



Government
of Canada

Gouvernement
du Canada

UNCLASSIFIED / NON CLASSIFIÉ

UXID

OADW LaunchPad

Progress done so far, documentation (problem statement, assumptions, questions, content), designs, navigation hub and next steps.

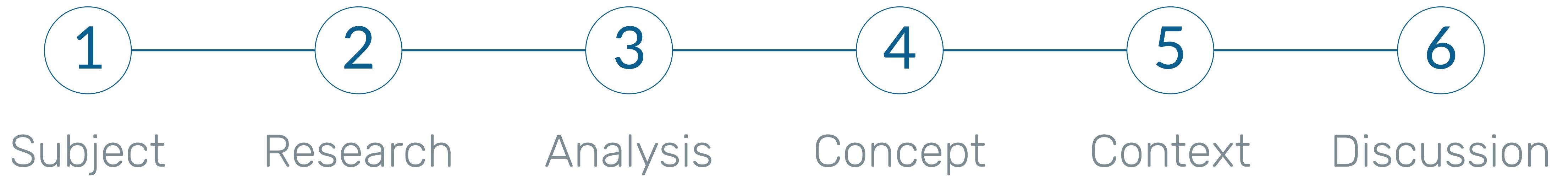
Amable Rodríguez
2019-06-05

[\[4862\] OADW Hub Presentation](#)

Digital Collaboration Division, Chief Information Officer Branch
Treasury Board of Canada Secretariat / Government of Canada

Division de la collaboration numérique, Direction du dirigeant principal de l'information
Secrétariat du Conseil du Trésor du Canada / Gouvernement du Canada

Summary



UNCLASSIFIED / NON CLASSIFIÉ

Subject



Context

- The Digital Enablement (DE) Team at TBS is currently working on the Open and Accessible Digital Workspace (OADW), the next iteration of the GCTools.
- The OADW is an ecosystem of applications, that work together to offer the tools and services required for GC employees to be productive and collaborate with others, within and outside the GC.
- Each application can be used on its own, allowing users to choose the apps that they need to get their work done, based on their individual needs.
- While DE has been working on the OADW, the GC has purchased licences for Microsoft O365, to be rolled-out across GC departments to offer federal public servants a suite of productivity and collaboration tools.
- Work is currently underway to better understand the scope and roll out of Microsoft O365 across the enterprise, as well as to determine how it will affect the work of the OADW.

Problem

Across the multitude of digital tools and services available to federal public servants (OADW and O365), there is currently no common space where users can go to and get a high level overview of the activities, easy access to important links and information, in one central location, personalized based on who they are and the apps they use.

Solution

A landing page (hub) that brings all the user's apps, activity feed and other relevant content together, in one central location.

