



Government
of Canada

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UXD

Enterprise Digital Workspace Launch Pad

Progress done so far, documentation (problem statement, assumptions, questions, content), designs, navigation hub and next steps.

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[\[4862\] OADW Hub Presentation](#)

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Summary



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Subject



Context

- The Digital Enablement (DE) Team at TBS is currently working on the Open and Accessible Digital Workspace (OADW), the next iteration of the GCTools.
- The OADW is an ecosystem of applications, that work together to offer the tools and services required for GC employees to be productive and collaborate with others, within and outside the GC.
- Each application can be used on its own, allowing users to choose the apps that they need to get their work done, based on their individual needs.
- While DE has been working on the OADW, the GC has purchased licences for Microsoft O365, to be rolled-out across GC departments to offer federal public servants a suite of productivity and collaboration tools.
- Work is currently underway to better understand the scope and roll out of Microsoft O365 across the enterprise, as well as to determine how it will affect the work of the OADW.

Problem

Across the multitude of digital tools and services available to federal public servants (OADW and O365), there is currently no common space where users can go to and get a high level overview of the activities, easy access to important links and information, in one central location, personalized based on who they are and the apps they use.

Solution

A landing page (Launch Pad) that brings all the user's apps, activity feed and other relevant content together, in one central location.

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Research

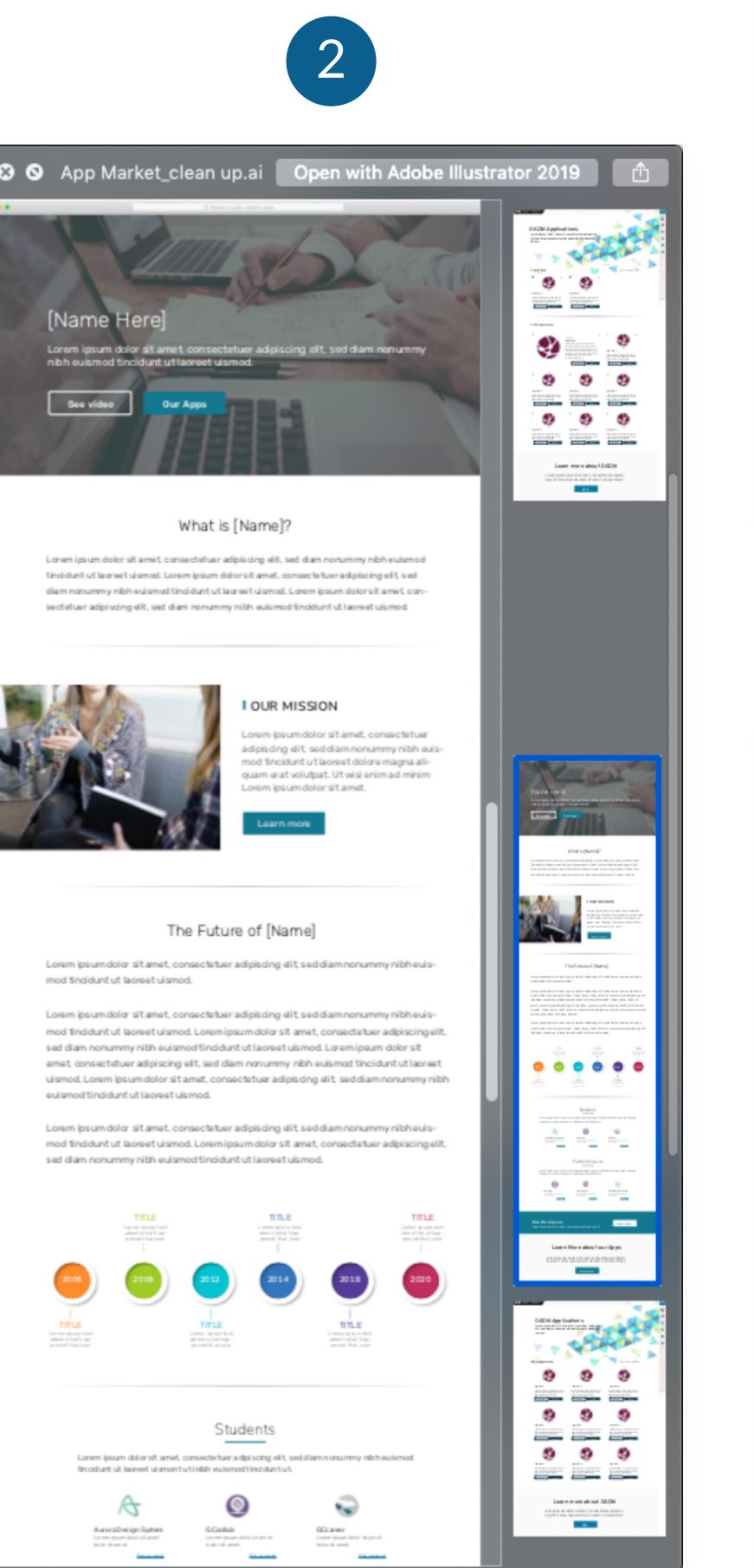


Based on References

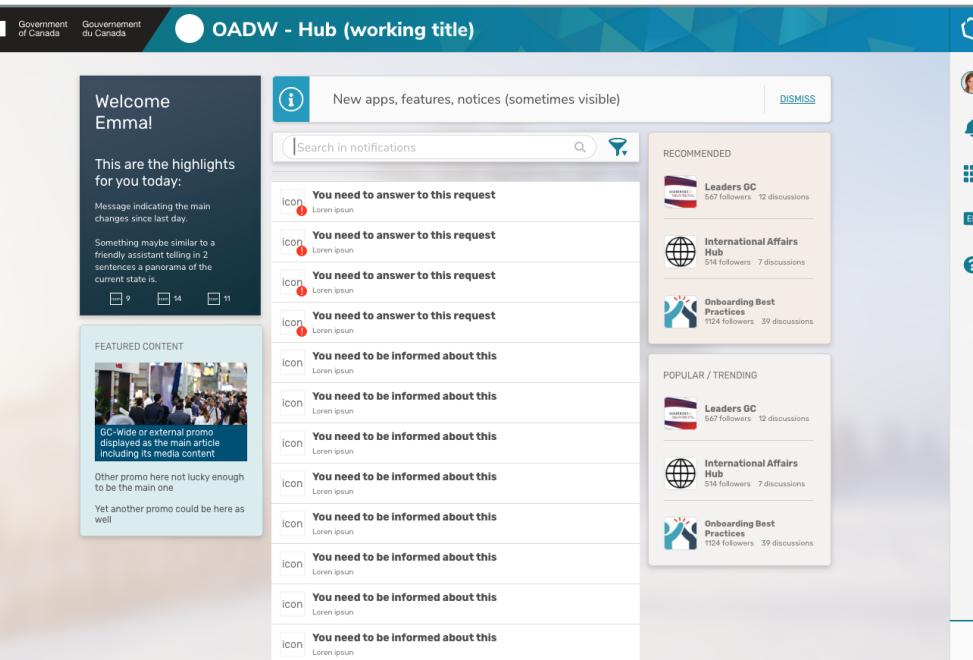
1- OADW Portal, concept presented at CIOC meeting Spring 2018



