

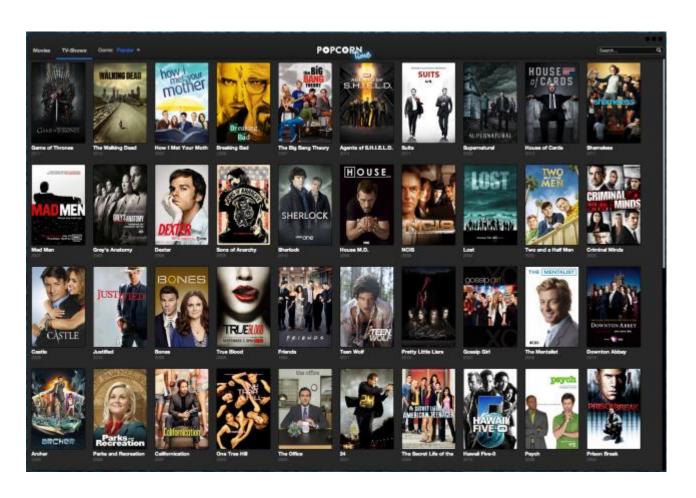
# 以DAE向量雜訊移除為基礎之新進使用者冷啟動推薦

## A Cold Start Recommendation Method for New Users Based on DAE Vector Noise Removal

指導教授:陳建錦 學生:吳承翰

# Why is Recommendation System Important?

# For user, there are tons of movies



# Why is Recommendation System Important?

For platforms, well personalization can reduce subscriber churn and benefit from:

Increase the lifetime value of the existing subscribers

2. Reduce the effort of acquiring new subscribers.

Carlos A. Gomez-Uribe, Neil Hunt. 2015 [5] (ACM Transactions on Management Information Systems)

"The Netflix Recommender System: Algorithms, Business Value, and Innovation"

Agenda

O1 研究主題 Research Topic

**O2** 文獻回顧
Literature Review

03 研究方法 Research Method 04 研究結果分析 Result & Analysis

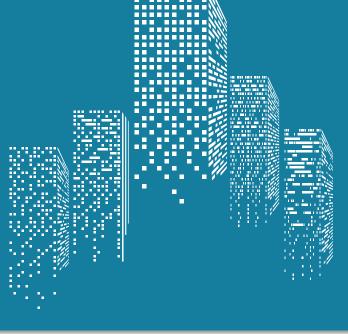
**05** 点

結論與未來展望

Conclusion & Future Work

# 1. Research Topic: Cold start user problem in recommendation system

- What's the difficulty of cold start problem
- Apply deep learning to solve cold start problem



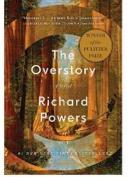
## What is the difficulty of cold start problem



## **Non Cold Start User Context**

We can use rating similarity between two people to identify potential items a person would like.

Customers who viewed this item also viewed



<

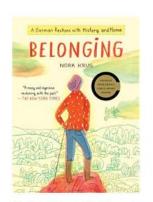
The Overstory: A Novel

→ Richard Powers

→ → → ↑ 3,268

Paperback

\$11.39

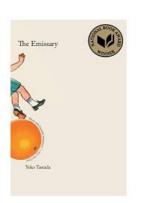


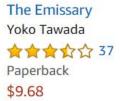
Belonging: A German Reckons with History and Home Nora Krug

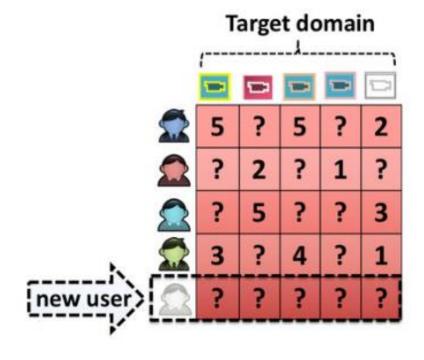
★★★★ 76
Paperback
\$14.69

# Cold Start User Context

New user do not have ratings overlap with other people.







