

# Grace Hyland

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## EDUCATION

<b>Georgetown University</b>	Washington, DC
<b>Master of Science in Data Science and Analytics</b>	Expected May 2025
<b>Bachelor of Science in Biology of Global Health</b>	May 2024

**Relevant Coursework:** Database Systems & SQL, Advanced Data Visualization, Big Data and Cloud Computing

## SKILLS

**Technical Languages:** Python, R, SQL ~ **BI Tools:** Tableau ~ **Libraries:** NumPy, Pandas, Scikit-learn, tidyverse, ggplot2, Plotly ~ **Microsoft Office:** Word, Excel ~ **Languages:** English (Native), Spanish (C1)

## INTERNSHIP, LEADERSHIP & VOLUNTEER ROLES

<b>Limber Health</b>	Washington, DC
<i>Business Development and Sales Intern</i>	May 2023 – Aug 2023

- Conducted analysis of enrollment data across 15+ client accounts, identifying growth opportunities and providing actionable insights
- Collaborated with senior sales team members to identify and prospect 50+ target PT clinics
- Assisted in the design and execution of tailored initiatives to boost client enrollment figures

<b>Kappa Alpha Theta Sorority</b>	Washington, DC
<i>Vice President of Operations for Theta Iota Chapter</i>	Dec 2022 – Dec 2023

- Managed chapter budget of almost \$40,000 and chaired two committees focused on member engagement and retention
- Directed the planning and execution of all chapter events including formals, retreats, and bonding activities

<i>Vice President of Panhellenic for Theta Iota Chapter</i>	Jan 2022 – Dec 2022
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- Served as delegate to campus Panhellenic Council and coordinated meetings of 100+ potential new members with chapter
- Increased membership acceptance by 18% after reevaluating recruitment strategy based on new member feedback

<b>One Tent Health</b>	Washington, DC
<i>HIV Screening Volunteer</i>	Apr 2022 – Oct 2022

- Recruited residents of DC's most HIV burdened neighborhoods to receive a free HIV screen
- Communicated information about HIV, conducted INSTI Rapid HIV, and informed patients of results and next steps

## PROJECTS

<b>Airline Passenger Satisfaction</b>	Jan 2024 – May 2024
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- Using exploratory data analysis and statistical learning models cleaned, analyzed and evaluated 130,000 rows of customer satisfaction survey data
- Developed [visualizations and report](#) with recommendations for airlines based on the model results

## EMPLOYMENT

<b>Spaghetti Lane</b>	Barrington, RI
<i>Seasonal Server/Front of House Supervisor</i>	May 2020 – Aug 2024

- Initially hired as a server, advanced to supervisor managing weekly payroll reporting, training and scheduling for a team of fifteen employees

<b>Georgetown University</b>	Washington DC
<i>Work Study Various Roles</i>	Aug 2021 – May 2024

## CERTIFICATIONS

<i>Certificate of Impactful Officer Leadership Kappa Alpha Theta HQ,</i>	Jan 2023
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