



# Naveen Natarajan

System Engineer

☎ 7010143602

@ naveen010601@gmail.com

## Education

### Amalorpavam Higher Secondary School

SSLC

86.8%

June 2015 - April 2016

### Aditya Vidyashram Higher Secondary School

HSC

78.6%

June 2017 - April 2018

### Sri Manakula Vinayagar Engineering College

B.Tech - Computer

Science and Engineering

7.8

August 2018 - May 2022

Results-driven CS graduate and System Engineer at Tata Consultancy Services (TCS) since July 2022, with a focus on providing expert Dynamics 365 CRM support to clients. Holds certifications in Microsoft Power Platform, Dynamics 365 CRM, and Google Cloud Platform (GCP). Dedicated to delivering impactful solutions and leveraging proficiency in cloud technologies to elevate client experiences.

## Profiles

[in](#) naveennatarajan2001

LinkedIn

[G](#) naveenjack007

Github

## Experience

### Tata Consultancy Services

System Engineer

July 2022 - Present

- Orchestrated and managed Dynamics 365 CRM systems, ensuring optimal performance and user satisfaction.
- Collaborated with clients to gather requirements, customize configurations, and implement tailored solutions.
- Conducted routine system maintenance, troubleshooting, and provided technical support to enhance system efficiency.
- Administered user access, permissions, and performed data migrations to guarantee data accuracy and integrity.
- Stayed abreast of updates and advancements in Dynamics 365, implementing best practices to optimize system functionality.
- Proactively addressed and resolved issues, contributing to a seamless and reliable Dynamics 365 environment.

## Skills

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Microsoft Dynamics 365  
CRM

Microsoft Power  
Platform

Google Cloud Platform

C,C++

Java

Python

## Certifications

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**Microsoft Certified: Dynamics 365 Fundamentals  
(CRM)** **June 2023**

Microsoft

🔗 <http://tiny.cc/mb910>

**Microsoft Certified: Power Platform App Maker  
Associate** **October 2022**

Microsoft

🔗 <http://tiny.cc/pl100>

**GCP Skillboost** **April 2022**

Google

🔗 <http://tiny.cc/gcp>

**AWS Fundamentals: Building Serverless  
Applications** **October 2020**

AWS

🔗 [http://tiny.cc/aws\\_serverless\\_computing](http://tiny.cc/aws_serverless_computing)

**Python** **May 2021**

Google

🔗 [http://tiny.cc/python\\_certification](http://tiny.cc/python_certification)

**System Administration** **October 2020**

Google

🔗 [http://tiny.cc/google\\_system-admin\\_cert](http://tiny.cc/google_system-admin_cert)

## Projects

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**BioPay - Face ID Based Payment  
System**

This is a software which applies computer vision to perform facial recognition as an added layer of security to your bank account. It uses Tkinter for the GUI interface and OpenCv for the facial recognition part. **November 2021 - March 2022**

🔗 <https://github.com/naveenjack007/BIOPAY>

**Naviflix**

Netflix Clone application with **June 2020 - November 2020**  
JavaScript PHP and MySQL

🔗 <https://github.com/naveenjack007/NAVIFLIX-INDIA>