Impact of email on voter participation

Adam Reilly, Danish Iqbal, Guillaume De Roo June 21, 2017

Contents

1	Intr	roduction	2
2	Pas 2.1	t Election Data Filtering population of interest	5 5
	2.2	Available data	
	$\frac{2.2}{2.3}$	Summary statistics	
	2.4	Search for blocking variable	
3	Des	cription of the Experiment	7
	3.1	Treatment	7
	3.2	Metrics	7
	3.3	Participants	7
4	Exp	periment results	8
	4.1	Intent-to-Treat (ITT)	8
	4.2	Complier Average Causal Effect (CACE)	9
	4.3	Further analyses	11
5	Cor	aclusion and future improvements	12
6	App	pendix	13
	6.1	Summary Statistics	13
	6.2	Comparison of Voters Inside and Outside of the Experiment	15
	6.3	Placebo design check	16
	6.4	HTE and Spillover Checks	17
	6.5	Email Templates	19
7	Ref	erences	21

In this paper, we investigate the effect of email reminders on voter participation. More specifically, we sent an email containing a politically neutral reminder about California's 34th congressional district special election to around 40,000 people. We find no clear impact - both in terms of practical and statistical significance. We suggest several improvements to the methodology which could lead to more conclusive results

1 Introduction

Given the consistent low voter turnout that has plagued American elections, political scientists have studied a variety of methods in attempts to increase participation. These studies have covered a myriad of mobilization strategies; primarily they have focused on traditional methods such as phone banking, canvassing and mailers, but there are a few that have looked at texting or email. Many of these studies have shown contradictory results where one study would find a positive effect from mobilization but another would then find no effect or even slight negative effect.

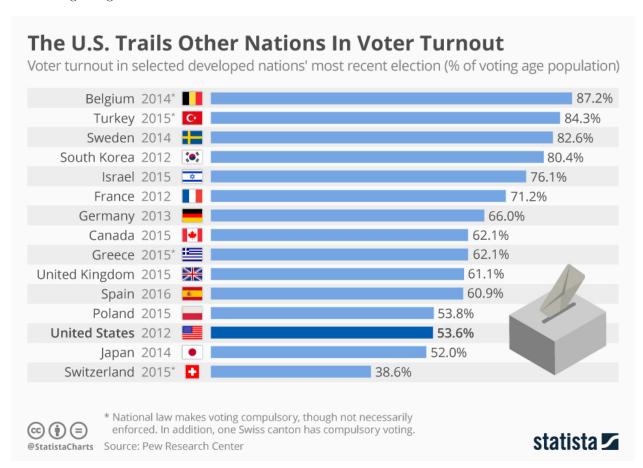


Figure 1: Voter turnout in selected developed nations

These contradictory findings can be explained in part by a simple mathematical model quantifying whether a particular person will vote in a particular election. This formula weighs a subject's innate tendency to vote (variable P) combined with the effects of any voter mobilization on that particular person (variable M) against the general public's level of interest in one particular election (variable G); if P+M exceeds G, then this model predicts that the individual would vote (Arcenauex & Nickerson- 2009). This provides an elegant model whereby studies can use past voter history combined with measurement of mobilization efforts to quantify whether mobilization appeared to have any effects. It is important to note that G widely varies between elections; Presidential races have high general interest, whereas small local races often have very

little interest. This model helps explain why many studies looking at the same methods of mobilization have very different conclusions: in races with high general interest, people with a high tendency to vote won't need any reminders, but mobilization could work effectively on people who vote more intermittently. In very low interest elections, mobilization may have very little effect on intermittent voters, but may increase turnout among more consistent voters. As such, heterogenous treatment effects will vary based on the type of election.

Of the various types of voter contact, canvassing has consistently been shown to have the largest positive effect in terms of mobilization. Canvassing has been shown to increase voter participation among those successfully reached by an average of 7% in aggregations of experiments (Gerber, Green and Nickerson, 2003). One of the drivers of success in this form of mobilization (and to a lesser degree phone banking) is the personalized interaction between volunteers and potential voters. This is part of the logic behind the social occasion theory, which posits that voting is a social occasion and therefore direct social contact is an effective manner at driving people to the polls (Malhotra, Michaelson, Rogers and Valenzuela 2011). One alternate theory is the noticeable reminder theory, which posits that even non-personalized contacts can have an effect in increasing voter participation. The noticeable reminder theory does appear to have less general applicability as it is more difficult to use mobilization methods based on these method of contact to increase participation. There are other theories as to why people choose to vote, including voters wanting to see themselves as good people and linking voting with self-image (Bryan, Walters, Rogers and Dweck 2011). An election can also trigger one's sense of "external political efficacy" (Garcia-Bedolla and Michaelson, 2012), or one's perception that they actually have an ability to make a difference with their vote, which can be critical to helping increase voter participation.

One study that provides evidence of the noticeable reminder theory in action used "cold" text messages in order to remind people to vote. Using methodology similar to the previously described formula, this study found statistically significant results when sending text messages in a extremely low and a low-to-medium interest election, where participation was increased by about 0.75%-0.8% (Malhotra, Michaelson, Rogers and Valenzuela 2011). The increase in voting rates may not seem dramatic, but the benchmark for cold contacts (which includes certain types of mailers and emails) is about a 0.5% increase in voter participation (Green & Gerber, 2008). As would be expected, the group where the messages had the most effect varied based on the general interest in the election. This study extrapolated that in a high interest election, this could potentially equate to a 2% increase in turnout. Another study that used "warm" text messages (messages where someone had signed up to receive them) showed a 3% increase in participation using intent-to-treat metrics, implying that mass impersonalized contact can be used more effectively when combined with more personalized methods (Dale & Strauss 2009).

