

SANDEEP KUMAR

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CONTACT

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PROFILE SUMMARY

I am a dedicated and reliable professional with a strong work ethic. I pride myself on punctuality and am always eager to learn and develop new skills. Known for being friendly, approachable, and polite, I bring a positive attitude and a good sense of humor to the workplace. I excel in both independent and team settings, and I'm skilled at problem-solving with a tactful and attentive approach.

EDUCATION

- 2016-2019
MAHADEO SINGH COLLEGE
BHAGALPUR
 - Bachelor of Computer Application
- 2022-2024
BIRLA INSTITUTE OF TECHNOLOGY
MESRA
 - Master of Computer Application

WORK EXPERIENCE

- ServiceNow Developer** 2024-PRESENT
Tanaashi Technologies PVT.Ltd
- Internship (ServiceNow Developer)** 4-MONTHS
Tanaashi Technologies PVT.Ltd
- Internship (Software Developer)** 3-MONTHS
India Meteorological Department, Delhi

SKILLS

- C++
- Java
- HTML
- CSS
- JavaScript
- IT Service Management
- Customer Service Management
- ServiceNow Administration
- Front-end Development

PROJECTS

- Hospital Management System** 2018
 - I created and launched a user-friendly Hospital Management System to make hospital operations smoother and more efficient. This system helps with things like patient check-ins, scheduling appointments, managing medical records, handling billing, and keeping track of inventory. It's all about making things easier for both patients and staff.
- Fake News Detection** 2024
 - I developed a Fake News Detection System designed to spot and flag misleading or false information in news articles and social media posts. Using natural language processing(NLP) and machine learning, this system helps distinguish between real and fake news, working to reduce misinformation and boost the reliability of the information people see.

LANGUAGES

- English: Fluent
- Hindi: Fluent

CERTIFICATIONS

- ServiceNow Micro-Welcome Certification
- ServiceNow Integration Hub
- ServiceNow Performance Analytics
- ServiceNow Predictive Intelligence
- ServiceNow Flow Designer
- ServiceNow Agile and Test Management