



Government  
of Canada

Gouvernement  
du Canada

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# UXID

## OADW LaunchPad

Progress done so far, documentation (problem statement, assumptions, questions, content), designs, navigation hub and next steps.

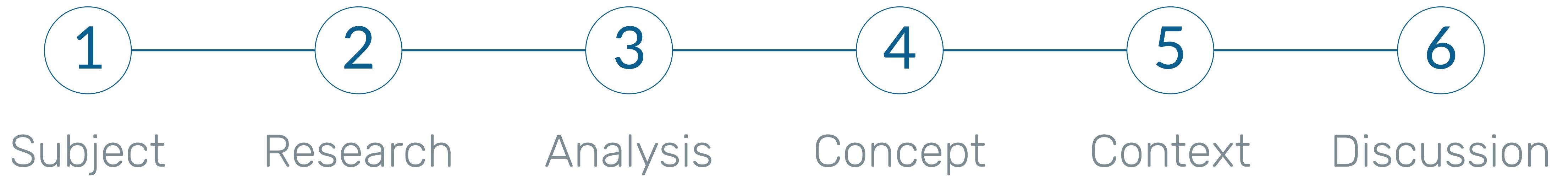
Amable Rodríguez  
2019-06-05

[\[4862\] OADW Hub Presentation](#)

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Treasury Board of Canada Secretariat / Government of Canada

Division de la collaboration numérique, Direction du dirigeant principal de l'information  
Secrétariat du Conseil du Trésor du Canada / Gouvernement du Canada

# Summary



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# Subject



## Problem

Across the multitude of digital tools and services available to federal public servants (OADW and O365), there is currently no common space where users can go to and get a high level overview of the activities, easy access to important links and information, in one central location, personalized based on who they are and the apps they use.

## Solution

**A landing page (hub) that brings all the user's apps, activity feed and other relevant content together, in one central location.**