While there have been studies aimed at directly trying to measure the effects of email on voter participation, this method has seen little academic study in comparison to more traditional methods of voter contact. One study looking at the effects of trying to increase voter registration via email actually had a counter-intuitive result (it actually appeared to lower registration among the treatment group), possibly due to procrastination related effects where the subjects downloaded registration forms from the internet, but failed to then follow up and send them in (Bennion and Nickerson 2011).

The one large scale study that did look at increasing voter participation via email found very little effect (Nickerson, 2007); however, the study did note that there are a variety of reasons to believe that email could potentially have a positive effect, including its general similarity to direct mailing (which has proven to be effective in certain circumstances) and that email has shown to induce levels of trust that are at least somewhat close to face-to-face contact in certain types of experiments. This study looked at results from 13 experiments covering approximately 230,000 people, and included unsolicited emails, opt-in emails and opt-out emails- allowing it to cover a wide potential range of formats. The setup that was most similar to our experiment design was engineered by obtaining lists of student emails directly from schools, and sending out unsolicited emails to these students. It's critical to note that the open rate on these emails was incredibly high for unsolicited emails (at 20%); based on information provided by the company we picked to help us send our emails, a rate above 4% is extremely abnormal. However, this experiment was run 15 years ago on a very small cross-section of voters. It is reasonable to assume that the way people use email has evolved in the interim time period and that the sample population had significant differences in how they used email compared to the general population given the narrow age range and the fact that they were all in college. It

is also worth noting that this particular experiment did not attempt any placebo construction and sent a number of emails to each subject. The second part may be especially salient if the open rate is actually the percentage of subjects who opened any email instead of the percentage of emails that were opened.

Differences in political engagement and internet engagement could mean that things have changed in the interim. Unlike registration, participation does not really have the ability to have a procrastination effect. As such, even if someone was only able to have a small effect on voting participation, the cheap relative cost of emails in comparison to other methods of contact still might make an email participation campaign beneficial.

We initially thought to include information about past voting participation of both the voter and the voter's neighbors, based on the findings from a study showing that physical mailings that included similar information were extremely effective at increasing voter turnout (Green, Gerber and Larimar, 2008); however, it's also seen as politically risky because it comes across as very invasive to many voters. Our thought was that because email is more private than mail (especially since some studies that used neighborhood voting history to attempt to increase participation used postcards and not sealed letters), sending this information via email would have less of an invasive effect.

We also examined studies to help us attempt to craft the most effective language in terms of trying to motivate people to vote. There are studies that show that focusing on low voter turnout may actually have a negative effect on voter participation rates (Gerber and Rogers, 2009). However, it's hard to determine whether this study would be fully applicable to our experiment design as this study was focused on a candidate trying to increase turnout among potential supporters and the treatment was delivered by a live person via phone instead of email. It is logical to assume that there could be substantive differences in reaction from both the method of treatment and the differences in focus. Our focus was to attempt to use low voter turnout to emphasize how a small block of voters could have an outsized effect on this election for whomever their candidate of choice was. Since our email subject line focused on the civic nature of voting, we believed that if we only mentioned the low participation rates in the email body that there would be a minimized chance for it to have a negative effect, assuming that it would have a negative effect at all. As such, we attempted to give the voter a feeling of empowerment by underlining why their vote could be especially important in this race. We did still want to include information about low participation in the hopes that it could trigger our subjects' sense of political efficacy.

2 Past Election Data

In this section, we share with the reader some insights from the election data of the 34th Congressional district before 2017, which help build the experimentation. This data was obtained from the Election Division of the State of California.¹

2.1 Filtering population of interest

Starting from the Los Angeles county level information, we narrowed the population of interest through successive filters.

During these steps, we tried to avoid introducing bias, but list the underlying assumption for the reader to judge the ability to generalize:

- We narrowed the county level information to the congressional district by only selecting **valid zipcodes**, and precinct where zip code was not sufficient. Assumption: zip codes are valid
- We filtered for people above of age of 22, and born after 1900, since we were interested in people who already voted in 2014, to be able to block on past voting history. Potential bias: result may not be generalizable to youngest population 18-21
- We selected the population with emails. Clear bias: registered email will probably reflect bias in who has an email, probably younger and wealthier population
- We then selected people with active emails (i.e. filtered invalid emails through regex rules), to avoid being charged for invalid emails. Potential bias: emails may be written erroneously more often for some population
- Excluded people with **duplicate emails** across the database (emails used by person inside or outside the district) to avoid uncontrolled spill overs. *Potential bias: may have excluded "family" addresses*

2.2 Available data

The resulting data obtained from the administration contained a population of 69943 voters with 20 covariates.² To perform our data exploration, we limit ourselves to the covariates with the most potential explanatory power in the context of our election experiment.

Since we do not really care how people voted (i.e. early voting, poll, etc.), we also build dummy variables (1 if person voted, 0 otherwise). And add a column counting the number fo times a physical address appears (AddrCount).

The resulting dataset has the following columns:

```
## [1] "X2016ge" "X2016pe" "X2014ge" "X2014pe"
## [5] "YearBorn" "Gender" "PartyCode" "HouseFraction"
## [9] "AddrCount" "Zip5"
```

2.3 Summary statistics

We performed multiple analyses to familiarize ourselves with our population of interest. The main ones can be found in Appendix.

Unsurprisingly, one of the most important correlations which appeared during those analysis is the correlation between participations shown in the table below, especially between an election and the previous one.