## **Apply deep learning for recommendation system**



## Why deep learning?

## Because deep learning based methods have two major advantages:



## **Nonlinear relationship simulation**

Different kinds of nonlinear activation function

- Sigmoid
- ReLU
- Tanh



### **Effective feature extraction**

Automatically extract feature from

- Text
- Image
- Video / Audio

## **Application Examples**



## In the industry

Covington, et al., 2016 [6] use deep neuron network to model Youtube recommendation.

Cheng, et al., 2016 [7] apply deep neuron network to model Google Play APP recommendation.



## In Academia

**ACM RecSys** included a deep learning based recommendation system as one of the conference themes since 2016.

## **Apply deep learning to solve cold start problem**



# Which type of deep learning model will we use? And why?

We will use Denoising Autoencoder (DAE), because DAE has two appealing features:



## **Denoising**

In the field of image processing, DAE is often used to restore images disturbed by noise



## **Dimension reduction**

DAE is good at learning top-quality latent representation of data

This feature meets our needs!

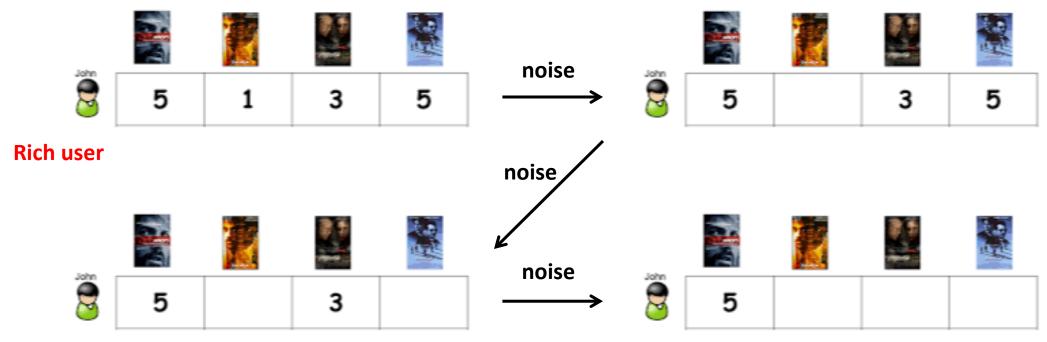
What is the relation between cold start user problem and noise?

## Apply deep learning to solve cold start problem



## Relation between cold start problem and noise?

We can regard a cold start user as the user state that comes from a rich user disturbed by noise.



## Apply deep learning to solve cold start problem

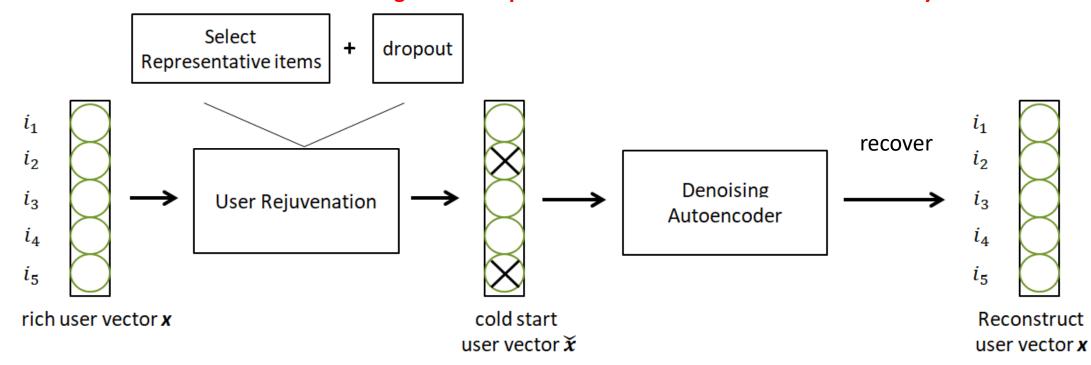


# Relation between DAE and cold start problem?

We design a mechanism called "user rejuvenation" which turns rich user back to cold start user state.

After getting cold start users, we can use DAE to recover them back to the rich users' state.