# Research

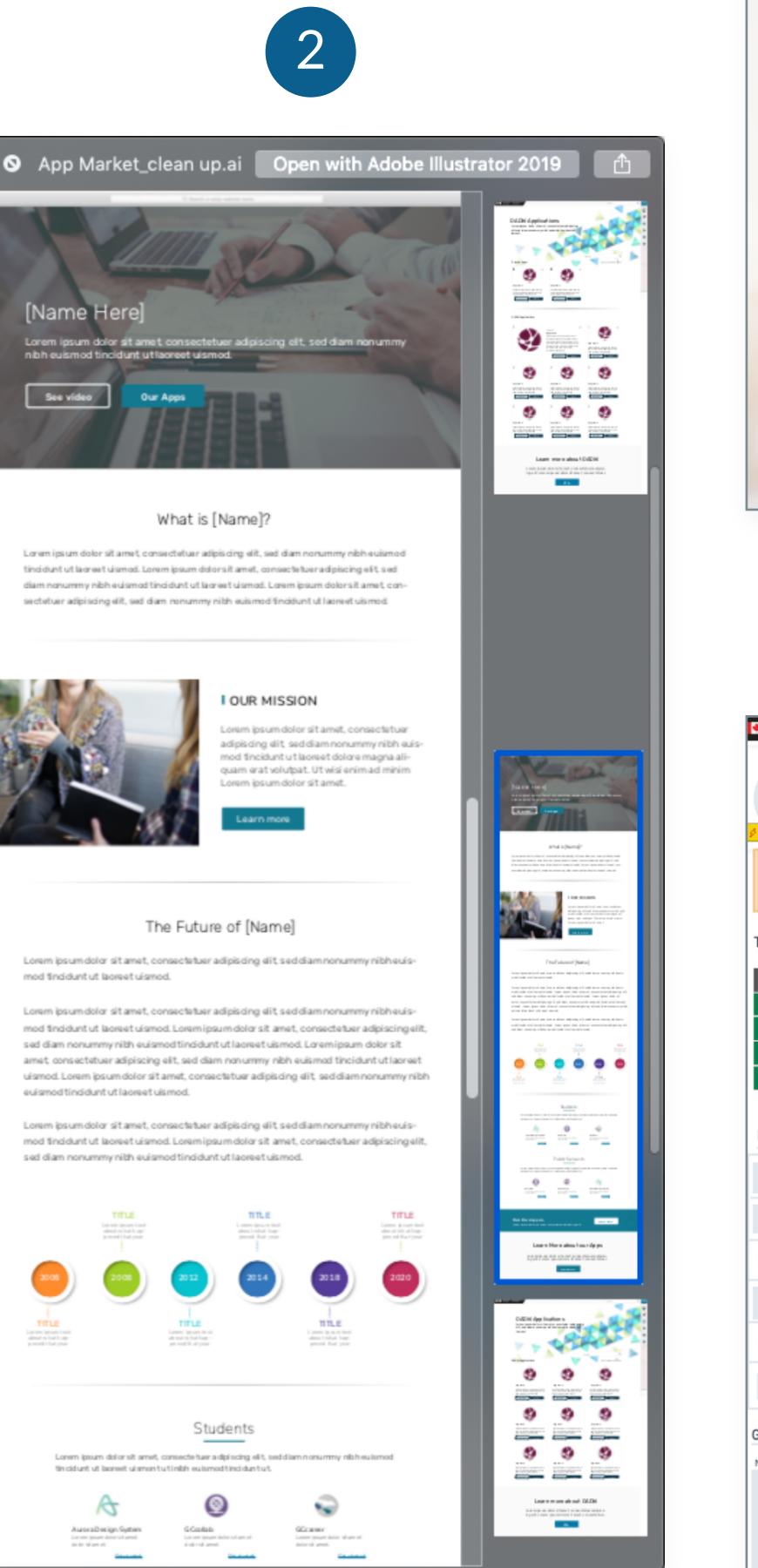


# Based on References

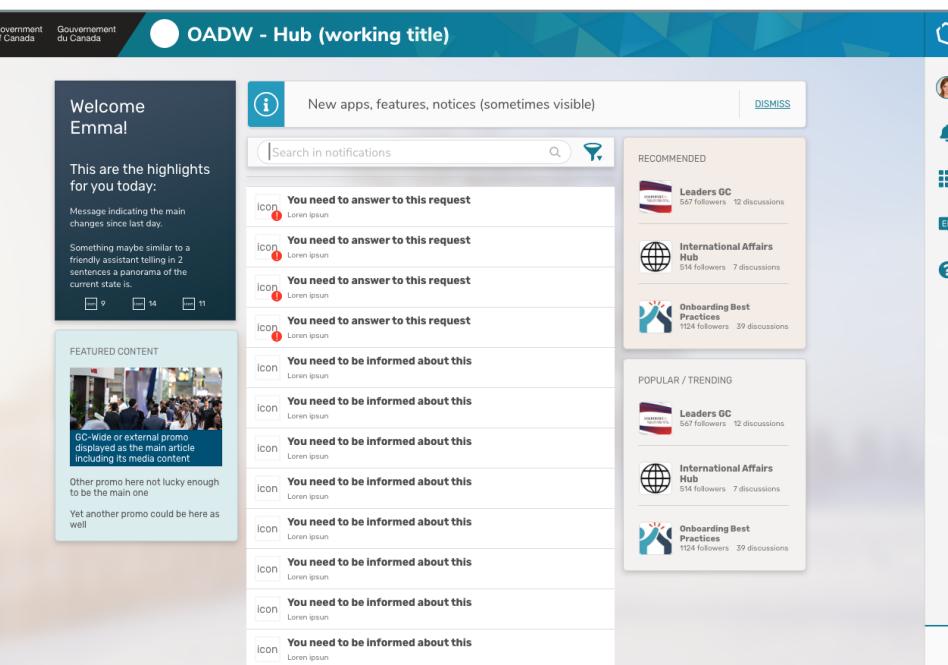
1.- 2018 mock-up



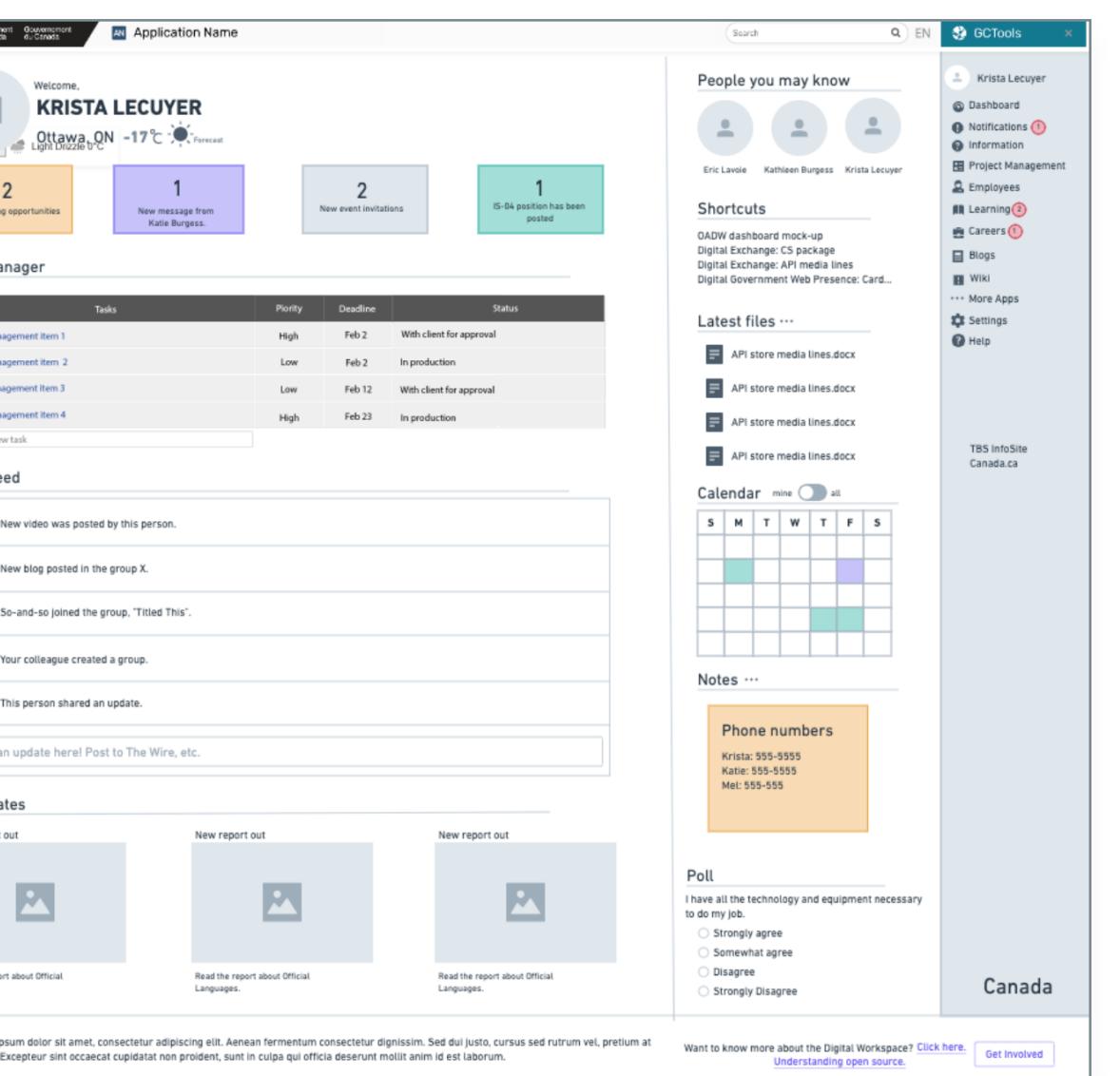
2.- OADW Landing pages designs



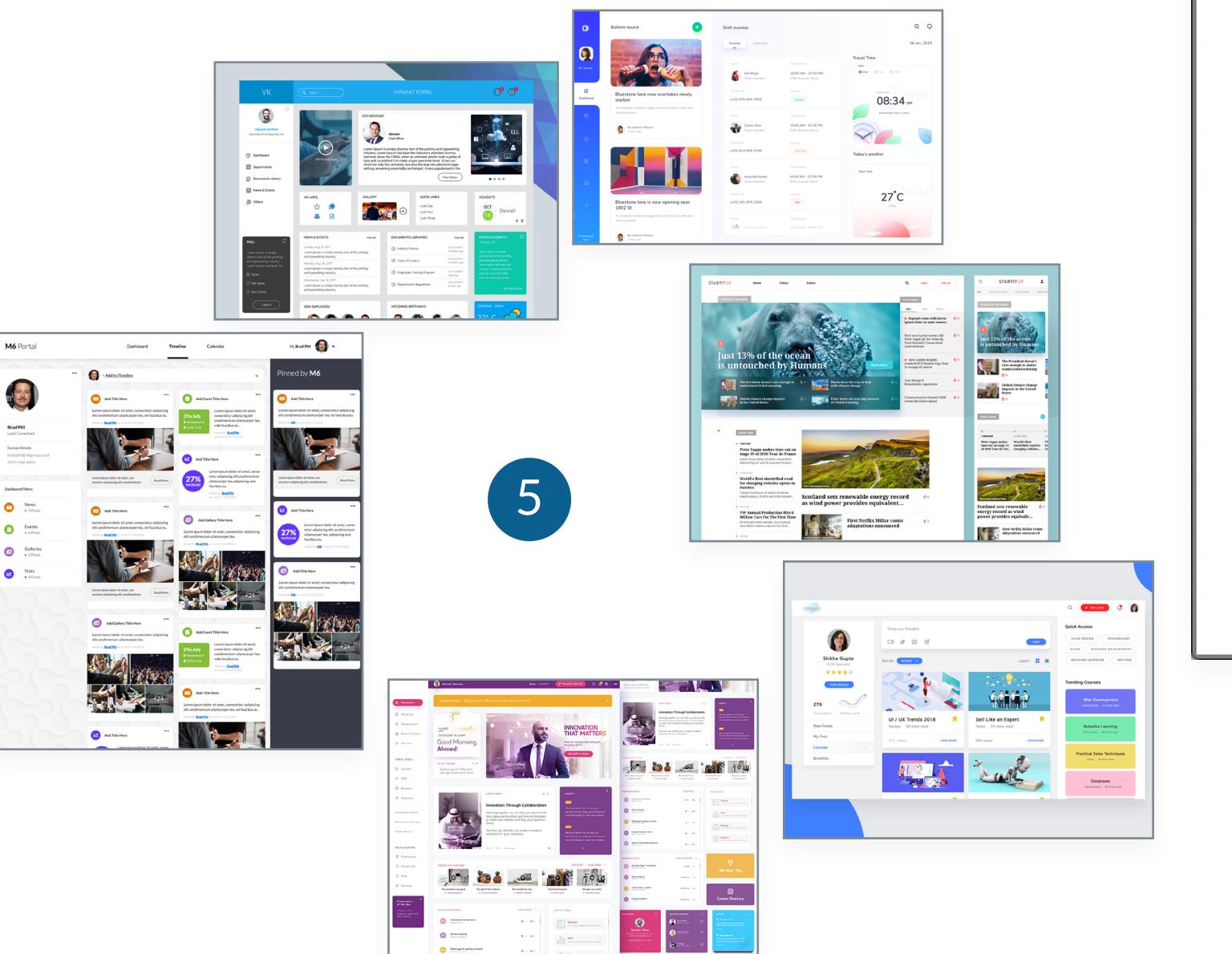
3.- 2019 portal design as a notification centre



4.- Comms portal mock-up



5.- Research on modern design approaches to portals and information hubs



# Elements breakdown

The screenshot illustrates a digital workspace interface with the following components:

- Top Bar:** Open Accessible Digital Workspace, Rocket Chat.
- Header:** Government of Canada / Gouvernement du Canada, Canada.ca | Departments | Services | Français, Welcome, Susan, Logout.
- Section Headers:** Departmental Identity, User id, Weather, Recent content.
- GC News and announcements:** Major Announcement One, Major Announcement Two.
- Content widgets:** Project Progress (Project: Twenty Seven, Tasks Left: 3), Department BLOG! (Jonthan Sommerville, Nicole Martel, Annik Ste. Pierre, Thomas Patrick Grandville), Build Your Team (Phillipe), Collaboration Apps and Tools (Collab, Workflow, Sharepoint, Wiki, Survey).
- Departmental Self-Service Initiatives:** YourGC Calendar TRAINING (SIGN UP TODAY!), the SUCCESS PROJECT (Read More), ENOUGH TIME 4U INITIATIVE (Register Now!, More Services...).
- Right Sidebar:** International Travel (Directive on Travel, Conference event, Travel meals incidentals, authorization transport accommodations U.S. economic), Shared Travel Services, Network Wires (Create post), Recent posts (e.g., "Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat"), and Important Notices.
- Bottom Navigation:** Date Modified: 2018-04-12, Top of Page, Important Notices.
- Bottom Footer:** Useful links.

