

Certificate



Certificate number: 2014-014

Certified by EY CertifyPoint since: November 4, 2014

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015, the Quality Management System as defined and implemented by

Amazon Web Services, Inc.*

and its affiliates (collectively referred to as Amazon Web Services (AWS)) are compliant with the requirements as stated in the standard:

ISO 9001:2015

Issue date of certificate: November 18, 2022 Re-issue date of certificate: November 25, 2022 Expiration date of certificate: November 30, 2025 Last certification cycle expiration date: November 30, 2022

EY CertifyPoint will, according to the certification agreement dated April 1, 2022, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

* This certification is applicable to (a) the services and their associated assets and locations as described in the scoping section of this certificate, and (b) any affiliates that are responsible for, or that contribute to, the provision of such services and their associated assets and locations.



J. Sehgal | Director, EY CertifyPoint



This certificate is not transferable and remains the property of Ernst & Young CertifyPoint B.V, located at Antonio Vivaldistraat 150, 1083 HP, Amsterdam, the Netherlands. Any dispute relating to this certificate shall be subject to Dutch law in the exclusive jurisdiction of the court in Rotterdam. The content must not be altered and any promotion by employing this certificate or certification body quality mark must adhere to the scope and nature of certification and to the conditions of contract. Given the nature and inherent limitations of sample-based certification assessments, this certificate is not meant to express any form of assurance on the performance of the organization being certified to the referred ISO standard. The certificate does not grant immunity from any legal/ regulatory obligations. All rights reserved. © Copyright

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Scope for certificate 2014-014

The scope of this ISO 9001:2015 certification is bounded by specified services of Amazon Web Services, Inc. and specified facilities. The Quality Management System (QMS) is centrally managed out of Amazon Web Services, Inc. headquarters in Seattle, Washington, United States of America.

The in-scope applications, systems, people, and processes are globally implemented and operated by teams out of an explicit set of facilities that comprise Amazon Web Services, Inc. and are specifically defined in the scope and bounds.

The Amazon Web Services, Inc. QMS scope includes the services as mentioned on https://aws.amazon.com/compliance/iso-certified/, the locations and AWS Service and Supporting Resources are stated in the following section of this certificate.

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The Quality Management System mentioned in the above scope is restricted as defined in "IIMS Manual" version 2022.05.01, dated November 10, 2022.

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Locations in scope:

AWS Services are offered and available across multiple geographic regions around the world. The scope of AWS infrastructure includes corporate headquarters, data center facilities, network and server hardware, and resources which support the datacenter operations.

AWS data centers house the hardware supporting the AWS Services listed above. AWS Data centers are located in US East (Northern Virginia), US East (Ohio), US West (Oregon), US West (Northern California), AWS GovCloud (US-East), AWS GovCloud (US-West), Canada (Central), EU (Ireland), EU (Frankfurt), EU (London), EU (Paris), EU (Stockholm), EU (Milan), EU (Spain), EU (Zurich), Asia Pacific (Hong Kong), Asia Pacific (Singapore), Asia Pacific (Mumbai), Asia Pacific (Hyderabad), Asia Pacific (Osaka), Asia Pacific (Seoul), Asia Pacific (Sydney), Asia Pacific (Tokyo), Asia Pacific (Jakarta), South America (São Paulo), Middle East (Bahrain), Middle East (UAE), Africa (Cape Town), as well as the following:

AWS Edge Locations in:

- ► Alexandria, Australia
- ► Amsterdam, Netherlands
- Anyang-si, Republic of Korea
- Ashburn, United States
- > Athens, Greece
- Atlanta, United States
- Auckland, New Zealand
- ► Ballerup, Denmark
- ► Bangalore, India
- Bangkok, Thailand
- Bannmai, Thailand
- Banqiao District, New Taipei City, Taiwan
- Barcelona, Spain
- ▶ Bekasi, Indonesia
- ► Berlin, Germany
- Bhubaneswar, India
- ► Billerica, United States
- Birmingham, United Kingdom
- ► Bogota, Colombia
- ► Boston, United States
- Brentford, United Kingdom
- ► Brussels, Belgium

- ► Bucharest, Romania
- Budapest, Hungary
- Buenos Aires, Argentina
- Caba, Argentina
- Canberra, Australia
- Cape Town, South Africa
- Changodar, India
- ▶ Chennai, India
- Chicago, United States
- Christchurch, New Zealand
- ► Clonshaugh, Ireland
- Columbus, United States
- Copenhagen, Denmark
- Dallas, United States Texas
- Denver, United States
- Dubai, United Arab Emirates
- ► Dublin, Ireland
- Dusseldorf, Germany
- Eden Prairie, United States
- ► El Segundo, United States
- ► Elk Grove Village, United States
- Estación Terrena, Peru
- Frankfurt, Germany