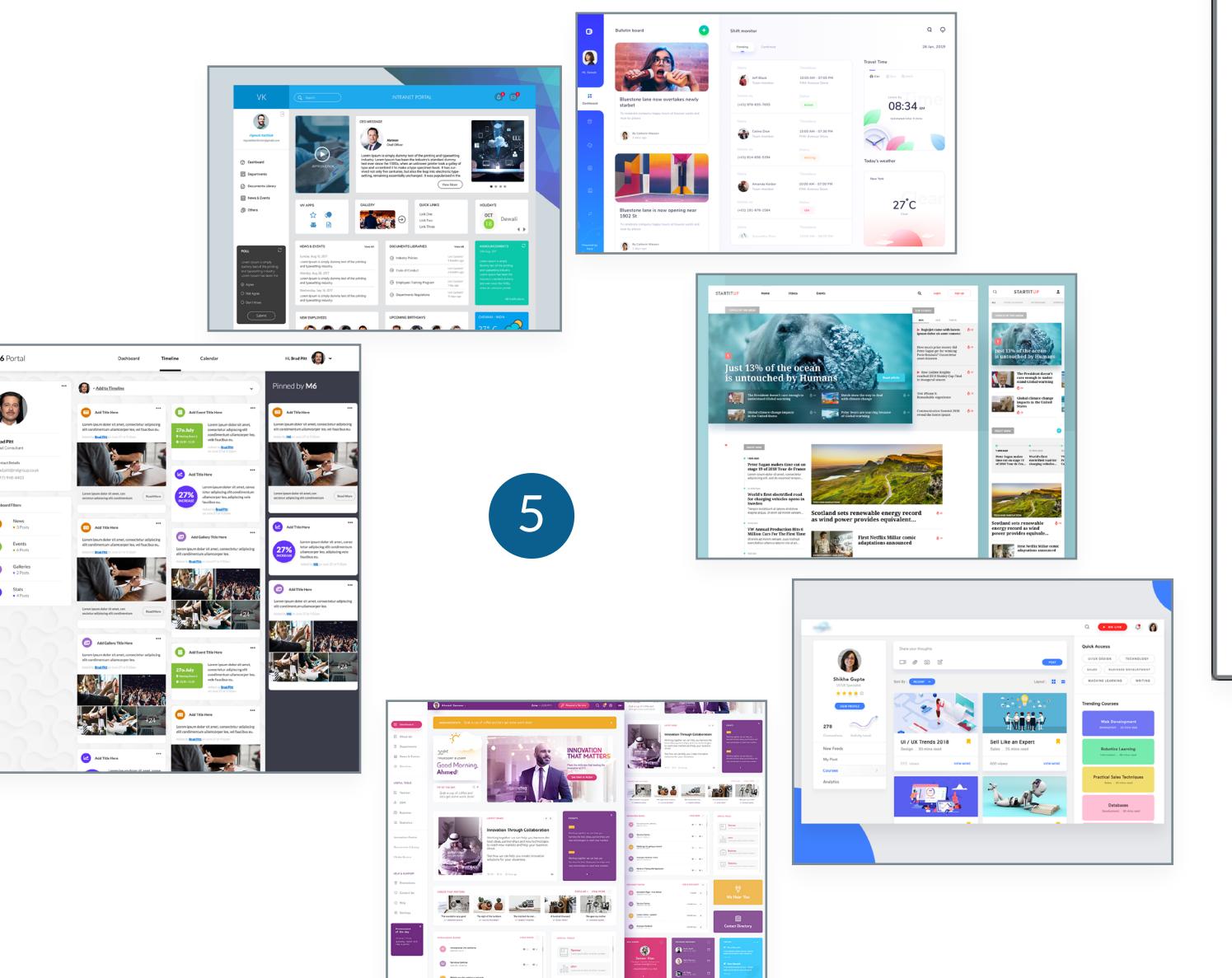
2- OADW product pages designs



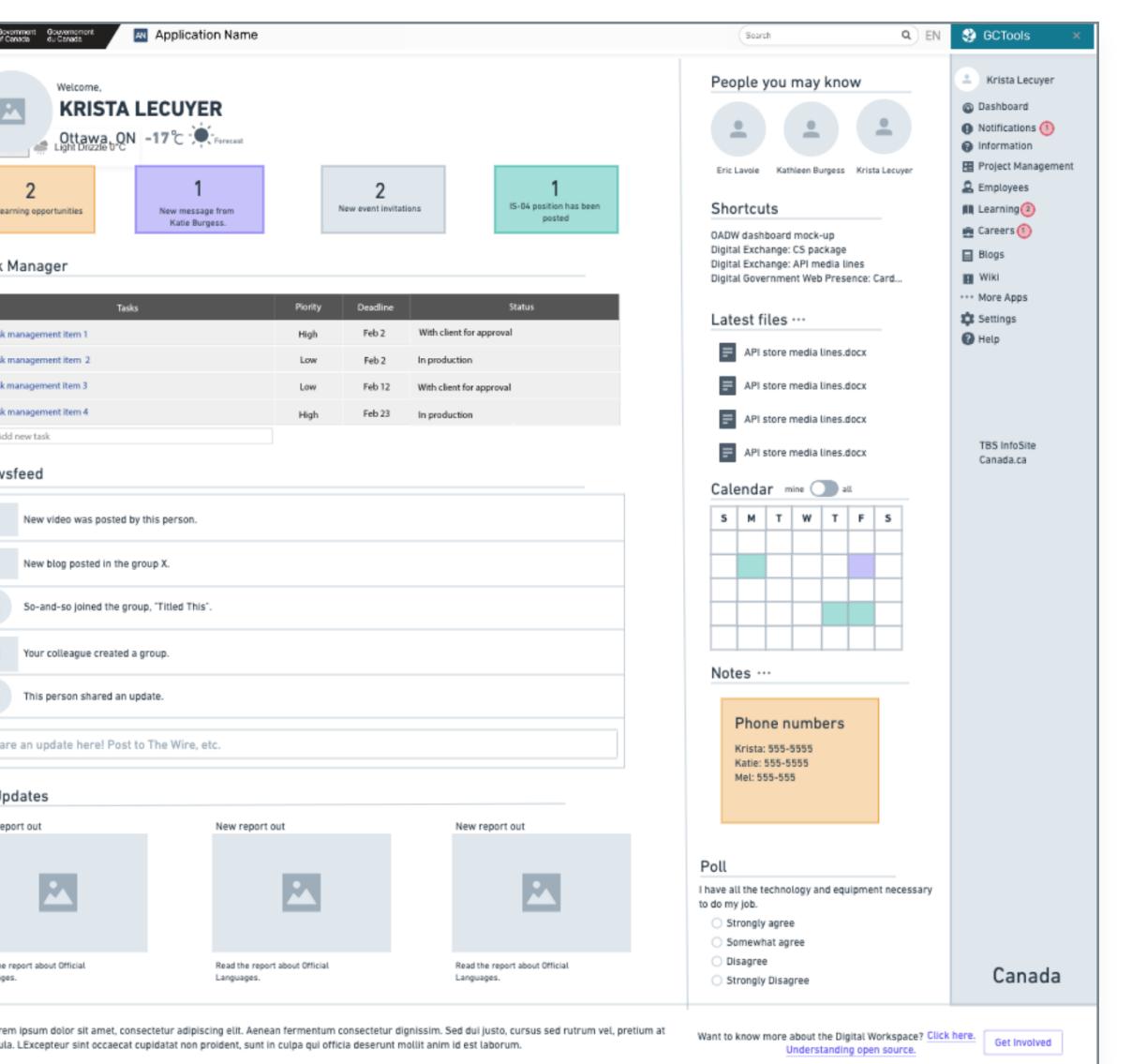
3- OADW Hub concept for notification service



4- Generic portal design concept



5- Findings from research on modern design approaches to portals and information hubs.



Elements breakdown

OADW Portal, concept presented at CIOC meeting Spring 2018

The screenshot illustrates the OADW Portal concept with several labeled components:

- Departmental Identity:** Located at the top left, it includes the Government of Canada/Gouvernement du Canada logo, a search bar, and navigation links for Canada.ca, Departments, Services, and Français.
- User id:** Located at the top right, it shows a welcome message for Susan and a logout link.
- GC News and announcements:** A section titled "GoC News and Announcements" featuring two major announcements and a "Previous announcements..." link.
- Content widgets:** A section containing three cards: "Project Progress" (Project: Twenty Seven, Tasks Left: 3), "Department BLOG!" (listing Jonthan Sommerville, Nicole Martel, Annik Ste. Pierre, Thomas Patrick Grandville), and "Build Your Team" (listing Phillippe and a "Do you know Phillippe?" link).
- App tray:** A section titled "Collaboration Apps and Tools" listing Collab, Workflow, Sharepoint, Wiki, and Survey.
- Recent content:** A section titled "Important Notices" listing recent posts from users like Jonathan, Nicole, and Phillippe, each with a profile picture, name, post content, likes, comments, and shares.
- Useful links:** A section titled "Important Notices" located at the bottom right, listing recent posts from users like Jonathan, Nicole, and Phillippe, each with a profile picture, name, post content, likes, comments, and shares.

Elements breakdown

User interface design concept for OADW notification service

The diagram illustrates the user interface design concept for the OADW notification service, broken down into several key components:

- Welcome message**: A dark blue box containing a welcome message for the user, Emma, followed by highlights and a summary of changes.
- GC News and announcements**: A section displaying featured content, including a main article and other promotional items.
- System alerts**: A banner at the top right providing information about new apps, features, and notices, with a dismiss button.
- Activity feed**: A list of notifications and updates, categorized into RECOMMENDED and POPULAR / TRENDING sections.
- Content widgets**: A sidebar on the right side of the interface.
- User id**: A placeholder for the user's unique identifier.
- OADW Common Navigation**: A vertical navigation bar on the right side of the interface.

Elements breakdown

Generic portal design, concept designed by comms.

User Id

Content stats

Content widgets

Activity feed

GC News and announcements

Content widgets

Digital Workspace Launch Pad

9

Analysis



Assumptions

OADW

- The Open and Accessible Digital Workspace (OADW) will be available to GC employees as well as to members of the public (2 types of users - external and GC employee)
- When members of the public are invited, they get access to the OADW on a global scale (public view, unclassified)
- OADW applications are Web apps, not native apps.