# Elements breakdown

The screenshot displays the OADW - Hub (working title) interface with several labeled components:

- Welcome message**: A dark blue box containing "Welcome Emma!" and a message about highlights for the day.
- GC News and announcements**: A section featuring a featured content article with a thumbnail image of people at an event.
- System alerts**: A banner at the top right with the text "New apps, features, notices (sometimes visible)" and a "DISMISS" button.
- Activity feed**: A list of items under the heading "RECOMMENDED", each with a small icon, the text "You need to answer to this request", and the placeholder "Loren ipsum".
- Content widgets**: A list under the heading "POPULAR / TRENDING" with similar items to the activity feed.
- User id**: A vertical column on the right side showing user profile icons and a language switcher (EN).
- OADW Common Navigation**: A vertical column on the far right with icons for a profile picture, notifications (6), a grid, and a help/question mark.

# Elements breakdown

User Id

Content stats

Task Manager

Tasks	Priority	Deadline	Status
Task management item 1	High	Feb 2	With client for approval
Task management item 2	Low	Feb 2	In production
Task management Item 3	Low	Feb 12	With client for approval
Task management item 4	High	Feb 23	In production

+ Add new task

Newsfeed

- New video was posted by this person.
- New blog posted in the group X.
- So-and-so joined the group, "Titled This".
- Your colleague created a group.
- This person shared an update.

Share an update here! Post to The Wire, etc.

GC Updates

New report out

Read the report about Official Languages.

New report out

Read the report about Official Languages.

New report out

Read the report about Official Languages.

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Aenean fermentum consectetur dignissim. Sed dui justo, cursus sed rutrum vel, pretium at ligula. LExcepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

People you may know

Eric Lavoie Kathleen Burgess Krista Lecuyer

Shortcuts

- DADW dashboard mock-up
- Digital Exchange: CS package
- Digital Exchange: API media lines
- Digital Government Web Presence: Card...

Latest files ...

- API store media lines.docx

TBS InfoSite Canada.ca

Calendar

S	M	T	W	T	F	S

Notes ...

Phone numbers

Krista: 555-5555  
Katie: 555-5555  
Mel: 555-555

Poll

I have all the technology and equipment necessary to do my job.

Strongly agree  
 Somewhat agree  
 Disagree  
 Strongly Disagree

Canada

Want to know more about the Digital Workspace? [Click here.](#) [Understanding open source.](#) [Get Involved](#)

Content widgets

Navigation (based on OADW common navigation)

# Analysis



# Assumptions

## OADW

- The Open and Accessible Digital Workspace (OADW) will be available to GC employees as well as to members of the public (2 types of users - external and GC employee)
- When members of the public are invited, they get access to the OADW on a global scale (public view, unclassified)
- OADW applications are Web apps, not native apps.
- GCaccounts can be linked to the MS Azure's Active Directory to link user accounts, which means that the user ID can follow the person when they change departments.
- Once the user' GCaccount and MS Active Directory are linked, they would only need to relink (sign in again) when they change their active directory password (roughly every 90 days).

## O365

- Members of the public cannot create an account with O365 - they need to be invited to join either Teams, SharePoint or OneDrive.
- Microsoft O365 will use the B-2-B hub to connect departmental tenants, allowing the ability for departments to open up their applications to other GC departments.
- In O365, SharePoint and OneDrive are the only apps that can be accessed without being logged in.
- Microsoft does not allow for connection with Open ID.

## OADW Hub

- The Hub will serve as an entry point (link) to GCintranet and other key GC services and apps (for GC-employees only). It will not show content from these services and apps, or allow for interaction with the content.
- There will be three (3) levels of content:
  - 1.External (viewable by the public for non-GC employees)
  - 2.GC-wide (viewable to GC employees)
  - 3.Departmental (viewable to GC employees within a specific department)
- The Hub is hosted in the Cloud, not GC-network.
- The OADW Hub will not use the OADW Global Navigation
- The Hub is not meant to replace the GCintranet or departmental intranets.
- Push communications on the Hub will be related to OADW-specific content only.
- The Hub will not host communications related to other initiatives, such as GCintranet, Canada.ca, departmental sites, etc.

# Dependencies

- Authentication systems are in place
  1. GCaccount - to login the user in the OADW
  2. SSC active directory system, which will be feeding into MS Azure's Active Directory.

# Outstanding questions

- O365 is on a Protected B network, but is the application certified to Protected B?
- Should crisis communications be included as part of the Hub? If so, which audience should have access to the crisis communications (public, GC-only)?

# Concept



# Elements

- ✓ Welcome area: O365 app updates, OADW app updates
- ✓ Calendar / tasks
- ✓ Public announcements / Crisis communications (temporary)
- ✓ System alerts (temporary)
- ✓ Apps tray: OADW apps, O365 apps
- ✓ OADW Apps activity feed
- ✓ My Files in OneDrive
- ✓ OADW Specific (Ex: new features, updates, etc)
- ✓ GC-Wide communications (Ex: GC-Intranet)  
TBD
- ✓ Featured/popular content
- ✓ Useful links

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Government of Canada logo. The top right features a blue header bar with the title "OADW - Hub (working title)". Below the header, there's a "Welcome Emma!" section with a profile picture, a "Busy day today!" message, and notifications for "3 meetings" and "7 new emails". A calendar for May 2019 shows several events. A "Recent activity" section lists four notifications, each with a timestamp and a brief description. To the right, there are sections for "Productivity apps" (OneDrive, SharePoint, Microsoft Teams, Outlook) and "OADW Apps" (Discussions, Consultation, Career Marketplace, Directory). The bottom half of the screen shows "Featured content" with cards for "OADW", "GC-Wide", "TBS TAP portal", "Phoenix", "GCcampus", and "myGCHR", each with a thumbnail image and a "To know more" link.