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- Fujairah, United Arab Emirates
- ► Garland, United States
- ► General Pacheco, Argentina
- Greenwood Village, United States
- ► Haifa, Israel
- ► Hamburg, Germany
- ► Hanoi, Vietnam
- ► Helsinki, Finland
- Hillsboro, United States
- ► Ho Chi Minh, Vietnam
- ► Hong Kong, China
- ► Houston, United States
- Huechuraba, Chile
- Hull, United Kingdom
- Hyderabad, India
- Irving, United States
- ► Itasca, United States
- ▶ Jaipur, India
- ▶ Jacksonville, United States
- ► Jakarta, Indonesia
- Jersey City, United States
- ► Johannesburg, South Africa
- Kansas City, Missouri, United States
- Khlong Nueng, Thailand
- ► Kolkata, India
- Koto City, Japan
- Kropia, Greece
- Kuala Lumpur, Malaysia
- Las Vegas, United States
- Lisbon, Portugal
- ► London, United Kingdom
- Los Angeles, United States
- Madrid, Spain
- Manama, Bahrain
- Manchester, United Kingdom
- Manila, Philippines
- ► Marseille, France
- Melbourne, Australia

- Memphis, United States
- Miami, United States
- Milan, Italy
- Milpitas, United States
- ► Milton Keynes, United Kingdom
- Minneapolis, United States
- Montréal, Canada
- Mumbai, India
- Munich, Germany
- Nairobi, Kenya
- ▶ Nashville, United States
- ► Neihu District, Taiwan
- ► New Delhi, India
- New York City, United States
- Newark, United States
- Noord Holland, Netherlands
- Norfolk, United States
- North Las Vegas, United States
- Osaka, Japan
- Oslo, Norway
- Pakkret, Thailand
- Palermo, Italy
- Palo Alto, United States
- Paris, France
- Parkwest, Ireland
- Patna, India
- Perth, Australia
- Philadelphia, United States
- Phoenix, United States
- Piscataway, United States
- Pittsburg, United States
- Portland, United States
- Prague, Czech Republic
- Pueblo Nuevo, Panama
- Rancho Cordova, United States
- Reston, United States
- Richardson, United States
- ► Rio de Janeiro, Brazil
- > Rome, Italy
- > Rosedale, New Zealand

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- San Diego, United States
- ► San Jose, United States
- ► Santiago de Querétaro, Mexico
- > Santiago, Chile
- ► São Paulo, Brazil
- Schiphol-Rijk, Netherlands
- Seattle, United States
- Secaucus, United States
- ► Seoul, Republic of Korea
- ► Shinagawa, Japan
- ► Singapore, Singapore
- ► Slough, United Kingdom
- ► Sofia, Bulgaria
- ► Southfield, United States
- Stockholm, Sweden
- ► Stretford, United Kingdom
- Surrey, United Kingdom
- Sydney, Australia
- ▶ Taipei, Taiwan

- ► Tallinn, Estonia
- ► Tambon Klong Tamru, Thailand
- ► Tel Aviv, Israel
- ► Tempe, United States
- ► Thung Song Hong, Thailand
- ▶ Tokyo, Japan
- ► Toronto, Canada
- ► Tukwila, United States
- Ultimo, Australia
- Vancouver, Canada
- ▶ Vienna, Austria
- Vienna, United States
- Warsaw, Poland
- West Valley City, United States
- Wiltshire, United Kingdom
- Zagreb, Croatia
- Zurich, Switzerland

Wavelength locations in:

- ► Alpharetta, United States
- Annapolis Junction, United States
- ► Atlanta, United States
- Aurora, United States
- Azusa, United States
- ► Berlin, Germany
- ► Boston, United States
- ► Charlotte, United States
- ► Daejeon, South Korea
- Denver, United States
- ► Dortmund, Germany
- ► Euless, United States
- ► Houston, United States
- ► Las Vegas, United States
- ► London, United Kingdom
- ► Los Angeles, United States

- Minneapolis, United States
- Munich, Germany
- ► New Berlin, United States
- Osaka, Japan
- Pembroke Pines, United States
- Redmond, United States
- Rocklin, United States
- Southfield, United States
- ► Tama, Japan
- Tempe, United States
- ► Tokyo, Japan
- ► Toronto, Canada
- Wall Township, United States
- Westborough, United States

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Local zone locations in:

- ► Atlanta, United States
- ► Boston, United States
- ► Chicago, United States
- ► New Delhi, India
- ▶ Denver, United States
- ► El Segundo, United States
- ► Greenwood Village, United States
- ► Hillsboro, United States
- ► Houston, United States
- ► Irvine, United States
- Kansas City, Missouri, United States

- ► Kolkata, India
- ► Las Vegas, United States
- ► Lee's Summit, United States
- Los Angeles, United States
- Miami, United States
- Minneapolis, United States
- Philadelphia, United States
- Phoenix, United States
- Piscataway, United States
- ► Richardson, United States
- Seattle, United States