**Rory, Condition: Vaginal Dryness Test Scenarios**

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Version 1

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Product shall be accepted only if the expected outcomes listed below are seen.

**First Test Scenario:**Validate the Profile Creation Functionality

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| Test Case | Test Steps | Test Data | Expected Outcome |
| Create profile with valid email; with Firstname; With LastName; With valid password and with agreeing to terms and privacy. | 1. Go to <https://start.ro.co/rory/vaginal-dryness> 2. Enter email 3. Enter firstname 4. Enter lastname 5. Enter password 6. Check the box to agree to terms and privacy 7. Click the “Start My Visit” button | 1. Email: [onboarding@gmail.com](mailto:onboarding@gmail.com) 2. Firstname: Gbenga 3. Lastname: Omotayo 4. Password: Onboarding1 | User should successfully be directed to the Rory home page. |
| Attempt to create a profile with an **invalid (missing domain) email** while all other data are valid and entered. | 1. Go to <https://start.ro.co/rory/vaginal-dryness> 2. Enter email 3. Enter firstname 4. Enter lastname 5. Enter password 6. Check the box to agree to terms and privacy 7. Click the “Start My Visit” button | 1. Email: [onboarding2@](mailto:onboarding@gmail.com) 2. Firstname: Gbenga 3. Lastname: Omotayo 4. Password: Onboarding1 | A “Email format invalid” error is displayed under the email field. User is unable to be directed to the Rory home page. |
| Attempt to create a profile with **empty email field** while all other data are valid and entered. | 1. Go to <https://start.ro.co/rory/vaginal-dryness> 2. Leave the email field empty 3. Enter firstname 4. Enter lastname 5. Enter password 6. Check the box to agree to terms and privacy   Click the “Start My Visit” button | 1. Firstname: GbengaII 2. Lastname: OmotayoII 3. Password: Onboarding2 | A “Field required” error is displayed under the Email field. User is unable to be directed to the Rory home page. |
| Attempt to create a profile with **empty firstname field** while all other data are valid and entered. | 1. Go to <https://start.ro.co/rory/vaginal-dryness> 2. Enter email 3. Leave the firsname field empty 4. Enter lastname 5. Enter password 6. Check the box to agree to terms and privacy   Click the “Start My Visit” button | 1. Email: [onboarding3@](mailto:onboarding@gmail.com)gmail.com 2. Lastname: OmotayoIII 3. Password: Onboarding1 | A “Field required” error is displayed under the Firstname field. User is unable to be directed to the Rory home page. |
| Attempt to create a profile with **empty lastname** **field** while all other data are valid and entered. | 1. Go to <https://start.ro.co/rory/vaginal-dryness> 2. Enter email 3. Enter firstname 4. Leave the lastname field empty 5. Enter password 6. Check the box to agree to terms and privacy   Click the “Start My Visit” button | 1. Email: [onboarding4@gmail.com](mailto:onboarding4@gmail.com) 2. Firstname: Gbenga 3. Password: Onboarding1 | A “Field required” error is displayed under the Lastname field. User is unable to be directed to the Rory home page. |
| Attempt to create a profile with **empty password** **field** while all other data are valid and entered. | 1. Go to <https://start.ro.co/rory/vaginal-dryness> 2. Enter email 3. Enter firstname 4. Enter lastname 5. Leave the password field empty 6. Check the box to agree to terms and privacy   Click the “Start My Visit” button | 1. Email: [onboarding@gmail.com](mailto:onboarding@gmail.com) 2. Firstname: Gbenga 3. Lastname: Omotayo | A “Field required” error is displayed under the password field. User is unable to be directed to the Rory home page. |
| Attempt to create a profile with an **invalid password(no uppercase letter and number)** while all other data are valid and entered. | 1. Go to <https://start.ro.co/rory/vaginal-dryness> 2. Enter email 3. Enter firstname 4. Enter lastname 5. Enter a password with no uppercase, number or symbol 6. Check the box to agree to terms and privacy   Click the “Start My Visit” button | 1. Email: [onboarding@gmail.com](mailto:onboarding@gmail.com) 2. Firstname: Gbenga 3. Lastname: Omotayo 4. Password: onboarding | A “Password is not strong enough” error is displayed under the password field. There is no checkmark displayed in front of the “Include uppercase letters, numbers or symbols” instruction User is unable to be directed to the Rory home page. |
| Attempt to create a profile with an **invalid password (length is less than 8 characters)** while all other data are valid and entered. | 1. Go to <https://start.ro.co/rory/vaginal-dryness> 2. Enter email 3. Enter firstname 4. Enter lastname 5. Enter a password with characters less than 8 6. Check the box to agree to terms and privacy   Click the “Start My Visit” button | 1. Email: [onboarding@gmail.com](mailto:onboarding@gmail.com) 2. Firstname: Gbenga 3. Lastname: Omotayo 4. Password: Onboard | A “Password must be 8 characters or more” error is displayed under the password field. There is no checkmark displayed in front of the “Password must be at least 8 characters long” instruction User is unable to be directed to the Rory home page. |
| Attempt to create a profile with **the checkbox for terms and privacy is not checked (in other words: user do not agree to terms and privacy)** while all other data are valid and entered. | 1. Go to <https://start.ro.co/rory/vaginal-dryness> 2. Enter email 3. Enter firstname 4. Enter lastname 5. Enter password 6. Leave the box to agree to terms and privacy unchecked.   Click the “Start My Visit” button | 1. Email: [onboarding@gmail.com](mailto:onboarding@gmail.com) 2. Firstname: Gbenga 3. Lastname: Omotayo 4. Password: Onboarding1 | The color of the border line for terms and privacy checkbox turns red. User is unable to be directed to Rory home page. |

