



Government  
of Canada

Gouvernement  
du Canada

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# UXID

## OADW LaunchPad

Progress done so far, documentation (problem statement, assumptions, questions, content), designs, navigation hub and next steps.

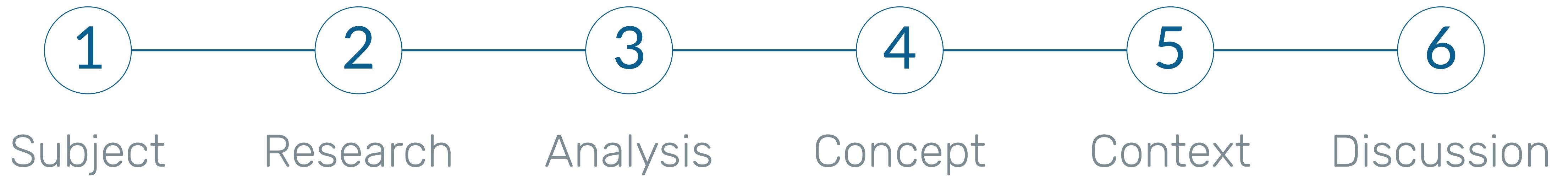
Amable Rodríguez  
2019-06-05

[\[4862\] OADW Hub Presentation](#)

Digital Collaboration Division, Chief Information Officer Branch  
Treasury Board of Canada Secretariat / Government of Canada

Division de la collaboration numérique, Direction du dirigeant principal de l'information  
Secrétariat du Conseil du Trésor du Canada / Gouvernement du Canada

# Summary



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# Subject



## Problem

Across the multitude of digital tools and services available to federal public servants (OADW and O365), there is currently no common space where users can go to and get a high level overview of the activities, easy access to important links and information, in one central location, personalized based on who they are and the apps they use.

## Solution

**A landing page (hub) that brings all the user's apps, activity feed and other relevant content together, in one central location.**

