Graham Burleigh

https://www.linkedin.com/in/gbburleigh/

EDUCATION

Northwestern University

Evanston, IL

Sep. 2018 - Jun. 2022

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EXPERIENCE

Stax Payments

Orlando, FL

Software Developer - Onboarding/Risk

Bachelor of Science, Computer Science

Jan 2023 - Pres

- **Dispute Resolution Revamp**: Led fullstack design of a new payment dispute feature, allowing users to directly monitor and manage inconclusive transactions
- \circ Registration Efficiency: Part of three-developer squad responsible for decreasing merchant application pend rates by more than 20%
- o PayPal Onboarding Rehaul: Co-led initiative to onboard 8000 merchants onto PayPal via API integration
- Deposit Reporting Accuracy: Co-led a complete redesign of Stax Pay's deposit report feature that made up 25% of all traffic on the site
- Fraud Detection & Mitigation: Implemented over 30 Datadog monitors to proactively identify suspicious activity and prevent fraud
- On-Call Service: Provided all-week round-the-clock support for incoming customer support requests, bug reports, and performance degradation

CardX Chicago, IL

Software Developer

Jun 2022 - Jan 2023

- Payments Infrastructure: Developed and implemented critical AWS infrastructure (Lambda & S3) to support various payment functionalities and platforms
- Third-Party Integrations: Designed and integrated third-party payment solutions like Mastercard's Click to Pay, onto which we onboarded more than 1000 merchants
- Scalable Recurring Billing: Optimized the recurring billing system for high scalability, ensuring efficient processing of thousands of daily transactions
- Exceptional Customer Support: Resolved over 100 client tickets within a year as an operations specialist, effectively troubleshooting and resolving bugs on the spot
- **DevOps and CICD**: Handled all aspects of ticket lifecycles from testing to deployment, making more than 150 unique releases across all of our repositories

RESEARCH AND PUBLICATIONS

- ACM AsiaCCS 2024: Decoding the MITRE Engenuity ATT&CK Enterprise Evaluation: An Analysis of EDR Performance in Real-World Environments
- DigitChecker: Validate and peek into card numbers before hitting the BIN network
- ScrapeLib: Open source Python library for scraping forum posts from freelancing sites and monitoring for censorship.
- MITREeval: Open source Python library for fetching and interpreting MITRE evaluation results to rank vendors and threat techniques in terms of effectiveness and efficiency.
- PeakURL: CLI utility for fetching network information from URLs such as HTTPs headers, DNS records, and root certificates.
- MarketCoin: Blockchain ecosystem featuring proof-of-work and consensus mechanics emulating popular cryptocurrencies.

Programming Skills

- Languages: Javascript, Typescript, Python, Bash, C/C++
- Web Frameworks: React.js, Vue.js, Sass, Flask
- Backend Stacks: Express.js, MySQL/PostgreSQL, Knex.js
- DevOps: AWS CDK (Lambda, S3, SQS, IAM) Auth0, Docker, Datadog
- Agile: Jira, Git, Bitbucket, Slack, Teams
- Environments and Testing: Node.js, Jest, Cypress, Conda