 $^{^{1}\}mathrm{Data}$ obtained on March 2nd via written request

²List of available fields: RegistrantID, LastName, FirstName, AddressNumber, HouseFractionNumber, StreetName, UnitNumber, Zip, Email, DOB, YearBorn, Gender, PartyCode, RegistrationDate, NamePrefix, X2017, X2016ge, X2016pe, X2014pe,

Table 1: Participation and correlation across elections

	Voted	X2016ge	X2016pe	X2014ge	X2014pe
X2016ge	72 %	1 ***			
X2016pe	41~%	0.31 ***	1 ***		
X2014ge	17~%	0.19 ***	0.32 ***	1 ***	
X2014pe	7.1~%	0.12 ***	0.22 ***	0.46 ***	1 ***

with p-value of correlation coefficient summarized by * = < 0.05, ** = < 0.01 and *** = < 0.001.

2.4 Search for blocking variable

Beyond election participation, we can imagine that there are covariates which can explain some of the variability of the vote, and hence can be used for blocking to make the experiment more accurate.

To find them, we perform a stepwise forward regression, and display the adjusted R^2 below. We can see that:

- Participation to the previous election seems to be the best indicator for the election at hand
- Gender could seem to be the next best predictor. However, the variable is only available on ~35% of the database, so it could be misleading, and blocking cannot be implemented on the full database
- The next indicator seems to vary depending on the election

Table 2: Adjusted R^2 by regression

	R2
$\overline{\text{X2016ge} \sim \text{X2016pe}}$	9.35
$X2016ge \sim X2016pe+Gender$	17.35
$X2016ge \sim X2016pe+Gender+X2014ge$	19.03
$X2016ge \sim X2016pe+Gender+X2014ge+Zip5$	19.65
$X2016ge \sim X2016pe+Gender+X2014ge+Zip5+PartyCode$	19.96
$X2016pe \sim X2014ge$	10.25
$X2016pe \sim X2014ge+Gender$	16.20
X2016pe ~ $X2014$ ge+Gender+PartyCode	19.12
X2016pe ~ $X2014$ ge+Gender+PartyCode+ $X2014$ pe	20.44
$X2016pe \sim X2014ge+Gender+PartyCode+X2014pe+Zip5$	20.99
$X2014ge \sim X2014pe$	20.87
$X2014ge \sim X2014pe+Gender$	23.91
$X2014ge \sim X2014pe+Gender+YearBorn$	25.26
$X2014ge \sim X2014pe+Gender+YearBorn+PartyCode$	25.66
$\underline{\text{X2014ge}} \sim \text{X2014pe+Gender+YearBorn+Zip5+PartyCode}$	26.32

Based on this preliminary analysis, we decided to use the election history as a blocking variable, which will result in 16 blocks (= 2^n with n = 4 previous elections³)

³Voting or not in the General election 2016, Primary election 2016, State general election 2014, and Primary election 2014.

3 Description of the Experiment

3.1 Treatment

Since we anticipate email opening rates to be low, we designed an experiment with a placebo to help contain the effects of "non-compliance":

- Placebo group is sent a generic email reminding them of a blood drive that's happening in the district
- Treatment group is sent an email reminding them of the upcoming district election
- The subject lines of the emails are kept as similar as possible, with a difference being between the words blood drive and voting

The treatment email is more elaborate with i) details on when and where to vote, ii) links to the different candidates and iii) language encouraging voting by mentioning how close previous local elections were and how more voters could change results. (see Appendix for emails)

Emails to both groups were sent on the same day and at the same time; two days before the end of the local election which took place on April 4, 2017.

3.2 Metrics

We are using the participation to the election as reported by the Secretary of State of California and the Los Angeles County Recorder's Office as our main metric.

Open rate in the 36h before the closing of the polls is also recorded. In future analyses which define the treatment as the subject reading opening the email (and not deleting, or reading the title), the opening rate will correspond to the "compliance" rate.

3.3 Participants

We split our sample of 69943 voters from the CA-34 district into

- a treatment group of 34974 individuals
- a placebo group of 34969 individuals

In addition, as described in previous section, we made sure to have an equal ratio of treatment to placebo in the 16 blocks corresponding to the different voting histories.

The treatment and placebo group were further checked for potential variation along the different covariates, but no statistically significant difference was found:

Table 3: Covariate check

	Placebo	Treatment
Year of birth (Mean)	1979.77	1979.81
- Year (Std)	12.69	12.63
Gender (% know male)	49.08	50.17
- Gender (Std)	5.00	5.00
Addr Count (Mean)	1.69	1.71
- Addr Count (Std)	3.70	3.90
DEM (Mean %)	61.37	61.20
- DEM (Std)	4.87	4.87
REP (Mean %)	6.63	6.74
- REP (Std)	2.49	2.51

4 Experiment results

There are multiple ways to assess the impact of emails to voters, depending on the hypothesis and which effects we include or exclude. Unfortunately, none is perfect since there is notably no way to know which voters only read the title of the email but did not open it, for instance.

- If we define the treatment broadly as "receiving the email" to take into account the impact of the title, calculating the Intent-to-Treat (ITT) effect would be a more appropriate metric
- If we define the treatment purely as "opening the email" (and exclude the impact of only seeing the title for instance), calculating the Complier Average Causal Effect (CACE) can help us estimate the impact

In each case, it is worth noting that we exclude the potential effect that receiving the placebo can have (for example, seeing an email on blood drive may increase a sense of civic duty and propensity to vote)

4.1 Intent-to-Treat (ITT)

If we focus on the ITT, we observe **no statistically significant effect of the treatment**, given that we get a p value of 0.2614931 with blocks (0.2615065 if blocking with dummies, and 0.3139568 without blocks)

