



Government  
of Canada

Gouvernement  
du Canada

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# UXID

## OADW LaunchPad

Progress done so far, documentation (problem statement, assumptions, questions, content), designs, navigation hub and next steps.

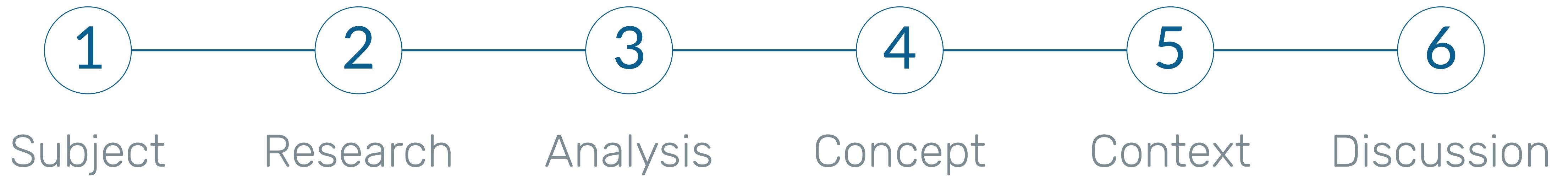
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2019-06-05

[\[4862\] OADW Hub Presentation](#)

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Treasury Board of Canada Secretariat / Government of Canada

Division de la collaboration numérique, Direction du dirigeant principal de l'information  
Secrétariat du Conseil du Trésor du Canada / Gouvernement du Canada

# Summary



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# Subject



# Problem

- The OADW is an ecosystem of applications, that work together to offer the tools and services required for GC employees to be productive and collaborate with other within and outside the GC.
- Each applications can be used on its own, allowing users to choose the apps that they need to get their work done, based on their individual needs.
- Across the multitude of digital tools and services available to federal public servants, there is currently no common space where users can go to and get a high level overview of the activities, easy access to important links and information, in one central location, personalized based on who they are and the apps they use.
- Users of the OADW need a place to land after login in.

# Solution

A landing page (hub) that brings all the user's apps, files, activity feed and other relevant content together, in one central location.

