

John Young Principal Consultant

John is a Principal Consultant with extensive experience in the development and delivery of ISTQB and ISEB Accredited and bespoke training in the disciplines associated with software testing. John is experienced in test and project management, test process definition, test methods and skills transfer. John's work assignments have included development and delivery of bespoke training and skills transfer, test management and test process definition for clients in diverse market sectors.

Key Skills:

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| <ul style="list-style-type: none"> ▪ Member UTKB Technical Assurance Group ▪ Member ISEB Software Testing Exam Panel (2005 -2009) ▪ ISEB exam marker & question setter ▪ Accredited ISEB/ISTQB trainer for foundation and advanced syllabi ▪ training needs analysis ▪ Bespoke training design, development & delivery | <ul style="list-style-type: none"> ▪ Test Strategies and Planning ▪ Test Management ▪ Test Specification ▪ System Testing and Acceptance Testing ▪ TMap Methodology ▪ Implementation of system/behavioural modelling techniques to support manual and automated testing processes ▪ Various Test Management and Functional Automation tools |
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Business Experience:

2005 - to date

Principal Consultant TSG Training

Responsible for design, development & delivery of training and coaching solutions for clients and for TSG public training offerings.

- Introduction to automation including automation concepts and the demonstration of various functional automation tools
- Mobile application tester certification training including the demonstration of emulation, virtualisation and functional automation tools
- Virtual learning classes for LearnTesting public web-based distance learning.
- Bespoke training in the practical use of an in-house customised test framework integrating api-based functional automation with commercial test management products for a software provider.
- An advanced Testing Academy covering applied test analysis design and execution skills for a world wide solutions provider.
- A Testing Academy covering practical review and test analysis, design and execution skills for a UK wide outsource service provider.
- Bespoke training courses in Product Reviews and applied Test Design Techniques in association with the roll-out of a process improvement programme for a UK wide outsource service provider.
- Modification of standard TSG courses and subsequent delivery to fit specific client needs
- Design, development and delivery of TSG public training courses based on ISTQB and other syllabi.
- Provision of consultancy services to clients.

2001 – 2005

Skills Transfer Delivery (Imago and Microgen) Various Clients

Responsible for management of the Skills team, delivering accredited certification training and bespoke training in the disciplines associated with Software Testing as well as Microgen products.

- Development of Foundation course in software testing to meet ISTQB Syllabus.
- Development of distance learning version of ISEB Practitioner course for Microgen in-house training.
- Assessment of clients training needs and the design and implementation of appropriate skills solutions
- Development & delivery of training in various Microgen Products.
- Developed and delivered bespoke training in the creation and implementation of Test Strategies, Test plans and Test Specification Techniques based on the TMap methodology.
- Provided consultancy in the application of TMap methodology using a commercial test management tool (Test Director).
- Co-wrote the first Practitioner course in Software Testing to be accredited by ISEB.
- Delivered ISEB Foundation Certificate training to a broad range of clients in diverse market sectors.

2000 - 2001

**Test Project Manager
Global Investment Bank**

Project and Test Process Management of the acceptance test stage of a programme of enhancements to a Trade and Transaction Reporting System for a Global Investment Bank.

1999 - 2000

**Senior Test Consultant
National Rail Freight Company**

Provided consultancy support to an inexperienced client test manager for the system and acceptance testing stages of the migration of a freight rail control system.

1998 - 1999

**Test Consultant
Various Clients**

Involved in test management and test analyst roles for a range of clients and projects including a Global Investment Bank, UK Retail Banks, Global Credit Rating Agency. Migration of manual regression test packs to functional automated approach using capture replay and structured scripting approaches.

1988 - 1998

**Project Manager / Cabinet Office
Business Systems Manager / Inland Revenue**

Responsible for the implementation of a semi - automated data collection process across the whole of the Senior Civil Service and for implementation of new systems and enhancements within the Stamp Office.

Career Summary

Dec 2005 - to date:	Principal Consultant, TSG Training
Jan 2004 – Nov 2005:	Senior Consultant, Microgen
Nov 1998 – Jan 2004:	Consultant, ImagoQA Ltd
Apr 1998 – Nov 1998:	The Cabinet Office
Aug 1988 – Mar 1998:	Inland Revenue

Professional Training and Qualifications

ISTQB Advanced Security Tester & ISTQB Advanced Test Automation Engineer
BCS Foundation in Agile
ISTQB Agile Foundation Extension
iSQI Certified Mobile App Professional (CMAP)

iSQI Certified Agile Business Analyst (CABA) Foundation Level
iSQI Certified Agile Tester & Master Trainer
Member British Computer Society (MBCS)
ISEB Practitioner Certificate in Software Testing (Pass with Distinction)
Inland Revenue Project Management Methodology
BA (Hons) Fine Art