# Elements (external user)

- Welcome area: ~~Office 365 app updates~~, OADW app updates

## ~~- Calendar / tasks~~

- Public announcements / Crisis communications (temporary)

- System alerts (temporary)

- Apps tray: OADW apps, ~~Office 365 apps~~

- OADW Apps activity feed

## ~~- My Files in OneDrive~~

- OADW Specific (Ex: new features, updates, etc)

## ~~- GC-Wide communications (Ex: GC-Intranet)~~ TBD

- Featured/popular content

## ~~- Useful links~~

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Government of Canada/Gouvernement du Canada logo. The top right features a blue header bar with the title "OADW - Hub (working title)". The main content area includes:

- Welcome area:** Shows a profile picture of Emma, a message "Welcome Emma!", and a status "Busy day today!".
- Notifications:** A teal info icon通知通知: "New apps, features, notices (sometimes visible)" with a "DISMISS" link.
- Recent activity:** A list of notifications:
  - Icon with exclamation mark: "A very important notification about something you need to answer and it is shown first" (May 24, 2019).
  - Icon with exclamation mark: "A very important notification about something you need to answer and it is shown first" (May 24, 2019).
  - Icon with exclamation mark: "A very important notification about something you need to answer and it is shown first" (May 24, 2019).
  - Icon: "Other less important notification chronologically sorted by default" (May 24, 2019).
- Featured content:** A grid of cards:
  - Digital ID:** "The Digital ID working group brings together interested partners from across jurisdictions to share information and work together to advance this important fusce sed dolor imperdiet."
  - National Capital Region Young Professionals Network (CRYPN - RJPRC):** "The NCRYPN is the volunteer regional organization and represents Public Service young professionals' networks located in the National Capital Region."
  - Health Products Inspections and Licensing:** "Working group for the Health Products Inspections and Licensing team."
  - Open Source Software:** "A network of supporters and users of open source software within the Government of Canada."
- OADW Apps:** A section titled "OADW Apps" featuring icons for Discussions, Consultation, Career Marketplace, and Directory, along with a "More apps" link.

# Elements (external user)

- ✓ Welcome area: OADW app updates
  - ✓ Public announcements / Crisis communications (temporary)
  - ✓ System alerts (temporary)
  - ✓ Apps tray: OADW apps
  - ✓ OADW Apps activity feed
  - ✓ OADW Specific (Ex: new features, updates, etc)
  - ✓ Featured/popular content



Government of Canada Gouvernement du Canada

# OADW - Hub (working title)



## Welcome Emma!

A very productive day awaits for you today!

You have 3 important notifications.

Cheer up! It is almost Friday!

### Important public announcement

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris nec cursus lorem, ut scelerisque enim.

[Link to external site here](#)



New apps, features, notices (sometimes visible)

[DISMISS](#)

### Recent activity

[See all activity feed](#)



#### A very important notification about something you need to answer and it is shown first

2019-05-24 18:51 - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris nec cursus lorem, ut scelerisque enim.



#### A very important notification about something you need to answer and it is shown first

2019-05-24 14:20 - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris nec cursus lorem, ut scelerisque enim.



#### A very important notification about something you need to answer and it is shown first

2019-05-24 12:44 - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris nec cursus lorem, ut scelerisque enim.



#### Other less important notification chronologically sorted by default



### OADW

In consectetur gravida massa, quis sodales magna euismod sed.

Morbi ex ante, eleifend vel nulla et.

[To know more](#)

### OADW Apps



[Discussions](#)



[Pools](#)



[Career Marketplace](#)



[Directory](#)

[More apps](#)

### Featured content



#### Donec rutrum facilisis ipsum pulvinar posuere.

Vivamus tincidunt nec risus at sagittis. Vivamus ornare vel diam ac facilisis. Sed semper dui ut accumsan venenatis.



#### Donec rutrum facilisis ipsum pulvinar posuere.

Vivamus tincidunt nec risus at sagittis. Vivamus ornare vel diam ac facilisis. Sed semper dui ut accumsan venenatis.



#### Donec rutrum facilisis ipsum pulvinar posuere.

Vivamus ornare vel diam ac facilisis. Sed semper dui ut accumsan venenatis.



#### Donec rutrum facilisis ipsum pulvinar posuere.

Vivamus tincidunt nec risus at sagittis. Vivamus ornare vel diam ac facilisis. Sed semper dui ut accumsan venenatis.

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# Elements (logged out)

- ✓ Welcome area: login/register invitation
- ✓ Public announcements / Crisis communications (temporary)
- ✓ Apps tray: OADW apps
- ✓ OADW Generic Messaging

 Government of Canada Gouvernement du Canada

**OADW - Hub (working title)**

**Welcome to OADW!**

Integer nisl mi, blandit et dui ac, fermentum congue eros.

Nam tempor neque est, eu maximus erat fermentum eu.

[Sign in or Create an account](#) to take full advantage of the digital workspace!

**Important public announcement**

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris nec cursus lorem, ut scelerisque enim.

[Link to external site here](#)

**What is OADW?**

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Morbi in vulputate nulla. Maecenas suscipit tincidunt ligula, id aliquet mauris tempus at. Quisque nec maximus enim. Nullam pellentesque cursus magna in cursus. Ut quis egestas eros. Lorem ipsum dolor sit amet, consectetur adipiscing elit.





Sed fringilla turpis pellentesque massa accumsan, id vehicula leo suscipit. Cras bibendum pretium est, id ultrices lacus posuere quis. Pellentesque aliquam faucibus semper. Nullam ultricies tellus eu tincidunt dapibus. Integer ultrices pulvinar sapien vel lobortis. Donec quis justo lacinia, tempus neque non, auctor leo. Donec vitae finibus lectus.