O365

- Members of the public cannot create an account with O365 - they need to be invited to join either Teams, SharePoint or OneDrive.
- Microsoft O365 will use the B-2-B hub to connect departmental tenants, allowing the ability for departments to open up their applications to other GC departments.
- In O365, SharePoint and OneDrive are the only apps that can be accessed without being logged in.
- Microsoft does not allow for linking of accounts. While it can use third party provided authentication services, B2B hub does not allow for the linking of user accounts.

Enterprise Digital Workspace Launch Pad

- The Launch Pad will serve as an entry point (link) to GCintranet and other key GC services and apps (for GC-employees only). It will not show content from these services and apps, or allow for interaction with the content.
- The Launch Pad is not meant to replace the GCintranet or departmental intranets.
- There will be two (2) levels of content:
 1. External (viewable by the public for non-GC employees)
 2. GC-wide (viewable to GC employees)
- The Launch Pad is hosted in the Cloud, not GC-network.
- The Launch Pad will not use the OADW Global Navigation (a common navigation menu that will be applied to all OADW applications).
- Push communications on the Launch Pad will be related to OADW-specific content only.
- The Launch Pad will not host communications related to other initiatives, such as GCintranet, Canada.ca, departmental sites, etc.

Dependencies

- Authentication systems are in place
 1. GCaccount - to login the user in the OADW
 2. SSC active directory system, which will be feeding into MS Azure's Active Directory.
- User accounts from GCaccount are linked to MS O365 (required to allow info from O365 to display in the OADW).
- The Digital Enablement team needs access to the O365 TBS pilot to investigate and recommend a possible solution for a Digital Workspace Launch Pad built in SharePoint.

Outstanding questions

- O365 is on a Protected B network, but is the application certified to Protected B?
- Do crisis communications need to be included as part of the Launch Pad? If so, which audience should have access to the crisis communications (public, GC-only)?

Concept



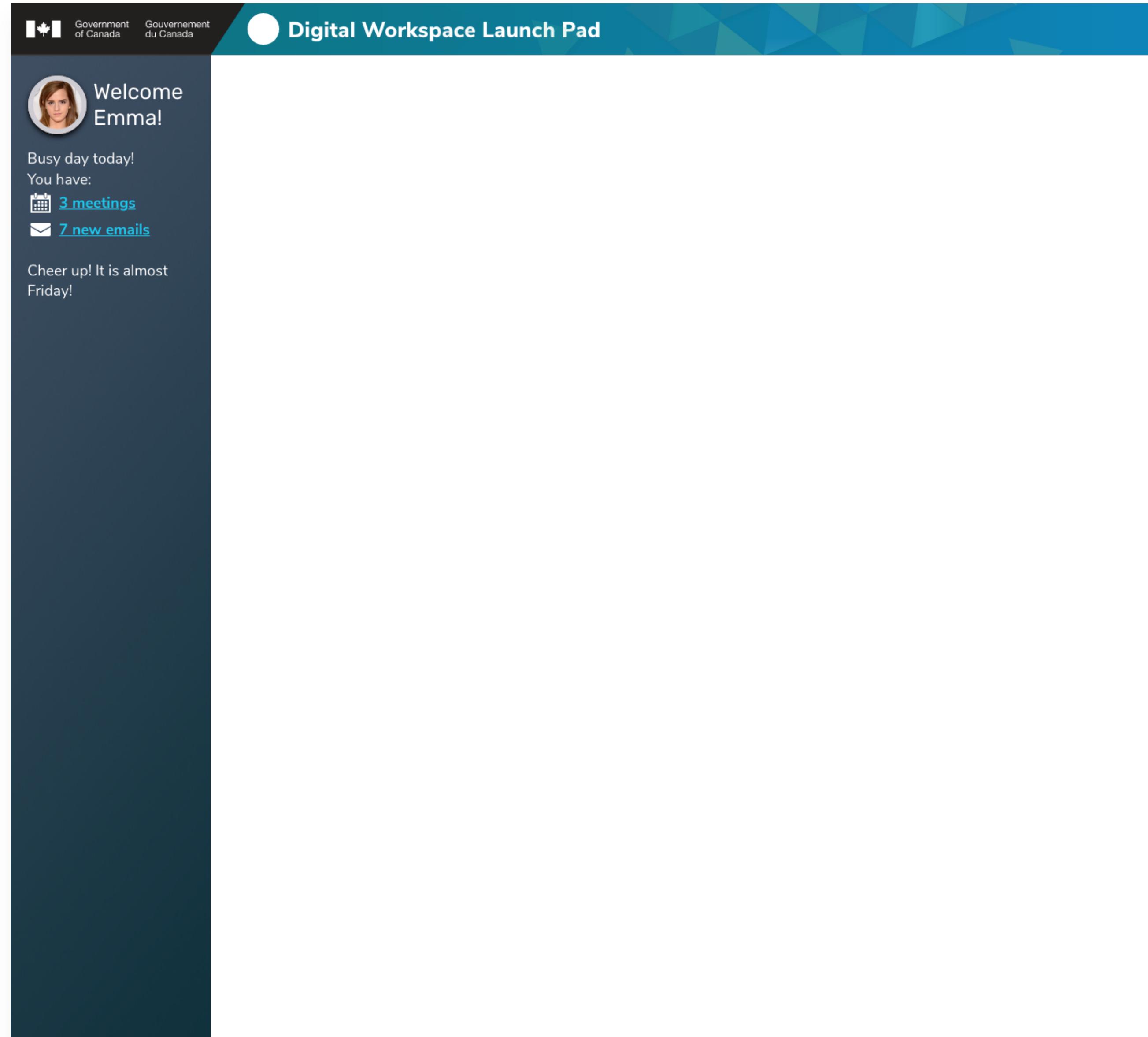


Digital Workspace Launch Pad

Elements

Elements

- Welcome area: Updates from OADW and O365 that require the user's attention



The image shows the Digital Workspace Launch Pad interface. At the top, there is a dark header bar with the Canadian government logo and the text "Digital Workspace Launch Pad". Below this is a teal-colored navigation bar with a white circular icon and the text "Digital Workspace Launch Pad". The main content area has a dark blue background. It features a "Welcome Emma!" section with a profile picture, a "Busy day today!" message, and a summary of "3 meetings" and "7 new emails". Below this is a "Cheer up! It is almost Friday!" message. A calendar for May 2019 is displayed, with the 16th highlighted in a blue box. Underneath the calendar, there is a "Today's agenda:" section with the following items:

- 9:30am - Hub content meeting
- 11:30am - Sprint review
- 2:00pm - Sprint planning

Elements

- Welcome area: Updates from OADW and O365 that require the user's attention

- Calendar / Upcoming events

Elements

- Welcome area: Updates from OADW and O365 that require the user's attention
- Calendar / Upcoming events
- **Public announcements / Crisis communications (temporary)**

The image shows the Digital Workspace Launch Pad interface. At the top left is the Canadian government logo and "Government of Canada / Gouvernement du Canada". The top right features a teal header bar with the text "Digital Workspace Launch Pad". Below the header is a dark sidebar on the left containing a user profile picture of a woman named Emma, a "Welcome Emma!" message, a "Busy day today!" note, and counts for "3 meetings" and "7 new emails". The main content area has a teal header "Important public announcement" with a sub-header "Link to external site here". Below this is a blurred image of a city street at night with lights. The central part of the main content area contains a "Cheer up! It is almost Friday!" message, a "MAY 2019" calendar, and a "Today's agenda:" section with three items: "9:30am - Hub content meeting", "11:30am - Sprint review", and "2:00pm - Sprint planning". At the bottom of the main content area is a footer with links for "About" and "Terms and conditions".

The image shows the Digital Workspace Launch Pad interface. At the top, there's a header bar with the Canadian flag and the text "Government of Canada" and "Gouvernement du Canada". Below the header is a teal banner with the title "Digital Workspace Launch Pad". The main content area includes:

- Welcome area:** A circular profile picture of a person with the text "Welcome Emma!" below it. It also displays "Busy day today! You have:" followed by a calendar icon and "3 meetings" and an envelope icon and "7 new emails".
- Important public announcement:** A banner with the text "Important public announcement" and a placeholder text "Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris nec cursus lorem, ut scelerisque enim. " followed by a link "Link to external site here".
- System alerts:** A notification box with an info icon and the text "New apps, features, notices (sometimes visible)" and a "DISMISS" button.
- Calendar:** A monthly calendar for May 2019. The 16th is highlighted in blue. The days of the week are labeled S, M, T, W, T, F, S.
- Today's agenda:** A list of events: "9:30am - Hub content meeting", "11:30am - Sprint review", and "2:00pm - Sprint planning".

