

Grace Hyland

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EDUCATION

Georgetown University
Master of Science in Data Science and Analytics
Bachelor of Science in Biology of Global Health

Washington, DC
Expected May 2025
May 2024

Relevant Coursework: Database Systems & SQL, Advanced Data Visualization, Big Data and Cloud Computing, Applied Generative AI, Digital Storytelling, Biological & Biomedical Data Science, Network Analytics

SKILLS

Technical Languages: Python, R, SQL ~ **BI Tools:** Tableau ~ **Libraries:** NumPy, Pandas, Scikit-learn, tidyverse, ggplot2, Plotly ~ **Microsoft Office:** Word, Excel ~ **Languages:** English (Native), Spanish (C1)

PROJECTS

Airline Passenger Satisfaction Jan 2024 – May 2024

- Using exploratory data analysis and statistical learning models cleaned, analyzed and evaluated 130,000 rows of customer satisfaction survey data
- Developed [visualizations and report](#) with recommendations for airlines based on the model results

INTERNSHIP, LEADERSHIP & VOLUNTEER ROLES

Limber Health Washington, DC
Business Development and Sales Intern May 2023 – Aug 2023

- Conducted analysis of enrollment data across 15+ client accounts, identifying growth opportunities and providing actionable insights
- Collaborated with senior sales team members to identify and prospect 50+ target PT clinics
- Assisted in the design and execution of tailored initiatives to boost client enrollment figures

Kappa Alpha Theta Sorority Washington, DC
Vice President of Operations for Theta Iota Chapter Dec 2022 – Dec 2023

- Managed chapter budget of almost \$40,000 and chaired two committees focused on member engagement and retention
- Directed the planning and execution of all chapter events including formals, retreats, and bonding activities

Vice President of Panhellenic for Theta Iota Chapter Jan 2022 – Dec 2022

- Served as delegate to campus Panhellenic Council and coordinated meetings of 100+ potential new members with chapter
- Increased membership acceptance by 18% after reevaluating recruitment strategy based on new member feedback

One Tent Health Washington, DC
HIV Screening Volunteer Apr 2022 – Oct 2022

- Recruited residents of DC's most HIV burdened neighborhoods to receive a free HIV screen
- Communicated information about HIV, conducted INSTI Rapid HIV, and informed patients of results and next steps

EMPLOYMENT

Spaghetti Lane Barrington, RI
Seasonal Server/Front of House Supervisor May 2020 – Aug 2024

- Initially hired as a server, advanced to supervisor managing weekly payroll reporting, training and scheduling for a team of fifteen employees

Georgetown University Washington DC
Work Study Various Roles Aug 2021 – May 2024

CERTIFICATIONS

Certificate of Impactful Officer Leadership Kappa Alpha Theta HQ, Jan 2023