Table 4: Estimation of ITT

		Dependent variable:	
		X2017	
	(1)	(2)	(3)
treatment	$-0.003 \ (0.003)$	$-0.003 \ (0.002)$	$-0.003 \; (0.002)$
X2016ge		$0.066^{***} (0.003)$	
X2016pe		$0.111^{***} (0.003)$	
X2014ge		$0.167^{***} (0.004)$	
X2014pe		$0.239^{***} (0.005)$	
blockv0001			$0.066^{**} (0.031)$
blockv0010			$0.055^{***} (0.015)$
blockv0011			$0.096^{***} (0.029)$
blockv0100			$0.032^{***} (0.007)$
blockv0101			$0.188^{***} (0.042)$
blockv0110			0.196*** (0.016)
blockv0111			$0.387^{***} (0.025)$
blockv1000			$0.045^{***} (0.003)$
blockv1001			$0.214^{***} (0.020)$
blockv1010			$0.157^{***} (0.008)$
blockv1011			$0.332^{***} (0.014)$
blockv1100			$0.152^{***} (0.004)$
blockv1101			$0.407^{***} (0.013)$
blockv1110			$0.349^{***} (0.005)$
blockv1111			$0.610^{***} (0.006)$
Constant	$0.142^{***} (0.002)$	$0.004 \ (0.003)$	$0.024^{***} (0.003)$
Observations	69,943	69,943	69,943
\mathbb{R}^2	0.00001	0.172	0.180
Adjusted \mathbb{R}^2	0.00000	0.172	0.179
Residual Std. Error	0.348 (df = 69941)	0.317 (df = 69937)	0.315 (df = 69926)
F Statistic	1.014 (df = 1; 69941)	$2,912.570^{***} \text{ (df} = 5; 69937)$	$957.045^{***} (df = 16; 69926)$

Note: *p<0.1; **p<0.05; ***p<0.01

4.2 Complier Average Causal Effect (CACE)

Focusing on the effect of opening the email, there are actually multiple ways to calculate the CACE, depending on how much we are willing to rely on the placebo design.

4.2.1 Placebo design robustness

In experiments with low compliance such as email campaigns, a placebo design can help us gain statistical significance when estimating the CACE. For that, the placebo has to mimic the treatment, so that the compliers from the placebo and controls groups have the same characteristics.

Table 5: Vote and emails opening by treatment

	% Vote (Not Open)	Nb (Not Open)	% Vote (Open)	Nb (Open)	% opened
Placebo	14.2	34582	22.2	387	1.11
Treated	13.9	34526	18.8	448	1.28

We made several tests to test the hypothesis that the groups are similar:

- We conducted a proportion test to see if the email opening rate was statistically different, and found that we would reject the null hypothesis (p = 0.0337467). As such, the open rates are not truly comparable, and as such, our placebo may not have functioned as we intended.
- We conducted regressions on covariates to identify potential differences and correct for them, but were unable to find statistically significant drivers of opening rate among the available covariates (see Appendix).

In presence of those mixed messages, there are 2 approaches we could use to get to the CACE.

4.2.2 Relying on the placebo design

Let us assume that the Placebo design worked, i.e. the 2 populations which opened the emails have similar characteristics.

In this case, we first note that we may want to rely to the voting dummies instead of the blocks to increase statistical power, given the variation between blocks and small numbers in some of them

Table 6: Emails opened by treatment

Block	Not Treated	Treated	% treated
v0000	79	95	55
v0001	1	1	50
v0010	4	6	60
v0011	1	1	50
v0100	10	16	62
v0101	0	0	
v0110	2	3	60
v0111	1	1	50
v1000	104	146	58
v1001	1	2	67
v1010	7	8	53
v1011	2	3	60
v1100	89	95	52

Block	Not Treated	Treated	% treated
v1101	5	4	44
v1110	40	40	50
v1111	41	27	40

Unfortunately, we find **no statistically significant effect**, with a p value of 0.2145128. Worst, correcting for past voting history actually decreases the statistical significance of the treatment (p value of 0.9117918 with blocks, and 0.9660861 with dummies)

Table 7: Estimation of CACE

		$Dependent\ variable:$	
		X2017	
	(1)	(2)	(3)
treatment	-0.035 (0.028)	$-0.001 \ (0.025)$	$0.003 \ (0.024)$
X2016ge		$0.097^{***} (0.030)$	
X2016pe		$0.119^{***} (0.028)$	
X2014ge		$0.260^{***} (0.036)$	
X2014pe		$0.191^{***} (0.046)$	
blockv0001			-0.034 (0.249)
blockv0010			$0.065 \ (0.114)$
blockv0011			-0.034 (0.249)
blockv0100			$0.004 \ (0.074)$
blockv0110			$0.365^{**} (0.159)$
blockv0111			-0.034 (0.249)
blockv1000			$0.049 \; (0.035)$
blockv1001			-0.035 (0.204)
blockv1010			$0.366^{***} (0.094)$
blockv1011			$0.565^{***} (0.159)$
blockv1100			$0.183^{***} (0.037)$
blockv1101			$0.410^{***} (0.120)$
blockv1110			$0.441^{***} (0.047)$
blockv1111			$0.672^{***} (0.050)$
Constant	$0.222^{***} (0.020)$	0.001 (0.028)	$0.033 \ (0.030)$
Observations	835	835	835
\mathbb{R}^2	0.002	0.241	0.258
Adjusted \mathbb{R}^2	0.001	0.237	0.244
Residual Std. Error	0.403 (df = 833)	0.352 (df = 829)	0.350 (df = 819)
F Statistic	$1.543 \ (df = 1; 833)$	$52.782^{***} (df = 5; 829)$	$18.967^{***} (df = 15; 819)$

Note:

*p<0.1; **p<0.05; ***p<0.01

4.2.3 Using Complier Proportion

We could also discard the Placebo design and use the formula

$$CACE = \frac{ITT}{\alpha}$$

where α is the percentage of complier. However since the ITT gave insignificant result, the CACE will suffer from the same issue with this methodology.