Elements

- Welcome area: Updates from OADW and O365 that require the user's attention
- Calendar / Upcoming events
- Public announcements / Crisis communications (temporary)
- System alerts (temporary)**

Elements

- Welcome area: Updates from OADW and O365 that require the user's attention
- Calendar / Upcoming events
- Public announcements / Crisis communications (temporary)
- System alerts (temporary)
- Apps tray: OADW apps, O365 apps

The screenshot displays the Digital Workspace Launch Pad interface. At the top, there is a header bar with the Canadian government logo and the text "Digital Workspace Launch Pad". Below the header, the interface is divided into several sections:

- Welcome Area:** Shows a profile picture of a user named Emma, a message "Welcome Emma!", and a status "Busy day today! You have: 3 meetings, 7 new emails". It also includes a calendar for May 2019 and a section for "Today's agenda" with three items: "9:30am - Hub content meeting", "11:30am - Sprint review", and "2:00pm - Sprint planning".
- Important public announcement:** A banner with the text "Important public announcement" and a link "Link to external site here".
- System Alerts:** A notification box stating "New apps, features, notices (sometimes visible)" with a "DISMISS" button.
- Productivity apps:** Icons for OneDrive, SharePoint, Microsoft Teams, and Outlook, with a "More apps" link.
- OADW Apps:** Icons for Discussions, Consultation, Career Marketplace, and Directory, with a "More apps" link.

Elements

- Welcome area: Updates from OADW and O365 that require the user's attention
- Calendar / Upcoming events
- Public announcements / Crisis communications (temporary)
- System alerts (temporary)
- Apps tray: OADW apps, O365 apps
- OADW apps activity feed**

The screenshot displays the Digital Workspace Launch Pad interface, featuring a dark-themed dashboard with the following components:

- Welcome Area:** Shows a profile picture of "Emma" with the greeting "Welcome Emma!", a message "Busy day today! You have:", and icons for "3 meetings" and "7 new emails".
- Calendar:** A calendar for May 2019 showing the days of the week and specific dates.
- Important public announcement:** A banner with the heading "Important public announcement" and a link "Link to external site here".
- Notifications:** A box titled "New apps, features, notices (sometimes visible)" with a "DISMISS" button.
- Recent activity:** A list of notifications:
 - A very important notification about something you need to answer and it is shown first (May 24, 2019, 18:51)
 - A very important notification about something you need to answer and it is shown first (May 24, 2019, 14:20)
 - A very important notification about something you need to answer and it is shown first (May 24, 2019, 12:44)
 - Other less important notification chronologically sorted by default (May 24, 2019, 19:34)
- Productivity apps:** Icons for OneDrive, SharePoint, Microsoft Teams, and Outlook, with a "More apps" link.
- OADW Apps:** Icons for Discussions, Consultation, Career Marketplace, and Directory, with a "More apps" link.

Elements

- Welcome area: Updates from OADW and O365 that require the user's attention
- Calendar / Upcoming events
- Public announcements / Crisis communications (temporary)
- System alerts (temporary)
- Apps tray: OADW apps, O365 apps
- OADW apps activity feed
- My files in OneDrive**

The screenshot displays the Digital Workspace Launch Pad interface, featuring a dark-themed dashboard with the following components:

- Welcome Area:** Shows a profile picture of "Emma" with the greeting "Welcome Emma!", a message "Busy day today! You have:", and a summary of "3 meetings" and "7 new emails".
- Calendar:** A monthly calendar for May 2019, highlighting specific dates.
- Notifications:** A notification bar at the top right for "Important public announcement" (with a "Link to external site here" link) and a general notice about new apps.
- Recent Activity:** A feed of three important notifications and one less important notification, each with a timestamp and a brief description.
- Productivity Apps:** Icons for OneDrive, SharePoint, Microsoft Teams, and Outlook, with a "More apps" link.
- OADW Apps:** Icons for Discussions, Consultation, Career Marketplace, and Directory, with a "More apps" link.
- Recent Files:** A list of recent documents including PDFs and Word documents, with a "Go to my files" link.

Elements

- Welcome area: Updates from OADW and O365 that require the user's attention
- Calendar / Upcoming events
- Public announcements / Crisis communications (temporary)
- System alerts (temporary)
- Apps tray: OADW apps, O365 apps
- OADW apps activity feed
- My files in OneDrive
- OADW specific communications (ex: new features, updates, etc.)**

The screenshot displays the Digital Workspace Launch Pad interface, featuring a dark-themed dashboard with the following components:

- Welcome Area:** Shows a profile picture of "Emma" with the greeting "Welcome Emma!", a message "Busy day today! You have:", and a summary of "3 meetings" and "7 new emails".
- Calendar:** A monthly calendar for May 2019 showing dates from 1 to 31.
- Notifications:** A notification bar at the top right for "Important public announcement" with a link to an external site, and a general notice about new apps and features.
- Recent Activity:** A feed of four notifications, each with a timestamp and a brief description, including one from "icon" and three from "OADW".
- Productivity Apps:** Icons for OneDrive, SharePoint, Microsoft Teams, and Outlook, with a "More apps" link.
- OADW Apps:** Icons for Discussions, Consultation, Career Marketplace, and Directory, with a "More apps" link.
- Recent Files:** A list of recent documents including "Policy on Social Media in the Government of Canada.pdf", "2018 budget important report with graphics.docx", and "Some complicated v5.docx".
- Go to my files:** A button to access personal files.
- Advertisement:** A banner for "OADW" with the text "In consectetur gravida massa, quis sodales magna euismod sed. Morbi ex ante, eleifend vel nulla et." and a "To know more" link.

Elements

- Welcome area: Updates from OADW and O365 that require the user's attention
- Calendar / Upcoming events
- Public announcements / Crisis communications (temporary)
- System alerts (temporary)
- Apps tray: OADW apps, O365 apps
- OADW apps activity feed
- My files in OneDrive
- OADW specific communications (ex: new features, updates, etc.)
- GC-wide communications (ex: GCintranet)**
TBD

The screenshot displays the Digital Workspace Launch Pad interface, which is a dashboard for government employees. It includes the following sections:

- Welcome:** Shows a profile picture of "Emma" and a message "Welcome Emma!". It also displays "Busy day today! You have: 3 meetings" and "7 new emails".
- Calendar:** A calendar for May 2019 showing the days of the week and some event markers.
- Recent activity:** A feed of notifications:
 - A very important notification about something you need to answer and it is shown first (May 24, 2019, 18:51)
 - A very important notification about something you need to answer and it is shown first (May 24, 2019, 14:20)
 - A very important notification about something you need to answer and it is shown first (May 24, 2019, 12:44)
 - Other less important notification chronologically sorted by default (May 24, 2019, 19:34)
- Productivity apps:** Icons for OneDrive, SharePoint, Microsoft Teams, and Outlook, with a link to "More apps".
- OADW Apps:** Icons for Discussions, Consultation, Career Marketplace, and Directory, with a link to "More apps".
- GC-wide communications:** Two examples shown:
 - OADW:** A man in a suit looking at a screen, with text "In consectetur gravida massa, quis sodales magna euismod sed. Morbi ex ante, eleifend vel nulla et." and a "To know more" button.
 - GC-Wide:** A red train, with text "Suspendisse elementum eros urna, eget dignissim dolor lobortis eu." and a "To know more" button.

Elements

- Welcome area: Updates from OADW and O365 that require the user's attention
- Calendar / Upcoming events
- Public announcements / Crisis communications (temporary)
- System alerts (temporary)
- Apps tray: OADW apps, O365 apps
- OADW apps activity feed
- My files in OneDrive
- OADW specific communications (ex: new features, updates, etc.)
- GC-wide communications (ex: GCintranet)
TBD
- Featured/popular content

The screenshot displays the Digital Workspace Launch Pad interface, which is a dashboard for government employees. It includes the following sections:

- Welcome:** Shows a profile picture of "Emma" and a message "Welcome Emma!". It also displays "Busy day today! You have: 3 meetings, 7 new emails".
- Calendar:** A calendar for May 2019 showing various dates.
- Recent activity:** A feed of notifications:
 - A very important notification about something you need to answer and it is shown first (May 24, 2019)
 - A very important notification about something you need to answer and it is shown first (May 24, 2019)
 - A very important notification about something you need to answer and it is shown first (May 24, 2019)
 - Other less important notification chronologically sorted by default (May 24, 2019)
- Important public announcement:** A banner with a cityscape background and the text "Important public announcement" followed by placeholder text "Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris nec cursus lorem, ut scelerisque enim." and a link "Link to external site here".
- New apps, features, notices (sometimes visible):** A message box with a dismiss button.
- Productivity apps:** Icons for OneDrive, SharePoint, Microsoft Teams, and Outlook, with a "More apps" link.
- OADW Apps:** Icons for Discussions, Consultation, Career Marketplace, and Directory, with a "More apps" link.
- Featured content:**
 - Digital ID:** A thumbnail of a fingerprint and text about the working group bringing together partners to advance digital identity.
 - National Capital Region Young Professionals Network (CRYPN):** A thumbnail of a colorful logo and text about the volunteer regional organization representing young professionals.
 - Health Products Inspections and Licensing:** A thumbnail of a red and white train and text about the working group for health products.
 - Open Source Software:** A thumbnail of a green circular logo and text about the network of supporters and users of open source software.