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# Research

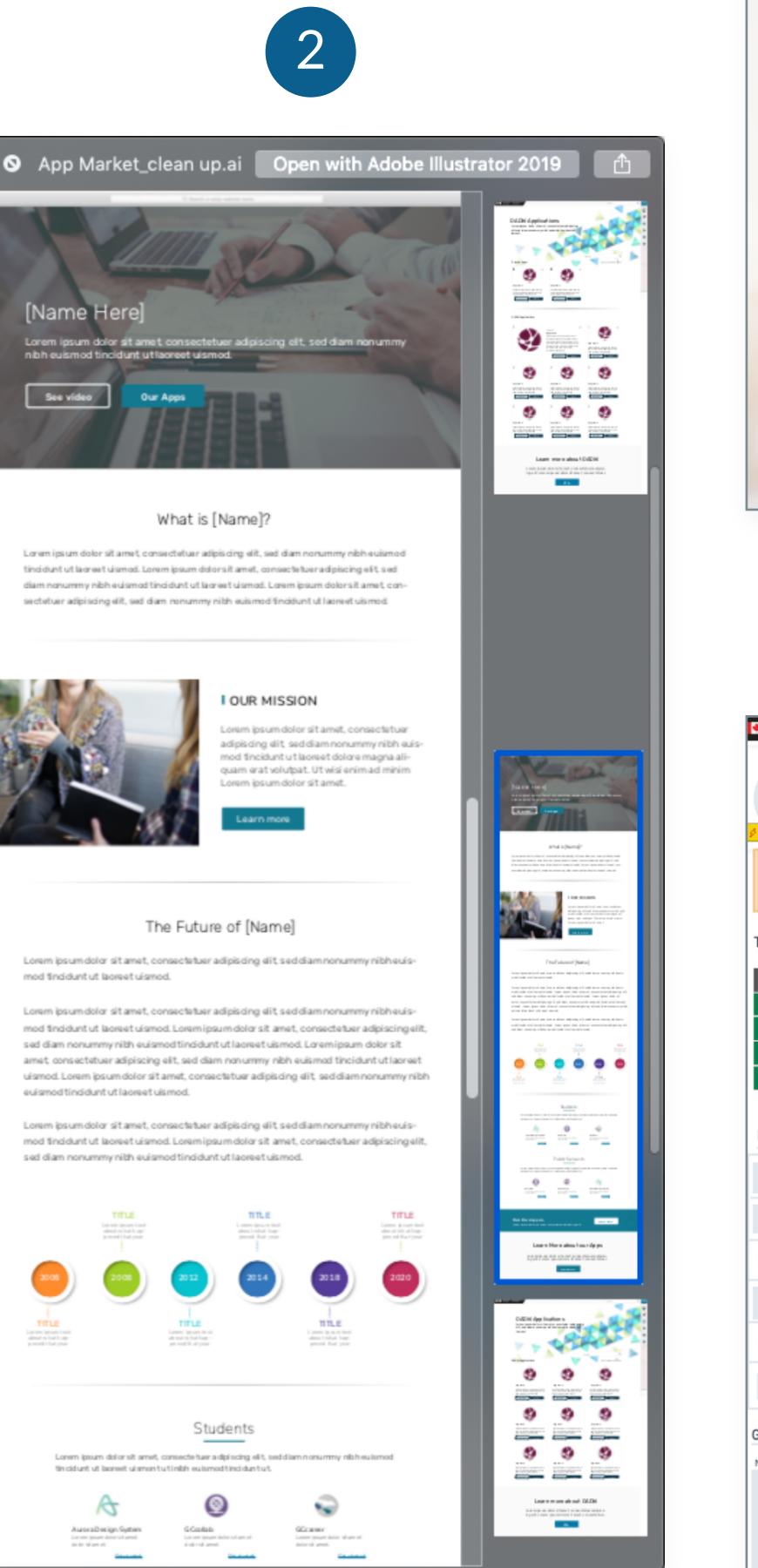


# Based on References

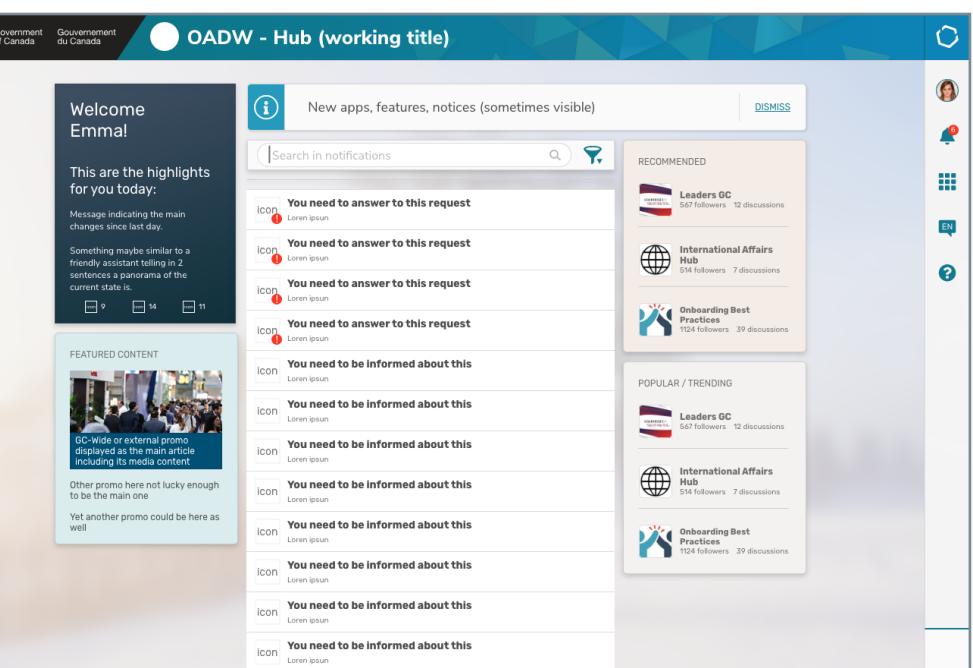
1.- 2018 mock-up



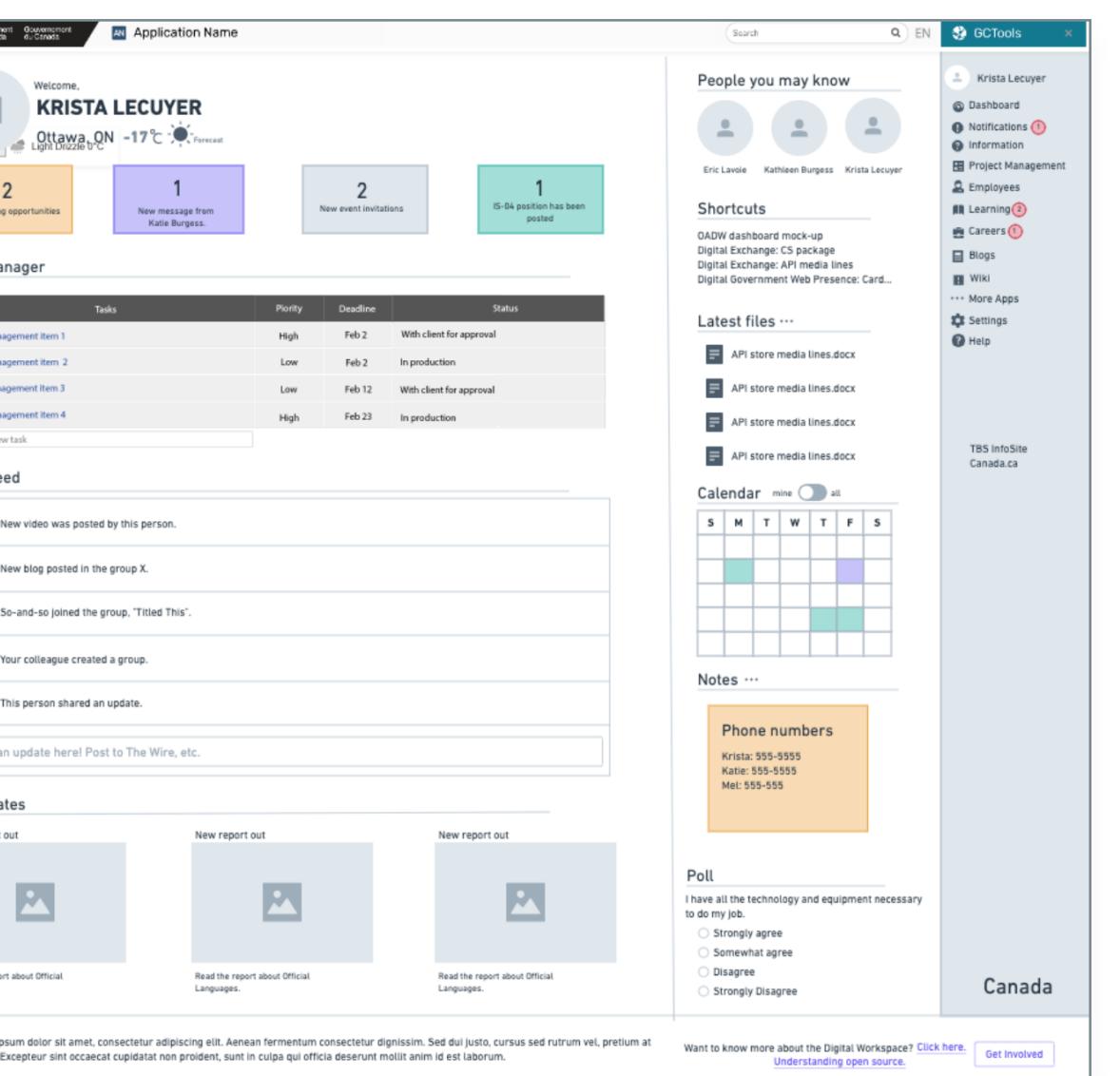
2.- OADW Landing pages designs



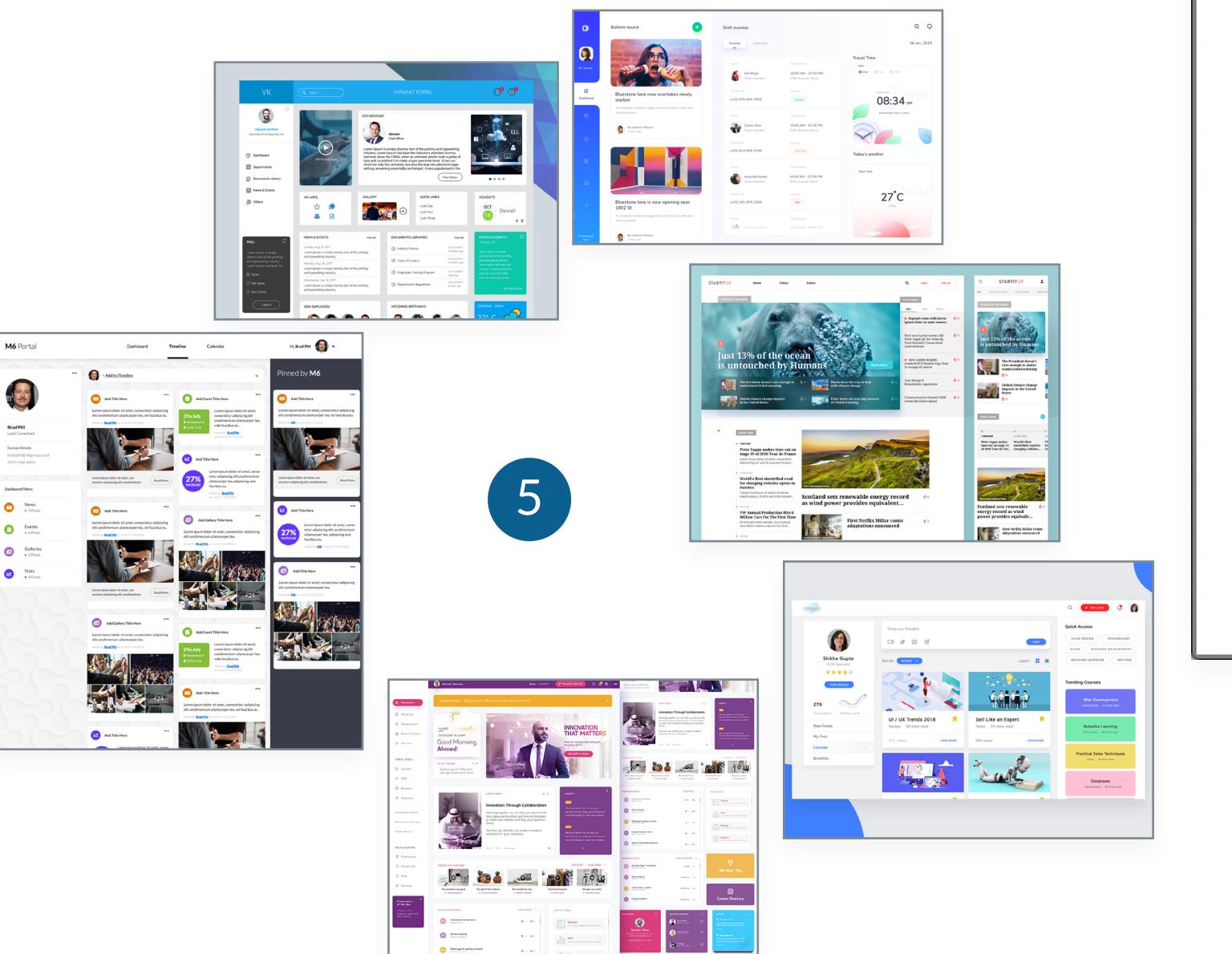
3.- 2019 portal design as a notification centre