# Research

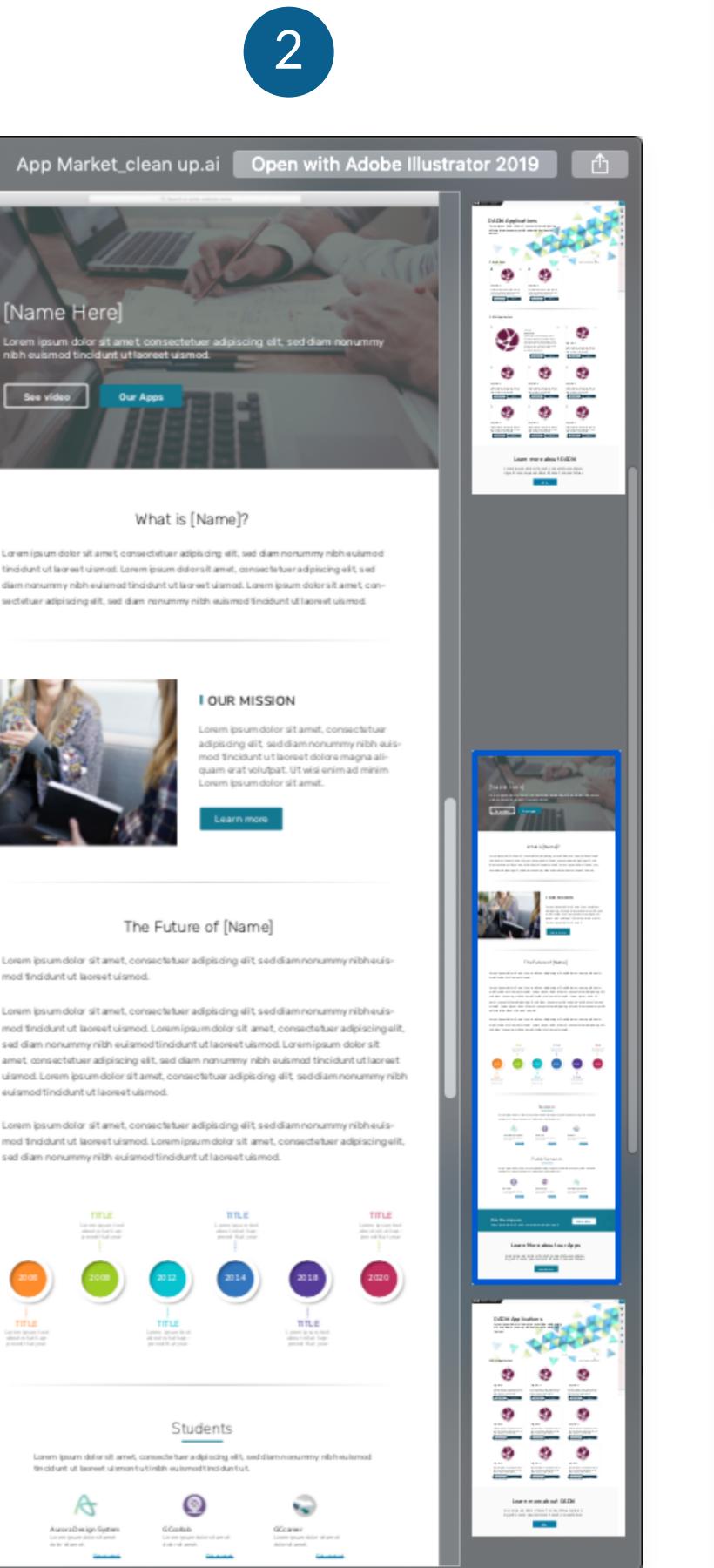


# Based on References

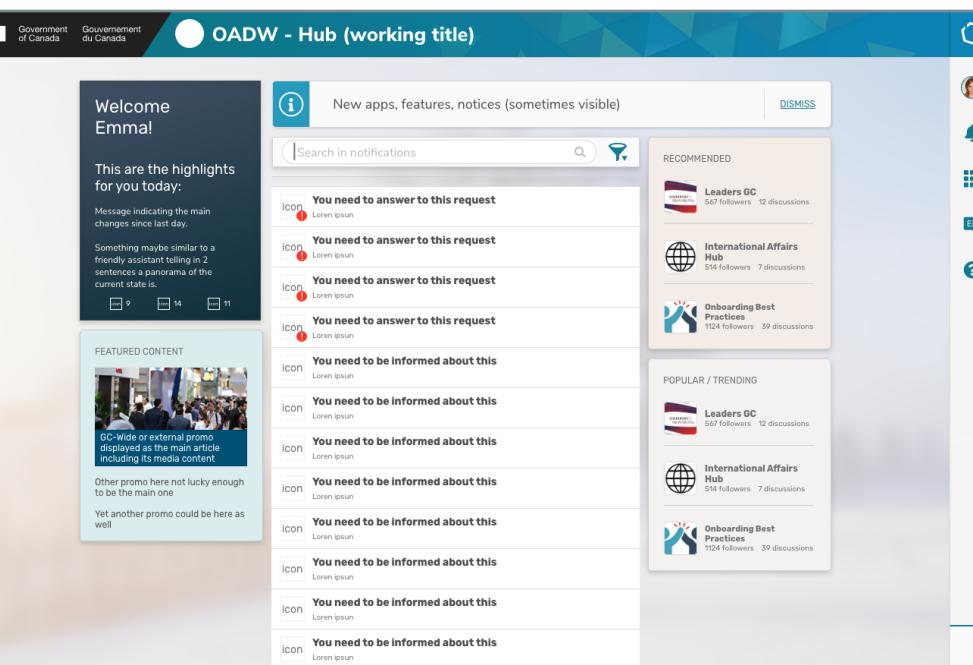
1.- 2018 mock-up



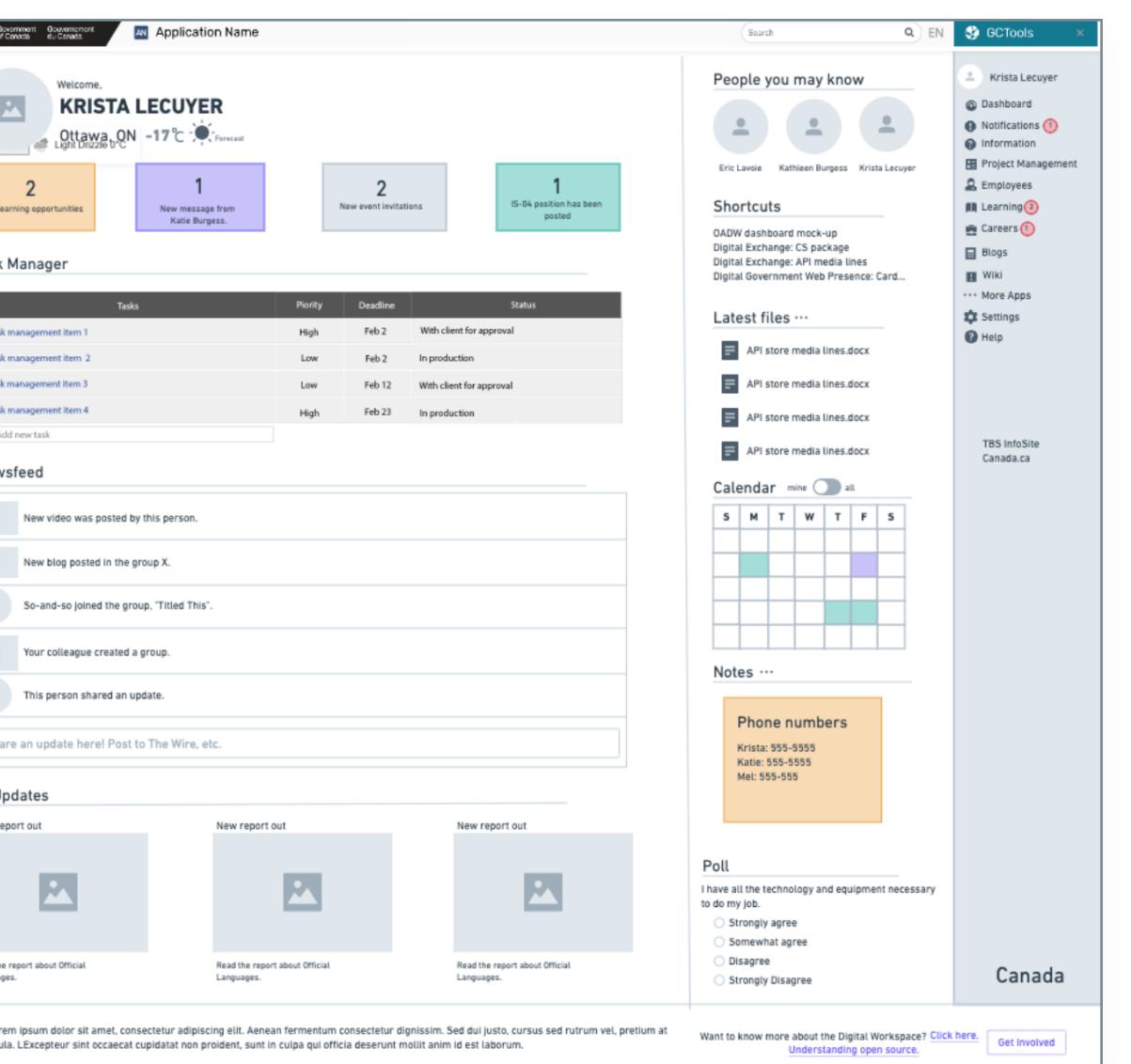
2.- OADW Landing pages designs



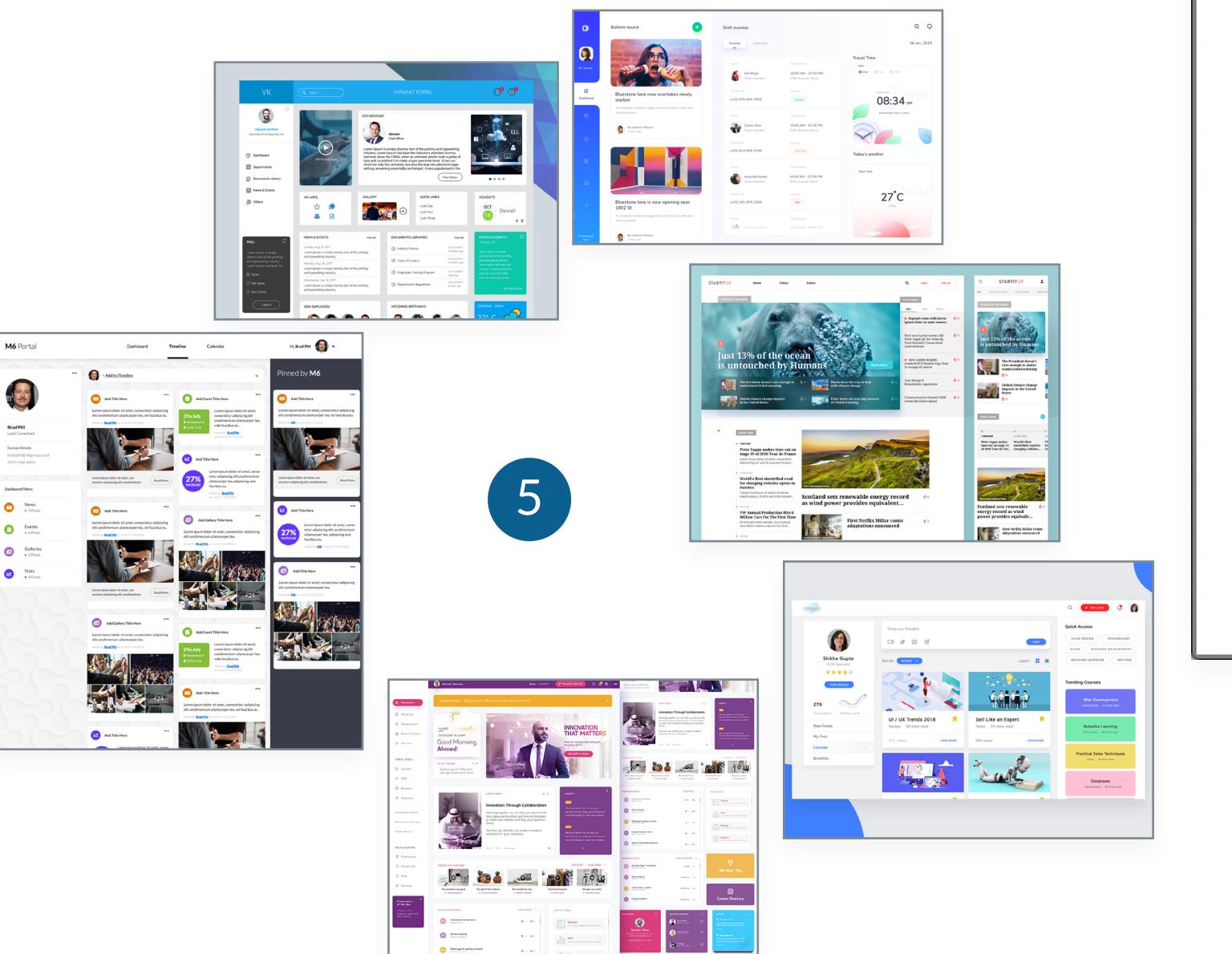
3.- 2019 portal design as a notification centre



4.- Comms portal mock-up



5.- Research on modern design approaches to portals and information hubs



# Elements breakdown

The screenshot illustrates a digital workspace interface with the following components:

- Top Bar:** Open Accessible Digital Workspace, Rocket Chat.
- Header:** Government of Canada / Gouvernement du Canada, Canada.ca | Departments | Services | Français, Welcome, Susan, Logout.
- Section Headers:** Departmental Identity, User id, Weather, Recent content.
- GC News and announcements:** Major Announcement One, Major Announcement Two.
- Content widgets:** Project Progress (Project: Twenty Seven, Tasks Left: 3), Department BLOG! (Jonthan Sommerville, Nicole Martel, Annik Ste. Pierre, Thomas Patrick Grandville), Build Your Team (Phillipe), Collaboration Apps and Tools (Collab, Workflow, Sharepoint, Wiki, Survey).
- Departmental Self-Service Initiatives:** YourGC Calendar TRAINING (SIGN UP TODAY!), the SUCCESS PROJECT (Read More), ENOUGH TIME 4U INITIATIVE (Register Now!, More Services...).
- Right Sidebar:** International Travel (Directive on Travel, Conference event, Travel meals incidentals, authorization transport accommodations U.S. economic), Shared Travel Services, Network Wires (Create post), Recent posts (e.g., "Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat"), and Important Notices.
- Bottom Navigation:** Date Modified: 2018-04-12, Top of Page, Important Notices.
- Bottom Footer:** Useful links.