Elements

- Welcome area: Updates from OADW and O365 that require the user's attention
- Calendar / Upcoming events
- Public announcements / Crisis communications (temporary)
- System alerts (temporary)
- Apps tray: OADW apps, O365 apps
- OADW apps activity feed
- My files in OneDrive
- OADW specific communications (ex: new features, updates, etc.)
- GC-wide communications (ex: GCintranet) TBD
- Featured/popular content
- Useful links

The screenshot displays the Digital Workspace Launch Pad interface, which is a dashboard for government employees. It includes the following sections:

- Welcome:** Shows a profile picture of a user named Emma, a message "Welcome Emma!", and notifications for "3 meetings" and "7 new emails".
- Important public announcement:** A banner with a cityscape background containing a message and a link to an external site.
- Recent activity:** A list of notifications, each with a timestamp and a brief description. The first three are marked as "Very important" and the last one as "Other less important".
- Productivity apps:** Icons for OneDrive, SharePoint, Microsoft Teams, and Outlook, with a link to "More apps".
- OADW Apps:** Icons for Discussions, Consultation, Career Marketplace, and Directory, with a link to "More apps".
- Featured content:** A grid of cards for various OADW and GC-wide initiatives:
 - OADW:** Shows a person at a desk and text about gravida massa quis sodales magna euismod sed.
 - GC-Wide:** Shows a red and white train and text about elementum eros urna eget dignissim dolor lobortis eu.
 - TBS TAP portal:** Shows text about Vivamus massa dolor aliquet a ullamcorper eget sagittis ac neque.
 - Phoenix:** Shows text about Nullam pretium purus ac odio tincidunt volutpat.
 - GCcampus:** Shows text about Sed consequat arcu dui vitae pulvinar eros lobortis ut Vivamus pharetra.
 - myGCHR:** Shows text about Integer orci dui malesuada ut dolor id convallis commodo arcu Phasellus posuere hendrerit.

Elements

- ✓ Welcome area: Updates from OADW and O365 that require the user's attention
- ✓ Calendar / Upcoming events
- ✓ Public announcements / Crisis communications (temporary)
- ✓ System alerts (temporary)
- ✓ Apps tray: OADW apps, O365 apps
- ✓ OADW apps activity feed
- ✓ My files in OneDrive
- ✓ OADW specific communications (ex: new features, updates, etc.)
- ✓ GC-wide communications (ex: GCintranet)
TBD
- ✓ Featured/popular content
- ✓ Useful links

The screenshot displays the Digital Workspace Launch Pad interface, which is a dashboard for government employees. It includes the following sections:

- Welcome:** Shows a profile picture of Emma, a message "Welcome Emma!", and notifications for "3 meetings" and "7 new emails".
- Calendar:** A calendar for May 2019 showing the days of the week and some highlighted dates.
- Recent activity:** A list of recent notifications, including three "Very important notification" items and one "Other less important notification".
- Important public announcement:** A banner with a city night background and a link to an external site.
- Productivity apps:** Icons for OneDrive, SharePoint, Microsoft Teams, and Outlook.
- OADW Apps:** Icons for Discussions, Consultation, Career Marketplace, and Directory.
- Featured content:** A grid of cards for OADW, National Capital Region Young Professionals Network (CRYPN), Health Products Inspections and Licensing, Open Source Software, TBS TAP portal, Phoenix, GCcampus, and myGCHR.
- Bottom navigation:** Links for "About" and "Terms and conditions".

Elements (external user)

- Welcome area: Updates from OADW ~~and O365~~ that require the user's attention

- ~~Calendar / Upcoming events~~

- Public announcements / Crisis communications (temporary)

- System alerts (temporary)

- Apps tray: OADW apps, ~~O365 apps~~

- OADW apps activity feed

- ~~My files in OneDrive~~

- OADW specific communications (ex: new features, updates, etc.)

- ~~GC-wide communications (ex: GCintranet)~~
TBD

- Featured/popular content

- ~~Useful links~~

The screenshot displays the Digital Workspace Launch Pad interface. At the top left is the Government of Canada/Gouvernement du Canada logo. The top right features a blue header bar with the title "Digital Workspace Launch Pad".

The main content area includes:

- Welcome Area:** A circular profile picture of a woman with the text "Welcome Emma!" and "Busy day today!".
- Important public announcement:** A banner with a night cityscape background containing text and a link "Link to external site here".
- New apps, features, notices:** A notification box with an info icon and the text "New apps, features, notices (sometimes visible)" with a "DISMISS" button.
- Recent activity:** A list of notifications:
 - Icon with exclamation mark: "A very important notification about something you need to answer and it is shown first" (chronologically sorted by default).
 - Icon with exclamation mark: "A very important notification about something you need to answer and it is shown first" (chronologically sorted by default).
 - Icon with exclamation mark: "A very important notification about something you need to answer and it is shown first" (chronologically sorted by default).
 - Icon with exclamation mark: "Other less important notification chronologically sorted by default" (chronologically sorted by default).
- OADW Apps:** A section titled "OADW Apps" featuring icons for Discussions, Consultation, Career Marketplace, and Directory, along with a "More apps" link.
- Featured content:** A grid of cards:
 - Digital ID:** A card with a fingerprint icon, text about the working group, and a "To know more" link.
 - National Capital Region Young Professionals Network (CRYPN - RJPRC):** A card with a stylized leaf icon, text about the network, and a "To know more" link.
 - Health Products Inspections and Licensing:** A card with a Canadian flag icon, text about the working group, and a "To know more" link.
 - Open Source Software:** A card with a green gear icon, text about the network, and a "To know more" link.

At the bottom of the page, there are links for "About" and "Terms and conditions". The bottom right corner features the "Canada" logo.

Elements (external user)

- ✓ Welcome area: Updates from OADW that require the user's attention
- ✓ Public announcements / Crisis communications (temporary)
- ✓ System alerts (temporary)
- ✓ Apps tray: OADW apps
- ✓ OADW apps activity feed
- ✓ OADW specific communications (ex: new features, updates, etc.)
- ✓ Featured/popular content

The screenshot displays the Digital Workspace Launch Pad interface, which includes the following components:

- Top Bar:** Features the Canadian Government logo and the text "Digital Workspace Launch Pad".
- Welcome Area:** Shows a profile picture of a user named "Emma" and the message "Welcome Emma! A very productive day awaits for you today!". It also indicates "You have 3 important notifications." and "Cheer up! It is almost Friday!".
- Important public announcement:** A banner with the text "Important public announcement" and a link "Link to external site here".
- Notification Bar:** A blue bar at the top with the text "New apps, features, notices (sometimes visible)" and a "DISMISS" button.
- Recent Activity:** A section titled "Recent activity" showing three notifications:
 - A very important notification about something you need to answer and it is shown first (date: 2019-05-24 18:51).
 - A very important notification about something you need to answer and it is shown first (date: 2019-05-24 14:20).
 - A very important notification about something you need to answer and it is shown first (date: 2019-05-24 12:44).
- OADW Apps:** A section titled "OADW Apps" featuring icons for "Discussions", "Pools", "Career Marketplace", and "Directory". There is also a "More apps" link.
- Featured content:** A section titled "Featured content" displaying four items:
 - Donec rutrum facilisis ipsum pulvinar posuere.** (Vivamus tincidunt nec risus at sagittis. Vivamus ornare vel diam ac facilisis. Sed semper dui ut accumsan venenatis.)
 - CRYPN - RJPNC** (Vivamus tincidunt nec risus at sagittis. Vivamus ornare vel diam ac facilisis. Sed semper dui ut accumsan venenatis.)
 - Canada** (Vivamus tincidunt nec risus at sagittis. Vivamus ornare vel diam ac facilisis. Sed semper dui ut accumsan venenatis.)
 - Donec rutrum facilisis ipsum pulvinar posuere.** (Vivamus tincidunt nec risus at sagittis. Vivamus ornare vel diam ac facilisis. Sed semper dui ut accumsan venenatis.)