To the best of our knowledge, we are the first to propose noise generating mechanism combine with DAE for solving cold start problem in the field of recommendation system



# 2. Literature Review

- References
- Deep learning methods for solving cold start problem (1)
- Representative items mining (2)

# 2 Literature Review References





# References

Deep learning methods for recommendation system			
Author	Paper	index	
Fu,M., et al.	A novel deep learning-based collaborative filtering model for recommendation system	[3]	
He, X., et al.	Neural collaborative filtering	[6]	
Covington, P., J. Adams, and E. Sargin	Deep neural networks for youtube recommendations	[2]	

Model **Performance** Comparison

Autoencoder based methods for recommendation system				
Zhuang, F., et al.	Zhuang, F., et al. Representation learning via Dual-Autoencoder for recommendation			
Vincent, P., et al.	, P., et al. Stacked denoising autoencoders: Learning useful representation in a deep network with a local denoising criterion			
Wu, Y., et al.	Collaborative denoising auto-encoders for top-n recommender systems	[17]		
Majumdar, A. and A.Jain	Cold-start, warm-start and everything in between: an autoencoder based approach to recommendation	[9]		

# 2 Literature Review

# References



# References

## **Combine the ideas of these three papers**

	Deep learning methods for solving cold start problem			
٦	Author	Paper	index	
	Volkovs, M., G.Yu, and T. Poutanen	Dropoutnet: Addressing cold start in recommender systems.	[15]	
	Shi, S., et al.	Attention-based adaptive model to unify warm and cold starts recommendation	[13]	

	Representative items mining			
1	Author	Paper		
3	Liu, N.N., et al.	Wisdom of the better few: cold start recommendation via representative based rating elicitation.	[8]	
	Shi, L., W.X. Zhao, and YD.J.A.T.o.I.S. Shen	Local representative-based matrix factorization for cold start recommendation	[12]	
•	Georgiou, O. and N. Tsapatsoulis.	The importance of similarity metrics for representative users identification in recommender systems.	[4]	

13

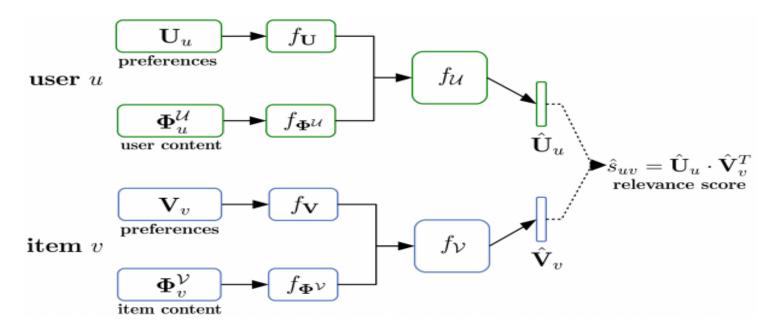
# Literature Review Deep learning methods for solving cold start problem



1

DropoutNet: Addressing cold start in recommender systems. [Volkovs, M.,G. Yu,and T. Poutanen]

Combine both preference data and content information as model inputs. While training the model, if the item or user is under cold start scenario, we set the corresponding item preference or user preference to zero vector, called "dropout".



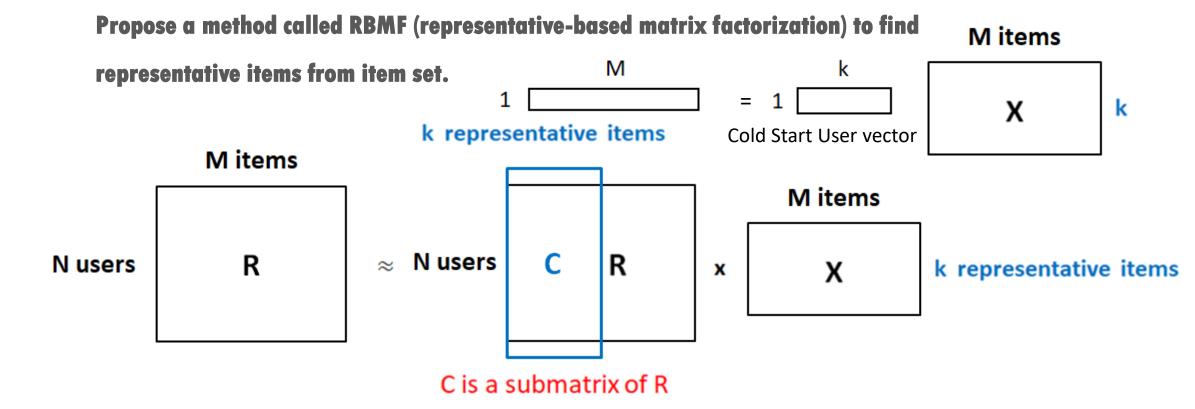
nspiration: We can dropout the unimportant information while training the model!

