# **GAGANDEEP SINGH**

431-294-9848 | tocontactgagan@gmail.com | Winnipeg, MB

## **PROFILE**

People-oriented individual looking for a stable employment with opportunities of growth and development.

Equipped with good knowledge of C, C++, Python, R, DBMS and SQL and MS Office Applications.

### **SKILLS**

- Typing speed: 65-70wpm
- Problem Solving
- Data cleaning
- Teamwork & Collaboration
- Quick learner

## **CERTIFICATES**

### **Google Data Analytics**

Coursera May - 2023

### Diploma in C++, Python & SQL

India

March - 2023

### **MS Office Automation Diploma**

India

Jan - 2023

## **EDUCATION**

### **Data Science and Machine Learning**

Red River College Aug 2023 – Dec 2025

### **High School Diploma with Math**

India

2022

## **EXPERIENCE**

### Cashier & Team Leader, Easy-Day Superstore (India)

May 2022-June 2023

### Duties included:

- Handling cash transactions, processing returns and exchanges.
- Monitoring and analyzing customer interactions to ensure that service quality standards are met.
- Helping cashiers with questions, errors, and overrides.
- Implementing ongoing learning initiatives to keep the team updated about new products, services, and company policies.
- Managing breaks and coverage.
- Generating regular reports detailing team performance, highlighting achievements, and providing actionable insights.
- Providing guidance, support, and supervision to the team members.

### Office Assistant, Arora Building Material (India)

Jan 2020 -Mar 2022

- Greeted visitors, clients, and employees, creating a positive and welcoming first impression.
- Answered incoming phone calls and directed them to the appropriate individuals.
- Managed and distributed incoming and outgoing mail, packages, and deliveries.
- Ensured that the office environment is tidy and wellmaintained by coordinating cleaning and organizing efforts.
- Assisted in planning and organizing office events, workshops, and team-building activities.
- Coordinated with building management for office repairs and maintenance.