Research

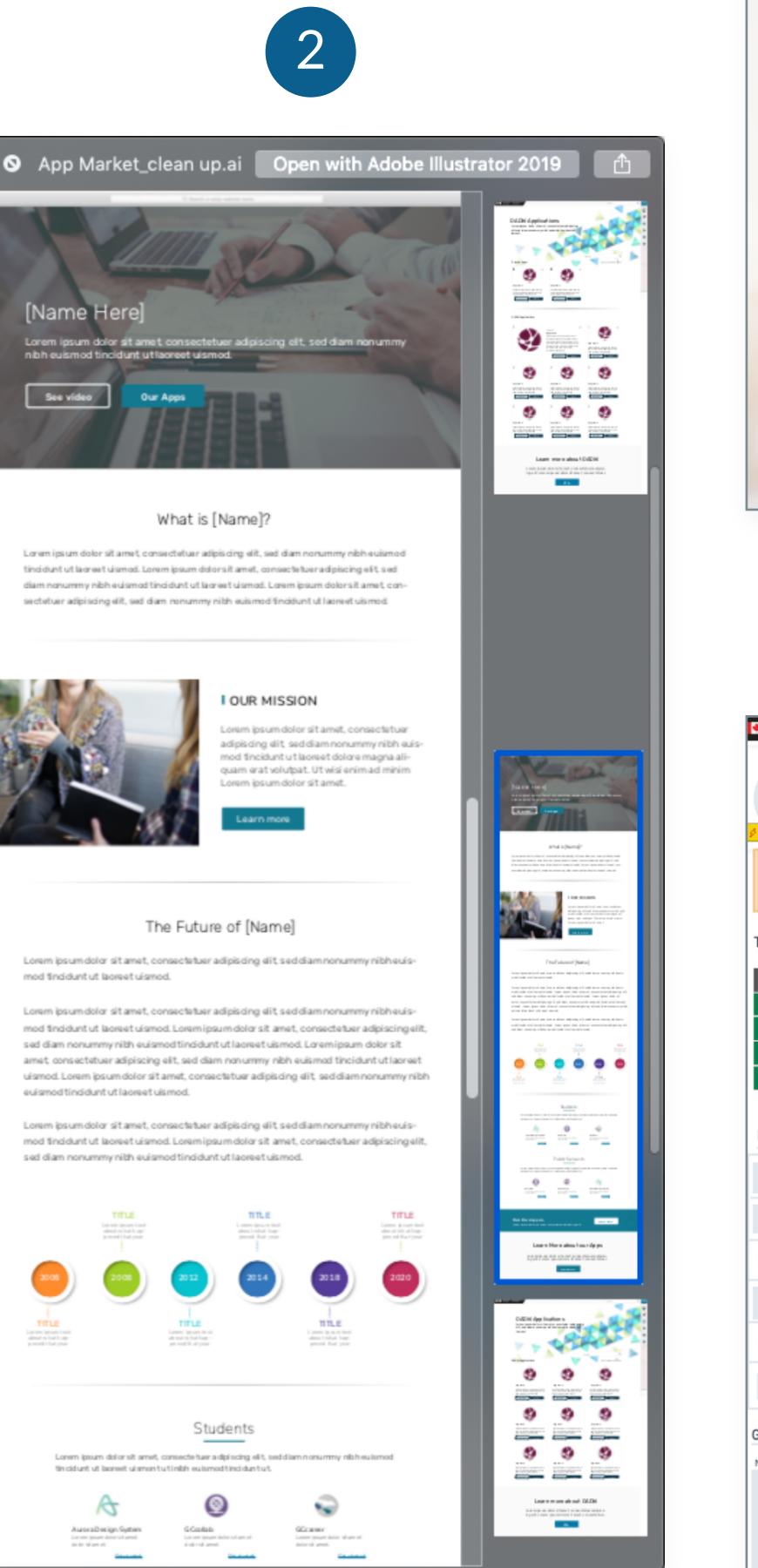


Based on References

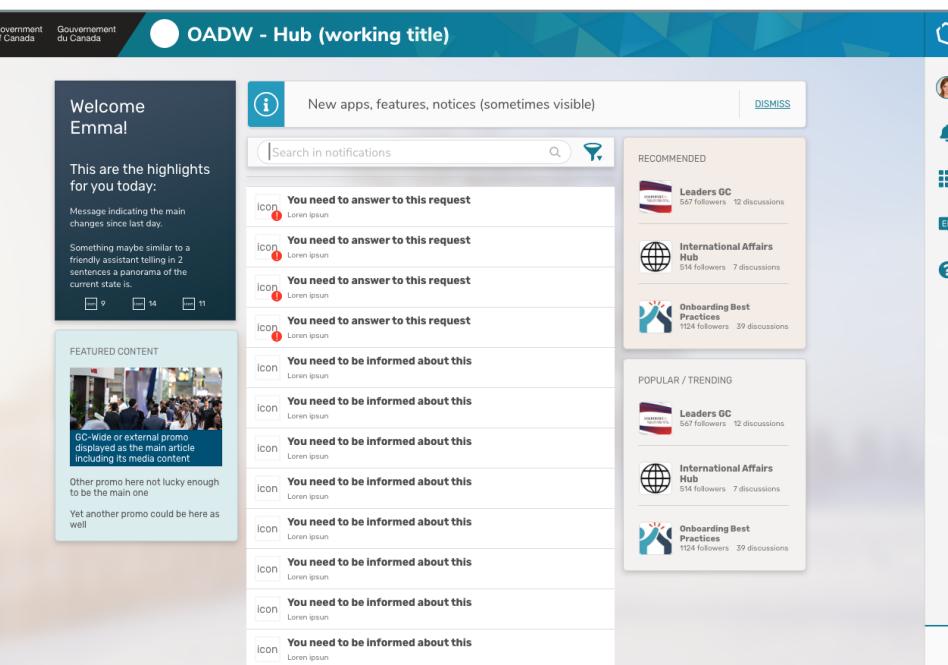
1.- 2018 mock-up



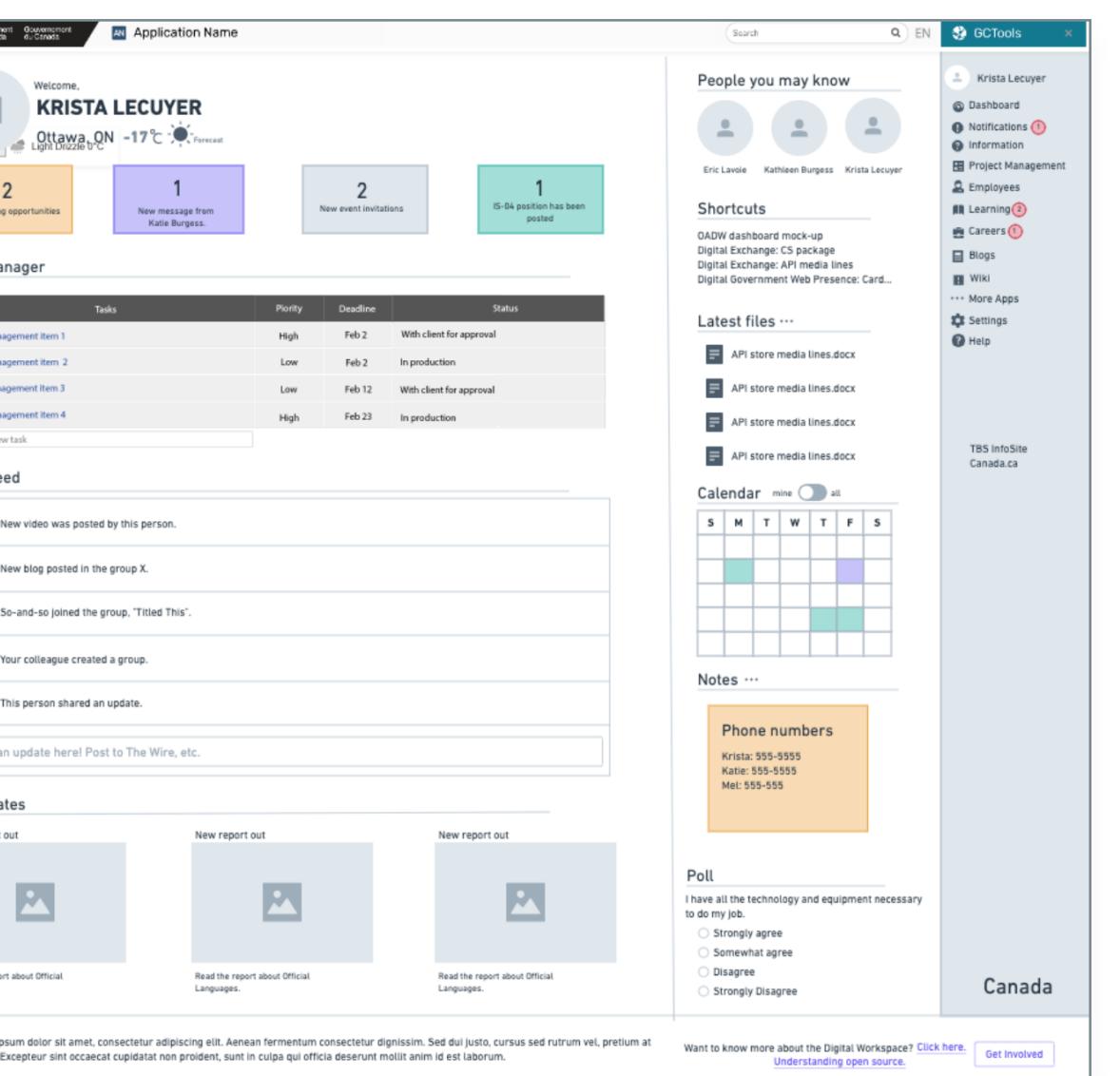
2.- OADW Landing pages designs



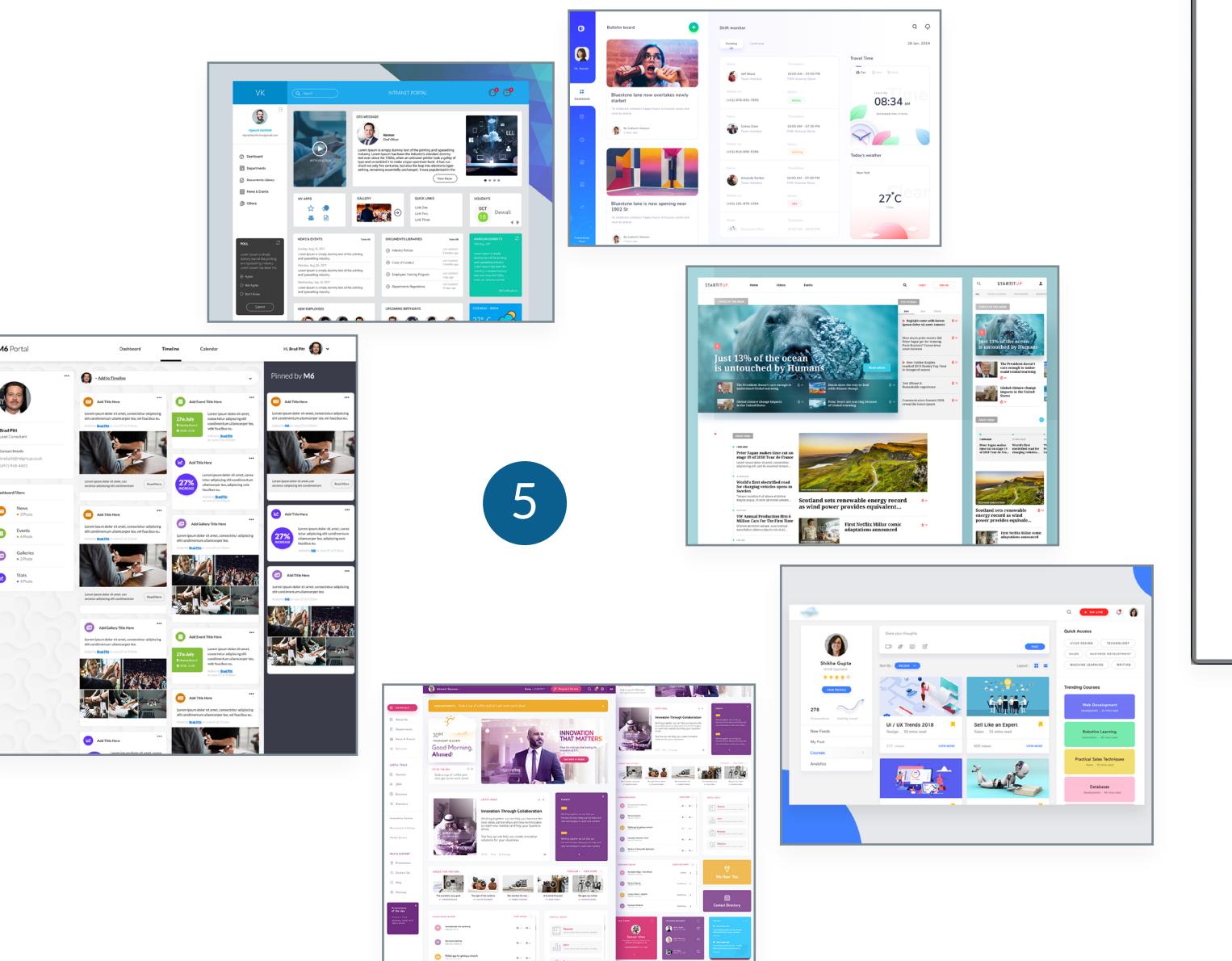
3.- 2019 portal design as a notification centre



4.- Comms portal mock-up



5.- Research on modern design approaches to portals and information hubs



Elements breakdown

The screenshot illustrates a digital workspace interface with the following components:

- Top Bar:** Open Accessible Digital Workspace, Rocket Chat.
- Header:** Government of Canada / Gouvernement du Canada logo, Canada.ca | Departments | Services | Français.
- Left Sidebar:**
 - Departmental Identity:** Indigenous and Northern Affairs Canada, Canada logo, Welcome Susan, Logout.
 - GC News and announcements:** Major Announcement One, Major Announcement Two.
 - Content widgets:** Project Progress (Project: Twenty Seven, Tasks Left: 3), Department BLOG! (Jonthan Sommerville, Nicole Martel, Annik Ste. Pierre, Thomas Patrick Grandville), Build Your Team (Phillipe profile, Add button).
 - App tray:** Collaboration Apps and Tools (Collab, Workflow, Sharepoint, Wiki, Survey).
- Right Sidebar:**
 - User id:** Welcome, Susan, Logout.
 - Weather:** -7°C, Snow, High, Low.
 - Recent content:** Directive on Travel (Conference event, Travel, meals, incidentals, authorization, transport, accommodations, U.S. economic), The WIRE, Shared Travel Services, Network Wires posts (e.g., "Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat"), Create post button.
- Bottom:** Date Modified: 2018-04-12, Top of Page, Important Notices.

