Glenn Digal

Sydney | 0481 986 917 | glennjdigal@gmail.com | https://github.com/gd741 | https://au.linkedin.com/in/glenn-digal-b878441a0

EDUCATION

All Saints' College Maitland **HSC** 2019 • Peer Support Leader, Spirituality Leader, Student Leadership Team, Advanced English, Biology, Chemistry, Earth and Environmental Science, Standard Maths, Studies of Religion **University of Newcastle** Newcastle Bachelor of Education 2020 Biology, Teaching, Educational Psychology, Environmental Ethics, World Religions Macquarie University Sydney Undergraduate Certificate of Engineering 2021 Introduction to Engineering, Mathematical Modelling **Coding Bootcamp Sydney** Full Stack Web Developer 2022 Computer science applied to JavaScript, Browser-based technologies (HTML, CSS,

WORK EXPERIENCE

Target Maitland 2017-2019

Javascript, JQuery), Deployment (Heroku, Git), Databases (MySQL, MongoDB), Server-side

Customer Service Representative

- Assisted customers with any queries, resolving any uninformed questions
- Ensured stock is constantly replenished and presentable for customers, leading to increased revenue
- Established good rapport with people so that they grew to trust the establishment
- Collaborated with co-workers to complete tasks efficiently

development (Node.js, Express, MERN stack), Quality assurance

Cultivated a positive work environment to improve work ethic in everyone

Harbourview Function Centre

Newcastle

2020

Food and Beverage Attendant

Provided meals and beverages in an efficient manner to clients within a designated time frame

- Effective communication with staff to ensure the workplace runs efficiently and hastily according to schedules
- Engaged with customers to offer excellent service in relation to the business

Pinnacle People **Sydney**

Food and Beverage Attendant/Kitchen Hand

2021

- Worked with others to provide service to all people within the environment
- Distributed quality food to reputable clients while representing the agency allowing me to showcase my hospitality skills
- Maintained industry standards regarding hospitality, leading to a considerable understanding of the
- Produced satisfactory cuisine in collaboration with other co-workers to ensure culinary preciseness

LEADERSHIP EXPERIENCE

All Saints' College Maitland Spirituality and Peer Support Leader 2017-2019

Collaborated with peers to formulate a team of individuals who sought to better the school community

- Volunteered in school events to uphold the service aspect of leadership
- Produced activities pertaining to religion and spirituality to cultivate an engaging environment

TargetDecant Specialist

2017-2019

- Responsible for unpacking merchandise and distributing it to their allocated areas in a timely manner
- Managing waste disposal at the end of the day and discarding any leftover rubbish
- Organising pallets in proper positions for unpacking and pickup for stock

SKILLS

- Communicative with others
- Focused on exceptional customer service
- Confident and outgoing
- Team-oriented
- Well-presented
- Conflict Resolution
- Time management and prioritisation
- HTML5, CSS, Javascript