4.- Comms portal mock-up



5.- Research on modern design approaches to portals and information hubs

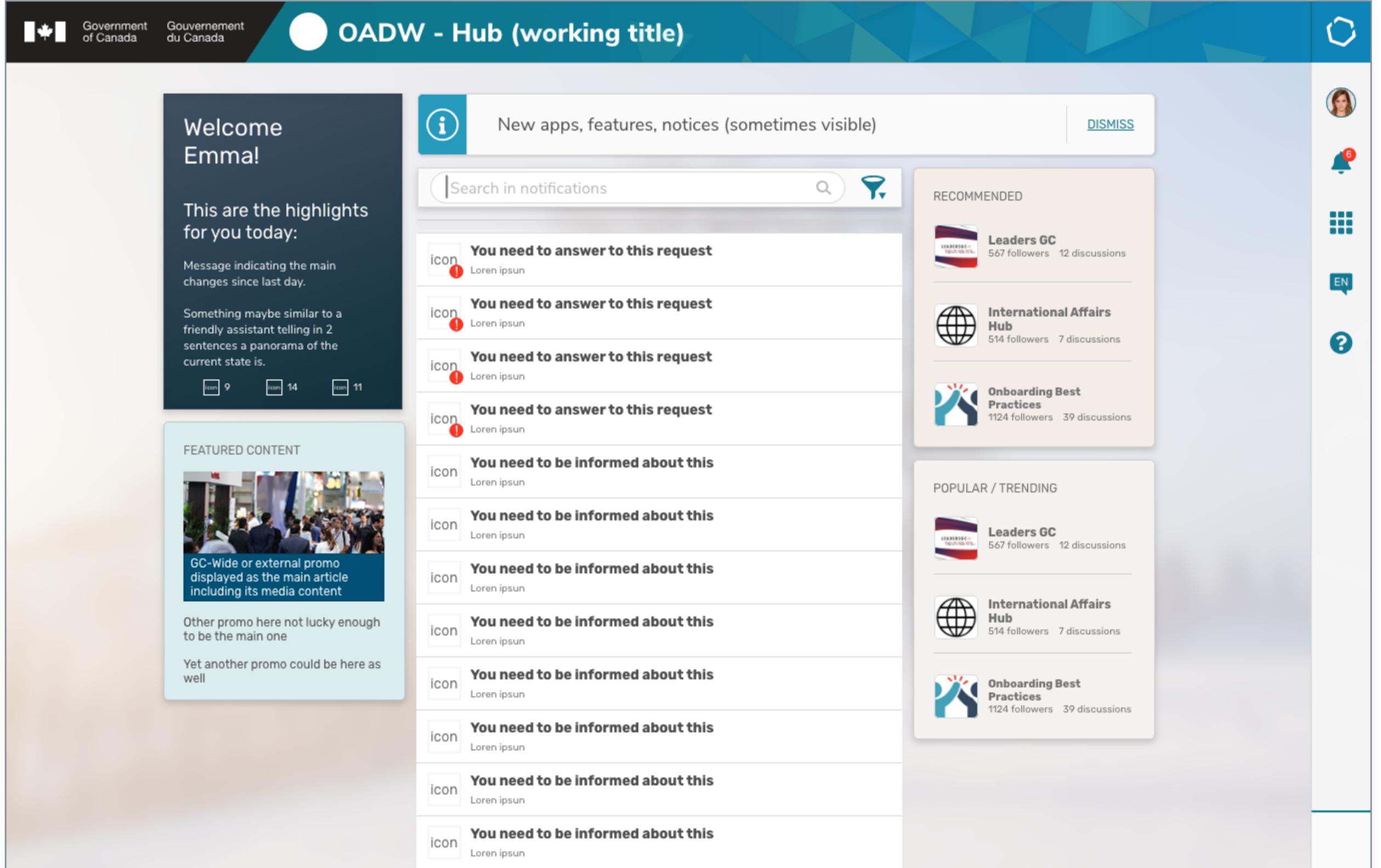


# Elements breakdown

The screenshot illustrates a digital workspace interface with the following components:

- Top Bar:** Open Accessible Digital Workspace, Rocket Chat.
- Header:** Government of Canada / Gouvernement du Canada, Canada.ca | Departments | Services | Français, Welcome, Susan, Logout.
- Section Headers:** Departmental Identity, User id, Weather, Recent content.
- GC News and announcements:** Major Announcement One, Major Announcement Two.
- Content widgets:** Project Progress (Project: Twenty Seven, Tasks Left: 3), Department BLOG! (Jonthan Sommerville, Nicole Martel, Annik Ste. Pierre, Thomas Patrick Grandville), Build Your Team (Phillipe), Collaboration Apps and Tools (Collab, Workflow, Sharepoint, Wiki, Survey).
- Departmental Self-Service Initiatives:** YourGC Calendar TRAINING (SIGN UP TODAY!), the SUCCESS PROJECT (Read More), ENOUGH TIME 4U INITIATIVE (Register Now!, More Services...).
- Right Sidebar:** International Travel (Directive on Travel, Conference event, Travel, meals, incidentals, authorization, transport, accommodations, U.S. economic), Shared Travel Services, Network Wires (Create post), Recent posts (e.g., "Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat"), and Important Notices.
- Bottom Navigation:** Date Modified: 2018-04-12, Top of Page, Important Notices.
- Bottom Footer:** Useful links.

# Elements breakdown



The diagram illustrates the breakdown of the OADW - Hub (working title) interface into several key components:

- Welcome message**: A dark blue box containing a welcome message for the user, "Welcome Emma!", followed by a text block about highlights and some small numbers.
- GC News and announcements**: A section featuring a large image of a group of people, with text indicating it's a GC-wide or external promo.
- System alerts**: A notification bar at the top right with the text "New apps, features, notices (sometimes visible)" and a "DISMISS" button.
- Activity feed**: A list of items under the heading "RECOMMENDED", each with a small icon, the text "You need to answer to this request", and the placeholder "Loren ipsum".
- Content widgets**: A list of items under the heading "POPULAR / TRENDING", each with a small icon, the text "You need to be informed about this", and the placeholder "Loren ipsum".
- User id**: A vertical column on the right side showing a profile picture, a notifications icon with a red '6', a grid icon, an EN icon, and a help icon.
- OADW Common Navigation**: A vertical column on the right side with icons for a user profile, notifications, a grid, and a help symbol.

# Elements breakdown

User Id

Content stats

Content widgets

Activity feed

GC News and announcements

The screenshot displays a digital workspace interface with the following components:

- User Id:** Shows "Welcome, KRISTA LECUYER" and "Ottawa, ON -17°C Forecast".
- Content stats:** Four cards: "2 New learning opportunities", "1 New message from Katie Burgess.", "2 New event invitations", and "1 IS-04 position has been posted".
- Content widgets:** A "Task Manager" table with four items and a "Newsfeed" section listing activity items.
- Activity feed:** A list of recent activities including video posts, blog posts, group joins, colleague group creation, and shared updates.
- GC News and announcements:** Three "New report out" cards with placeholder images and text: "Read the report about Official Languages.".
- GC Updates:** A block of text: "Lorem ipsum dolor sit amet, consectetur adipiscing elit. Aenean fermentum consectetur dignissim. Sed dui justo, cursus sed rutrum vel, pretium at ligula. LExcepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum."
- Navigation (based on OADW common navigation):** A sidebar with "GCTools" header, "People you may know" (Eric Lavoie, Kathleen Burgess, Krista Lecuyer), "Shortcuts" (DADW dashboard mock-up, Digital Exchange: CS package, Digital Exchange: API media lines, Digital Government Web Presence: Card...), "Latest files" (API store media lines.docx, API store media lines.docx, API store media lines.docx, API store media lines.docx), "Calendar" (a grid calendar), "Notes" (Phone numbers: Krista: 555-5555, Katie: 555-5555, Mel: 555-555), "Poll" (a poll question: "I have all the technology and equipment necessary to do my job." with options: Strongly agree, Somewhat agree, Disagree, Strongly Disagree), and "Canada" (a small Canada icon).

Content widgets

# Analysis



# Assumptions

## OADW

- The Open and Accessible Digital Workspace (OADW) will be available to GC employees as well as to members of the public (2 types of users - external and GC employee)
- When members of the public are invited, they get access to the OADW on a global scale (public view, unclassified)
- OADW applications are Web apps, not native apps.
- GCaccounts can be linked to the MS Azure's Active Directory to link user accounts, which means that the user ID can follow the person when they change departments.
- Once the user' GCaccount and MS Active Directory are linked, they would only need to relink (sign in again) when they change their active directory password (roughly every 90 days).

## O365

- Members of the public cannot create an account with O365 - they need to be invited to join either Teams, SharePoint or OneDrive.
- Microsoft O365 will use the B-2-B hub to connect departmental tenants, allowing the ability for departments to open up their applications to other GC departments.
- In O365, SharePoint and OneDrive are the only apps that can be accessed without being logged in.
- Microsoft does not allow for connection with Open ID.