Elements breakdown

The screenshot displays the OADW - Hub (working title) interface with several labeled components:

- Welcome message**: A dark blue box containing "Welcome Emma!" and a message about highlights for the day.
- GC News and announcements**: A section featuring a thumbnail image of a crowd and text about displaying main articles.
- System alerts**: A banner at the top right with an info icon, the text "New apps, features, notices (sometimes visible)", and a "DISMISS" button.
- Activity feed**: A list of items under "RECOMMENDED" and "POPULAR / TRENDING" sections, each with an icon, title, and follower/discussion counts.
- Content widgets**: A sidebar on the right with icons for user profile, notifications (6), grid view, language (EN), and help.
- User id**: A placeholder for the user's identifier.
- OADW Common Navigation**: A horizontal bar at the bottom with a magnifying glass icon.

Elements breakdown

User Id

Content stats

Content widgets

Activity feed

GC News and announcements

The screenshot displays a digital workspace interface with the following components:

- User Id:** Shows "KRISTA LECUYER" with a profile picture.
- Content stats:** Displays four cards: "2 New learning opportunities", "1 New message from Katie Burgess.", "2 New event invitations", and "1 IS-04 position has been posted".
- Content widgets:** Includes a "Task Manager" table with four items, a "Newsfeed" section with activity items, and a "GC Updates" section with three report cards.
- Activity feed:** Shows recent activity items like "New video was posted by this person" and "New blog posted in the group X".
- GC News and announcements:** Shows news items about official languages.
- Right sidebar (GCTools):**
 - People you may know:** Lists Eric Lavoie, Kathleen Burgess, Krista Lecuyer.
 - Shortcuts:** Links to DADW dashboard mock-up, Digital Exchange: CS package, Digital Exchange: API media lines, and Digital Government Web Presence: Card... (with a red dot).
 - Latest files:** Lists four versions of "API store media lines.docx".
 - Calendar:** A weekly calendar grid.
 - Notes:** A section for phone numbers: Krista: 555-5555, Katie: 555-5555, Mel: 555-555.
 - Poll:** A poll question: "I have all the technology and equipment necessary to do my job." with four response options: Strongly agree, Somewhat agree, Disagree, and Strongly Disagree.
 - TBS InfoSite Canada.ca:** A link to the TBS InfoSite.
- Bottom right:** A "Canada" button.
- Bottom center:** A note about understanding open source and a "Get Involved" button.

Navigation (based on OADW common navigation)

Content widgets

Analysis



Assumptions

OADW

- The Open and Accessible Digital Workspace (OADW) will be available to GC employees as well as to members of the public (2 types of users - external and GC employee)
- When members of the public are invited, they get access to the OADW on a global scale (public view, unclassified)
- OADW applications are Web apps, not native apps.

O365

- Members of the public cannot create an account with O365 - they need to be invited to join either Teams, SharePoint or OneDrive.
- Microsoft O365 will use the B-2-B hub to connect departmental tenants, allowing the ability for departments to open up their applications to other GC departments.
- In O365, SharePoint and OneDrive are the only apps that can be accessed without being logged in.
- Microsoft does not allow for linking of accounts. While it can use third party providers authentication services, B2B hub does not allow for the linking of user accounts.

OADW Hub

- The Hub will serve as an entry point (link) to GCintranet and other key GC services and apps (for GC-employees only). It will not show content from these services and apps, or allow for interaction with the content.
- There will be two (2) levels of content:
 1. External (viewable by the public for non-GC employees)
 2. GC-wide (viewable to GC employees)
- The Hub is hosted in the Cloud, not GC-network.
- The OADW Hub will not use the OADW Global Navigation (a common navigation menu that will be applied to all OADW applications).
- The Hub is not meant to replace the GCintranet or departmental intranets.
- Push communications on the Hub will be related to OADW-specific content only.
- The Hub will not host communications related to other initiatives, such as GCintranet, Canada.ca, departmental sites, etc.

Dependencies

- Authentication systems are in place
 1. GCaccount - to login the user in the OADW
 2. SSC active directory system, which will be feeding into MS Azure's Active Directory.

Outstanding questions

- O365 is on a Protected B network, but is the application certified to Protected B?
- Do crisis communications need to be included as part of the Hub? If so, which audience should have access to the crisis communications (public, GC-only)?