4.3 Further analyses

To try to make our investigation more complete, we investigated 3 additional avenues (see Appendix)

- Using the excluded population (e.g. people without email in registry) as control group. However as expected, they have clearly different characteristics
- Considering Heterogeneous Treatment Effects by introducing interaction terms in the regression. However we also find non-statistically significant results
- Considering Spillover effects, which showed statistically significant results, but that we suggest to discard.

The latter analysis is motivated by the fact that people at the same physical address may be affected by the email if they did not receive one, i.e. *spillover* of the email effect. We find a negative and statistically significant in some treatment configurations. However,

- It is curious that all effects being negative we do not find this result in the previous section
- The results are most likely due to the fact that there are socio economic factor which determine the number of inhabitants by address and for which we are not fully able to correct
- Given the number of tested hypotheses these results would not survive the use of criteria such as the Bonferroni correction

5 Conclusion and future improvements

Many experiments have tested the efficacy of contacting potential voters, whether by in person contact (canvassing), text, or direct mailers. Few experiments exist that actually tests the effects of email contact on mobilizing voters for elections. Our study attempted to find the effect of politically neutral emails on encouraging voters to vote for the CA-34 congressional district.

Unfortunately, we found no clear impact of email reminders on voter participation through our experimental design - both in terms of practical and statistical significance. However, our experiment also faced several limitations, the lifting of which could lead to stronger conclusions: i) an imperfect placebo design, ii) a low opening rate and iii) a potentially too small effect size.

While both control and placebo groups could appear at first to be similar, the statistically significant difference in opening rates calls in question their similarity. One potential reason for the different opening rates is that our placebo and treatment email subject lines were slightly dissimilar (i.e. "[Urgent Call to Participation] Important Blood Drive" versus "[Urgent Call to Participation] Important Congressional Election"). In future, we would strive to maintain a similar email subject.

Secondly, our design presented low opening rates. If we were to run this experiment again, we would put more primacy on getting subjects to open the emails. We would likely create emails with more aggressive subject lines (i.e. more eye catching - e.g. use of *** - more sensationalist, or even using financial reward - e.g. mentioning a 5\$ amazon reward inside), and use them across groups (or create a special treatment group if we are only interested by the ITT). We would consider increasing the timing between the email and the election, to give more time for the recipient to open the email, and hence create larger complier groups.

Last, in conjunction with these changes, we would also investigate ways to increase the potential effect size, by changing the content or timing of the emails.

To keep the emails uncluttered, easy to read and not open to backlash on privacy infringement, we opted to keep the voter participation history very brief and generalized. However, previous studies have shown that using specific voter participation history can increase turnout. We could have included information on whether someone voted in the last election and list voting rates for people in a similar area.

Our experiment also used a short time frame of two days prior to election to track email openings. A design which sent the email multiple times and / or could have altered results, as research from the retail industry has shown that Tuesdays have higher open rates (Landis-Shack, 2013).

6 Appendix

6.1 Summary Statistics

Table 8: Summary for non election covariates

YearBorn	Gender	PartyCode	HouseFraction	AddrCount	Zip5
Min. :1900 1st Qu.:1973 Median :1983 Mean :1980 3rd Qu.:1989 Max. :1995	F :11207 M :11043 NA's:47693	DEM :42862 NPP :19024 REP : 4677 AI : 1457 GRN : 585 LIB : 489	Min. :0.12 1st Qu.:0.20 Median :0.20 Mean :0.20 3rd Qu.:0.20 Max. :3.00	Min.: 1.0 1st Qu.: 1.0 Median: 1.0 Mean: 1.7 3rd Qu.: 2.0 Max.: 70.0	90042 : 7457 90065 : 5772 90004 : 5348 90032 : 4902 90020 : 4498 90006 : 4462
		(Other): 849	NA's :66963		(Other):37504

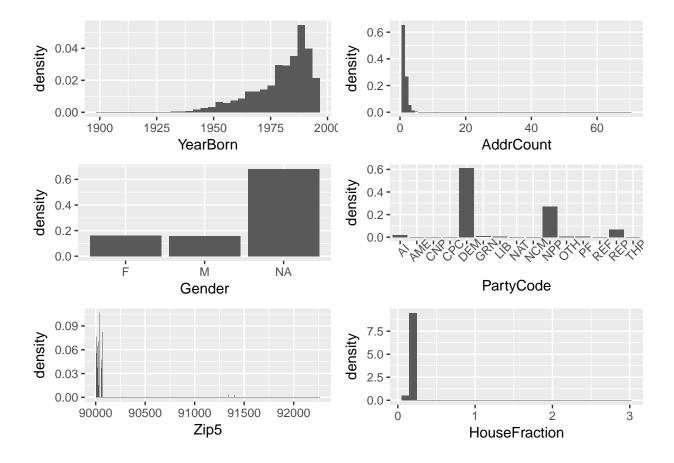


Table 9: Correlation across numeric variables

	Avg	treatment	Avg treatment EmailOpened X2017	X2017	X2016ge	X2016pe	X2014ge	X2014pe	YearBorn	X2016ge X2016pe X2014ge X2014pe YearBorn HouseFraction
treatment	0.5									
EmailOpened	0.012		***							
X2017	0.14	-0.0038	0.02 ***	* * *						
X2016ge	0.72		0.0035	0.19 ***	* * * *					
X2016pe	0.41		0.0085 *	0.28 ***	0.31 ***	* * *				
X2014ge	0.17		0.015 ***	0.33 ***	0.19 ***	0.32 ***	** **			
X2014pe	0.071		0.016 ***	0.3 ***	0.12 ***	0.22 ***	0.46 ***	1 **		
YearBorn	1980		-0.017 ***	-0.19 ***	-0.058 ***	-0.053 ***	-0.24 ***	-0.24 ***	1 ** *	
HouseFraction	0.2	0.022	-0.00047	-0.022	-0.049 **	-0.026	-0.015	-0.0093	0.022	1 ***
AddrCount	1.7	0.0018	-0.0049	-0.01 **	-0.051 ***	-0.024 ***	-0.012 **	-0.0063	-0.028 ***	-0.012

with p-value of correlation coefficient summarized by $^* = < 0.05, \, ^{**} = < 0.01$ and $^{***} = < 0.001$

