WHEN

* Frequently requested integration samples
* Frequently requested code examples
* Solutions to errors
* Temporary solutions to known bugs
* Step-by-step guidance through the implementation of a particular task
* General information about the products and/or .NET

TITLE

Intro

-State your thesis

-Indicate how the problem will be resolved

- Name any resources/tools/options/approaches that participate in the resolution

-List any aspects that the customer has to consider

Exposition

* step by step instructions
* provide hyperlinks

Conclusion

* Summarize
* ask for feedback