

USER OBSERVATIONS

MUSEOMIX MTL 2015 PLATFORM

IMPORTANCE





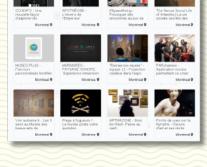
Users were very happy when using it. When something didn't work, they didn't become angry or frustrated. They kindly asked for help.

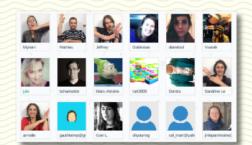
Usage was rather intutive, no major difficulties in navigation.

All the projects have been documented (with a lot of photos...!



Almost veryone created a profile with half the users adding their personal info & photo.







It wasn't really a "collaborative" tool during the event. Only one team member was typing, adding photos, etc....

Users wanted to provide updates for their project. They used a combination of comments/description/instructions. It's clear that the need exists but the UI does't allow people to express it.



The difference between Instructions & Description was not very clear. In fact, the entire "Edit Project" menu is not intuitive.



Users had questions! They used the comment section to ask them instead



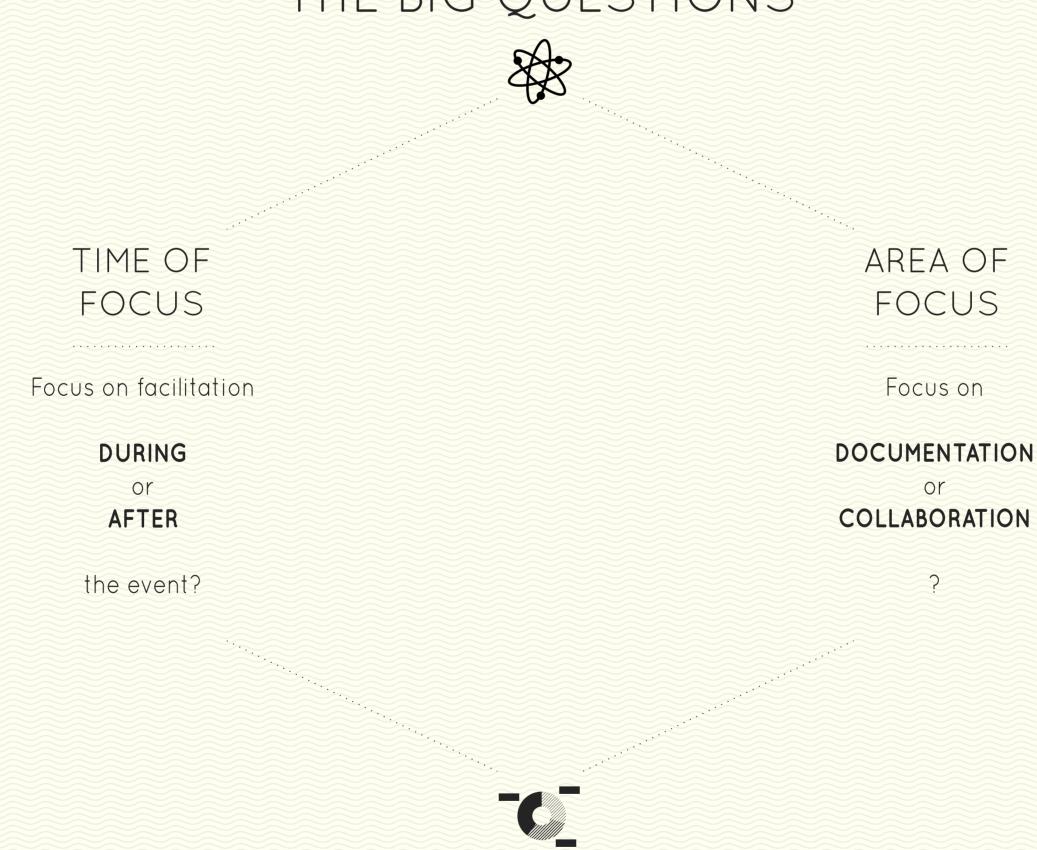
Users didn't know where or how to add team members after the project creation.

Users didn't know how to join projects.

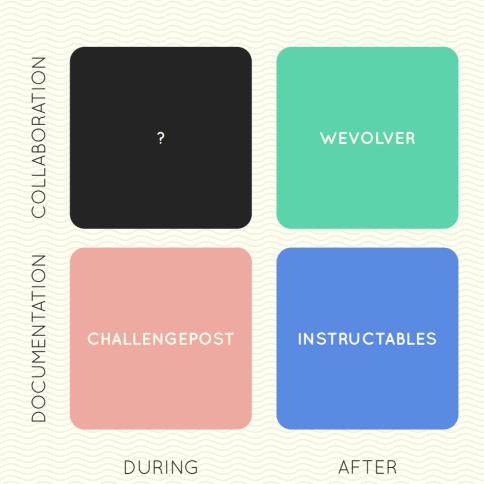
Users didn't find the "Edit Project" button easily.



THE BIG QUESTIONS



ANALYSING EXISTING SOLUTIONS



Nuclear designed by Mike Rowe from the

thenounproject.com