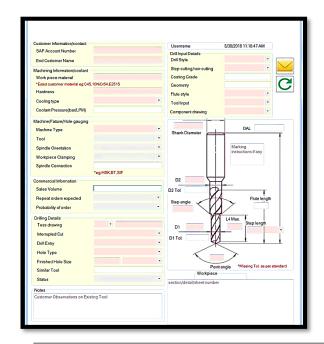
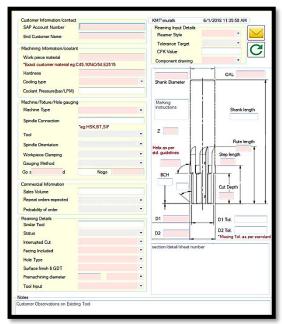
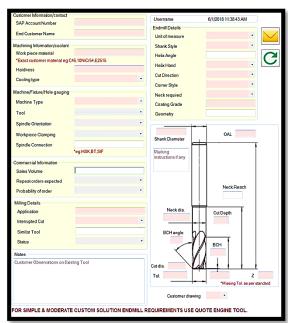


#### Introduction:

- New RFQ forms are introduced to capture more technical details which helps in better understanding customer requirement and provide first choice solution right first time.
- These Inquiry forms avoid conflict between Customer, CSD and Design Team, if all the informations are there along with workpiece drawing.

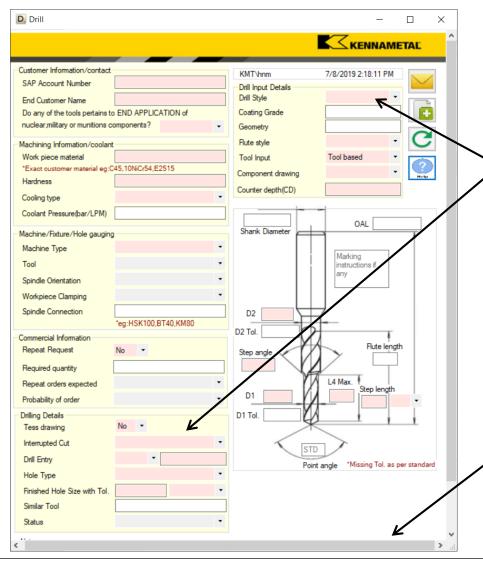






Inquiry forms must be filled correctly by Sales/Application Team. This is very important to have short lead time of quote and for RFT.

#### How to use?

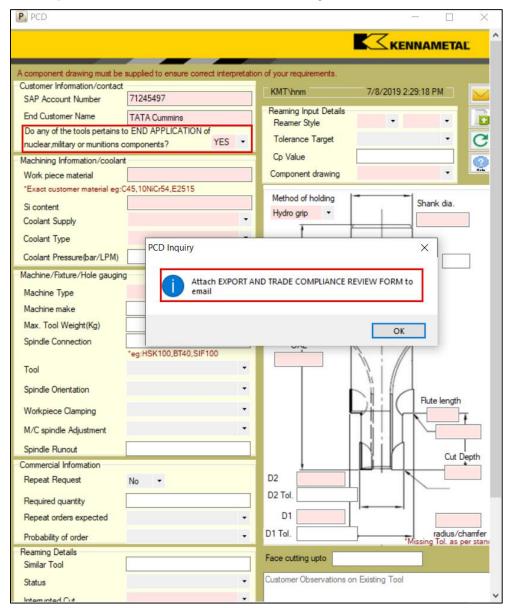


Mandatory red boxes to be filled to complete/send inquiry. Optional fields can be filled for more information on input.

For additional inputs/comments "Notes" column can be used.

By referring to highlighted mandatory fields, User can understand and take required inputs from Customer right first time.

# Inquiries for Military/Nuclear/Munitions requirements

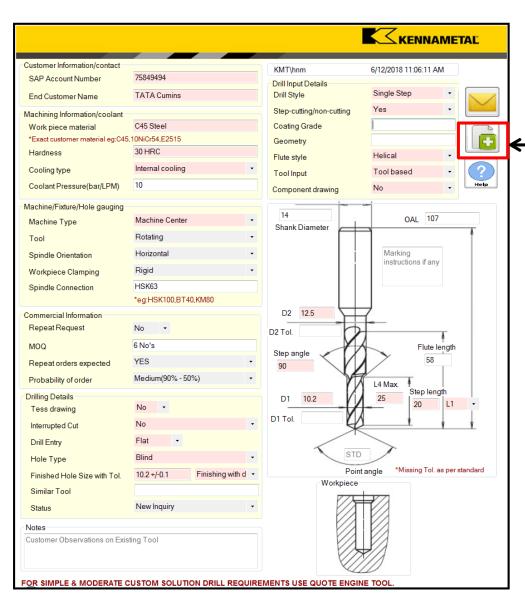


For Inquiries related to Military/Nuclear/Munitions, Export and Trade Compliance form is must require to proceed further.

