

<<Member First Name>> <<Member Last Name>> <<Address1>> <<Address2>> <<City>>, <<State>> <<Zip Code>>

<<Date>> (Format: Month Day, Year)

**Subject: Security Incident** 

Quote No.: <<Cli>entDef1(QuoteNumber)>>

Dear << Member First Name>> << Member Last Name>>,

As you may know, Anderson & Murison is a wholesale insurance broker who assisted your retail insurance agent in applying for a personal umbrella insurance policy for you. We are writing to tell you about a data security incident that may have exposed some of your personal information. We take the protection and proper use of your information very seriously. That is why we are contacting you directly to let you know what happened and how we are protecting you personally.

## What Happened?

Your agent used our personal umbrella rating system to obtain a quote through Anderson & Murison's web-based online personal umbrella rating system. To request a premium estimate, your agent provided us with information relating to you. On July 18, 2014, we discovered that some of the umbrella applications completed on our website were accessible for viewing on the internet. This inadvertent disclosure was not the result of an action or inaction by your retail insurance agent.

When we discovered the disclosure, we investigated further and learned that some of the umbrella applications completed on our web-based program were accessible for viewing on the internet at some point between June 2014 and July 18, 2014. As of July 18, 2014, those applications are no longer available for viewing. We have attached a copy of a sample application to give you an idea of the information that may have been available. Information that may have been disclosed includes your name, address, date of birth and driver's license.

Because some of the applications may have included information about others in your household, Anderson & Murison is taking the additional precaution of sending separate notification letters to every individual whose personal information was inadvertently disclosed. For example, if the application submitted for you listed two other members of your household who operated vehicles belonging to you, if that information included that other person's name, and date of birth or driver's license, those other persons will get letters just like this one. In that example, your household would get three total letters saying essentially the same thing.

At this time, there is no evidence to suggest that there has been, or will be, any attempt to misuse any of the information and we are unaware of any actual identity theft resulting from these disclosures. We believe that limited unauthorized access occurred, but we cannot track exactly who accessed, or if any applications were downloaded or saved. We are continuing to investigate and monitor the situation.

After learning of the inadvertent disclosure on July 18, 2014, we immediately took action to end the possibility of unauthorized access by changing the involved server's authentication passwords and credentials for the affected accounts.

Given the potentially serious nature of any data breach, we have reported the breach to law enforcement, and the California Attorney General's Office. The notification has not been delayed as a result of a law enforcement investigation.

## What Are We Doing To Protect You?

It is always a good practice to monitor all of your financial accounts for any signs of suspicious activity. Also, if you determine that an account has been fraudulently established using your identity, you should immediately contact a credit reporting agency.

While we have no evidence that any of your personal information was targeted or used, as a precaution and to help relieve concerns and restore confidence following this incident, Anderson & Murison secured the services of Kroll to provide identity theft protection at no cost to you for 1 year. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data.

Your identity theft protection services include **Credit Monitoring**, **Web Watcher**, **Public Persona**, **Quick Cash Scan**, **\$1 Million Identity Theft Insurance** and **Identity Theft Consultation and Restoration**. Please note that in order to activate your services you will need to follow the instructions in the section titled "How to Take Advantage of Your Identity Theft Protection Services" below. Additional information describing your services is included with this letter.

To receive credit monitoring, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

## What Should You Do If You Have Any Questions Or Feel You Have An Identity Theft Issue?

Call 1-???-????, 8 a.m. to 5 p.m. (Central Time), Monday through Friday. Kroll's licensed investigators are standing by to answer your questions or help you with concerns you may have. Please have your membership number ready.

Again, please know that this is a precautionary advisory, but given the seriousness of this issue, we want to assist you in taking every safeguard necessary to ensure your privacy. We are committed to fully protecting the information entrusted to us by our retail producers and policyholders. We regret that this has happened and any inconvenience that this situation may cause you. We trust that the quality and reliability of the services we are offering to you demonstrate our continued commitment to your security and satisfaction.

Sincerely,

James McCarthy President

Anderson & Murison, Inc.

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- **P.S.** Remember, safeguards for your personal data security are available at no cost to you. To enroll:
  - 1. Visit ???????com and follow the online instructions to take advantage of your identity theft protection services.

To receive your credit services by mail instead of online, please call 1-???-????. (if Kroll In House use 1-844-263-8605)

2. **Call 1-???-????** if you have an identity theft issue or if you have any questions. Kroll's licensed investigators are ready to help you.

#### **How to Take Advantage of Your Identity Theft Protection Services**

**Visit ???.????.com** and follow the online instructions to take advantage of your identity theft protection services.

You can view your services at any time by logging onto Kroll's identity protection website. When you enroll, be prepared to provide your membership number.

???????com is compatible with the current version or one version earlier of Internet Explorer, Chrome, Firefox or Safari.

Membership Number: << Member ID>>

## Help is only a phone call away.

If you have a question, need assistance, or feel you may be a victim of identity theft, **Call 1-???-????**, 8 a.m. to 5 p.m. (Central Time), Monday through Friday, and ask to speak with an investigator.

Take advantage of this no-cost opportunity and let the experts at Kroll help you assess your situation and safeguard your identity.



800 West Colorado Blvd., P.O. Box 41911 Insurance License #0323106 Los Angeles, CA 90041 <u>www.andersonmurison.com</u> (323) 255-2333 or (800) 234-6977 FAX (323) 255-0957

Anderson & Murison, Inc. Wholesale Insurance Services

# Personal Umbrella Application

Last Name First Middle						Producer:								
								Producer	Code:					
Addre	ess	Number & Street	City State Zip				Zip	Agent/Brl	kr.Lic.#:					
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6		age in any type of farming operation?			13	by the insured?	(May be ex	cluded)				
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Rema	rks:				15	Are any busine	ess activities			T		
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inve	stigation may	be made as to your insurability, including info	ormation	as to	character	, general reputa	tion, persona	al characteris	stics and mode	of livin		
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FRA	UD WARNIN	G: Any person who knowingly and with inter	nt to de	fraud a	any insur	ance company of	or other pers	son files an	application for	insurar		
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