# Elements breakdown

The screenshot displays the OADW - Hub (working title) interface with several labeled components:

- Welcome message**: A dark blue box containing "Welcome Emma!" and a message about highlights for the day.
- GC News and announcements**: A section featuring a thumbnail image of a crowd and text about displaying main articles.
- System alerts**: A banner at the top right with an info icon, the text "New apps, features, notices (sometimes visible)", and a "DISMISS" button.
- Activity feed**: A list of items under "RECOMMENDED" and "POPULAR / TRENDING" sections, each with an icon, title, and follower/discussion counts.
- Content widgets**: A sidebar on the right with icons for user profile, notifications (6), grid view, language (EN), and help.
- User id**: A placeholder for the user's identifier.
- OADW Common Navigation**: A horizontal bar at the bottom with a magnifying glass icon.

# Elements breakdown

User Id

Content stats

Content widgets

Activity feed

GC News and announcements

The screenshot displays a digital workspace interface with the following components:

- User Id:** Shows "Welcome, KRISTA LECUYER" and "Ottawa, ON -17°C Forecast".
- Content stats:** Four cards: "2 New learning opportunities", "1 New message from Katie Burgess.", "2 New event invitations", and "1 IS-04 position has been posted".
- Content widgets:** A "Task Manager" table with four items and a "Newsfeed" section listing activity items.
- Activity feed:** A list of recent activities including video posts, blog posts, group joins, colleague group creation, and shared updates.
- GC News and announcements:** Three "New report out" cards with placeholder images and text: "Read the report about Official Languages.".
- GC Updates:** A block of text: "Lorem ipsum dolor sit amet, consectetur adipiscing elit. Aenean fermentum consectetur dignissim. Sed dui justo, cursus sed rutrum vel, pretium at ligula. LExcepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum."
- Navigation (based on OADW common navigation):** A sidebar with "GCTools" header, "People you may know" (Eric Lavoie, Kathleen Burgess, Krista Lecuyer), "Shortcuts" (DADW dashboard mock-up, Digital Exchange: CS package, Digital Exchange: API media lines, Digital Government Web Presence: Card...), "Latest files" (API store media lines.docx, API store media lines.docx, API store media lines.docx, API store media lines.docx), "Calendar" (a grid calendar), "Notes" (Phone numbers: Krista: 555-5555, Katie: 555-5555, Mel: 555-555), "Poll" (a poll question: "I have all the technology and equipment necessary to do my job." with options: Strongly agree, Somewhat agree, Disagree, Strongly Disagree), and "Canada" (a small Canada icon).

Content widgets

# Analysis



# Assumptions

- The Digital Workspace will be available to GC employees as well as to members of the public (2 types of users - external and GC employee)
- Members of the public cannot create an account with O365 - they need to be invited to join either Teams, SharePoint or OneDrive.
- When members of the public are invited, they get access to the digital workspace on a global scale (public view unclassified)
- The Digital Workspace Portal will not use the OADW Global Navigation
- O365 has a GC-wide instance.
- There will be three (3) levels of content
- External (viewable by the public for non-GC employees)
- GC-wide (viewable to GC employees)
- Departmental (viewable to GC employees within a specific department)
- In O365, SharePoint and OneDrive are the only apps that can be accessed without being logged in.
- The Hub is hosted in the Cloud, not GC-network.
- OADW applications are Web apps, not native apps.
- The Hub is not meant to replace the GCintranet or departmental intranets.
- The Hub will serve as an entry point (link) to GCintranet and other key GC services and apps (for GC-employees only). It will not show content from these services and apps, or allow for interaction with the content.
- Push communications on the Hub will be related to OADW-specific content only. The Hub will not host communications related to other initiatives, such as GCintranet, Canada.ca, departmental sites, etc.

# Outstanding questions

- O365 is on a Protected B network, but is the application certified to Protected B?
- Should crisis communications be included as part of the Hub? If so, which audience should have access to the crisis communications (public, GC-only)?
- Does the hub need to include GC-wide (incl. GCintranet) and public communications (similar to what is included on the GCintranet or Canada.ca features?)
- If so, how do we avoid duplication? Who is responsible to maintaining that content?
- Reduces space for other more personalized content in the Hub.
- Are we looking at including content recommendations in the Hub?
- Does OO365 handle recommendations? Or can it leverage a recommendation engine?
- OADW could potentially partner to include a recommendation engine. Is there appetite for this?
- Does the Hub need to include department-specific content?
- TBD what type of content can be shown on the Hub.
- Not all departments have intranets or the same level/type of info.
- Who would be responsible to managing that content?

# Concept



# Elements

- ✓ Welcome area: O365 app updates, OADW app updates
- ✓ Calendar / tasks
- ✓ Public announcements / Crisis communications (temporary)
- ✓ System alerts (temporary)
- ✓ Apps tray: OADW apps, O365 apps
- ✓ OADW Apps activity feed
- ✓ My Files in OneDrive
- ✓ OADW Specific (Ex: new features, updates, etc)
- ✓ GC-Wide communications (Ex: GC-Intranet)  
TBD
- ✓ Featured/popular content
- ✓ Useful links

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Government of Canada logo. The top right features a blue header bar with the title "OADW - Hub (working title)". Below the header, there's a "Welcome Emma!" section with a profile picture, a "Busy day today!" message, and notifications for "3 meetings" and "7 new emails". A calendar for May 2019 shows several events. A "Recent activity" section lists four notifications, each with a timestamp and a brief description. To the right, there's a "Productivity apps" section with icons for OneDrive, SharePoint, Microsoft Teams, and Outlook, along with a "More apps" link. Below that is an "OADW Apps" section with icons for Discussions, Consultation, Career Marketplace, and Directory, also with a "More apps" link. The main content area features a "Featured content" section with cards for "OADW", "GC-Wide", "TBS TAP portal", "Phoenix", "GCcampus", and "myGCHR", each with a thumbnail image and a "To know more" link.

