# Gabriele Bettineschi

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## Education

**Bocconi University** 

Sep 2023 - Jun 2026

Mathematical and Computing Sciences for AI, BSc

Milan, Italy

GPA: 29.8/30. Coursework: Calculus I and II, Linear Algebra, Physics, Probability, C and Python, Algorithms, Economics.

Sant'Anna School of Advanced Studies

Oct 2021 - Sep 2022

Year-long merit program 'MeMo'. 200 students from all Italy.

Pisa, Italy

Liceo Camillo Golgi high school

Sep 2018 - Jun 2023

Sciences and Humanities, 5-year diploma.

Experience

Bending Spoons

Oct 2024 - present

Software Engineer Milan, Italy

Flip CX

Jul 2024 - Sep 2024 New York City, NY

AI Engineer and Data Scientist

Automated customer calls for businesses through a conversational voice bot.

- Architected and prototyped a semantic graph-based intent classifier leveraging BERT-like models and LLMs. Went from 0 to 1 on the classification of ambiguous utterances and drastically reduced misclassification.
- Built and deployed in 2 weeks a retrieval augmented generation system now handling effectively ~10% of all the calls.
- Extracted data from over 50,000 call transcripts to build a \$500k/year business case.
- Injected LLMs in the internal metrics pipeline to enhance measures and craft new ones.

Lead The Future Dec 2023 - Jul 2024

Backend Developer

• Developed and operated a Slack bot to streamline event organisation and marketing within a community of 1,500 STEM talents around the world.

Testate Podcast Nov 2021 - Jan 2024

Co-founder, director and speaker

- 2,700,000 views and 20,000 hours listened.
- Took care of branding, sourcing guests, conducting interviews, managing production, distribution, and marketing.
- Amongst the guests: Italy's best-known mathematician, a founder of a political party, and an MIT PhD student in ML.

#### Student Government at Liceo Golgi

Oct 2021 - Oct 2023

President

- Led 1,200 students and represented 52,000 for 2 consecutive years. Delivered multiple speeches in front of all of them.
- Won the election with 79% of all the available preferences. Attained a 40% cost cut revising thoroughly the budget.

## Academic Honours

Math Olympiad, 18th place in team, over 1300 teams, national.	$\boldsymbol{2023}$
Math Olympiad, Bronze Medal, over 200,000 individual students, national.	$\boldsymbol{2022}$
Honor Roll of Excellence, inductee, selected by the Italian Ministry of Education, national.	$\boldsymbol{2022}$
Italian Language Olympiad, Finalist, over 43,000 individual students, national.	$\boldsymbol{2022}$
Debate Olympiad, 2nd place in team, and tied as best individual speaker across all teams, regional.	$\boldsymbol{2022}$

## Extracurricular

# Italian Rowing Federation

2012 - present

Gold and Silver at the Italian Championships. Varsity crew Captain. Completed two marathons on the water.

# Italian Scouts AGESCI

2012 - 2023

12 years of team-working, community life, problem solving, extreme make-doing and service.

#### Projects

## Computing and plotting the three-body problem in Python

Mar 2024

Visualizing 2D trajectories of bodies each influenced by others' gravitational force; with Python, Numpy, Matplotlib.

## Analysis of political awareness and study habits in Gen Z

Jan 2022

Collected 500+ answers on 60 questions, identified and graphed relevant correlations from 400+ pairwise comparisons.