## OADW Hub

- The Hub will serve as an entry point (link) to GCintranet and other key GC services and apps (for GC-employees only). It will not show content from these services and apps, or allow for interaction with the content.
- There will be three (3) levels of content:
  - 1.External (viewable by the public for non-GC employees)
  - 2.GC-wide (viewable to GC employees)
  - 3.Departmental (viewable to GC employees within a specific department)
- The Hub is hosted in the Cloud, not GC-network.
- The OADW Hub will not use the OADW Global Navigation
- The Hub is not meant to replace the GCintranet or departmental intranets.
- Push communications on the Hub will be related to OADW-specific content only.
- The Hub will not host communications related to other initiatives, such as GCintranet, Canada.ca, departmental sites, etc.

# Dependencies

- Authentication systems are in place
  1. GCaccount - to login the user in the OADW
  2. SSC active directory system, which will be feeding into MS Azure's Active Directory.

# Outstanding questions

- O365 is on a Protected B network, but is the application certified to Protected B?
- Should crisis communications be included as part of the Hub? If so, which audience should have access to the crisis communications (public, GC-only)?

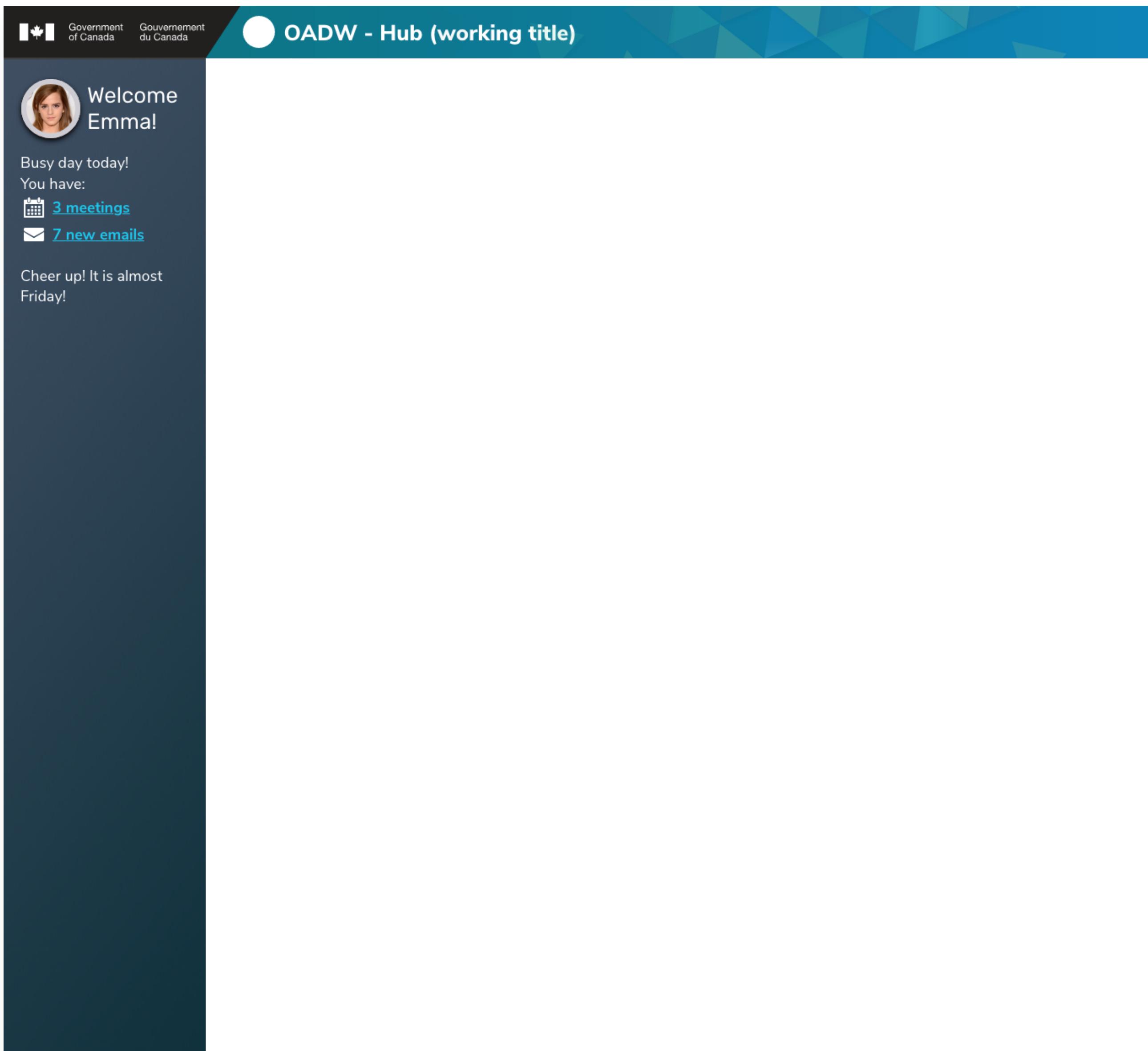
# Concept



# Elements

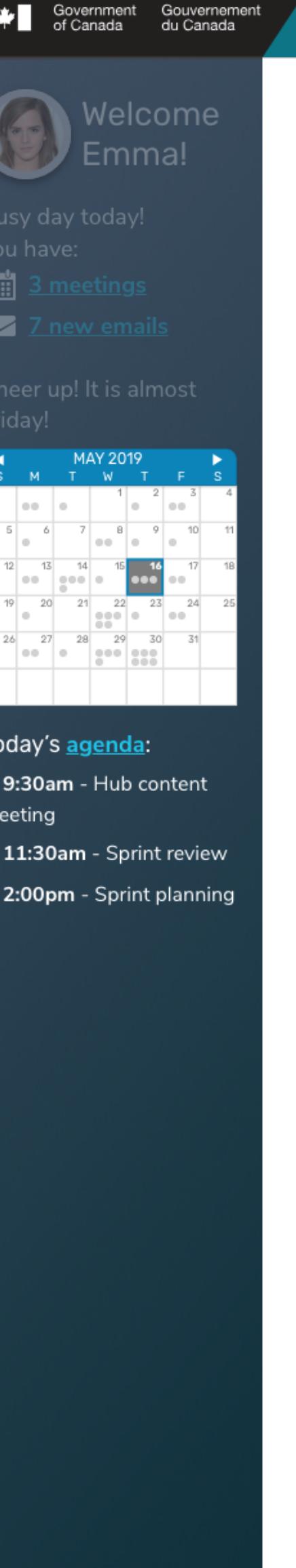
# Elements

- Welcome area: O365 app updates, OADW app updates



 Government of Canada Gouvernement du Canada

## OADW - Hub (working title)



Welcome Emma!

Busy day today!  
You have:

-  [3 meetings](#)
-  [7 new emails](#)

Cheer up! It is almost Friday!

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Today's [agenda](#):

- 9:30am - Hub content meeting
- 11:30am - Sprint review
- 2:00pm - Sprint planning

# Elements

- Welcome area: O365 app updates, OADW app updates

## - Calendar / tasks

# Elements

- Welcome area: O365 app updates, OADW app updates
- Calendar / tasks
- **Public announcements / Crisis communications (temporary)**

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Canadian Government logo and the text "Government of Canada / Gouvernement du Canada". The top right features a teal header bar with the title "OADW - Hub (working title)". Below the header is a dark-themed dashboard area.

**Welcome Area:** On the left, there's a circular profile picture of a person and the text "Welcome Emma!". Below it, a message says "Busy day today! You have:" followed by two icons: a calendar icon with "3 meetings" and an envelope icon with "7 new emails".

**Calendar:** A monthly calendar for May 2019 is shown, with the 16th highlighted in blue. The days of the week are labeled S, M, T, W, T, F, S.

**Public Announcements:** A banner at the top right reads "Important public announcement" with a subtext "Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris nec cursus lorem, ut scelerisque enim." and a link "Link to external site here". Below the banner is a blurred image of a city street at night with police lights.