6.2 Comparison of Voters Inside and Outside of the Experiment

Our group of subjects within the experiment had some major differences compared to the voters in the district who were not in our experiment. The most notable difference was the age distribution. As you can see below, our experiment trended much younger than the remaining population. This is expected since younger people would be more likely to have provided an email address and to have registered after the Secretary of State started taking email addresses.

Age	Outside	Experiment
Groups	Population	Population
22-30	17.0%	38.0%
30-40	19.2%	30.8%
40-50	15.4%	15.5%
50-60	16.1%	9.0%
60-70	15.1%	4.8%
70-80	9.7%	1.5%
80+	7.3%	0.4%

Figure 2: Comparison of Age

However, the difference in ages did cause an unexpected difference in voting histories. Given that older citizens are more likely to vote, we expected that the experiment population would have a higher proportion of never-voters; counterintuitively, the outside population actually had a much higher percentage of never voters. This difference was actually driven by older voters (voters above 80 made up 7% of the never-voting population outside of the experiment, but just 0.4% within the experiment).

Voter	Outside	Experiment
History	Population	Population
0000	38.0%	22.2%
0001	0.4%	0.2%
0010	1.0%	0.6%
0011	0.5%	0.2%
0100	2.2%	3.8%
0101	0.1%	0.1%
0110	0.6%	0.5%
0111	0.5%	0.2%
1000	19.4%	32.0%
1001	0.6%	0.3%
1010	3.4%	2.7%
1011	1.4%	0.7%
1100	13.4%	23.2%
1101	1.1%	0.8%
1110	8.3%	7.7%
1111	9.2%	4.5%

Figure 3: Comparison of Voting History

On the other hand, the experiment had much higher proportions of recently engaged voters (voters who only voted in any of the most recent 2 elections). Based on this data, we can conclude that our sample population has some significant differences from the whole potential voting population that render any findings from this experiment inapplicable to the broad population.

6.3 Placebo design check

Here we show the results of regression of the email opening rate across available covariates:

```
## Call:
  lm(formula = EmailOpened ~ df$block + Gender + YearBorn + PartyCode +
       AddrCount, data = df)
##
##
## Residuals:
        Min
                  1Q
                       Median
                                     3Q
                                             Max
## -0.02804 -0.01272 -0.00992 -0.00834
                                         0.99634
##
##
  Coefficients:
##
                   Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                  9.090e-02
                             1.100e-01
                                          0.826
                                                   0.409
## df$blockv0001 -8.732e-03
                             1.387e-02
                                         -0.630
                                                   0.529
## df$blockv0010 5.632e-03
                             7.464e-03
                                          0.754
                                                   0.451
## df$blockv0011 -9.220e-03
                             1.366e-02
                                         -0.675
                                                   0.500
## df$blockv0100
                  5.464e-04
                             4.575e-03
                                          0.119
                                                   0.905
## df$blockv0101 -8.642e-03
                             2.169e-02
                                         -0.399
                                                   0.690
## df$blockv0110
                  1.331e-02
                             9.101e-03
                                          1.463
                                                   0.144
## df$blockv0111
                  4.788e-03
                             1.242e-02
                                          0.385
                                                   0.700
                  2.584e-03
                                          1.309
## df$blockv1000
                             1.973e-03
                                                   0.190
## df$blockv1001
                  6.912e-04
                             1.054e-02
                                          0.066
                                                   0.948
## df$blockv1010 -2.064e-03
                             4.042e-03
                                         -0.511
                                                   0.610
## df$blockv1011 -8.406e-04
                             6.895e-03
                                         -0.122
                                                   0.903
## df$blockv1100
                  1.442e-03
                             2.176e-03
                                          0.663
                                                   0.508
## df$blockv1101
                  1.045e-02
                                          1.567
                             6.669e-03
                                                   0.117
## df$blockv1110 1.168e-02
                             2.699e-03
                                          4.329 1.51e-05
## df$blockv1111 1.172e-02
                             3.004e-03
                                          3.903 9.52e-05
## GenderM
                 -9.234e-04
                             1.437e-03
                                         -0.642
                                                   0.521
## YearBorn
                 -4.325e-05
                             5.555e-05
                                         -0.779
                                                   0.436
## PartyCodeAME
                 -5.587e-03
                             5.324e-02
                                         -0.105
                                                   0.916
## PartyCodeCPC
                 -4.065e-03
                             1.063e-01
                                         -0.038
                                                   0.970
## PartyCodeDEM
                  2.729e-03
                             5.120e-03
                                          0.533
                                                   0.594
## PartyCodeGRN
                 -7.135e-03
                             1.006e-02
                                         -0.709
                                                   0.478
## PartyCodeLIB
                  1.193e-03
                             1.063e-02
                                          0.112
                                                   0.911
## PartyCodeNAT
                 -7.704e-03
                             5.324e-02
                                         -0.145
                                                   0.885
## PartyCodeNCM
                                         -0.082
                 -6.171e-03
                             7.512e-02
                                                   0.935
## PartyCodeNPP
                  4.911e-03
                                          0.944
                                                   0.345
                             5.204e-03
## PartyCodeOTH
                  9.762e-03
                             9.366e-03
                                          1.042
                                                   0.297
                                         -0.510
## PartyCodePF
                 -5.543e-03
                             1.088e-02
                                                   0.610
## PartyCodeREF
                 -4.324e-03
                             1.063e-01
                                         -0.041
                                                   0.968
## PartyCodeREP
                  6.958e-03
                             5.577e-03
                                          1.247
                                                   0.212
## PartyCodeTHP
                 -3.738e-03
                                         -0.035
                                                   0.972
                             1.061e-01
## AddrCount
                 -1.684e-04
                             1.352e-04
                                        -1.245
                                                   0.213
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 0.106 on 22218 degrees of freedom
     (47693 observations deleted due to missingness)
## Multiple R-squared: 0.002257,
                                     Adjusted R-squared: 0.0008646
## F-statistic: 1.621 on 31 and 22218 DF, p-value: 0.01589
```

