

Formative Usability Questionnaire

Group G

Please complete the following tasks:

Part 1: Task-Based (Quantitative) Questions

1. Navigate to the webinars section and locate details about an upcoming session.
2. Find guidelines on governance best practices for nonprofit organizations.
3. Find a way to contact the organization for further assistance.
4. Identify where donation options or fundraising participation details are listed.
5. Locate FAQs or help documentation related to any section of the website.

Part 2: Open-Ended (Qualitative) Questions

1. How easy was it to navigate the website? What felt intuitive or confusing?
2. Were there any points where you felt stuck or unsure of what to do?
3. How would you describe the overall look and feel of the website?
4. Were the application steps for a grant clear? What could make them easier?
5. Did you notice any inconsistencies in colors, buttons, or text that made navigation difficult?
6. What do you think of the visual design (images, colors, typography)?
7. Any additional feedback or suggestions?