Concept



Elements

- ✓ Welcome area: O365 app updates, OADW app updates
- ✓ Calendar / tasks
- ✓ Public announcements / Crisis communications (temporary)
- ✓ System alerts (temporary)
- ✓ Apps tray: OADW apps, O365 apps
- ✓ OADW Apps activity feed
- ✓ My Files in OneDrive
- ✓ OADW Specific (Ex: new features, updates, etc)
- ✓ GC-Wide communications (Ex: GC-Intranet)
TBD
- ✓ Featured/popular content
- ✓ Useful links

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Government of Canada logo. The top right features a blue header bar with the title "OADW - Hub (working title)". Below the header, there's a "Welcome Emma!" section with a profile picture, a "Busy day today!" message, and notifications for "3 meetings" and "7 new emails". A calendar for May 2019 shows several events. A "Recent activity" section lists four notifications, each with a timestamp and a brief description. To the right, there are sections for "Productivity apps" (OneDrive, SharePoint, Microsoft Teams, Outlook) and "OADW Apps" (Discussions, Consultation, Career Marketplace, Directory). The bottom half of the screen shows "Featured content" with cards for "OADW", "GC-Wide", "TBS TAP portal", "Phoenix", "GCcampus", and "myGCHR", each with a thumbnail image and a "To know more" link.

Elements (external user)

- Welcome area: ~~0365 app updates~~, OADW app updates

~~-Calendar / tasks~~

- Public announcements / Crisis communications (temporary)

- System alerts (temporary)

- Apps tray: OADW apps, ~~0365 apps~~

- OADW Apps activity feed

~~-My Files in OneDrive~~

- OADW Specific (Ex: new features, updates, etc)

~~-GC-Wide communications (Ex: GC-Intranet)~~ TBD

- Featured/popular content

~~-Useful links~~

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Government of Canada/Gouvernement du Canada logo. The top right features a blue header bar with the title "OADW - Hub (working title)". On the left side, there's a dark sidebar with a user profile picture of Emma, a "Welcome Emma!" message, and a "Busy day today!" status indicator. A "Cheer up! It is almost Friday!" message is also present. The main content area includes a "Important public announcement" banner with a link to an external site. Below it is a "New apps, features, notices (sometimes visible)" notification with a "DISMISS" button. The "Recent activity" section lists several notifications: three red-bordered "A very important notification about something you need to answer and it is shown first" entries from May 24, 2019, and one white-bordered "Other less important notification chronologically sorted by default" entry from May 24, 2019. To the right of the activity feed is a "See all activity feed" link. A "Featured content" section on the right lists four items: "Digital ID" (Digital ID working group), "National Capital Region Young Professionals Network" (CRYPN - RJPRC), "Health Products Inspections and Licensing" (Health Products Inspections and Licensing team), and "Open Source Software" (A network of supporters and users of open source software within the Government of Canada). Each item has a small icon and a brief description.

Elements (external user)

- ✓ Welcome area: OADW app updates
- ✓ Public announcements / Crisis communications (temporary)
- ✓ System alerts (temporary)
- ✓ Apps tray: OADW apps
- ✓ OADW Apps activity feed
- ✓ OADW Specific (Ex: new features, updates, etc)
- ✓ Featured/popular content

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Government of Canada/Gouvernement du Canada logo. The main header reads "OADW - Hub (working title)". Below the header, there's a "Welcome Emma!" section with a profile picture and a message: "A very productive day awaits for you today!". It also mentions "You have 3 important notifications." and "Cheer up! It is almost Friday!". A blue info icon通知通知 appears with the text "New apps, features, notices (sometimes visible)" and a "DISMISS" button. To the right, there's a banner for "Important public announcement" with placeholder text and a "Link to external site here" button. Below this is a "Recent activity" section showing three notifications, each with an exclamation mark icon and a timestamp. The first two notifications are identical: "A very important notification about something you need to answer and it is shown first" from 2019-05-24 18:51. The third notification is "Other less important notification chronologically sorted by default" from 2019-05-24 12:44. To the right of the activity feed is a sidebar titled "OADW Apps" with icons for Discussions, Pools, Career Marketplace, and Directory, and a "More apps" link. Further down is a "Featured content" section with four items, each with a thumbnail, title, and a short description. The titles are "Donec rutrum facilisis ipsum pulvinar posuere.", "Donec rutrum facilisis ipsum pulvinar posuere.", "Donec rutrum facilisis ipsum pulvinar posuere.", and "Donec rutrum facilisis ipsum pulvinar posuere.". The descriptions mention "Vivamus tincidunt nec risus at sagittis. Vivamus ornare vel diam ac facilisis. Sed semper dui ut accumsan venenatis." The bottom right corner features the Canadian flag logo.

Elements (logged out)

- ✓ Welcome area: login/register invitation
- ✓ Public announcements / Crisis communications (temporary)
- ✓ Apps tray: OADW apps
- ✓ OADW Generic Messaging

 Government of Canada Gouvernement du Canada

OADW - Hub (working title)

Welcome to OADW!

Integer nisl mi, blandit et dui ac, fermentum congue eros.

Nam tempor neque est, eu maximus erat fermentum eu.

[Sign in or Create an account](#) to take full advantage of the digital workspace!

Important public announcement

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris nec cursus lorem, ut scelerisque enim.

[Link to external site here](#)

What is OADW?

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Morbi in vulputate nulla. Maecenas suscipit tincidunt ligula, id aliquet mauris tempus at. Quisque nec maximus enim. Nullam pellentesque cursus magna in cursus. Ut quis egestas eros. Lorem ipsum dolor sit amet, consectetur adipiscing elit.





Sed fringilla turpis pellentesque massa accumsan, id vehicula leo suscipit. Cras bibendum pretium est, id ultrices lacus posuere quis. Pellentesque aliquam faucibus semper. Nullam ultricies tellus eu tincidunt dapibus. Integer ultrices pulvinar sapien vel lobortis. Donec quis justo lacinia, tempus neque non, auctor leo. Donec vitae finibus lectus.

Sed fringilla turpis pellentesque massa accumsan, id vehicula leo suscipit. Cras bibendum pretium est, id ultrices lacus posuere quis. Pellentesque aliquam faucibus semper. Nullam ultricies tellus eu tincidunt dapibus. Integer ultrices pulvinar sapien vel lobortis. Donec quis justo lacinia, tempus neque non, auctor leo. Donec vitae finibus lectus.

