

# Go To Market Strategies: Influence and How Information Spreads

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#### Overview

- Controversial Study on Obesity
- Elements of Networks
- Elements of Neighborhoods
- Four Research Studies on Influence and Contagion through Networks and Neighborhoods



#### Four Research Studies

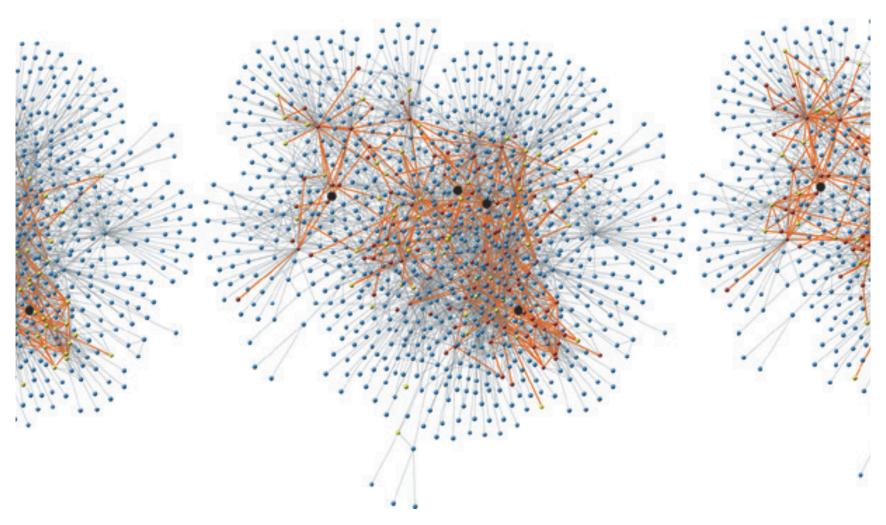
- Neighborhood: Internet retailing (diffusion at www.netgrocer.com)
- Network: Influence among users at a social networking site
- Network: Prescribing behavior of physicians in Los Angeles
- Neighborhood: Internet fashion retailing (diffusion at <u>www.bonobos.com</u>)



# **Controversial Study**



#### Please Watch



http://www.youtube.com/watch?v=pJfq-o5nZQ4



### **Elements of Networks**



# Background

- "Pathways through which information, advice, resources, and support flow between people" Aral 2012)
- Networks can be physical or virtual
- Networks usually exhibit homophily, either in characteristics of participants, or in preferences



## Background

- A "network" can be a simple as a dyad, e.g., two partners, or so complex as to encompass hundreds or thousands of people
  - o Nodes (people)
  - Connections (between people)
  - Dynamic behavior as ties form and break
  - o Influence, homophily, confounds
  - Constraints (geography, socioeconomics)
  - [More Background http://www.youtube.com/watch?v=2UtOghblfE]



# Entering a Network

- Participation in a network is a choice (often governed by some form of homophily)
- We also decide how many people we want to connect to and how central we want to be
- When our relationships are transitive (our friends know each other) then we are deeply embedded

## Separation and Influence

- 1960s: Few hundred business people send letters from Nebraska to Boston
- 2002: 98,000 people send emails to unknown targets
- Six degrees of separation
- Three degrees of influence (decay, instability)