

# Tyler Gaucher

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## Skills

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- Javascript
  - SQL
- HTML & CSS
  - Python 3
- Node.js
  - Data Analysis

## Education

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Codecademy - Front-End Engineering

January 2022

Started taking Codecademy engineering courses in early 2022 in an effort to change career paths.

New England Institute of Technology - Software Engineering

Two years of software engineering courses at NEIT. Some of the languages used were C, C#, C++, PHP, SQL, HTML, CSS

## Experience

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Service Advisor

September 2024 - Current

MC Gee GMC, Charlton, Massachusetts

- Entered customer information and repair orders into computer system.
- Tracked service history and recommended preventative maintenance to customers.
- Assessed customer needs and provided expert advice on vehicle maintenance and repair.
- Facilitated warranty claims processing and liaised with manufacturers to resolve issues.

Assembler

September 2023 - September 2024

Diversatek Healthcare, Highlands Ranch, Colorado

- Prepared subassemblies to optimize final product assembly.
- Assembled various components and sub-assemblies according to blueprints and specifications.
- Inspected final products for quality assurance before packaging or moving to next step in production.
- Reported on daily data, documenting jobs completed and material usage.

Technical Assembler

February 2018 - September 2023

IPG Photonics, Oxford, MA

- Testing laser parts
- Machine logging in database
- Read and interpret schematics and drawings for accuracy
- Assembling and installing various components into the laser

Security Guard

September 2015 - February 2018

Securitas Security Services, Framingham, MA

- Secured personnel and premises by inspecting buildings and patrolling property
- Monitored multiple CCTV camera feeds
- Trained new security staff on security protocols

- Wrote detailed daily logs for notable incidents
- Answered phones and provided assistance to employees

Customer Service

March 2014 - August 2015

Walmart, Putnam, CT

- Handled money and check cashing
- Provided customer service for returns and any problems customers had