Sed fringilla turpis pellentesque massa accumsan, id vehicula leo suscipit. Cras bibendum pretium est, id ultrices lacus posuere quis. Pellentesque aliquam faucibus semper. Nullam ultricies tellus eu tincidunt dapibus. Integer ultrices pulvinar sapien vel lobortis. Donec quis justo lacinia, tempus neque non, auctor leo. Donec vitae finibus lectus.

Mauris tempor sagittis enim quis condimentum. Sed maximus faucibus purus, eget volutpat est semper vel. Integer ultrices felis vel tortor vehicula fermentum. Pellentesque augue nunc, posuere sit amet sapien at, ultrices ullamcorper tellus. Mauris efficitur mattis nibh, non porta nisl. Donec sed scelerisque mi. Curabitur aliquet volutpat ipsum ac vestibulum. Nullam sollicitudin dolor ut purus sollicitudin, et porttitor leo gravida.

Sed id erat magna. Cras pellentesque consequat euismod. Nulla facilisi.

**OADW Apps**

 Discussions
 Pools
 Career Marketplace
 Directory

Sed fringilla turpis pellentesque massa accumsan, id vehicula leo suscipit. Cras bibendum pretium est, id ultrices lacus posuere quis. Pellentesque aliquam faucibus semper.

[See all apps available](#)



[About](#) | [Terms and conditions](#)