Elements (logged out)

- ✓ Welcome area: login/register invitation
- ✓ Public announcements / Crisis communications (temporary)
- ✓ Apps tray: OADW apps
- ✓ OADW generic messaging

The screenshot displays the Digital Workspace Launch Pad interface. At the top left is the Government of Canada logo. The top right features a blue header bar with the text "Digital Workspace Launch Pad". Below the header, on the left, is a dark sidebar containing the "Welcome to OADW!" message and a "Sign in or Create an account" button. The main content area includes a "Important public announcement" section with placeholder text and a "Link to external site here" button. To the right of this is a "What is OADW?" section with placeholder text and a photo of a person sitting at a desk. Further right is a "OADW Apps" section with four icons: Discussions, Pools, Career Marketplace, and Directory. Below these sections are two more columns of placeholder text and images related to digital workspace applications.

Digital Workspace Launch Pad

Welcome to OADW!

Integer nisl mi, blandit et dui ac, fermentum congue eros.

Nam tempor neque est, eu maximus erat fermentum eu.

[Sign in or Create an account](#) to take full advantage of the digital workspace!

Important public announcement
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris nec cursus lorem, ut scelerisque enim.
[Link to external site here](#)

What is OADW?
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Morbi in vulputate nulla. Maecenas suscipit tincidunt ligula, id aliquet mauris tempus at. Quisque nec maximus enim. Nullam pellentesque cursus magna in cursus. Ut quis egestas eros. Lorem ipsum dolor sit amet, consectetur adipiscing elit.

Sed fringilla turpis pellentesque massa accumsan, id vehicula leo suscipit. Cras bibendum pretium est, id ultrices lacus posuere quis. Pellentesque aliquam faucibus semper. Nullam ultricies tellus eu tincidunt dapibus. Integer ultrices pulvinar sapien vel lobortis. Donec quis justo lacinia, tempus neque non, auctor leo. Donec vitae finibus lectus.

Mauris tempor sagittis enim quis condimentum. Sed maximus faucibus purus, eget volutpat est semper vel. Integer ultrices felis vel tortor vehicula fermentum. Pellentesque augue nunc, posuere sit amet sapien at, ultrices ullamcorper tellus. Mauris efficitur mattis nibh, non porta nisl. Donec sed scelerisque mi. Curabitur aliquet volutpat ipsum ac vestibulum. Nullam sollicitudin dolor ut purus sollicitudin, et porttitor leo gravida.

Sed id erat magna. Cras pellentesque consequat euismod. Nulla facilisi.

OADW Apps

[See all apps available](#)

Canada

About | Terms and conditions

Proposed solution

- ✓ Simple
- ✓ Consistent
- ✓ Useful

Logged off

The screenshot shows the 'Digital Workspace Launch Pad' for users who are not logged in. It features a dark header with the Canadian Government logo and a blue navigation bar with the title 'Digital Workspace Launch Pad'. Below the header, there's a 'Welcome to OADW!' section with a bio and a 'Sign in or Create an account' button. A 'Important public announcement' section follows, containing placeholder text and a 'Link to external site here' button. On the right, there's a 'OADW Apps' section with four categories: Discussions, Pools, Career Marketplace, and Directory, each with a small icon. Below this is a 'Recent activity' section showing three notifications. At the bottom, there's a 'Featured content' section with a thumbnail of a person speaking at a podium.

Logged on as
GC-Employee

This screenshot shows the same 'Digital Workspace Launch Pad' but for a logged-in GC-Employee. The interface is identical to the 'Logged off' version but includes personalized elements. The 'Welcome' section now says 'Welcome Emma!', and the 'Recent activity' section shows three notifications specifically for her. The 'Featured content' section also includes a thumbnail of Emma speaking at a podium.

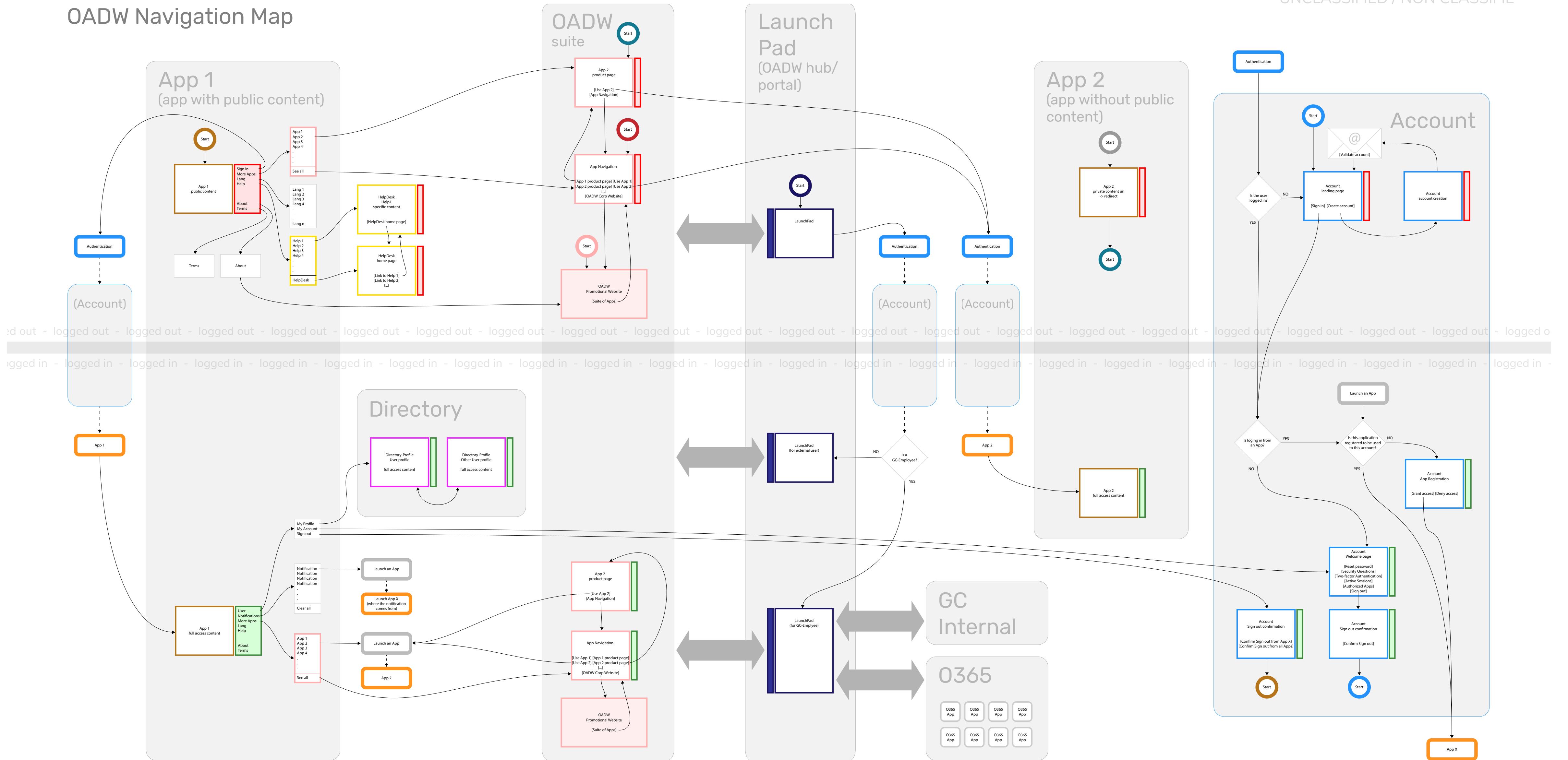
This screenshot shows the 'Digital Workspace Launch Pad' for an external user. The layout is the same as the other versions, but it includes a 'New apps, features, notices (sometimes visible)' notification bar at the top. The 'Recent activity' section shows three notifications, and the 'Featured content' section includes a thumbnail of a person speaking at a podium.