6.4 HTE and Spillover Checks

6.4.1 HTE

Here we perform the same regressions but taking into account the fact that the treatment effect can be heterogenous

Table 10: ITT and CACE with Interaction Effects

	Dependent variable: X2017		
	(1)	(2)	
treatment	-0.004 (0.005)	-0.036 (0.048)	
X2016ge	$0.065^{***}(0.004)$	0.079*(0.045)	
X2016pe	$0.110^{***} (0.004)$	$0.090^{**} (0.043)$	
X2014ge	$0.164^{***} (0.005)$	0.298***(0.052)	
X2014pe	$0.251^{***} (0.007)$	0.182*** (0.064)	
treatment:X2016ge	0.002 (0.006)	0.033 (0.060)	
treatment:X2016pe	$0.001\ (0.005)$	$0.056 \; (0.057)$	
treatment:X2014ge	0.008 (0.007)	-0.074(0.072)	
treatment:X2014pe	-0.024**(0.011)	0.017 (0.093)	
Constant	0.005 (0.003)	$0.019\ (0.036)$	
Observations	69,943	835	
\mathbb{R}^2	0.172	0.243	
Adjusted R ²	0.172	0.235	
Residual Std. Error	0.317 (df = 69933)	0.352 (df = 825)	
F Statistic	$1,618.695^{***}$ (df = 9; 69933)	$29.502^{***} (df = 9; 825)$	
Note:	*p<0.1; **p<0.05; ***p<0.01		

6.4.2 Spillover

We exclude physical addresses with more than 5 person from the analysis to try to isolate real household (69340 people).

We introduce Y_{00} , Y_{10} , Y_{01} and Y_{11} to describe the different spillover situations:

- Y_{00} : no treatment in the household (28152 people)
- Y₁₀: unit treated, no other person treated in the household, incl. if only one person in household (28067 people)
- Y_{01} : unit not treated, but other person treated in the household (6513 people)
- Y_{11} : all units in household treated (6608 people)

Since Y_{01} by nature excludes single households, we create a covariate on whether the household has more than 1 person to try to correct for differences between the groups (multiple_people). However, we note that there are other potential socio economic factors which determine the treatment and which we are not fully able to correct via the multiple_people indicator.

We find statistically significant results for Y_{10} , Y_{11} and in some cases Y_{00} (through the constant).

Table 11: ITT with Spillover effect

Table 11. 111 With Opinover Cheet					
	Dependent variable:				
	X2017				
	(1)	(2)	(3)		
y10	-0.006** (0.003)	-0.006** (0.003)	-0.006** (0.003)		
y01	-0.018***(0.006)	$-0.015^{***}(0.005)$	$-0.015^{***}(0.005)$		
y11	-0.007 (0.006)	$-0.005 \ (0.005)$	-0.005 (0.005)		
X2016ge	, ,	$0.064^{***}(0.003)$, , ,		
X2016pe		$0.109^{***} (0.003)$			
X2014ge		0.167*** (0.004)			
X2014pe		$0.240^{***} (0.005)$			
blockv0001			0.068**(0.032)		
blockv0010			$0.054^{***} (0.015)$		
blockv0011			$0.093^{***} (0.029)$		
blockv0100			$0.030^{***} (0.007)$		
blockv0101			$0.202^{***} (0.043)$		
blockv0110			$0.195^{***} (0.017)$		
blockv0111			$0.385^{***} (0.025)$		
blockv1000			$0.044^{***} (0.003)$		
blockv1001			$0.210^{***} (0.020)$		
blockv1010			$0.155^{***} (0.008)$		
blockv1011			$0.332^{***} (0.014)$		
blockv1100			$0.149^{***} (0.004)$		
blockv1101			$0.404^{***} (0.013)$		
blockv1110			$0.346^{***} (0.005)$		
blockv1111			$0.608^{***} (0.006)$		
$multiple_people$	$0.043^{***} (0.004)$	$0.027^{***} (0.003)$	$0.027^{***} (0.003)$		
Constant	$0.132^{***} (0.002)$	-0.0005 (0.003)	$0.019^{***} (0.003)$		
Observations	69,340	69,340	69,340		
\mathbb{R}^2	0.003	0.173	0.180		
Adjusted \mathbb{R}^2	0.003	0.173	0.180		
Residual Std. Error	0.348 (df = 69335)	0.317 (df = 69331)	0.316 (df = 69320)		
F Statistic	$47.902^{***} (df = 4; 69335)$	$1,808.431^{***} (df = 8; 69331)$	$800.558^{***} (df = 19; 69320)$		

Note: *p<0.1; **p<0.05; ***p<0.01

6.5 Email Templates

Sender: Committee for a Strong Democracy

Subject: [Urgent Call to Participation] Important Blood Drive

Hi %%First Name%%

Every month, the Red Cross has open blood drives across the city district.