# Literature Review Representative items mining



Wisdom of the better few: cold start recommendation via representative

based rating elicitation. [Nathan Liv, Xiangrvi Meng, Chao Liv, Qiang Yang]



**Inspiration:** We can use RBMF to choose representative items!

# Literature Review

# Representative items mining

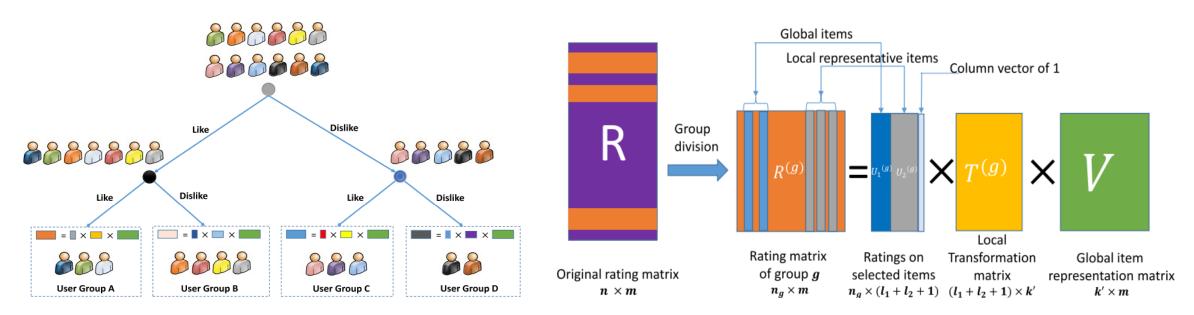


3

Local representative-based matrix factorization for cold-start recommendation.

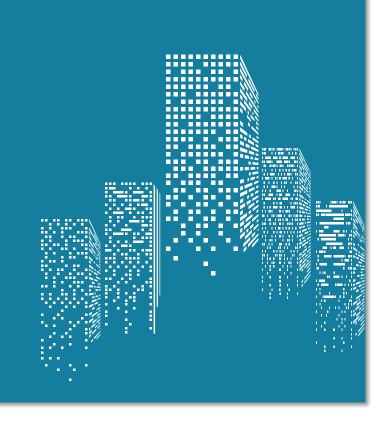
[Lei Shi, Wayne Xin Zhao, Yi-Dong Shen]

LRBMF tries to improve the RBMF by grouping people and find "global representative items" and "local representative items" respectively for a group of users.



Inspiration: We can emulate LRBMF to split users into different groups and apply the RBMF.

- Introduction to DAE
- User rejuvenation
- Cold start user recommendation



# **Introduction to DAE**





## **Autoencoder**

Autoencoder is a deep learning model composed of encoder and decoder:

**Encoder** is used to compress high dimension input vector into low dimension latent vector.

$$f_{\theta}(x) = \sigma(Wx + b)$$

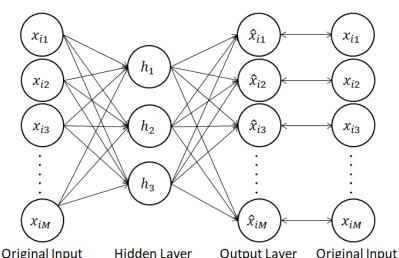
Decoder is used to recover the low dimension latent vector back to input dimension.

