



A Samsung Electronics Company

The following is a **required checklist** that must be completed for every Prismview digital billboard. Please make sure you have this checklist available for every service call. Failure to complete checklist may result in non-payment of service invoice.

- **Arrival Onsite**

- Call Prismview Technical Support: **1-800-741-6721**
- Identify the outage and confirm actions to be taken with Prismview Technical Support

- **Required Troubleshoot**

- Contact Prismview Technical Support for any troubleshooting issues or problems that arise

- **Digital Display Maintenance (Check all of the following)**

- All fans are in working condition
 - All filters are properly installed and not clogged
 - To check filters for clogs hold the filter up to the sun. If you can see sunlight through the filter then the filter is still good.
 - Report any signs of water intrusion to Prismview Technical Support
 - Behind fans
 - Water marks on LED cards or on metal cabinet of the display
 - Corrosion or rust on any parts inside the digital display cabinet
 - Any holes or piercings on top of the digital display cabinet
- All vents are open and clear of any debris
- Proper pressure levels in the display
 - Proper Pressure Reading is .5 + .1
- Remote enclosure is clean and orderly
 - All connections are secured
 - A/C unit is blowing cold air
 - A/C unit filter is clear of debris