Mauris tempor sagittis enim quis condimentum. Sed maximus faucibus purus, eget volutpat est semper vel. Integer ultrices felis vel tortor vehicula fermentum. Pellentesque augue nunc, posuere sit amet sapien at, ultrices ullamcorper tellus. Mauris efficitur mattis nibh, non porta nisl. Donec sed scelerisque mi. Curabitur aliquet volutpat ipsum ac vestibulum. Nullam sollicitudin dolor ut purus sollicitudin, et porttitor leo gravida.

Sed id erat magna. Cras pellentesque consequat euismod. Nulla facilisi.

OADW Apps

 Discussions
 Pools
 Career Marketplace
 Directory

Sed fringilla turpis pellentesque massa accumsan, id vehicula leo suscipit. Cras bibendum pretium est, id ultrices lacus posuere quis. Pellentesque aliquam faucibus semper.

[See all apps available](#)



[About](#) | [Terms and conditions](#)



Proposed solution

- ✓ Simple
- ✓ Consistent
- ✓ Useful

Logged off

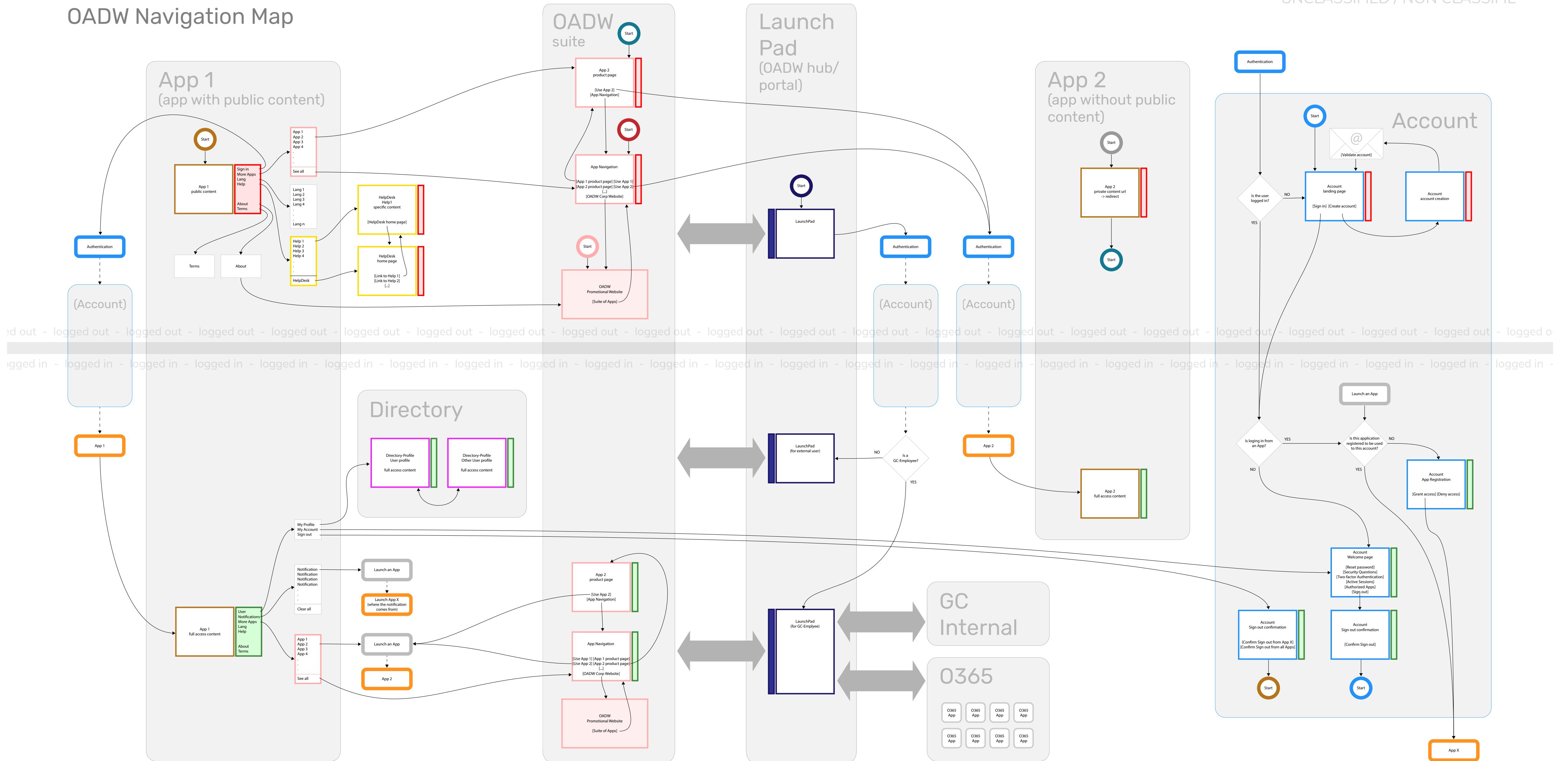
