GANESH B

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Experienced in Maintaining business critical applications in SQL server that requires constant monitoring and faster resolution, recently transitioned into front-end development. Recently certified in front-end development (HTML, CSS, JavaScript, React). Strong problem-solving skills and a passion for building responsive, user-friendly web applications. Eager to combine backend experience with front-end skills to create seamless digital solutions."

EDUCATION:

Rajalakshmi Engineering College, Chennai, India.   August 2017-May 2021
Bachelor of Engineering in electrical and electronics Engineering.

Ramakrishna Vidyalaya Matric Higher Secondary School, Villupuram   June 2016-April 2017
English, Biology, Physics, Chemistry, and Mathematics (HSLC) - 79.1%

Ramakrishna Vidyalaya Matric Higher Secondary School, Villupuram   June 2014-April 2015
SSLC - 95.2%

EXPERIENCE:

Support Executive, Tata Consultancy Service, Chennai, India.   December 2021- June 2023

- Handled user queries related to reports, daily job schedules/Database management and providing the solutions within the specified SLAS.
- Hands on experience in performing COB tests, Production releases, Weekend and Month end activities.
- Led calls with relevant stakeholders to provide solutions to business requirements. Good knowledge in SQL database and in writing queries.
- Creating Complex reports using MS excel for Business Intelligence.
- Good understanding of Software Development Lifecycle.
- Part of employee engagement activities- Health initiatives and Team celebrations.
- Effective collaboration with cross-functional teams, providing technical expertise, and communicating complex technical concepts to non-technical stakeholders.
- Proficient in working with databases and distributed data storage solutions.

PROJECTS:

Vibration Activated Smart CRO Probe:
        Developed a low-cost, energy-saving circuit for optimizing CRO usage in labs and workshops by integrating a vibration sensor to automatically power down the CRO when idle. This project aimed to reduce energy consumption and device wear by minimizing unnecessary operation times.

CERTIFICATIONS:

- **Robotics and industrial automation** by MSME.
- **Advance Python Concepts** by Cadd Centre.
- **Front End Development** by KGISL Micro College.

TECHNICAL SKILLS:

- React and React Hooks, Java script and Bootstrap.
- Advanced React and Redux, React.js, JavaScript, CSS and HTML.
- Hands on experience in developing and optimizing user interface components.
- Incident Management, Problem Resolution, Application Support, ITIL Framework.
- Change Management, Root Cause Analysis, Performance Monitoring, Database Management.
- SLA Adherence Automation tools (Autosys, App Dynamics).

SOFT SKILLS:

- **Interpersonal Communication** Negotiation and Decision-Making skills
- **Visualization & Presentation skills**
  Deliver engaging and persuasive presentations
- **Eloquent Speaking**
  Content Writing and Creative thinking
- **Team Leadership**
  Adaptability and Time Management

VOLUNTEERING EXPERIENCE:

As a member of an NGO named "Make a Difference (MAD)" and NSS (National Service Scheme), I have successfully raised money to supply orphanages with food and necessities, taken "personality development" classes for them on weekends, and volunteered at numerous blood donation camps, serving both as organizer and blood donor.