Logged on as
external user

Context



OADW Navigation Map



There are two (2) options available to build the Digital Workspace Launch Pad:

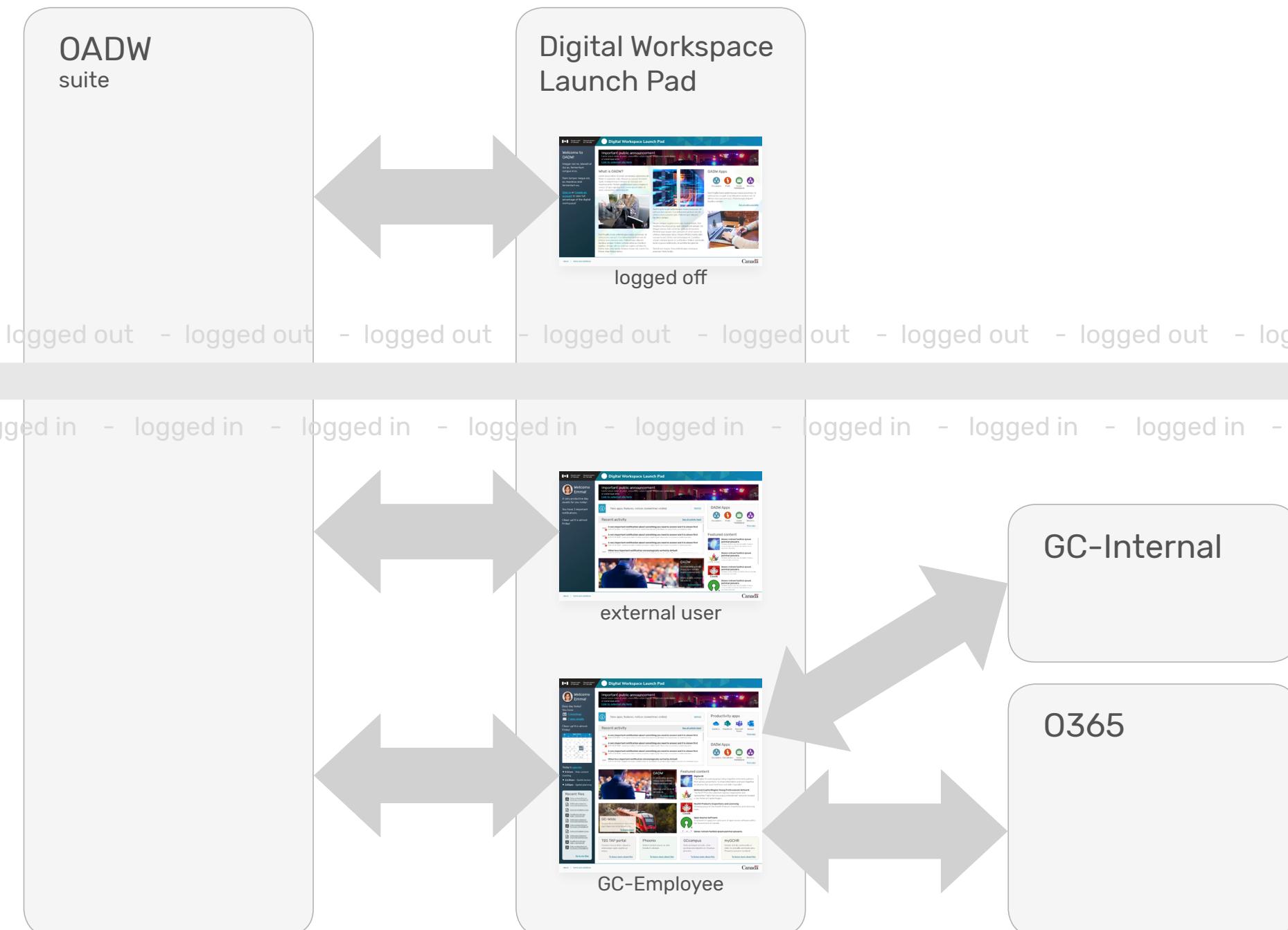
Option #1 (recommended) - Build the Launch Padhub as an OADW app (Web server)

Option #2 - Build the Launch Pad in SharePoint (in O365)

There are two (2) options available to build the Digital Workspace Launch Pad:

Option #1 (recommended) - Build the Launch Padhub as an OADW app (Web server)

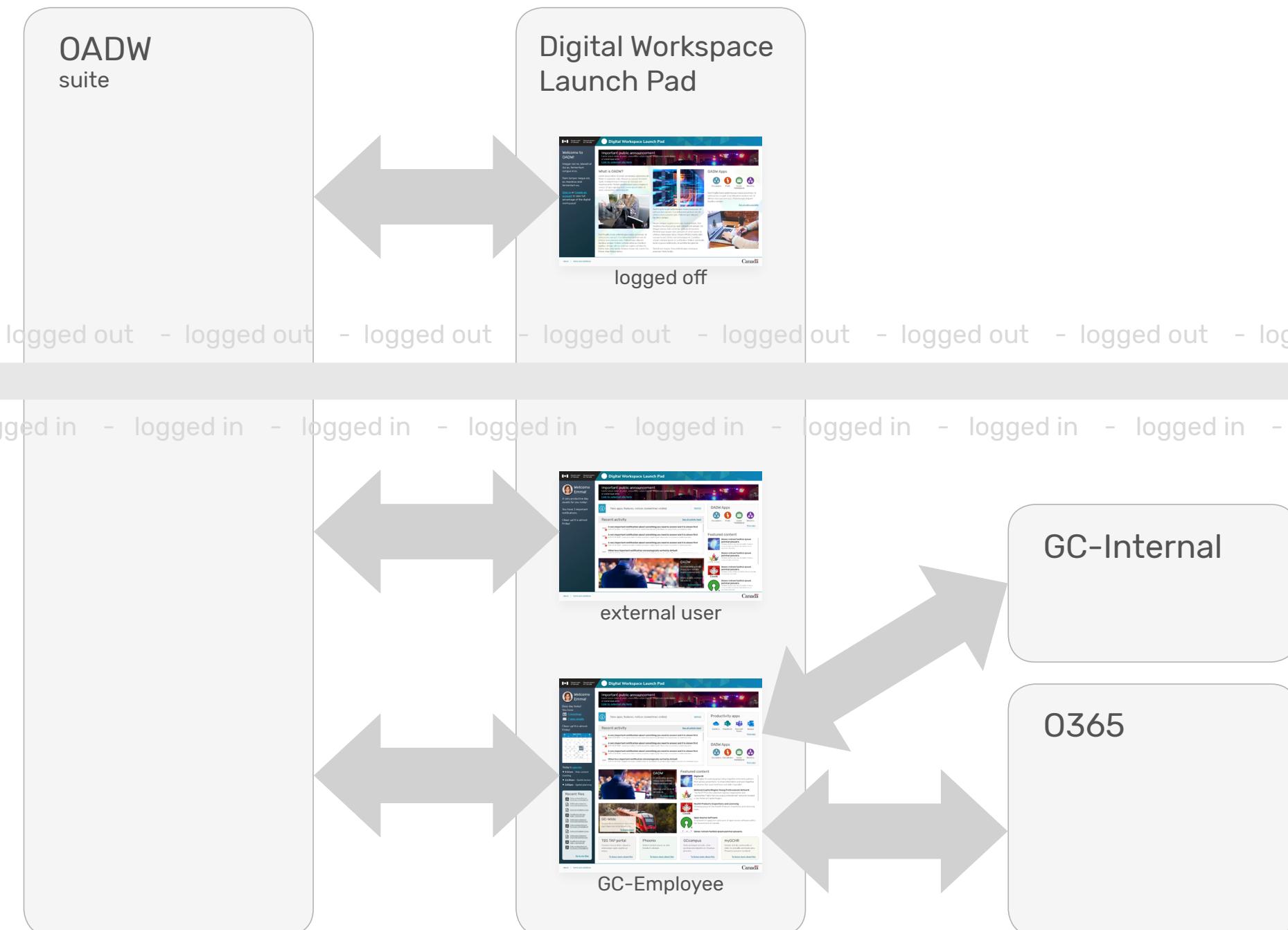
Option #2 - Build the Launch Pad in SharePoint (in O365)



There are two (2) options available to build the Digital Workspace Launch Pad:

Option #1 (recommended) - Build the Launch Padhub as an OADW app (Web server)

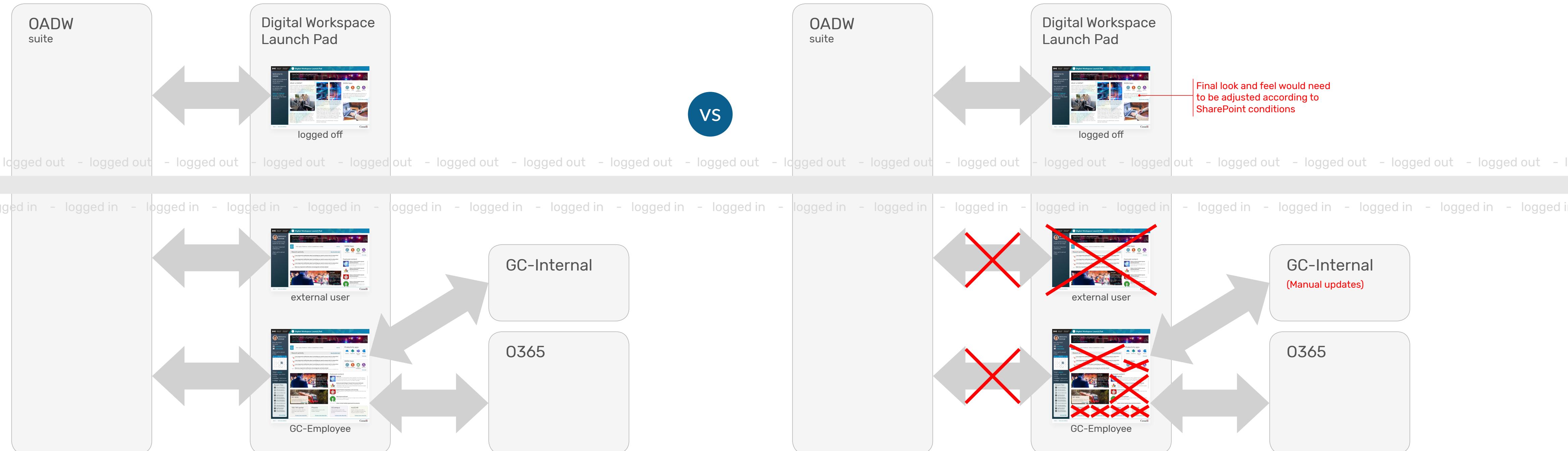
Option #2 - Build the Launch Pad in SharePoint (in O365)



