

# PEPPOL e-Signature Validation Infrastructure Agreements

## Annex 1 – Contact Points

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### 1. Applicability

- 1.1. The contact points as defined in this annex are applicable at the time of signing the PEPPOL Validation Service Agreement. Although an integral part of the Agreement the content of this annex may be maintained and changed independently of the rest of the Agreement.
- 1.2. Only those sections relevant to the Agreement should be completed. For the Validation Service Provider Agreement sections 2 and 3 are mandatory, for the Community Agreement sections 2 and 4 are mandatory.

### 2. PEPPOL-VS Coordinating Authority

- 2.1. The contact point stated below shall be used for **Formal Notices to the PEPPOL-VS Coordinating Authority**:

Organisation	
Name	
Address	
Email	
Telephone	

- 2.2. The contact point stated below shall be used for reporting of **support issues to the PEPPOL Public Registry Service**

Name	
Email	
Telephone	

- 2.3. The contact point stated below shall be used for escalation of **issues to the PEPPOL-VS Coordinating Authority**:

Name	
Email	
Telephone	

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### 3. PEPPOL Validation Service Provider

- 3.1. The contact point stated below shall be used for **Formal Notices to the PEPPOL Validation Service Provider**:

Organisation	
Name	
Address	
Email	
Telephone	

- 3.2. The contact point stated below shall be used for **support issues related to the PEPPOL Validation Service Provider**:

Name	
Email	
Telephone	

- 3.3. The contact point stated below shall be used for reporting of **security issues**:

Name	
Email	
Telephone	

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### 4. PEPPOL-VS Regional Authority

- 4.1. The contact point stated below shall be used for **Formal Notices to the PEPPOL-VS Regional Authority**:

Organisation	
Name	
Address	
Email	
Telephone	

- 4.2. The contact point stated below shall be used for reporting of **support issues to the PEPPOL-VS Regional Authority**:

Name	
Email	
Telephone	