$$g_{\varphi}(\mathbf{x}) = \sigma(\mathbf{W}'\mathbf{x} + \mathbf{b}')$$

The goal of training Autoencoder is to minimize the reconstruction error between input vector

and output vector.

$$\underset{\theta,\varphi}{\operatorname{argmin}} \sum_{i=1}^{N} ||x^{(i)} - \hat{x}^{(i)}||^2 = ||\underline{x^{(i)}} - \underline{g_{\varphi}(f_{\theta}(x^{(i)}))}||^2$$



## **Introduction to DAE**

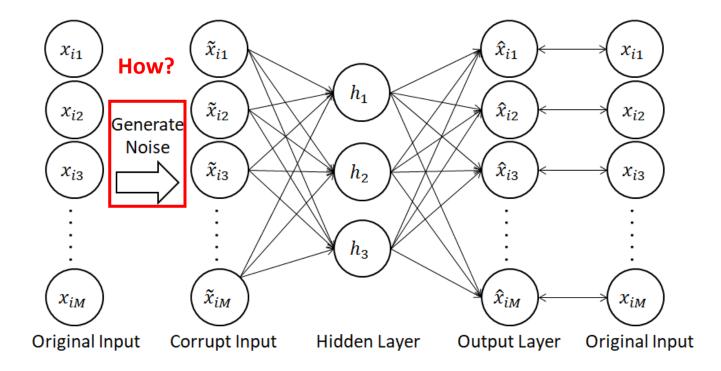




## **Denoising Autoencoder**

Denoising Autoencoder is a variant of Autoencoder, which generates noise in some dimensions of the input vector before training the following Autoencoder.

The reason behind the noise? It can make the trained model more robust.



# **Introduction to DAE**





## Noise generation methods for Denoising Autoencoder

### **Gaussian Noise**

Generate noise according to normal distribution, and add the noise to the dimensions of input vector.

### 2. **Masking Noise**

Randomly set a part of the dimension value in input vector to zero.

## Salt-and-pepper Noise

Randomly set a part of the dimension value in input vector to the maximum or minimum allowable value for the dimension.

They are suitable for the image processing and speech processing.

But may not for recommendation task and low interpretability.

# **User rejuvenation**





# **User rejuvenation**

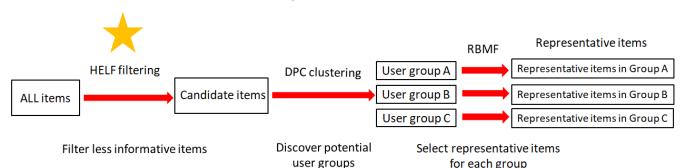
We design a noise generation method especially for the cold start users, called "user

rejuvenation", and it is divided into two major steps: Representative items **RBMF** Representative items in Group A **HELF filtering** User group A **DPC** clustering **Select representative items** User group B Candidate items Representative items in Group B **ALL items** User group C Representative items in Group C **Dropout** Filter less informative items Discover potential Select representative items user groups for each group reconstruct  $i_2$ Select  $i_3$ Dropout representative items  $i_4$  $i_5$  $i_1 \cdot i_3 \cdot i_4$  are representative items rich user vector x encode decode stage user rejuvenation stage



Harmonic mean of Entropy and Logarithm of Frequency (HELF)

When selecting candidate items, we consider two characteristics of an item:



**Item popularity:** 

If more users rate the item, the item will have higher popularity.

**Rating entropy:** 

If the users' preference for an item is more inconsistent, the item will have higher rating entropy.

Thus, we can calculate a metric, called HELF, to help us filter out less informative items.

$$HELF = \frac{2 * popularity * rating entropy}{popularity + rating entropy}$$

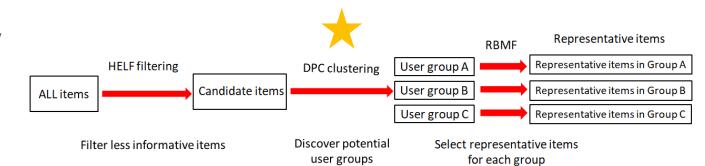
# **User rejuvenation**





## **Density Peaks Clustering**

After filtering out less informative items by HELF, the remaining items are called "candidate items".