There are two (2) options available to build the Digital Workspace Launch Pad:

Option #1 (recommended) - Build the Launch Padhub as an OADW app (Web server)

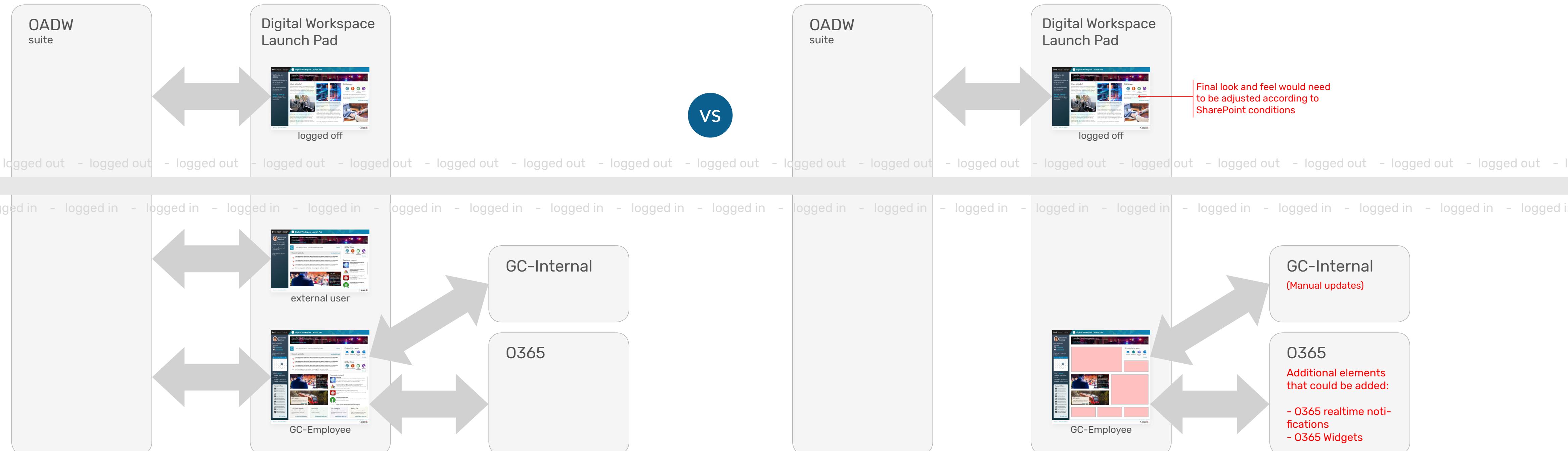
Option #2 - Build the Launch Pad in SharePoint (in O365)



There are two (2) options available to build the Digital Workspace Launch Pad:

Option #1 (recommended) - Build the Launch Padhub as an OADW app (Web server)

Option #2 - Build the Launch Pad in SharePoint (in O365)



There are two (2) options available to build the Digital Workspace Launch Pad:

Option #1 (recommended) - Build the Launch Padhub as an OADW app (Web server)

Pros:

- Flexible user interface design that provides users with a usable and intuitive tools and that meets both user and business needs.
- Leverages GCaccount, making it available to all levels of users, including federal public servants and members of the public.
- Personalized experience where content and data can be tailored to the user types, based on the access levels (e.g., GC employee vs external users).
- Ability to show content from **both** the OADW and O365.
- Ability to show dynamic and relevant content that provides users with the latest activities from the OADW apps, using the OADW notification service.
- Provides richer data and content, making it more useful for users and more likely to be adopted by users.
- Can be updated and enhanced continuously, following agile principles, ensuring the Launch Pad stays relevant and useful to its use base

vs

Option #2 - Build the Launch Pad in SharePoint (in O365)

Pros:

- If the SSC active directory is used for the login, it could be possible for GC employees to be automatically logged it the Digital Workspace Launch Pad after they login to their GC device.

Note: This is beyond the scope of the OADW and would be SSC's decision to make and responsibility to put this into action. Possible solution: If departments give up control of their departmental active directory, it could be possible to have one GC-wide active directory that can be used to login once. This is unlikely to happen any time soon.

There are two (2) options available to build the Digital Workspace Launch Pad:

Option #1 (recommended) - Build the Launch Padhub as an OADW app (Web server)

Cons:

- Users will be required to use a combination of two (2) authentication service to get access to both OADW and O365 content :
 1. GCaccount - to login the user in the OADW
 2. SSC active directory system, which will be feeding into MS Azure's active directory. This is required to confirm that the user is in fact a GC employee.
- Once the user' GCaccount and MS Active Directory are linked, users would only need to relink (sign in again) when they change their active directory password (roughly every 90 days).

vs

Option #2 - Build the Launch Pad in SharePoint (in O365)

Cons:

- Users can only see static content from the O365.
- Users would not have access to view any OADW content.
- Available only for GC employees, not to users outside of the GC.
- Members (including other levels of government and academia) of the public do not have the ability to create an account on O365. They can only be invited by existing members as guest to join specific O365 applications (e.g., Sharepoint, Teams), therefore would only have access to these individual applications, and not to the launch pad itself.
- Vendor locked, if the GC decides to move away from Microsoft O365, the Launch Pad can no longer be used and needs to be rebuilt.
- Dependant on Microsoft's feature releases and schedule to update functionalities. May not be able to tailor and enhance the interface and functionalities for many years, making it a possibility that the Launch Pad becomes outdated quickly.

Additional notes / Considerations:

- Major dilemma, we have two (2) sets of applications (OAWD and O365) in two (2) different space, and need to integrated them, while ensuring they are protected and encrypted.
- OADW would be able to talk to MS O365, however, MS O365 can't talk to OADW
- If the Launch Pad is built as an OADW app (webserver), we could link GCaccount to other accounts. OADW would be able to query O365 for all the other information, and wouldn't need to re-authenticate. Would need to link the accounts at least once with each app. Additional work and research is required to understand how best to accomplish this.
- GCaccounts could be linked to the MS Azure's Active Directory to link user accounts, which means that the user ID could follow the person when they change departments:
 - If the user changes department, their content from O365 would disappear, but GCaccount would follow the user.
 - Once the user' GCaccount and MS Active Directory are linked, they would only need to relink (sign in again) when they change their active directory password (roughly every 90 days).

Discussion



Questions and Comments?

Logged off

The screenshot shows the 'Digital Workspace Launch Pad' for an external user. At the top, there's a banner with the Canadian Government logo and the title 'Digital Workspace Launch Pad'. Below it, a section titled 'Welcome to OADW!' displays a brief introduction and a link to an external site. A large image of a person at a desk with a laptop is shown. To the right, there's a 'What is OADW?' section with text and another image of a person at a desk. Further down, there's a 'OADW Apps' section with icons for Discussions, Pools, Career Marketplace, and Directory, along with a link to see all available apps. The footer includes links for 'About' and 'Terms and conditions'.

UNCLASSIFIED / NON CLASSIFIÉ

Logged on as
GC-Employee

This screenshot shows the same 'Digital Workspace Launch Pad' interface but for a GC-Employee. It features a 'Welcome Emma!' message, a notification bar for new apps and emails, and a 'Recent activity' section with several notifications. The 'Featured content' section includes links to 'OADW' and 'CRYN-RJPC'. The 'Recent files' section lists various documents like 'Policy on Social Media in the Govt. of Canada.pdf' and '2018 budget important report with graphics.docx'. The footer links are identical to the logged-off version.

Logged on as
external user

The final screenshot shows the 'Digital Workspace Launch Pad' for an external user. It has a similar layout to the employee view but with different content. The 'Featured content' section includes links to 'OADW', 'GC-Wide', 'TBS TAP portal', 'Phoenix', 'GCcampus', and 'myGCHR'. The 'Recent files' section is also different, showing files like 'Policy on Social Media in the Govt. of Canada.pdf' and '2018 budget important report with graphics.docx'. The footer links are identical to the other views.

Thanks / Merci