**Today's agenda:** A list of three items:
 

- 9:30am - Hub content meeting
- 11:30am - Sprint review
- 2:00pm - Sprint planning

# Elements

- Welcome area: O365 app updates, OADW app updates
- Calendar / tasks
- Public announcements / Crisis communications (temporary)
- System alerts (temporary)**

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Canadian Government logo and "Government of Canada/Gouvernement du Canada". The top right features a blue header bar with the title "OADW - Hub (working title)". Below the header is a "Welcome" section for "Emma" with a profile picture, followed by a message "Busy day today! You have:" and icons for "3 meetings" and "7 new emails". A "Public announcement" section follows, containing a blurred image of a city skyline at night, a heading "Important public announcement", a short text blurb, and a link "Link to external site here". A "System alert" box is present, showing an info icon, the text "New apps, features, notices (sometimes visible)", and a "DISMISS" button. On the left side, there's a dark sidebar with a "MAY 2019" calendar showing dates from 1 to 31. Below the calendar is a "Today's agenda" list:

- 9:30am - Hub content meeting
- 11:30am - Sprint review
- 2:00pm - Sprint planning

# Elements

- Welcome area: O365 app updates, OADW app updates
- Calendar / tasks
- Public announcements / Crisis communications (temporary)
- System alerts (temporary)
- Apps tray: OADW apps, O365 apps

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Government of Canada/Gouvernement du Canada logo. The top right features a blue header bar with the title "OADW - Hub (working title)". Below the header is a "Welcome" section for "Emma" with a profile picture, a message "Busy day today! You have:", and a calendar icon showing "3 meetings" and an envelope icon showing "7 new emails". A "Cheer up! It is almost Friday!" message is followed by a May 2019 calendar. To the right, there's an "Important public announcement" banner with placeholder text and a link "Link to external site here". A notification bar at the bottom left says "New apps, features, notices (sometimes visible)" with a "DISMISS" button. On the right side, there are two sections: "Productivity apps" (OneDrive, SharePoint, Microsoft Teams, Outlook) and "OADW Apps" (Discussions, Consultation, Career Marketplace, Directory). The bottom navigation bar includes links for "About" and "Terms and conditions".

# Elements

- Welcome area: O365 app updates, OADW app updates
- Calendar / tasks
- Public announcements / Crisis communications (temporary)
- System alerts (temporary)
- Apps tray: OADW apps, O365 apps
- **OADW Apps activity feed**

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Government of Canada/Gouvernement du Canada logo. The top right features a blue header bar with the title "OADW - Hub (working title)". Below the header is a banner for an "Important public announcement" with a link to an external site. A notification bar on the left indicates "3 meetings" and "7 new emails". The main content area includes a "Recent activity" feed with several notifications, some marked as important. On the right side, there are sections for "Productivity apps" (OneDrive, SharePoint, Microsoft Teams, Outlook) and "OADW Apps" (Discussions, Consultation, Career Marketplace, Directory). The bottom of the screen shows standard footer links for "About" and "Terms and conditions".

# Elements

- Welcome area: O365 app updates, OADW app updates
- Calendar / tasks
- Public announcements / Crisis communications (temporary)
- System alerts (temporary)
- Apps tray: OADW apps, O365 apps
- OADW Apps activity feed
- My Files in OneDrive**

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Government of Canada logo. The top right features a blue header bar with the title "OADW - Hub (working title)". Below the header, there's a "Welcome Emma!" section with a profile picture, a "Busy day today!" message, and notifications for "3 meetings" and "7 new emails". A calendar for May 2019 shows the 16th highlighted. To the right, there's a banner for an "Important public announcement" with a "Link to external site here" button. A notification box in the center says "New apps, features, notices (sometimes visible)" with a "DISMISS" link. The "Recent activity" section lists three notifications from May 24, 2019, all marked as "A very important notification about something you need to answer and it is shown first". Below this is a "Today's agenda:" list with three items: "9:30am - Hub content meeting", "11:30am - Sprint review", and "2:00pm - Sprint planning". The "Recent files" section shows a list of documents including "Policy on Social Media in the Gov't of Canada.pdf", "2018 budgeted important report with graphics.docx", and "Some complicated v5.docx". At the bottom, there are sections for "Productivity apps" (OneDrive, SharePoint, Microsoft Teams, Outlook) and "OADW Apps" (Discussions, Consultation, Career Marketplace, Directory).

# Elements

- Welcome area: O365 app updates, OADW app updates
- Calendar / tasks
- Public announcements / Crisis communications (temporary)
- System alerts (temporary)
- Apps tray: OADW apps, O365 apps
- OADW Apps activity feed
- My Files in OneDrive
- OADW Specific (Ex: new features, updates, etc)**

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Government of Canada/Gouvernement du Canada logo. The top right features a blue header bar with the title "OADW - Hub (working title)". Below the header, there's a "Welcome Emma!" message with a profile picture, followed by a summary of "Busy day today! You have: 3 meetings, 7 new emails". A calendar for May 2019 shows several events. Below the calendar, a "Today's agenda:" section lists three items: "9:30am - Hub content meeting", "11:30am - Sprint review", and "2:00pm - Sprint planning". To the right, a "Recent files" sidebar lists multiple documents, each with a preview thumbnail and file name. At the bottom of this sidebar is a "Go to my files" button. The main content area includes a "Important public announcement" banner with a link to an external site, a "Recent activity" feed with four notifications (all marked as very important), and a "Productivity apps" section featuring icons for OneDrive, SharePoint, Microsoft Teams, and Outlook. On the far right, a "OADW Apps" section shows icons for Discussions, Consultation, Career Marketplace, and Directory, along with a "More apps" link.

# Elements

- Welcome area: O365 app updates, OADW app updates
  - Calendar / tasks
  - Public announcements / Crisis communications (temporary)
  - System alerts (temporary)
  - Apps tray: OADW apps, O365 apps
  - OADW Apps activity feed
  - My Files in OneDrive
  - OADW Specific (Ex: new features, updates, etc)
  - GC-Wide communications (Ex: GC-Intranet)**
- TBD**

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Government of Canada/Gouvernement du Canada logo. The top right features a blue header bar with the title "OADW - Hub (working title)". Below the header, there's a "Welcome" section for "Emma!" with a profile picture, a message "Busy day today! You have:", and a calendar showing "3 meetings" and "7 new emails". A banner at the top right says "Important public announcement" with a link to an external site. A "Recent activity" section lists several notifications, some marked as "Very important". To the right, there are two main columns: "Productivity apps" (OneDrive, SharePoint, Microsoft Teams, Outlook) and "OADW Apps" (Discussions, Consultation, Career Marketplace, Directory). At the bottom, there are two cards: one for "OADW" showing a person in a suit and a quote, and another for "GC-Wide" showing a red train.

# Elements

- Welcome area: O365 app updates, OADW app updates
- Calendar / tasks
- Public announcements / Crisis communications (temporary)
- System alerts (temporary)
- Apps tray: OADW apps, O365 apps
- OADW Apps activity feed
- My Files in OneDrive
- OADW Specific (Ex: new features, updates, etc)
- GC-Wide communications (Ex: GC-Intranet)  
TBD
- **Featured/popular content**

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Government of Canada logo. The top right features a blue header bar with the title "OADW - Hub (working title)". Below the header, there's a "Welcome Emma!" section with a profile picture, a "Busy day today!" message, and notifications for "3 meetings" and "7 new emails". A calendar for May 2019 shows several days highlighted in red. Below the calendar, a "Today's agenda:" list includes a Hub content meeting at 9:30am, a Sprint review at 11:30am, and a Sprint planning session at 2:00pm. To the right, there's a "Recent files" sidebar listing documents like "Policy on Social Media in the Government of Canada.pdf" and "2018 budgeted important report with graphics.docx". A prominent "Important public announcement" banner at the top right contains placeholder text and a link to an external site. Below it is a "Recent activity" feed with four notifications, each with a timestamp and a brief description. To the right, there are sections for "Productivity apps" (OneDrive, SharePoint, Microsoft Teams, Outlook) and "OADW Apps" (Discussions, Consultation, Career Marketplace, Directory). The bottom right features a "Featured content" section with cards for "Digital ID", "National Capital Region Young Professionals Network", "Health Products Inspections and Licensing", and "Open Source Software". The bottom left corner of the interface has a "Go to my files" button.

