



Grace Faubion

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SUMMARY

I believe my ability to learn and adapt quickly, combined with my hard work and determination to make a difference within your company, will make me a competitive candidate. With extensive experience in customer service, I have excellent communication skills with clients and working within a team. As a developer, I have found great satisfaction in both problem solving and creating a valuable solution. I always have a positive outlook and I believe that makes a significant impact on the quality of work that I set out to accomplish. I am looking for an opportunity to use and advance my programming skills in web development to build and deliver projects that will exceed client expectations.

SKILLS

- PHP
- JavaScript
- HTML
- CSS
- MYSQL
- Twitter Bootstrap
- Linux
- Git
- Apache
- Customer Service
- Sales
- Strong work ethic
- Problem Solving
- Team Player
- Positive Attitude
- Flexibility/Adaptability
- Time Management Abilities

RECENT PROJECTS

CodeUp Capstone 'SpotFinder Web App' -

Myself and two other team members created SpotFinder, a solution to dreadful, everyday parking in city lots. SpotFinder allows the user to reserve a parking space within a lot of their choice before even leaving for work, an event, or just to grab a cup of coffee. This project is a great representation of all the skills I acquired during my time at CodeUp. We used Laravel a PHP framework, a MYSQL database, HTML, CSS, JavaScript and jQuery. We also included several API's such as Stripe and TWILIO. Check it out at spotspy.us.

The Blog Project -

I started my blog project while attending CodeUp. It is an ever growing project that I will continue to modify and enhance as I grow my skills in web development. I used laravel, a PHP framework, MYSQL, HTML, CSS, JavaScript and jQuery. It is a very fulfilling experience to build a web app that now holds my resume, portfolio and blog.



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EXPERIENCE

Key Holder/Bartender/Trainer, Fish City Grill

San Antonio, Texas — 2011-2014

I started with Fish City Grill in 2011 as a waitress, but quickly grew within the company. I took on a role as trainer for new serving employees. I then went through training to become a bartender and loved the new experience I had interacting with customers. I was then given the promotion to key holder where I was trusted to have privileges such as completing nightly paperwork, ensuring all staff were doing their jobs safely and correctly, and ensuring customer satisfaction.

Accomplishments

- Key Holder
- Lead Trainer
- Bartender
- Highest Sales

Assistant Manager, American Eagle Outfitters

Dallas, Texas — 2007-2011

I worked at AE as an assistant manager for almost 4 years. Some of my responsibilities included setting sales goals for the day/week/year, providing training assistance to new Customer Service Representatives and Lead Customer Service Representatives, providing prompt and courteous customer service, professionally resolving customer issues, developing employee work schedules and distinguishing between acceptable and unacceptable employment applicants.

EDUCATION

CodeUp – Intensive Computer Programming Training Program

Linux, Apache, MySQL, PHP, JavaScript

Lewisville High School

HighSchool Diploma