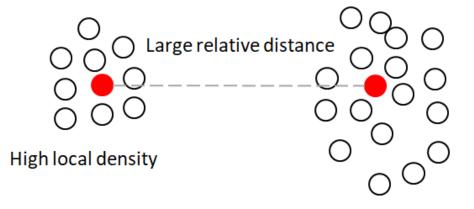


Each user is represented by candidate items, and we can use DPC to cluster users into groups.

The cluster centers found by the DPC have two characteristics:

- High local density
   There will be many users near the cluster center.
- 2. Large relative distance

  The distance between cluster centers are large.



User cluster center

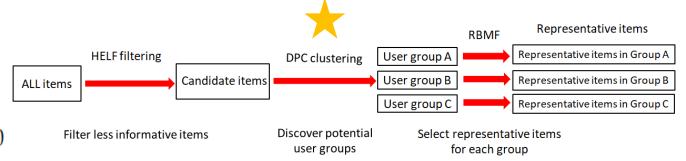
# **User rejuvenation**



# Density Peaks Clustering

- 1. Set a pre-define distance  $d_c$
- 2. Calculate local density of all users.

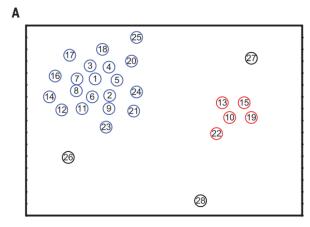
$$\rho_i = \sum_j \chi(d_{ij} - d_c), \ \chi(x) = \begin{cases} 1, \ x < 0 \\ 0, \ x \ge 0 \end{cases}$$

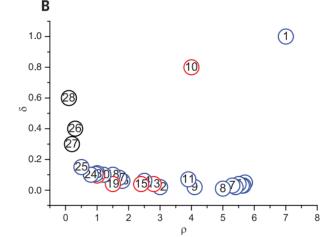


3. Calculate relative distance of all users.

$$\delta_i = max_j(d_{ij})$$
  $\delta_i = min_{j:\rho_j > \rho_i}(d_{ij})$ 

4. Plot the decision diagram using local density and relative distance, and select cluster centers.





# **User rejuvenation**

**HELF filtering** 

**ALL items** 

Candidate items



Representative items

Representative items in Group A

Representative items in Group B

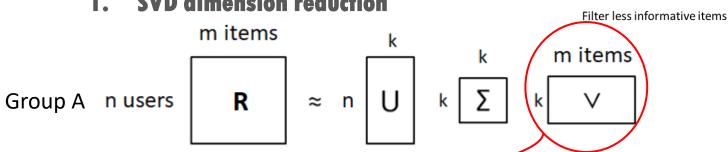
Representative items in Group C



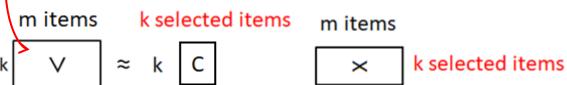
# Representative-based matrix factorization

## **RBMF** composed of two steps:

1. SVD dimension reduction



2. Basis selection (use maximal volume algorithm)



(C is submatrix of V)

## Maximal Volume Algorithm:

**DPC** clustering

Discover potential

user groups

If all the entries of  $VC^{-1}$  are smaller than 1 in absolute value. Select the corresponding items as representative items

