

## AFFILIATED WITH UNIVERSITY OF CALIFORNIA SCHOOLS OF MEDICINE AT LOS ANGELES AND IRVINE

March 2, 2012

## Dear Patient:

The purpose of this letter is to inform you that, on February 25, 2012, a theft occurred at the home of a KMC resident. The resident had placed confidential research documents in her car and her car was subsequently burglarized in the carport of her apartment complex. These research documents contained confidential patient information.

This confidential information included your name, medical record number, date of treatment and site or your diagnosis, a cocci clinic number and may have included other sensitive information including HIV, AIDS, Hepatitis, and pregnancy test results.

KMC has taken appropriate steps to ensure that the information is secure and KMC has taken actions to prevent this type of incident from occurring in the future. As required by law, KMC has reported the incident to the Bakersfield office of the California Department of Public Health. The matter has also been referred to the Bakersfield Police Department for investigation.

We have no evidence at this time that the theft was for the purpose of identity theft. However, we are making you aware of the incident in case you want to take steps to protect yourself against possible identity theft. In order to protect yourself, we recommend that you place a fraud alert on your credit files. You may activate a fraud alert by contacting any one of the three major credit bureaus below. You may also consider requesting a credit report at the same time.

Equifax 1-800-685-1111 http://www.equifax.com

Experian 1-888-397-3742 http://www.experian.com Trans Union 1-800-888-4213 1-800-916-8800 (Spanish) http://www.transunion.com

If you have any questions or need additional information, you may contact us by any of the means identified below:

Call: Toll Free 1-877-800-5530 (English and Spanish)

Visit: <a href="www.kernmedicalcenter.com">www.kernmedicalcenter.com</a>
Email: <a href="mailto:breachinfo@kernmedctr.com">breachinfo@kernmedctr.com</a>
Robin Bowe, Privacy Officer

Kern Medical Center

1700 Mount Vernon Avenue Bakersfield, CA 93306-4018

NOTE: When contacting us, please reference the code in the bottom right corner of this letter.

Paul J. Hensler, FACHE

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Chief Executive Officer