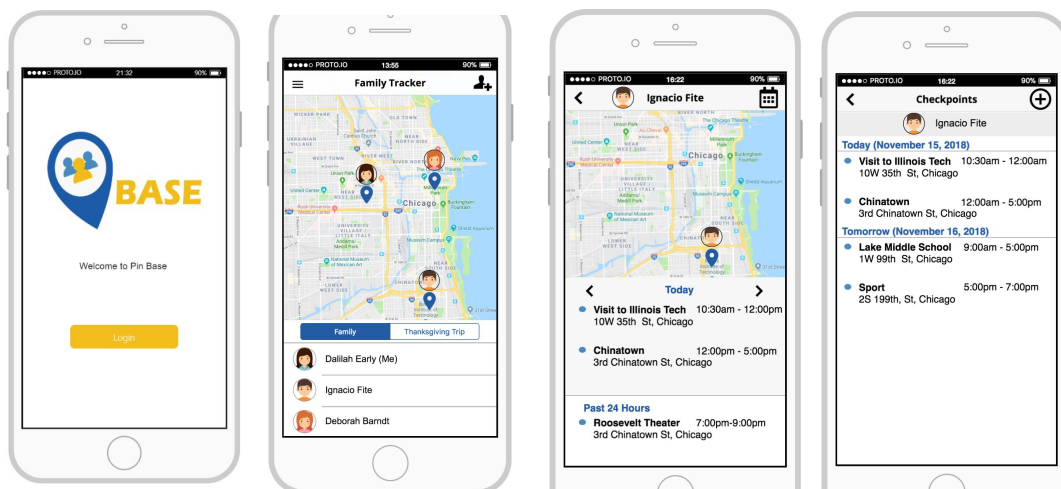


Group 6 Member: Ignacio Fite Lopez
Project Title: Pin Base Application
Project Idea: Family Tracking App
Contextual Inquiry: Locate someone's location
Interface: Pin Base

Description of Interface:

Pin Base application is designed to give families, caregivers, and friends a better and simpler experience when it comes to navigating the location of loved ones. Our unique scheduling system allows for users to create “checkpoints” of where, when and how long an individual plans to be at a particular location.

Photos of Interface:



Description of Goal:

Use the application called Pin Base to locate someone's location.

Steps to find another user's location:

1. Log in/Sign in
2. Wait until the map loads
3. Tap on the desired group to show the users of that group
4. See the location
5. Check for a more accurate address if required by clicking on the person's name.

Description of First User:

The user is 50 years old and has used the app before but has some questions about it. He has the app installed on his phone and uses it mainly to track family members.

Initial Interview Questions w/ First User:

01	Me: Have you used find my friends before?
02	User: yes, but I'm not that good at it.
03	Me: How often do you use it?

04	<i>User: once a month to look for one of my kids.</i>
05	Me: What do you use it for?
06	<i>User: to see how far my kids are from the house.</i>
07	Me: Why did you choose this application?
08	<i>User: because a friend recommended it to me.</i>
09	Me: Do you share your location with others? If so, with who and why do you share it?
10	<i>User: Yes, I don't care others knowing where I am.</i>

First user's response to goal:

The user logged in successfully and saw the name of the person he was trying to find, however he tried locating the user by zooming in on the map and couldn't do it. He also tried to hide the bottom part of the screen where the people to have a better look of the map.

First user's problem(s) with interface:

- No possibility of zooming into the interface.
- No possibility of moving the map around to have a better idea of the location.
- No possibility of hiding the bottom part of the screen to only see the map.

Description of Second User: The second user is 22 years old. She babysits kids on a regular basis although she doesn't use any application for that.

Initial Interview Questions w/ Second User:

01	Me: Have you used find my friends before?
02	<i>User: yes.</i>
03	Me: How often do you use it?
04	<i>User: once every three months.</i>
05	Me: What do you use it for?
06	<i>User: to see where my dad is.</i>
07	Me: Why did you choose this application?
08	<i>User: because I don't think there is another application similar to it.</i>
09	Me: Do you share your location with others? If so, with who and why do you share it?
10	<i>User: Yes, with my family, I don't like other people to know where I am at.</i>

Second user's response to goal:

The user also logged in without any problems, she was told to look for a different user that was not in the Family Group but in the Thanksgiving group. She found it right away, however, as it happened with the first user, she wanted to zoom in the map to see exactly where the user is and she couldn't.

Second user's problem(s) with interface:

- No possibility of zooming into the interface.
- No possibility of moving the map around to have a better idea of the location.