This needs to be thoroughly checked while taking inquiry from Customer



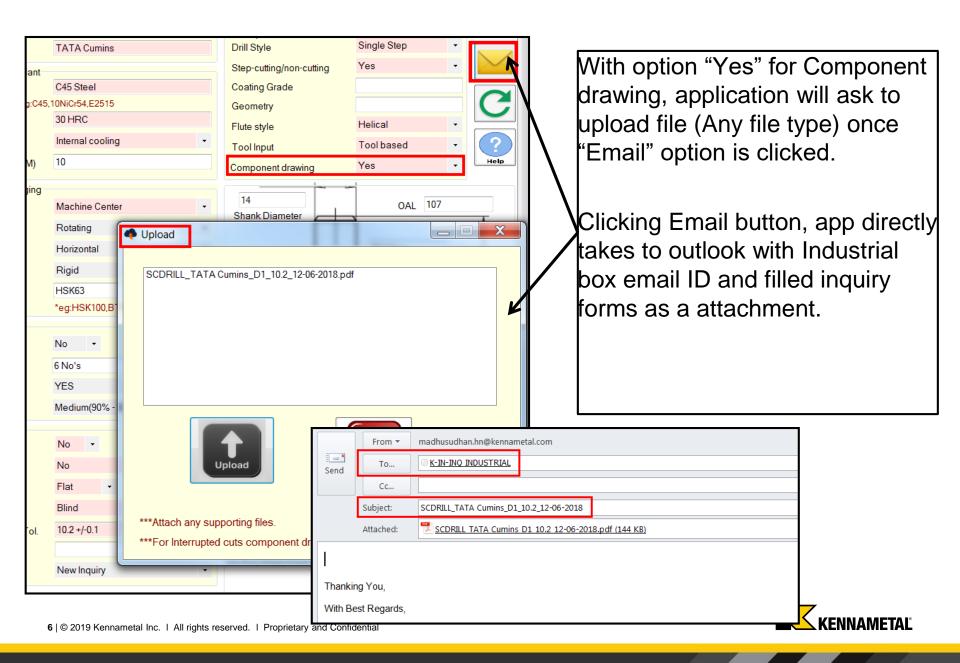
## How to send RFQ to CSD?



After filling all necessary inputs, click "+" button to add filled sheet in outlook.
Fill next tool details if any and then click "+" button to add.

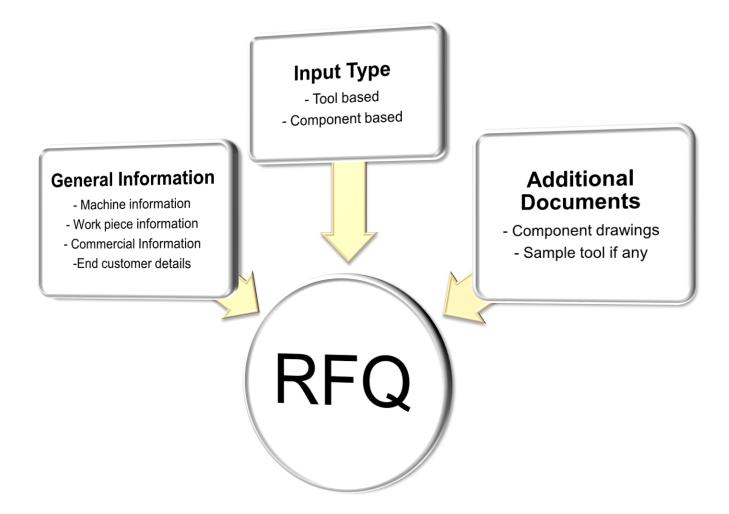


### How to attach additional documents?



## Points to remember..!

While taking enquiry from customer below points to be remembered





## FAQ's

Questions	Answer
Why new RFQ form ?	To capture all mandatory technical information right first time
	which helps in reducing Quote lead time and giving right
	solution.
Why End Customer details?	Customer surveys allow us to learn more about the end
	consumer.
Why Component drawing?	To understand the actual component requirement and provide
	suitable solution to meet the same.
What if mandatory fields are	RFQ application will not allow to send a Enquiry to CSD.
not filled ?	
Any software issues whom to	> Bhavani Shankar
contact ?	CAE and CAD Automation
	bhavani.sankar@kennametal.com
	EXT: 567 Mob:+91 9493629992