# Elements

- Welcome area: O365 app updates, OADW app updates
- Calendar / tasks
- Public announcements / Crisis communications (temporary)
- System alerts (temporary)
- Apps tray: OADW apps, O365 apps
- OADW Apps activity feed
- My Files in OneDrive
- OADW Specific (Ex: new features, updates, etc)
- GC-Wide communications (Ex: GC-Intranet)  
TBD
- Featured/popular content
- Useful links

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Government of Canada logo. The top right features a blue header bar with the text "OADW - Hub (working title)". Below the header, there's a "Welcome Emma!" section with a profile picture, a "Busy day today!" message, and notifications for "3 meetings" and "7 new emails". A calendar for May 2019 shows several events. A "Recent activity" section lists four notifications: three from "icon" and one from "icon". To the right, there's a "Productivity apps" section with icons for OneDrive, SharePoint, Microsoft Teams, and Outlook, along with a "More apps" link. Below that is an "OADW Apps" section with icons for Discussions, Consultation, Career Marketplace, and Directory, also with a "More apps" link. The main content area features a "Featured content" section with cards for "OADW", "GC-Wide", "TBS TAP portal", "Phoenix", "GCcampus", and "myGCHR", each with a thumbnail image and a "To know more" link.

# Elements

✓ Welcome area: O365 app updates, OADW app updates

✓ Calendar / tasks

✓ Public announcements / Crisis communications (temporary)

✓ System alerts (temporary)

✓ Apps tray: OADW apps, O365 apps

✓ OADW Apps activity feed

✓ My Files in OneDrive

✓ OADW Specific (Ex: new features, updates, etc)

✓ GC-Wide communications (Ex: GC-Intranet)  
TBD

✓ Featured/popular content

✓ Useful links

The screenshot displays the OADW - Hub (working title) interface. At the top left is the Government of Canada logo. The top right features a blue header bar with the text "OADW - Hub (working title)". Below the header, there's a "Welcome Emma!" section with a profile picture, a "Busy day today!" message, and links for "3 meetings" and "7 new emails". A "Cheer up! It is almost Friday!" section includes a May 2019 calendar. A "Recent activity" section lists several notifications, some of which are marked as "Very important". To the right, there are sections for "Productivity apps" (OneDrive, SharePoint, Microsoft Teams, Outlook) and "OADW Apps" (Discussions, Consultation, Career Marketplace, Directory). The bottom half of the screen shows "Featured content" cards for "OADW", "GC-Wide", "TBS TAP portal", "Phoenix", "GCcampus", and "myGCHR", each with a thumbnail image and a brief description.

# Elements (external user)

- Welcome area: ~~O365 app updates~~, OADW app updates

## ~~- Calendar / tasks~~

- Public announcements / Crisis communications (temporary)

- System alerts  
(temporary)

- Apps tray: OADW apps, ~~0365 apps~~

- OADW Apps activity feed

## - My Files in OneDrive

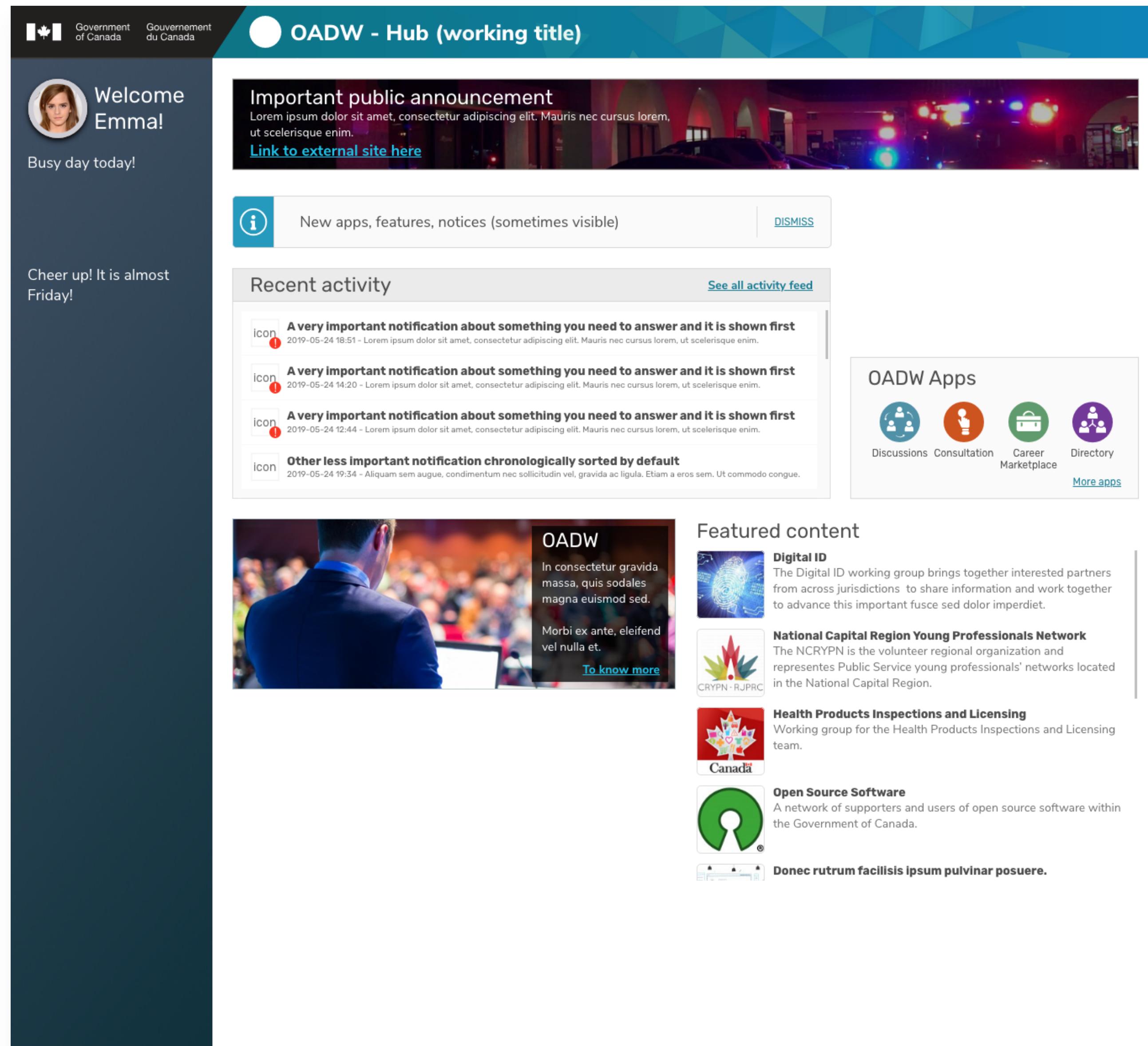
- OADW Specific (Ex: new features, updates, etc)

- GC-Wide communications (Ex: GC-Intranet)

TBD

- Featured/popular content

## ~~- Useful links~~



# Elements (external user)

- ✓ Welcome area: OADW app updates
- ✓ Public announcements / Crisis communications (temporary)
- ✓ System alerts (temporary)
- ✓ Apps tray: OADW apps
- ✓ OADW Apps activity feed
- ✓ OADW Specific (Ex: new features, updates, etc)
- ✓ Featured/popular content

The screenshot displays the OADW - Hub (working title) interface. At the top, there's a banner for an 'Important public announcement' with a link to an external site. Below it, a notification bar shows 'New apps, features, notices (sometimes visible)' with a 'DISMISS' button. The main content area includes a 'Recent activity' feed with several notifications, each with a timestamp and a brief description. To the right, there's a sidebar for 'OADW Apps' featuring icons for Discussions, Pools, Career Marketplace, and Directory, with a 'More apps' link. Below the apps section is a 'Featured content' area with cards for CRYPN - RJPNC, Canada, and another unnamed entity, each with a thumbnail, title, and a short description.

# Elements (logged out)

- ✓ Welcome area: login/register invitation
- ✓ Public announcements / Crisis communications (temporary)
- ✓ Apps tray: OADW apps
- ✓ OADW Generic Messaging

 Government of Canada Gouvernement du Canada

## OADW - Hub (working title)

**Welcome to OADW!**

Integer nisl mi, blandit et dui ac, fermentum congue eros.

Nam tempor neque est, eu maximus erat fermentum eu.

[Sign in or Create an account](#) to take full advantage of the digital workspace!

**Important public announcement**

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris nec cursus lorem, ut scelerisque enim.