# Elements (external user)

- Welcome area: ~~O365 app updates~~, OADW app updates

## ~~- Calendar / tasks~~

- Public announcements / Crisis communications (temporary)

- System alerts  
(temporary)

- Apps tray: OADW apps, ~~0365 apps~~

- OADW Apps activity feed

# - My Files in OneDrive

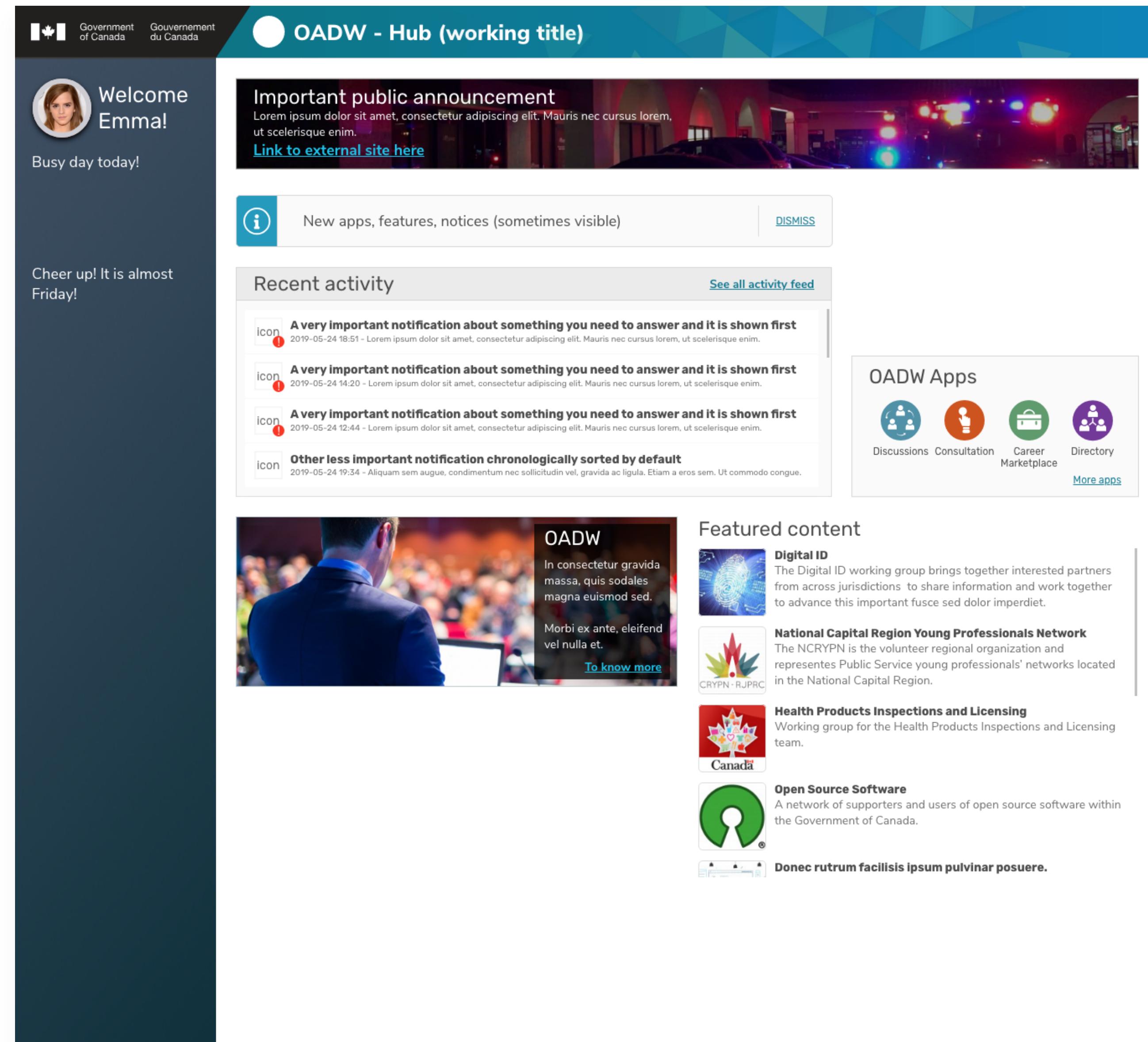
- OADW Specific (Ex: new features, updates, etc)

- GC-Wide communications (Ex: GC-Intranet)

TBD

- Featured/popular content

## ~~- Useful links~~



# Elements (external user)

- ✓ Welcome area: OADW app updates
- ✓ Public announcements / Crisis communications (temporary)
- ✓ System alerts (temporary)
- ✓ Apps tray: OADW apps
- ✓ OADW Apps activity feed
- ✓ OADW Specific (Ex: new features, updates, etc)
- ✓ Featured/popular content

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Government of Canada/Gouvernement du Canada logo. The main header reads "OADW - Hub (working title)". Below the header, there's a "Welcome Emma!" section with a profile picture and a message: "A very productive day awaits for you today!". It also mentions "You have 3 important notifications." and "Cheer up! It is almost Friday!". A blue info icon通知通知 appears with the text "New apps, features, notices (sometimes visible)" and a "DISMISS" button. The "Recent activity" section shows three notifications, each with an exclamation mark icon and the text "A very important notification about something you need to answer and it is shown first". The third notification is described as "Other less important notification chronologically sorted by default". Below this is a "Featured content" section with four items, each with a small icon and the text "Donec rutrum facilisis ipsum pulvinar posuere." followed by a short description and a "To know more" link. The footer includes links for "About" and "Terms and conditions", and the Canadian government logo.