**Second Test Scenario:**Validate the “Help” button functionality.

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| Test Case | Test Steps | Test Data | Expected Outcome |
| Verify that the “Help?” button appears in the top right corner of the page and when clicked, the Support Windows pops up. | 1. Go to <https://start.ro.co/rory/vaginal-dryness> 2. Verify that the “Help?” button appears. 3. Click the Help button |  | The “Help?” button should appear on the top right corner of the page. When clicked, the support window should pop up. |

**Third Test Scenario:**Validate the “Support” button functionality.

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| Test Case | Test Steps | Test Data | Expected Outcome |
| Verify that the “Support” button appears in the bottom right corner of the page and when clicked, the Support Windows pops up. | 1. Go to <https://start.ro.co/rory/vaginal-dryness> 2. Verify that the “Support” button appears. 3. Click the Support Link |  | The “Support” button should appear on the bottom right corner of the page. When clicked, the support window should pop up. |

**Fourth Test Scenario:**Validate the Support window functionality.

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| Test Case | Test Steps | Test Data | Expected result |
| Verify that user can Search for articles in the Support window | 1. Type a term in the Support search box. 2. Search | Term: “Vaginal dryness” | At least one article on vaginal dryness should appear. |
| Verify that when the “Leave us a Message” button is clicked, functionality to send a message to Support appears. | 1. Click the Leave Us a Message button at the bottom of Support window. |  | The Leave Us a Message window appears with functionalities to leave a message to Support. |

**Fifth Test Scenario:**Verify the functionality for user to send a message to Support.

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| Test Case | Test Steps | Test Data | Expected result |
| Verify users can send a message to Support by entering all valid and required data | 1. Type in a valid email in the email field. 2. Type in the message in the “How can we help you” textarea. 3. Attach a file. 4. Click Send | 1. Email: [onboarding@gmail.com](mailto:onboarding@gmail.com) 2. Message: “This is to ask support how to configure my laptop.” | A message “Thanks for reaching out.  We'll get back to you soon.” A message acknowledging the sent success should appear |
| Verify user can’t send a message if **invalid email (no domain)** is typed in the Email address field. | 1. Type in an invalid email in the email field. 2. Type in the message in the “How can we help you” textarea. 3. Attach a file.   Click Send | 1. Email: [onboarding@](mailto:onboarding@gmail.com) 2. Message: “This is to ask support how to configure my laptop.” | A “Please enter a valid email address” error displays at the bottom of the email field. |
| Verify user can’t send a message if **there is no message typed** in the “how can we help you” textbox field. | 1. Type in a valid email in the email field. 2. Leave the “how can we help you” field empty 3. Attach a file.   Click Send | Email: [onboarding@](mailto:onboarding@gmail.com)gmail.com | A “please enter a value” error appears at the bottom of the “How can we help you” field. |
| Verify that user can attach up to 5 documents to the message | 1. Type in a valid email in the email field. 2. Type a message in the “How can we help you” textarea. 3. Attach 5 different files.   Click Send | 1. Email: [onboarding@](mailto:onboarding@gmail.com) 2. Message: “This is to ask support how to configure my laptop.” 3. 5 pdf files | A message “Thanks for reaching out.  We'll get back to you soon.” A message acknowledging the sent success should appear. |

**Fifth Test Scenario:**Verify that when the “terms” link is clicked, the “Terms of use” document opens.

**Sixth Test Scenario:**Verify that when the “Privacy policy” link is clicked, the “Privacy policy” document opens with content.

**Seventh Test Scenario:**Verify that when the “telehealth” link is clicked, the “Consent to telehealth” document opens with content.