# Proposed solution

- ✓ Simple
- ✓ Consistent
- ✓ Useful

Logged off

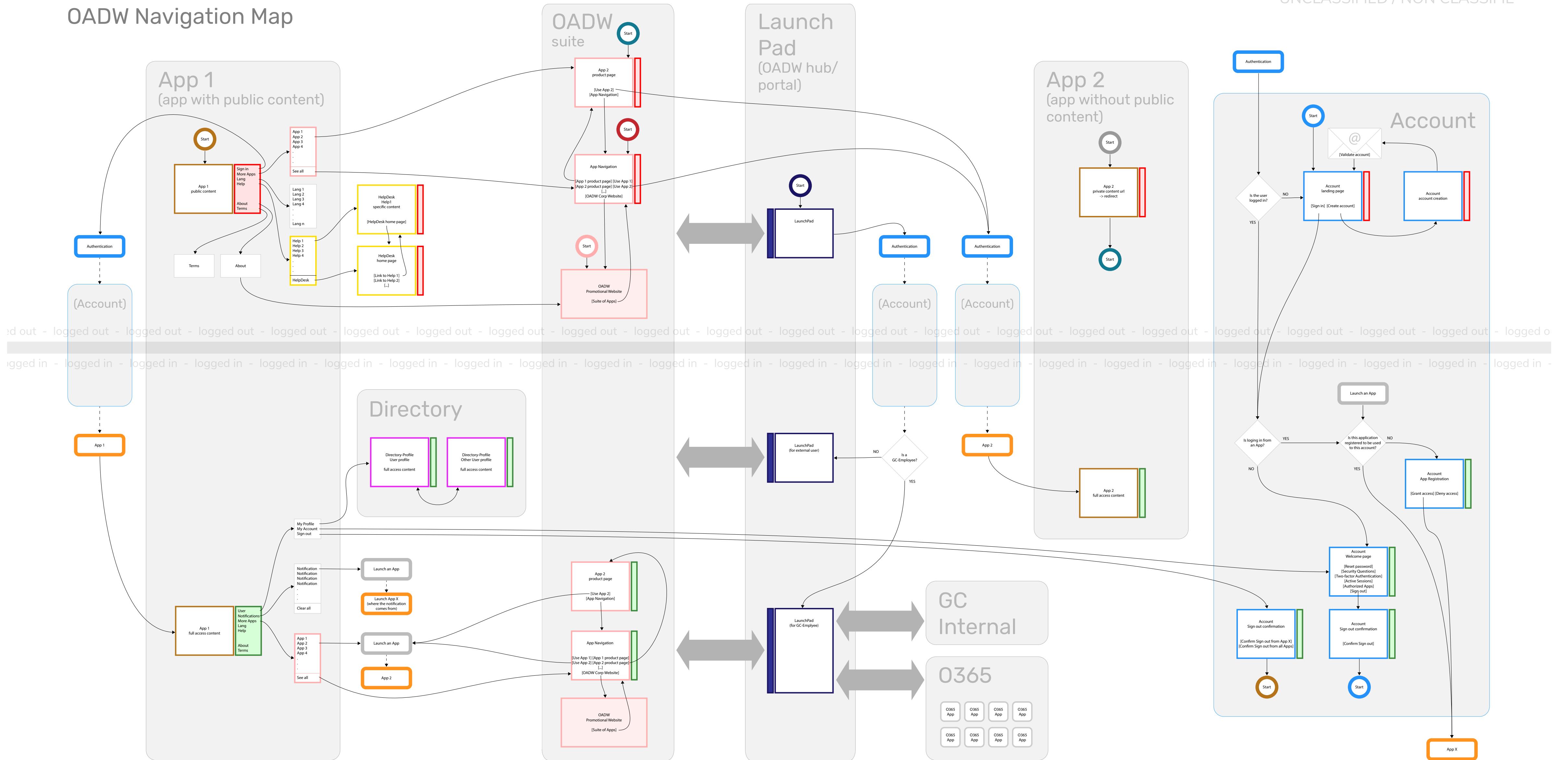
Logged on as  
GC-Employee

Logged on as  
external user

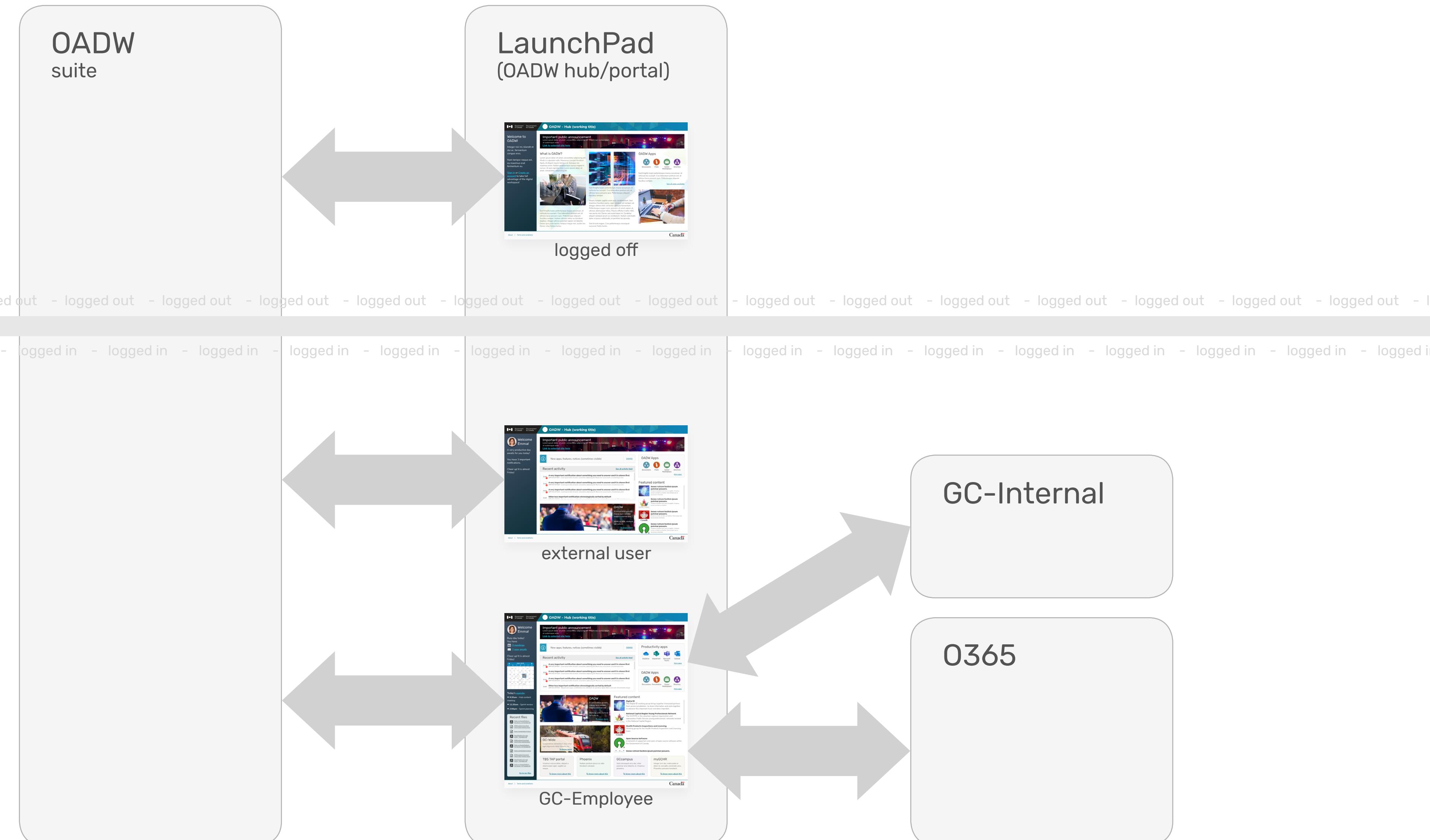
# Context



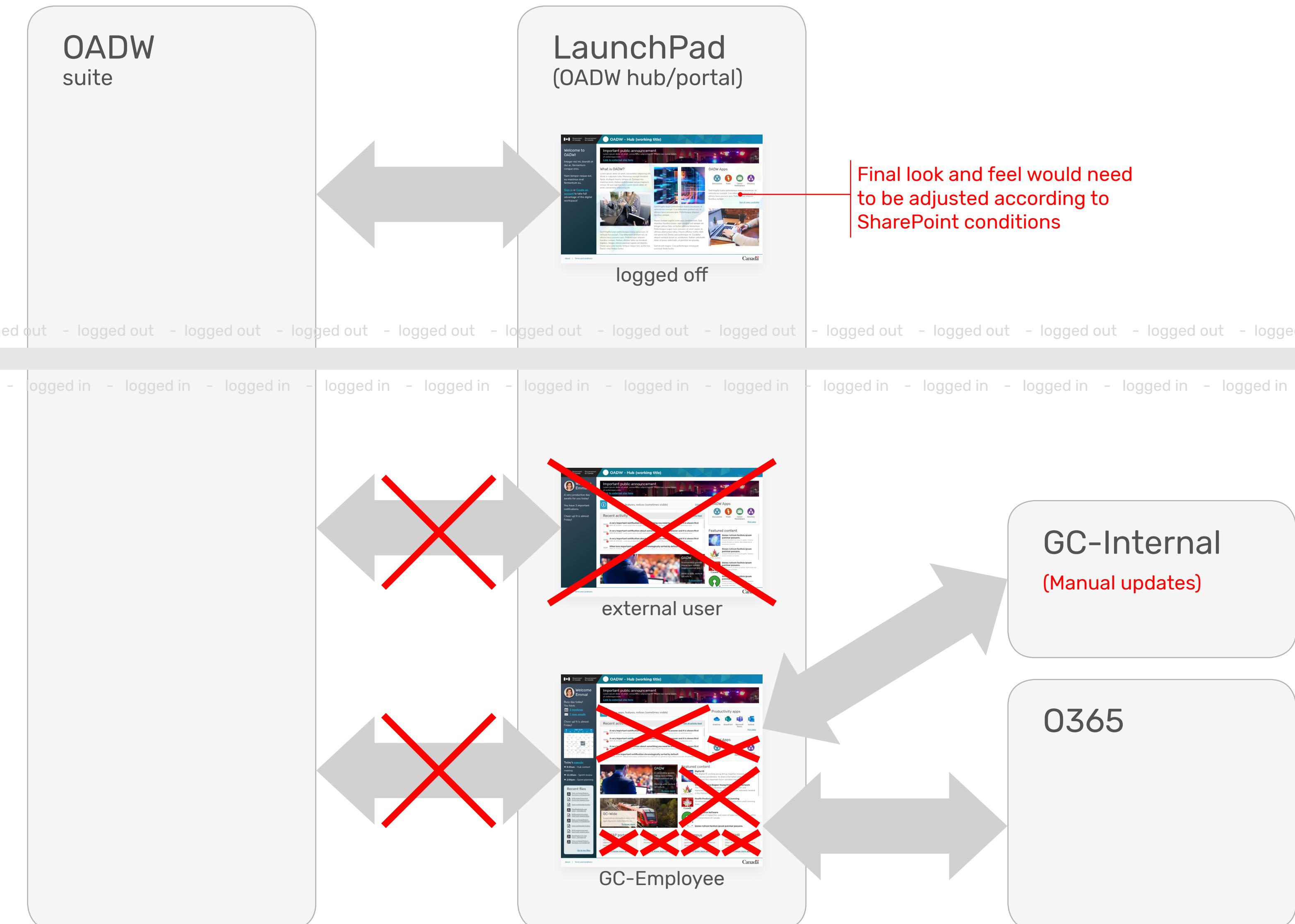