- In your district, one is held in the police station at 1130 S Vermont Ave.
- The next date this location is 4/10/2017

These blood drives can make a big difference and help the Red Cross continue the critical care they provide to people around the globe. There are many other regularly scheduled blood drives occurring around Los Angeles as well.

For more information, please visit the link below:

http://www.redcrossblood.org/locations/los-angeles

Figure 4: Placebo Email

Sender: Committee for a Strong Democracy

Subject: [Urgent Call to Participation] Important Congressional Election

Hi %%First Name%%

On April 4th, your congressional district will hold a special election to replace Xavier Becerra. Your vote can have a big impact as this election will likely see low turnout.

The candidate who wins this seat will have a national platform and voice, and can vote and propose national laws.

The election for mayor earlier this year had an 11% turnout. A similar turnout rate could mean that approximately 25,000 people will determine who your next representative will be. With 23 candidates running, the vote will be split in many directions. A few votes could make a large difference as to who makes it to the runoff or wins!

For example, in 2013 one Beverly Hills city council member was elected by a margin of just 7 votes, so your vote really can make a difference!

WHERE TO VOTE

- If you need to find your polling location, please visit this website: http://www.sos.ca.gov/elections/polling-place/
- Election Day is April 4, 2017. Polls will be open from 7:00 A.M. to 8:00 P.M.
- If you are registered to vote by mail, vote-by-mail ballots that are mailed must be
 postmarked on or before Election Day and received by your county elections office no
 later than 3 days after Election Day.
- If you are not sure that your vote-by-mail ballot will arrive in time if mailed, bring it to any
 polling place in your county between 7:00 A.M. and 8:00 P.M. on Election Day.

CANDIDATE INFORMATION

If you would like to know more about any of the candidates running, please find links to the official candidate list (including which includes links to candidate websites) and an LA Times article giving a brief overview of the candidates.

- Official State List of Candidates and Candidate Websiteshttp://elections.cdn.sos.ca.gov/special-elections/2017-cd34/notice-to-candidates.pdf
- LA Times Summary -http://www.latimes.com/politics/la-pol-ca-34th-congressional-race-becerra-candidates-list-20170119-story.html

Figure 5: Treatment Email

7 References

- 1. Arceneaux, Kevin and Nickerson, David. "Who is Mobilized to Vote? A Re-Analysis of Seven Randomized Field Experiments." American Journal of Political Science, January 2009 https://www.researchgate.net/profile/David_Nickerson3/publication/252405902_Who_Is_Mobilized_to_Vote_A_Re-Analysis_of_Seven_Randomized_Field_Experiments/links/0c96052b49f8415329000000.pdf
- 2. Green, D., Gerber, A., and Nickerson, D. "Getting Out the Vote in Local Elections: Results from Six Door-to-Door Canvassing Experiments." The Journal of Politics, Nov 2003 http://www.jstor.org/stable/10.1111/1468-2508.t01-1-00126?seq=1#fndtn-page_scan_tab_contents
- 3. Malhotra, N., Michaelson, M., Rogers, T., and Valenzuela, A. "Text Messages as Mobilization Tools: The Conditional Effect of:Habitual Voting and Election Salience." American Politics Research, April 2011 http://ai2-s2-pdfs.s3.amazonaws.com/a175/21fec2e9a1505e001cd241c7af1baed6b891.pdf
- 4. Bryan, C., Walters, G., Rogers, T. and Dweck, C.. "Motivating voter turnout by invoking the self." Proceedings of the National Academy of Sciences, 2011 https://docs.google.com/viewer?a=v&pid=sites&srcid=ZGVmYXVsdGRvbWFpbnxyb2dlcnNiZWhhdmlvcmFsc2NpZW5jZXxneDo3N2E4ZDZjYjliZDMwNjI
- 5. Bedolla Garcia, Lisa and Michaelson, Melissa. Mobilizing Inclusion: Transforming the Electorate through Get Out the Vote Campaigns. Yale University Press, 2012 http://articles.latimes.com/2013/jun/11/local/la-me-final-la-vote-20130611
- Gerber, Alan and Green, Donald. Field Experiments: Design, Analysis and Interpretation." W.W. Norton and Company, Inc., 2008
- 7. Dale, Allison & Strauss, Aaron. "Don't Forget to Vote: Text Members as a Mobilization Tool." American Journal of Political Science, 2009 http://www.jstor.org/stable/20647951?seq=1#page_scan_tab_contents
- 8. Bennion, Elizabeth and Nickerson, David. "The Cost of Convenience: An Experiment Showing E-Mail Outreach Decreases Voter Registration." Political Quarterly Research, December 2011. http://www.jstor.org/stable/23056352?seq=1#page_scan_tab_contents
- 9. Nickerson, David. "Does Email Boost Turnout." Quarterly Journal of Political Science, November 2007 http://ftp.nowpublishers.com/article/Details/QJPS-7032
- Green, D., Gerber A., and Larimar, C. "Social Pressure and Voter Turn-out: Evidence from a Large Scale Field Experiment." American Political Science Review, February 2008. http://www.campaignfreedom. org/wp-content/uploads/2012/11/Gerber-2008-Soc-pres.pdf
- 11. Gerber, Alan and Rogers, "Descriptive Social Norms and Motivation to Vote: Everybody's Voting and So Should You." The Journal of Politics, January 2009 https://docs.google.com/viewer?a=v&pid=sites&srcid=ZGVmYXVsdGRvbWFpbnxyb2dlcnNiZWhhdmlvcmFsc2NpZW5jZXxneDo3MDU3OTdmOWEzOTU4YjI2
- 12. Landis-Shack, Nora, "Why the Worst Day of the Week is the Best Day to Send Emails." Customer.io Blog https://customer.io/blog/timing-week-day-email-sending-schedule.html