# Elements (logged out)

- ✓ Welcome area: login/register invitation
- ✓ Public announcements / Crisis communications (temporary)
- ✓ Apps tray: OADW apps
- ✓ OADW Generic Messaging

 Government of Canada Gouvernement du Canada

## OADW - Hub (working title)

**Welcome to OADW!**

Integer nisl mi, blandit et dui ac, fermentum congue eros.

Nam tempor neque est, eu maximus erat fermentum eu.

[Sign in or Create an account](#) to take full advantage of the digital workspace!

**Important public announcement**

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris nec cursus lorem, ut scelerisque enim.

[Link to external site here](#)

**What is OADW?**

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Morbi in vulputate nulla. Maecenas suscipit tincidunt ligula, id aliquet mauris tempus at. Quisque nec maximus enim. Nullam pellentesque cursus magna in cursus. Ut quis egestas eros. Lorem ipsum dolor sit amet, consectetur adipiscing elit.



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**OADW Apps**

 Discussions
  Pools
  Career Marketplace
  Directory

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[See all apps available](#)



[About](#) | [Terms and conditions](#)



# Proposed solution

- ✓ Simple
- ✓ Consistent
- ✓ Useful

Logged off

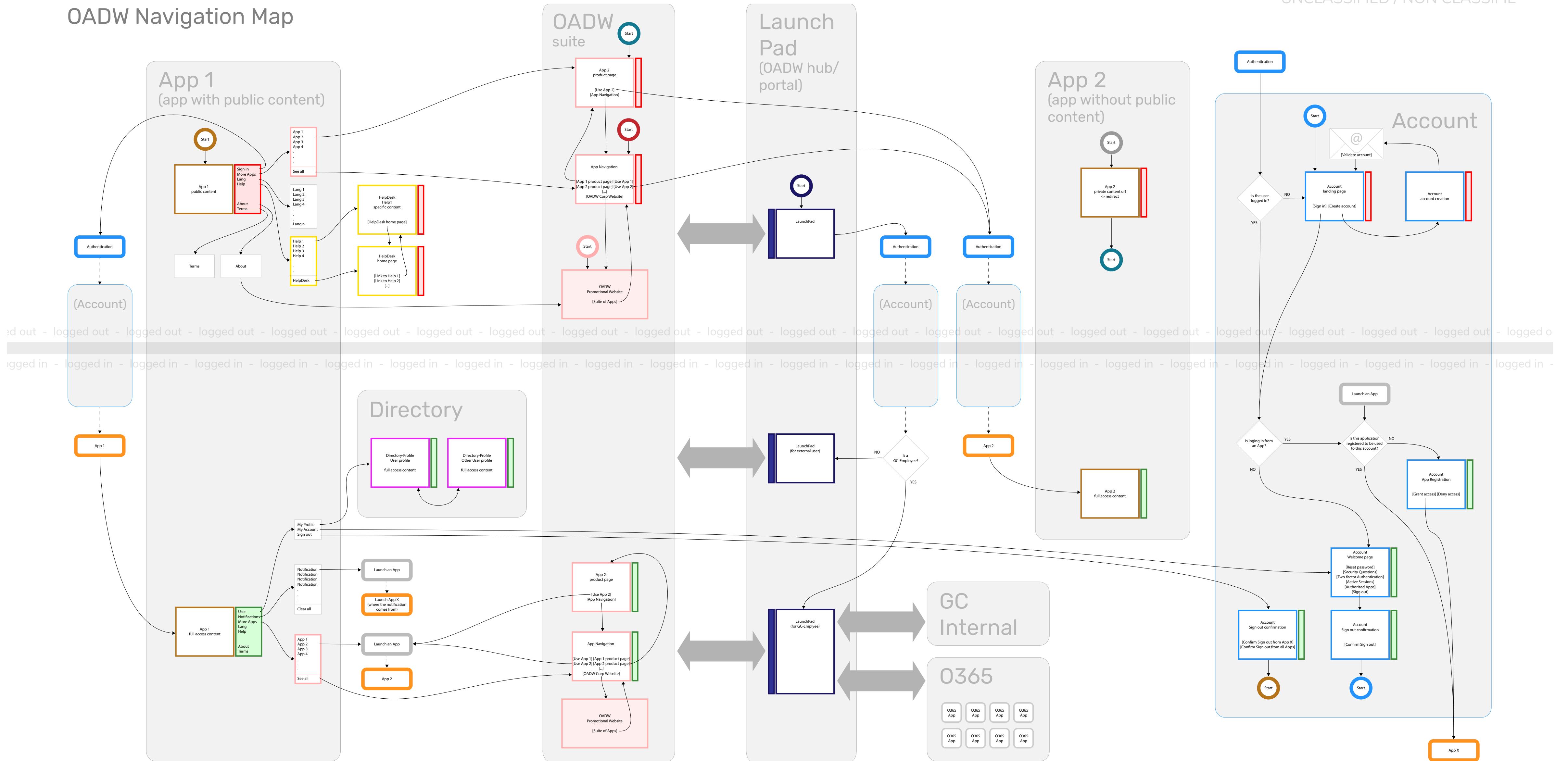
Logged on as  
GC-Employee

Logged on as  
external user

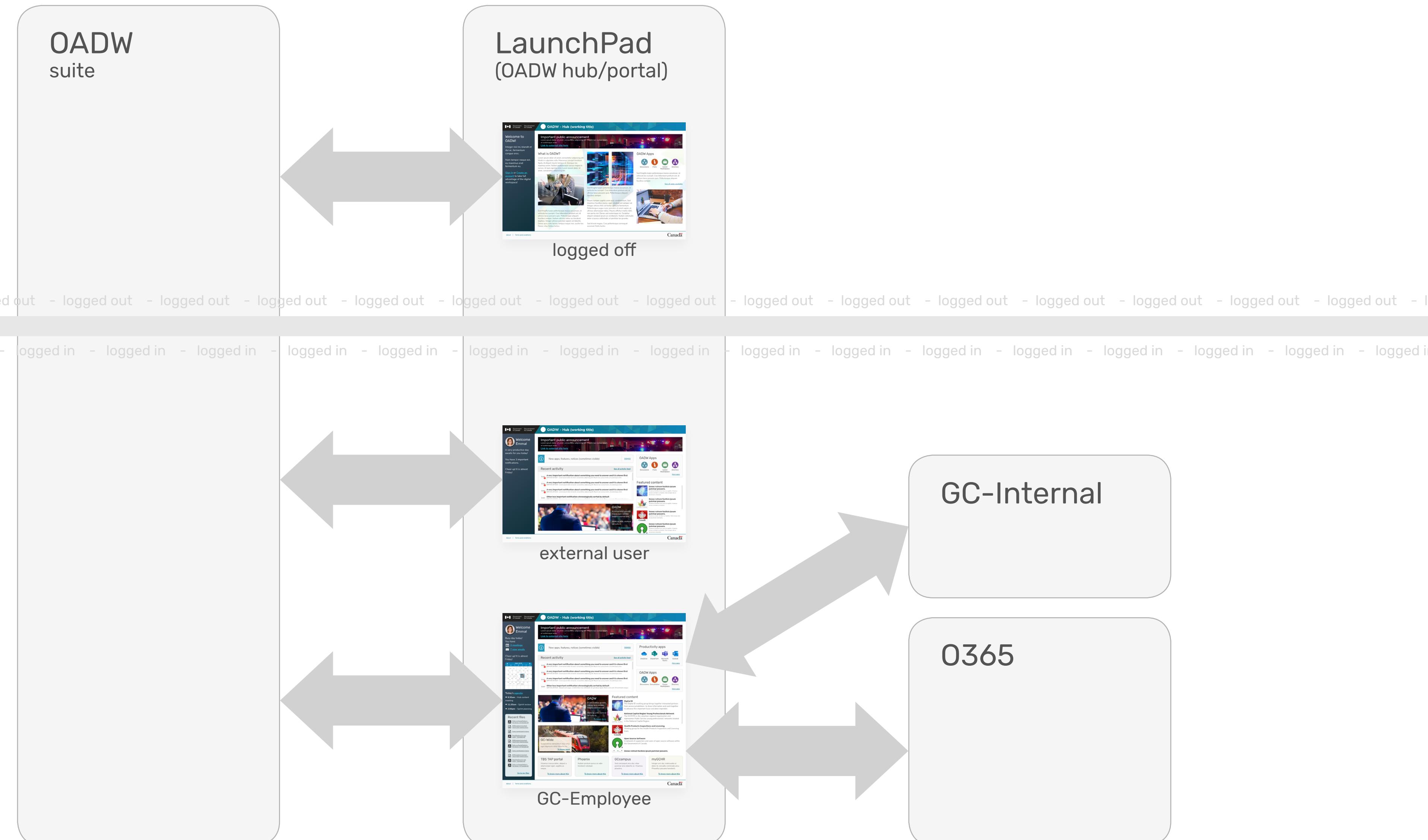
# Context



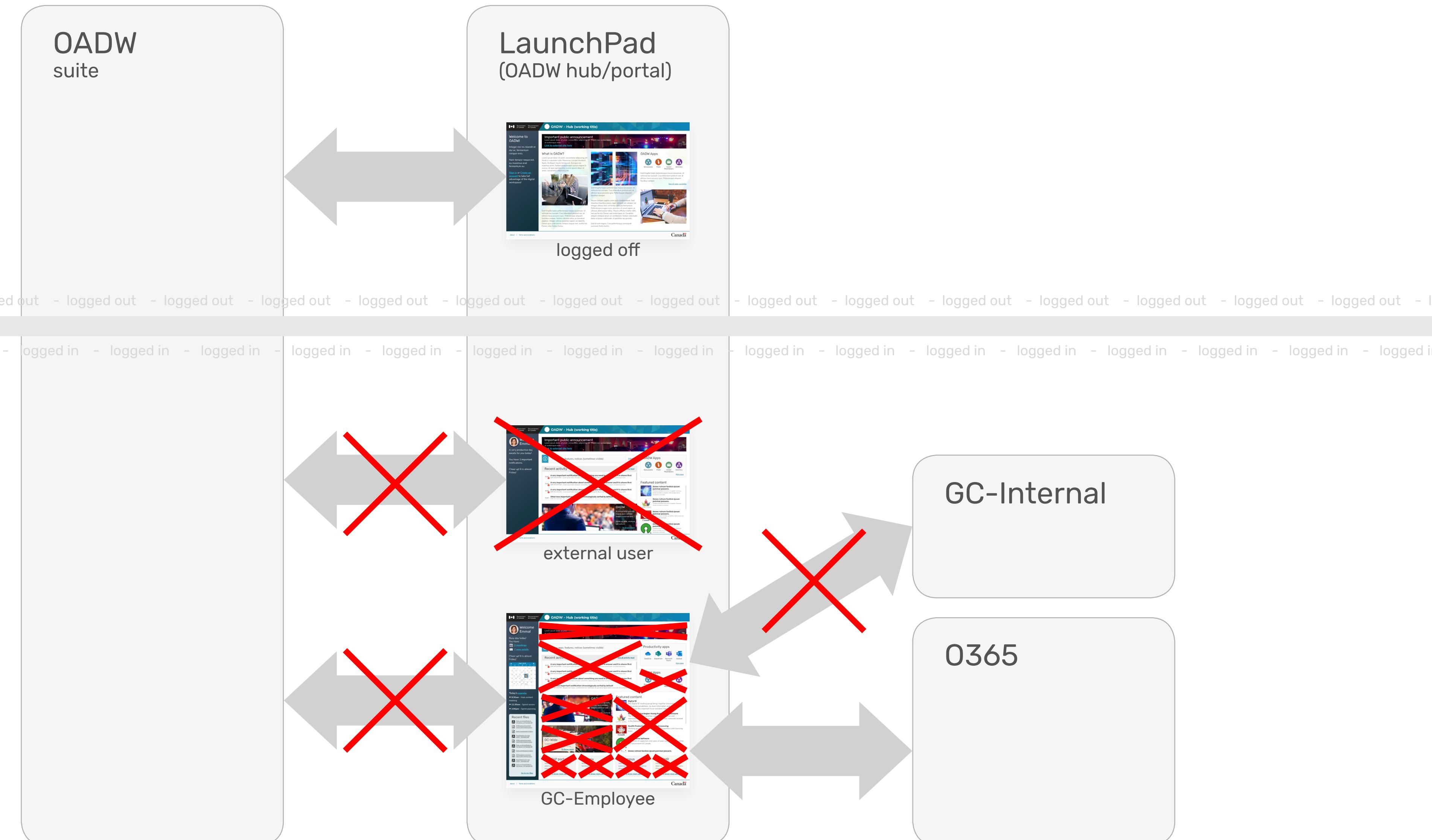
# OADW Navigation Map



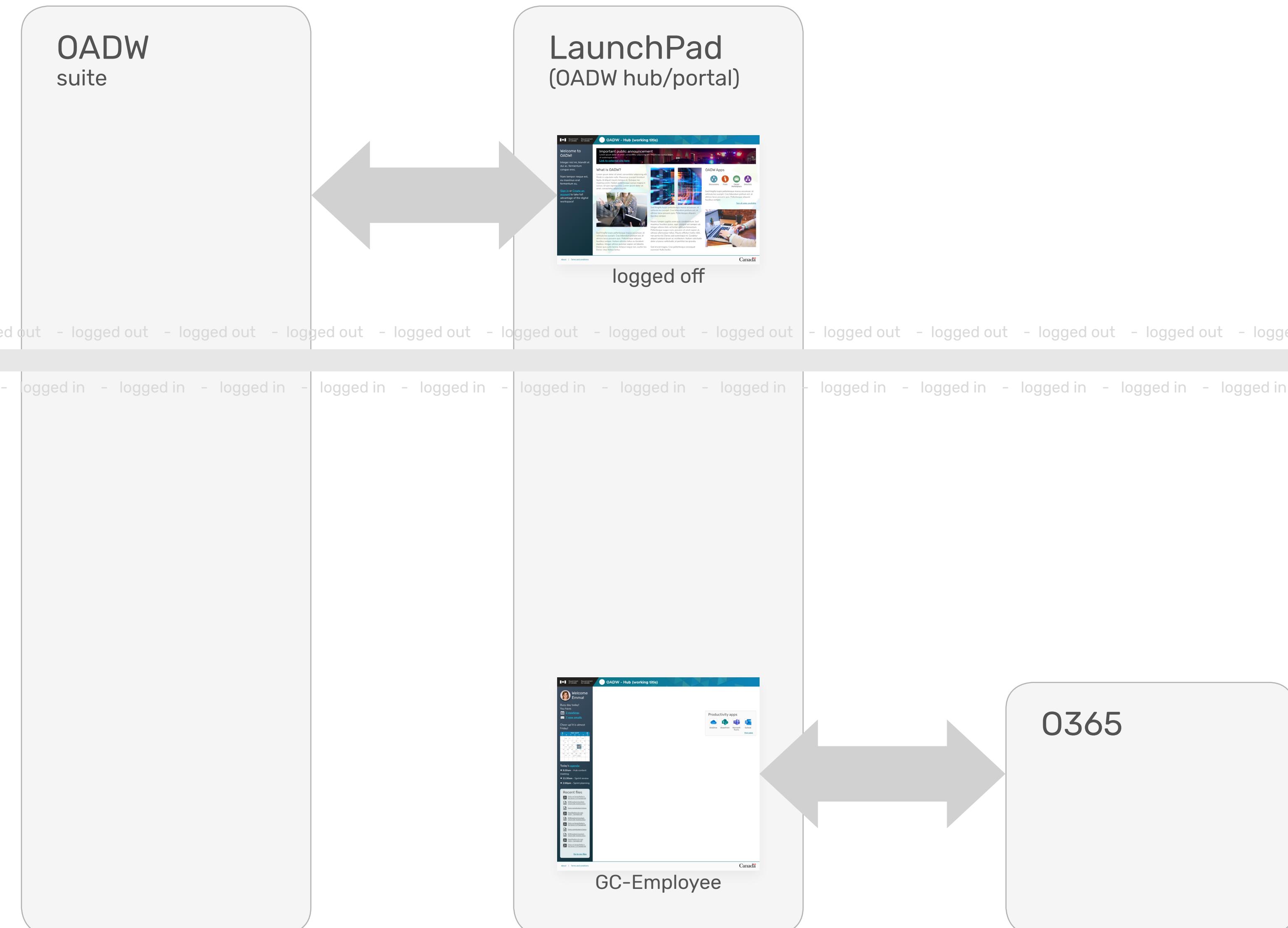
# Hosted in a webserver



# Hosted in SharePoint



# Hosted in SharePoint



# Discussion



# Questions and Comments?

Logged off

UNCLASSIFIED / NON CLASSIFIÉ

Logged on as  
GC-Employee

Logged on as  
external user

# Thanks / Merci

