Gabriel Easley

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Objective

I am seeking a position that will let me use my diverse work experience and education in software development to add value to the internal technology operations of your organization. I have demonstrated an ability to learn new skills quickly, take direction well from management, and maintain stakeholder-focused service in fast-paced, stressful environments. I am comfortable with agile decision making, and skillful at coordinating with different people at different levels of the organization. I have experience working for myself and on interdisciplinary teams and can take requirements from disparate groups and synthesize them into a greater whole while driving to results. I believe these successes, and my detail-oriented, organized work style, will be an asset to your organization.

Experience

IT SUPPORT SPECIALIST | CONTRACTOR | 2014 – 2021

· I have provided network and systems management for numerous small businesses and individuals over the years. I provide technical solutions, source and install hardware, and update all software as needed. Recent assignments include the imaging and configuration of servers, switches, laptops and desktops for numerous Hewlett Packard stakeholders, such as Bank of America and the United States Air Force.

· Most recently, I assisted in the implementation of the network-wide overhaul of Springwoods Behavioral Health Clinic in Fayetteville, following the Ryuk ransomware security breach of over 400 facilities in the United Health Services network. My duties included comprehensive system wipes, re-imaging and enhanced security measure implementation within the command line as well as through a VPN.

E-COMMERCE BUSINESS OPERATOR | AMAZON PARTNER | 2015 - 2016

· While attending college part-time, I used my previous experience in warehouse operations and inventory management, and knowledge of the USPS shipping procedures and regulations to start a B2C e-commerce business. I developed a custom inventory system and used computer database tools to track and manage the shipment of those items.

COMMERCIAL BUILDER | CONTRACTOR | 2011 - 2018

· I specialized as a commercial builder on 50+ projects. I acquired and improved trade skills, which included using all manner of hand and table saws, personal and industrial drills, tiling, laying concrete, wood flooring, roofing, and commercial/residential fencing.

DESIGNER / COPY EDITOR | NORTHWEST ARKANSAS DEMOCRAT GAZETTE | 2008 - 2011

· Under tight deadlines with no margin for delay and little margin for error, I finalized page design and layout, including adding graphics, and reviewed copy for a paper with a circulation of over 80,000 people. I reviewed and created art, and provided prepress duties for the physical paper layout, as well as created digital proofs and uploaded content to the paper's website.

Skills & Abilities

TECHNICAL
· Intermediate knowledge in Microsoft Office 365 (Excel, Word, PowerPoint), Windows OS, CSS, HTML 5, JavaScript, Visual Studio Code, GitBash, Desktop Hardware, Software Management, High-Capacity and Office Printers
· Basic knowledge in OSX, Adobe Creative Suite, IDEA IntelliJ, Firebase, Java, REST and RESTful APIs, MySQL, Lotus, C++, Microprocessors, Assembly Language, Soldering, Circuitry Layout

OPERATIONAL
· Logistical knowledge of warehouse environments, including use of common equipment and processes
· Familiarity with Slack, Teams and a variety of inventory management software
· Experience in a manufacturing environment, including compliance with OSHA standards and preventative maintenance

CLERICAL
· ISO 9001 and 28001 Compliance Measures
· Foundational ITIL Knowledge
· Managing PII (personally identifiable information)
· Customer Service Specialist
· Financial Auditing

EDUCATIONAL
· Full Stack Developer Certificate of Completion - LaunchCode Bootcamp
· Associate Degree Equivalent in Electrical Engineering – Community College of Rhode Island
· FEMA Security Certifications