Logged on as
GC-Employee

Logged on as
external user

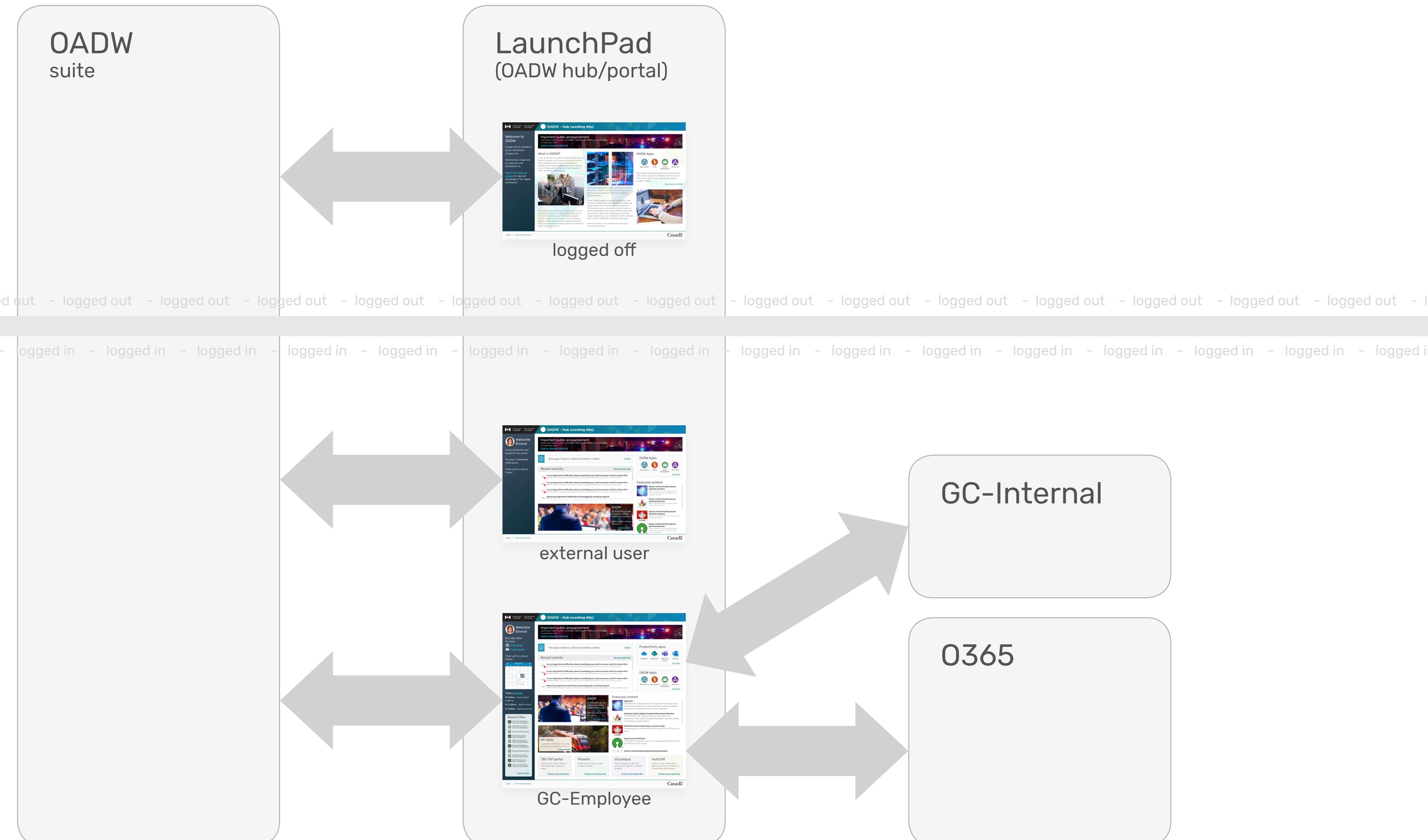
Context



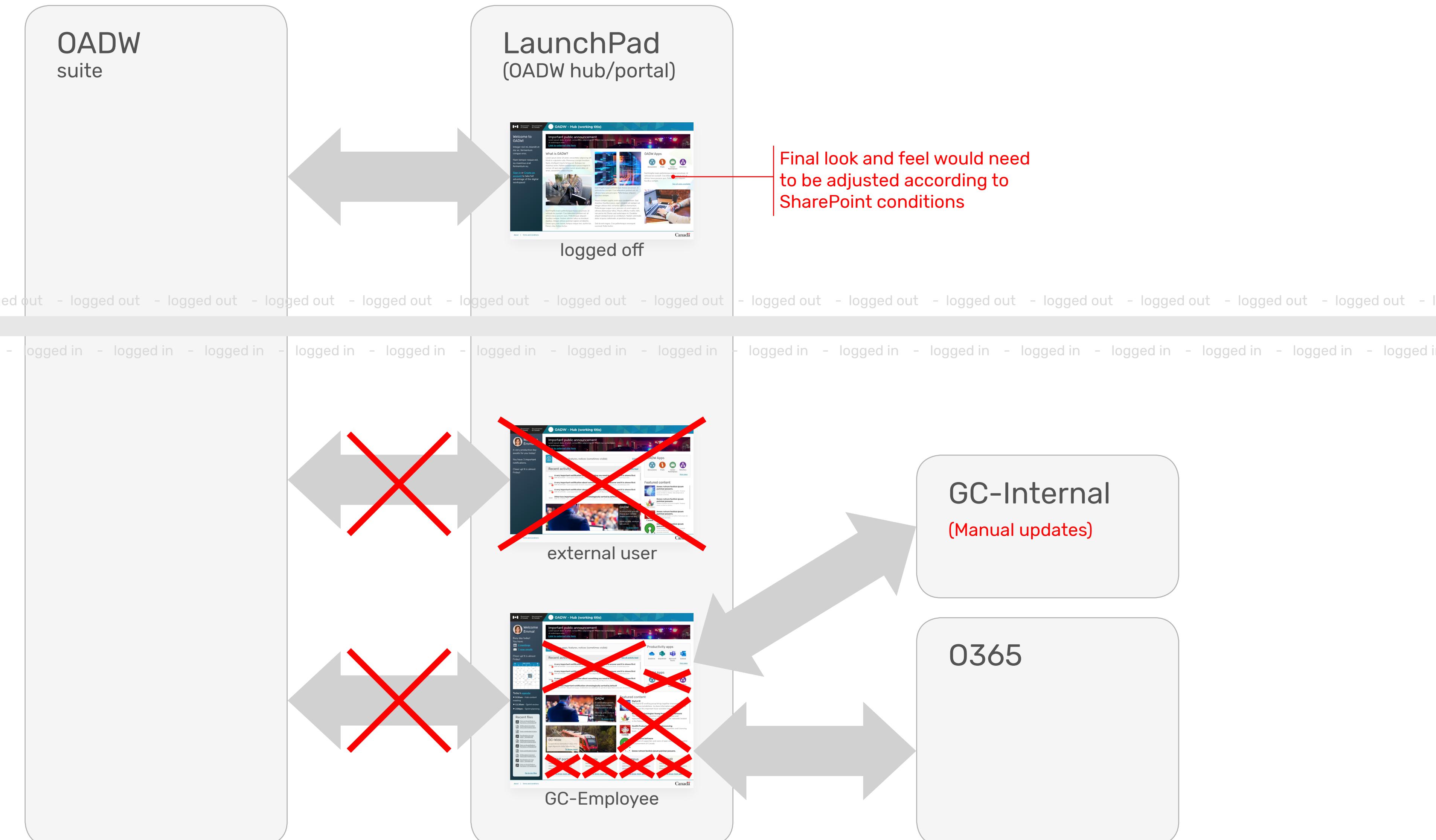
OADW Navigation Map



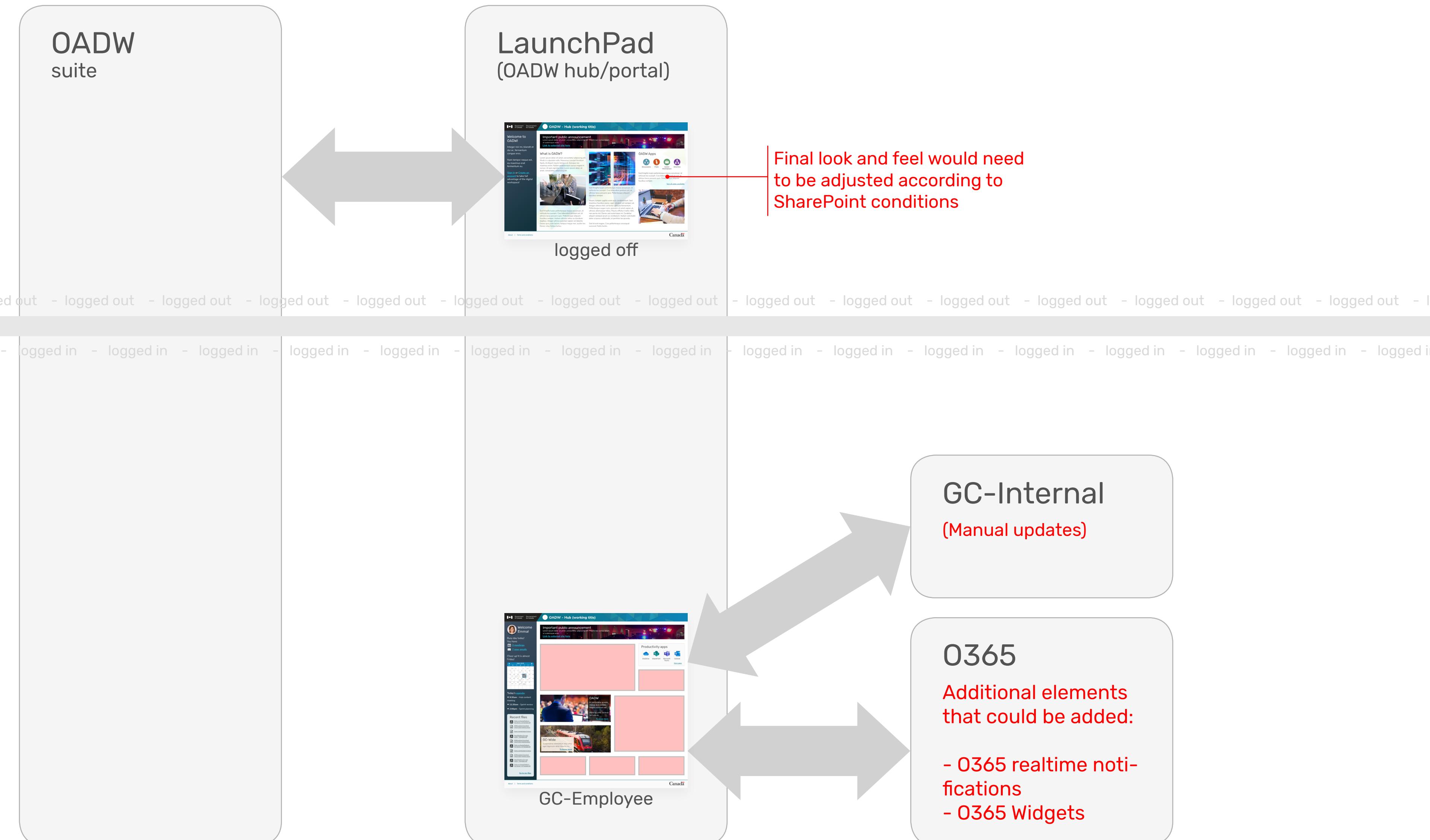
Hosted in a webserver



Hosted in SharePoint



Hosted in SharePoint



Discussion



Questions and Comments?

Logged off

UNCLASSIFIED / NON CLASSIFIÉ

Logged on as
GC-Employee

Logged on as
external user

Thanks / Merci

