Gareth Harris

🏠 Milton Keynes
📱 +44 (0) 7905 5062 45
✉ gdharris1000@gmail.com
⌽ http://github.com/gdharris1000

💬 Summary

I have recently graduated from Makers Academy coding bootcamp and am seeking my first Junior Developer role.

I have over 10 years of experience working in the fields of web management, business analysis, 1st line systems support and training. However, in recent months, I have focused on study in order to transition into a more technical role.

</> Technologies

- HTML/CSS
- JavaScript
- Rails
- PostgreSQL
- Ruby
- Flutter
- Dart
- Git

🖾 Certificates

- Japanese Language Proficiency Test Level N3
- ISEB Foundation in Business Analysis
- A-levels in Business Studies & Computing

⧗ History

🎓	Feb 2020 – May 2020 **Makers Academy** London	Coding Bootcamp **Gained skills in**: • Object Oriented Programming • Test Driven Development • Agile • Ruby, Rails, JavaScript • RSpec, Jasmine
⏸	**Career break due to family commitments**	Studied mobile app development using Flutter and Dart during this time.
👥	Jan 2018 – Sep 2018 **Page Lizard** Walton-on-Thames	**Web Producer** • Designed and built websites to create online versions of print publications • Provided user support, training and site usage reports • Conducted user acceptance testing
👥	May 2017 – Oct 2017 **Self-employed**	**Web Developer** • Freelance web development for a few small businesses.
👥	Feb 2017 – Apr 2017 **SDNI Cosmo** Tokyo	**Web Designer (part time)** • Translated Japanese website into English • Created a new English-language website. • Managed communication with English-speaking clients • Translated documents from Japanese to English
🎓	Jul 2015 – Apr 2017 **ARC Academy** Tokyo	**Japanese Language School** • Studied Japanese Language • Achieved JLPT N3

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Feb 2015 – Jun 2015 **Hays (contracted to NHS)** Cambridge	**Web Officer**	

- Provided first line business support for queries around the NHS Health Education East of England internet site.
- Developed and delivered training programmes in the use of website and intranet tools.
- Maintained and reported site use.
- Developed a support logging process.

Jan 2014 – Sep 2014
BP plc.
Hemel Hempstead

Business Analyst / Project Administrator

- Provided first line business support for queries around the Air BP internet site prior to its migration to a new platform.
- Worked in close partnership with the Project Manager to build and transfer content to the new Air BP internet site.
- Supported IT&S and business stakeholders in the delivery of new Air BP online applications by:
  - Acting as subject matter expert in the project team
  - Gathering business requirements and turning them into system requirements
  - Testing of new releases
  - Documenting support processes
  - Training support teams
- Provided the link between the Air BP Communications team and the Internet Development team, ensuring that solutions were found to address Air BP's functionality requirements
- Ran training sessions for web page owners on how to use the Air BP internet site's content management system (Adobe CQ5)

Jul 2007 – Jan 2014
BP plc.
Hemel Hempstead

Internet and intranet services expert

- Provided first line business support for the Air BP global internet, intranet and SharePoint websites
- Managed updates, enhancements and site development
- User acceptance testing
- Reporting of site usage statistics
- Providing first line business support for a number of bespoke IT systems
- Incident management
- Provided training and consultation around systems that improved business operations and efficiency

Feb 2004 – Jul 2007
**Select Appointments
(contracted to BP plc.)**
Sunbury-on-Thames

Web Administrator

- Maintaining the Air BP internet, intranet and SharePoint sites