# OADW Navigation Map



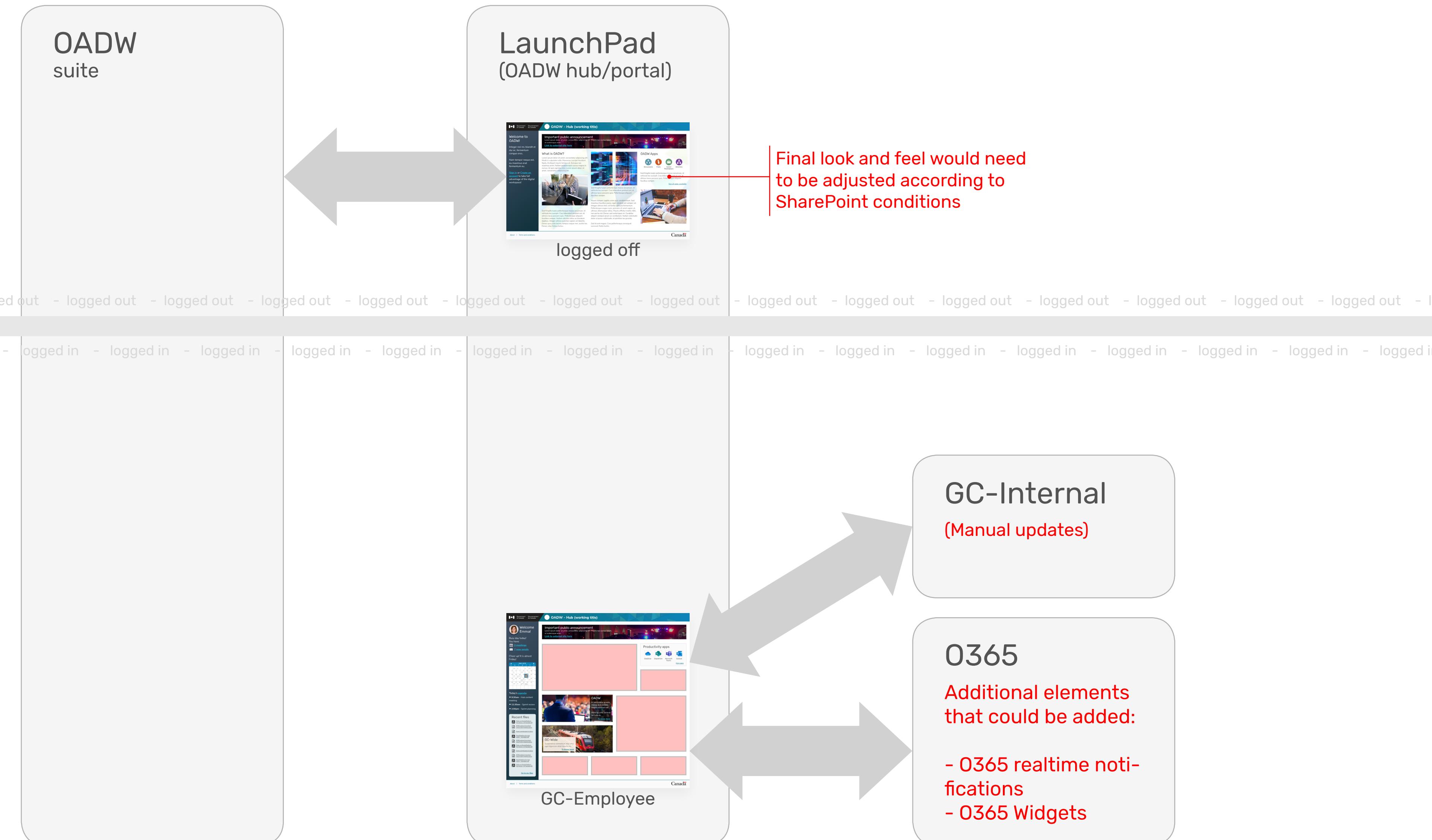
## Hosted in a webserver



# Hosted in SharePoint



# Hosted in SharePoint



# Discussion



# Questions and Comments?

Logged off

UNCLASSIFIED / NON CLASSIFIÉ

Logged on as  
GC-Employee

Logged on as  
external user

# Thanks / Merci