[Link to external site here](#)

**What is OADW?**

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Morbi in vulputate nulla. Maecenas suscipit tincidunt ligula, id aliquet mauris tempus at. Quisque nec maximus enim. Nullam pellentesque cursus magna in cursus. Ut quis egestas eros. Lorem ipsum dolor sit amet, consectetur adipiscing elit.





**OADW Apps**

 Discussions
 Pools
 Career Marketplace
 Directory

Sed fringilla turpis pellentesque massa accumsan, id vehicula leo suscipit. Cras bibendum pretium est, id ultrices lacus posuere quis. Pellentesque aliquam faucibus semper.

[See all apps available](#)



[About](#) | [Terms and conditions](#)



# Proposed solution

- ✓ Simple
- ✓ Consistent
- ✓ Useful

Logged off

Logged on as  
GC-Employee

Canada

Logged on as  
external user

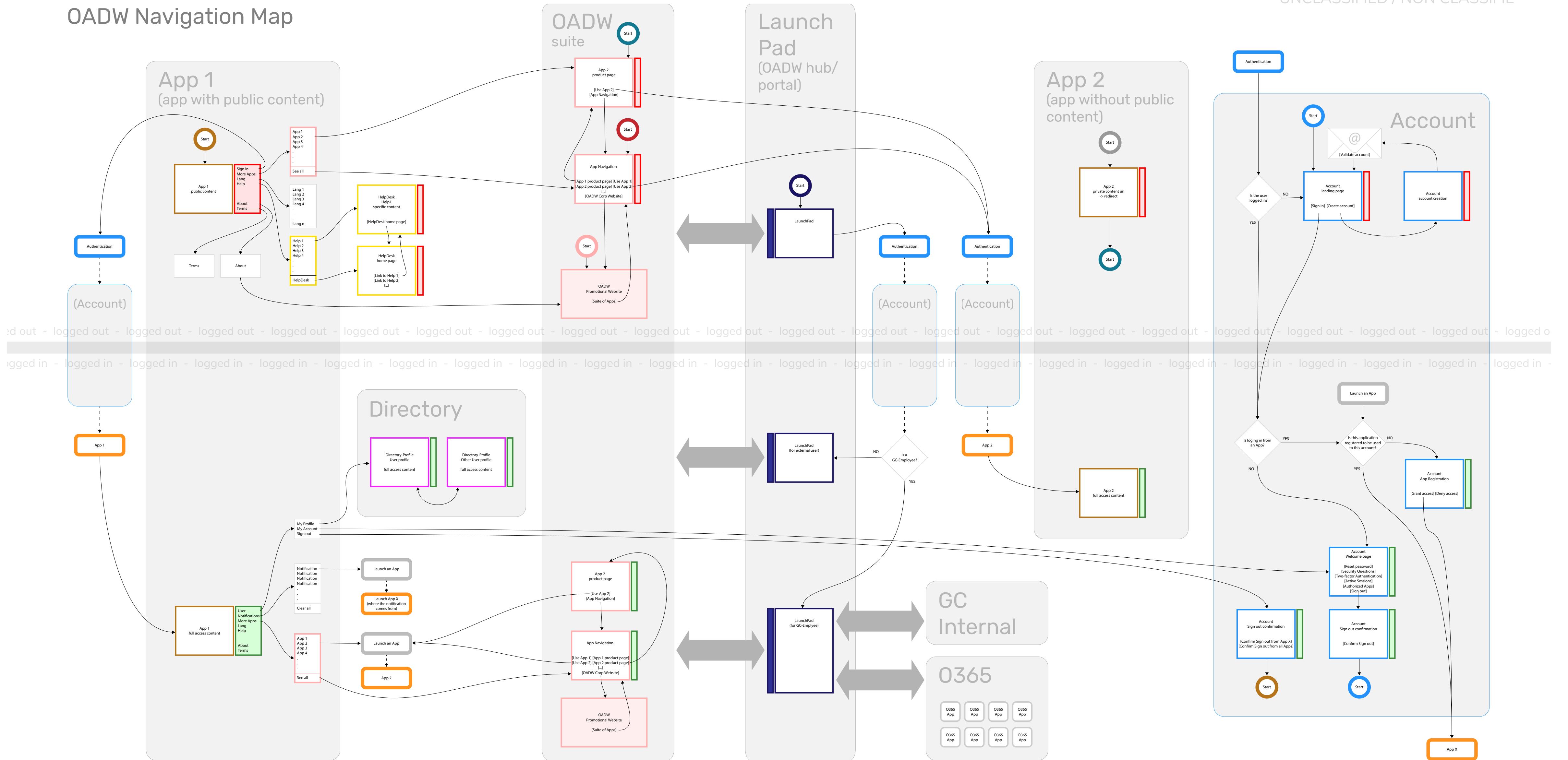
OADW LaunchPad

30

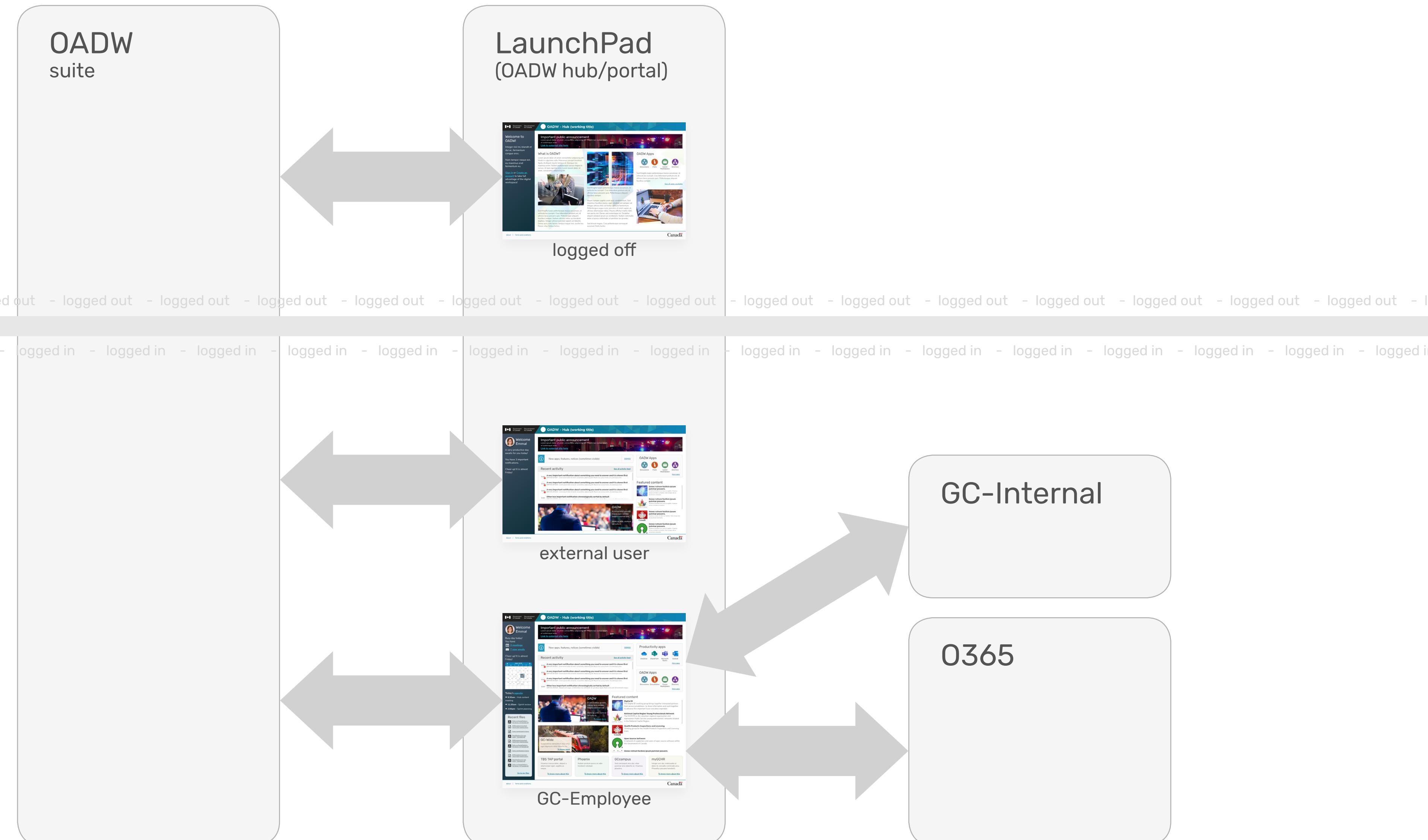
# Context



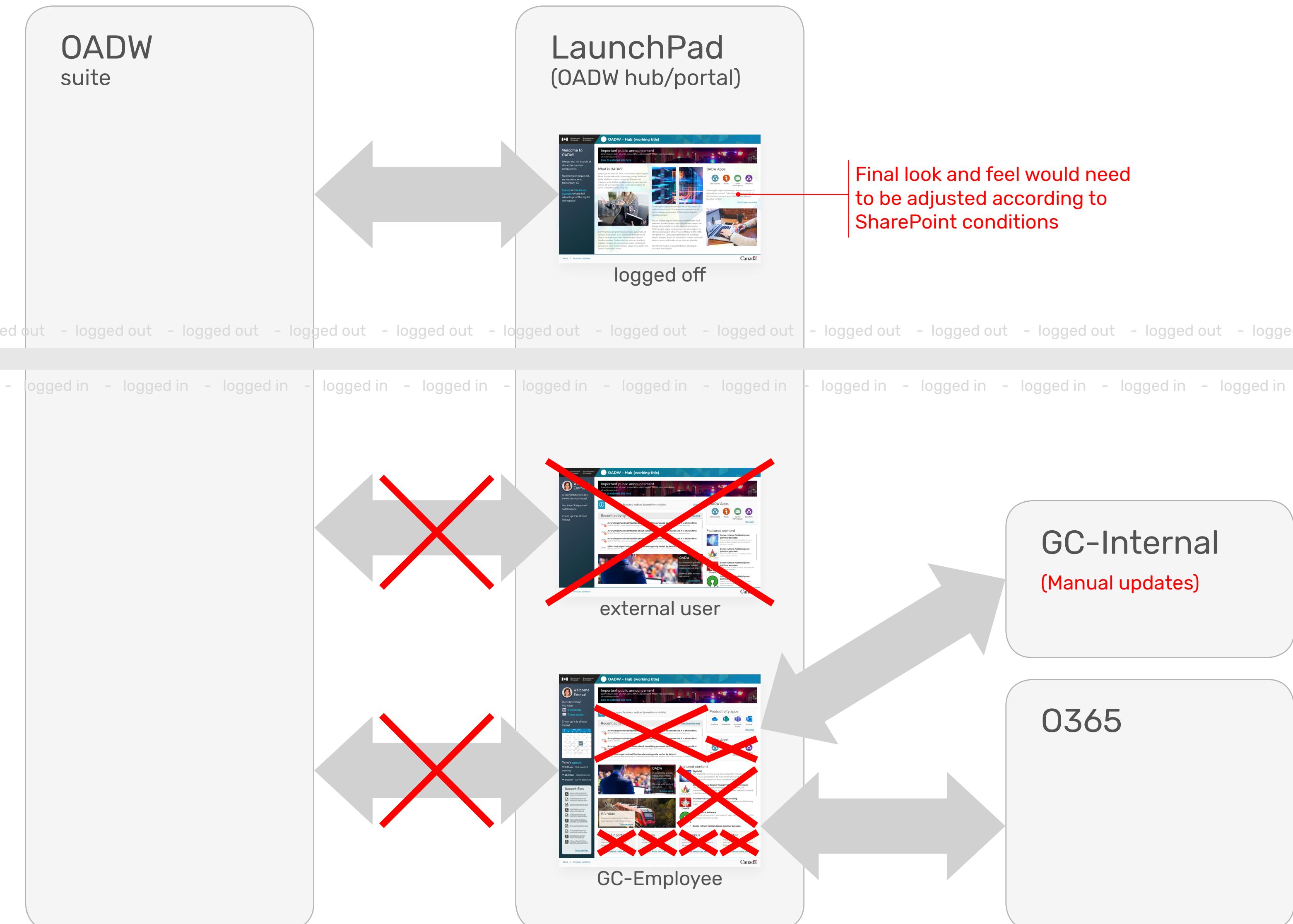
# OADW Navigation Map



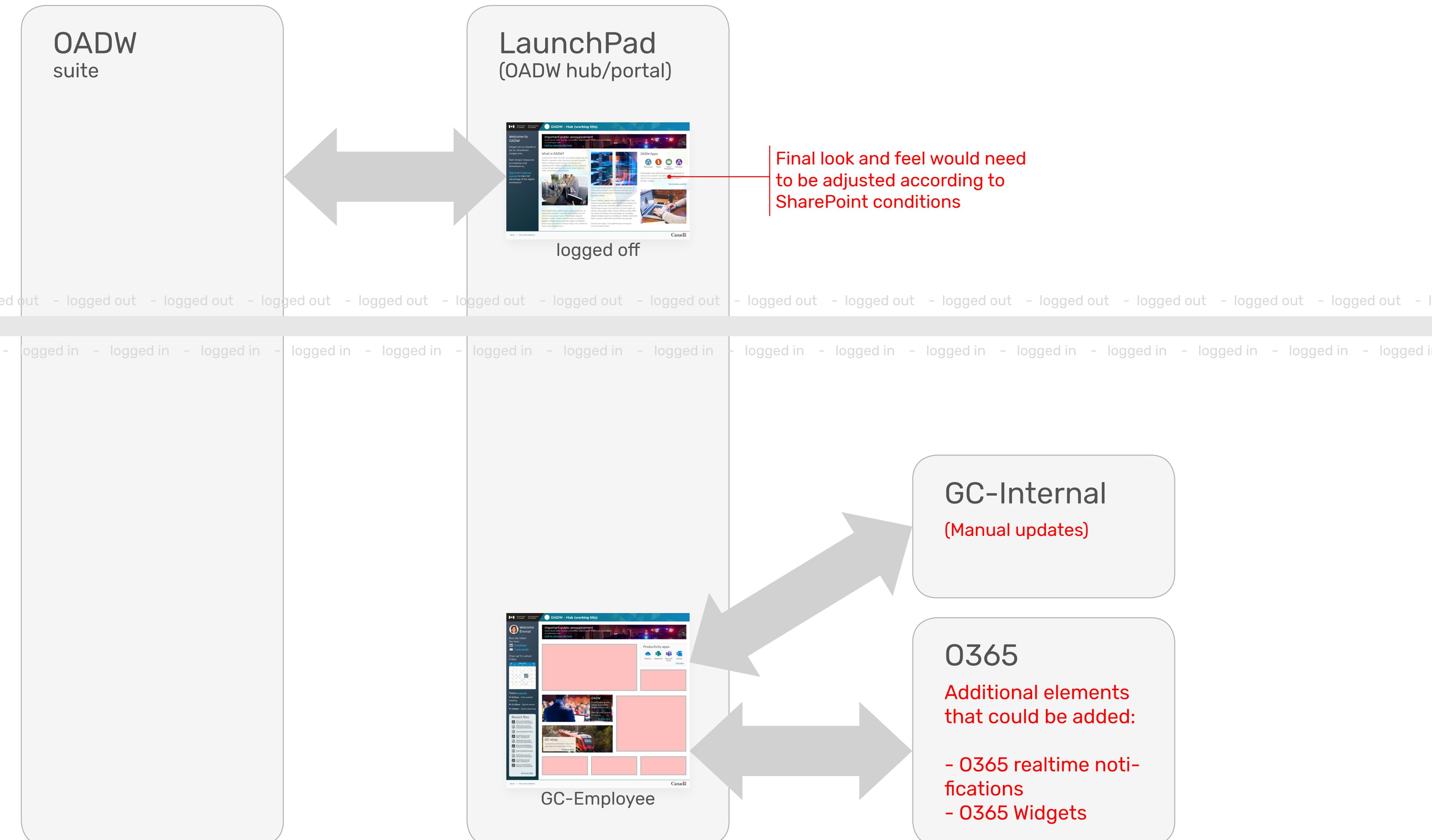
## Hosted in a webserver



# Hosted in SharePoint



# Hosted in SharePoint



# Discussion



# Questions and Comments?

Logged off

UNCLASSIFIED / NON CLASSIFIÉ

Logged on as  
GC-Employee

Logged on as  
external user

# Thanks / Merci

