynamic software development team.

Skills

Testing Methodologies	Manual Testing, Automated Testing
Test Management	Test Planning, Test Strategy, Test Estimation
Defect Tracking	Jira
Test Documentation	Test Plans, Test Cases, Test Reports
Agile Methodology	Kanban
API Testing	Postman
Performance Testing	JMeter
Test Automation	Selenium, Appium
Collaboration	Cross-Functional Communication, Stakeholder Engagement

Work Experience

Company: Computer Ease Limited

Position: Senior Support Manager (Jan 2023 - Present)

Support Manager (Jan 2017 – Dec 2022)

Assistant Support Manager (Mar 15 – Dec 16)

Assistant Support Engineer (Oct 2011 – Feb 2015)

- Conducted software testing and quality assurance activities to ensure high-quality software deliverables.
- Collaborated with development teams to capture client requirements and define software specifications.
- Demonstrated software features and functionality to clients through application demonstrations.
- Provided training sessions to clients and internal teams on software usage and best practices.

- Managed software implementation projects, ensuring successful installations and configurations.
- Resolved client issues through effective troubleshooting and providing timely solutions.
- Implemented rigorous testing methodologies to identify software defects and improve software quality.
- Collaborated with cross-functional teams to enhance software quality and improve user experience.

Education and Certifications

Education

Degree/Certification	Institution	Year	Grade/Result
MBS in Accounting	National University (Dhaka College)	2011	2nd Div
BBS in Accounting	National University	2010	2nd Div
HSC in Business Studies	Rangpur Police Line School and College	2005	3.80
SSC in Business Studies	Polashbari S. M. Pilot High School, Gaibandha	2003	3.25

Certifications

Course on Software Testing & QA	BASIS Institute of Technology & Management (BITM)	2023	Pass
PGD in Project Management	Academy of Business Professionals (ABP)	2020	Pass
PGD in Financial Management	Bangladesh Institute of Management	2015	Pass
Online Course Udemy: Software Testing Masterclass (2021) - From Novice to Expert			

Additional Skills

- Programming Languages: Java (Basic proficiency)
- Working platform: C#, ASP.NET, Angular
- Database Management: MS SQL Server (Mid-level expertise)
- Source Code Management: Git, GitHub, SVN