# Gabriele Bettineschi

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#### Education

**Bocconi University** 

in progress

Mathematical and Computing Sciences for AI, BSc

Milan, Italy

GPA: 29.8/30. Coursework: Calculus I and II, Linear Algebra, Physics, Probability, C and Python, Algorithms, Economics.

## Experience

Bending Spoons | link

Oct 2024 - present

Milan, Italy

Software Engineer, intern • On a product team.

Flip CX | link

Jul 2024 - Sep 2024

AI Engineer, intern

New York City, NY

Automated customer calls for businesses through a conversational voice bot.

- Built and deployed in 2 weeks a retrieval augmented generation system now handling effectively ~10% of all the calls.
- Architected and prototyped a semantic graph-based intent classifier leveraging BERT and LLMs. Enabled classification of previously unclassified ambiguous utterances and drastically reduced misclassification of longer inputs.
- Extracted structured data from over 50,000 unstructured call transcripts to build a \$500k/year business case.
- Injected LLMs in the internal metrics pipeline to enhance measures and craft new ones.

#### Lead The Future | link

Dec 2023 - Jul 2024

Backend Developer, volunteer

• Designed, developed and operated a Slack bot to automatise event organisation, publishing, and marketing in a community of 1,500 STEM talents arounf the world.

#### Testate Podcast | link

Nov 2021 - Jan 2024

Co-founder, director and speaker

- 2,700,000 views and 20,000 hours listened. Managed branding, guest sourcing, interviews, production, and distribution.
- Amongst the guests: Italy's best-known mathematician, a founder of a political party, and an MIT PhD student in ML.

#### Student Government at Liceo Golgi

Oct 2021 - Oct 2023

President

- Led 1,200 students and represented 52,000, delivered speeches to all of them, and navigated politics adeptly for 2 years.
- Won the election with 79% of all the available preferences. Attained a 40% cost cut revising thoroughly the budget.

### Academic Honours

Math Olympiad, 18th place in team, over 1300 teams, national.	2023
Math Olympiad, Bronze Medal, over 200,000 individual students, national.	2022
Italian Language Olympiad, Finalist, over 43,000 individual students, national.	2022
Debate Olympiad, 2nd place in team, and tied as best individual speaker across all teams, regional.	$\boldsymbol{2022}$

# Academic Programs (non-degree)

Mediterranean Machine Learning school, organised by Google DeepMind.	2024
Sant'Anna School of Advanced Studies, 1-year program for 200 high-achieving first generation students.	$\boldsymbol{2022}$

# **Projects**

## Instagram APIs: a wrapper of the official Graph API | link

Mar 2024

Developed a lightweight JavaScript wrapper to easily perform actions on Instagram using the intricate official Graph API.

# Three-body problem: simulation and plotting | link

Mar 2024

Visualizing 2D trajectories of n bodies, each influenced by others' gravitational force, under customisable hyperparameters.

# Political awareness in Gen Z: an analysis

Jan 2022

Collected 500+ responses across 60 questions, considered 400+ pairwise correlations, and graphed relevant insights.

## Extracurricular

Rowing

**2012** – present

Gold and Silver at the Italian Championships. Varsity crew Captain on a mission to rebuild a team from scratch.

2012 - 2023

12 years of team-working, community life, problem solving, extreme make-doing and service.