User group A

User group B

User group C

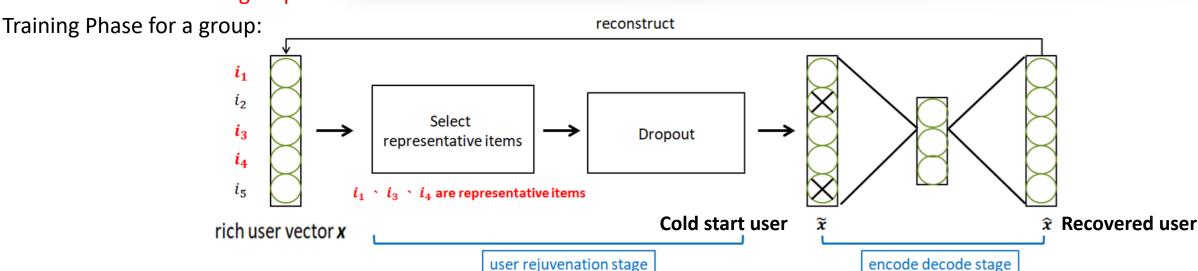
Select representative items

for each group

## **Cold start user recommendation**

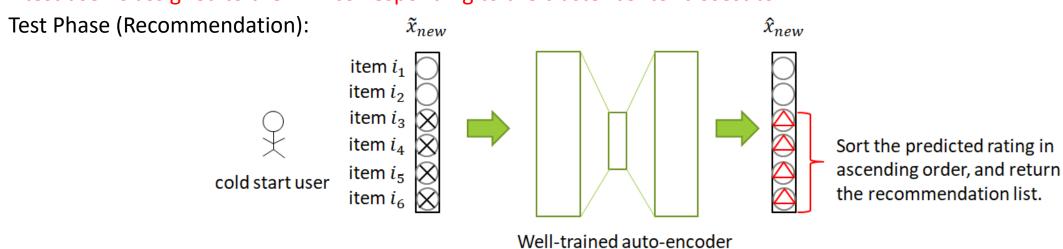


We train a DAE for each group of users.



user rejuvenation stage

A test user is assigned to the DAE corresponding to the cluster center closest to him.





: predicted rating on the item

# 4. Result & Analysis

- Dataset and Experiment Settings
- Evaluation Metrics
- Experiment Result Analysis







MovieLens 1M dataset is the movie rating data provided by MovieLens users, and we organize the ratings information of users in the table below.

47	Num of ratings∘	Num of movies	Num of users₽
MovieLens 1M₽	1,000,209	3,900₽	6,040₽



# **Experiment Settings (Train-Test split)**

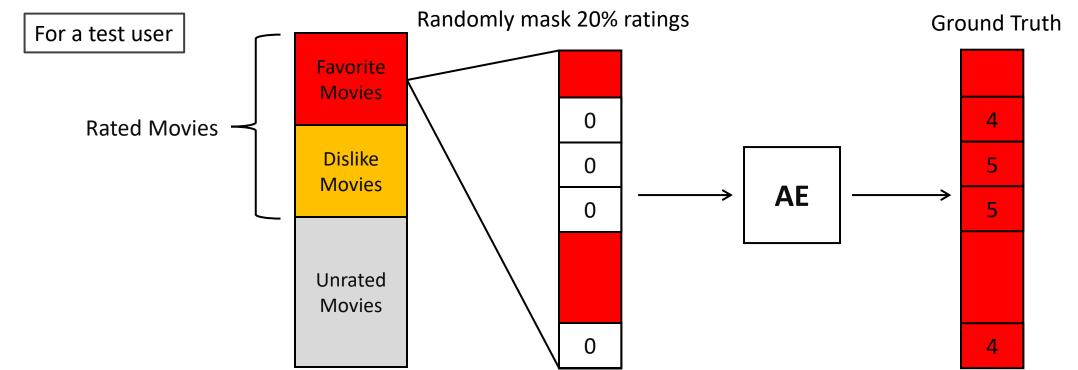
The user with more than 25 user ratings are regarded as training users, and the users with less than 25 ratings are regarded as test users.

Training set		Test	t set∉
Num of users₽	Num of movies₽	Num of users₽	Num of movies₽
5549₽	3702₽	491₽	1995₽



# **Experiment Settings**

- When training the model, use the users in the training set to train the parameters of the Autoencoder.
- When evaluating the effectiveness trained model, the 20% of the movie ratings that each test user likes are randomly covered to 0, which is regarded as the ground truth to be verified.





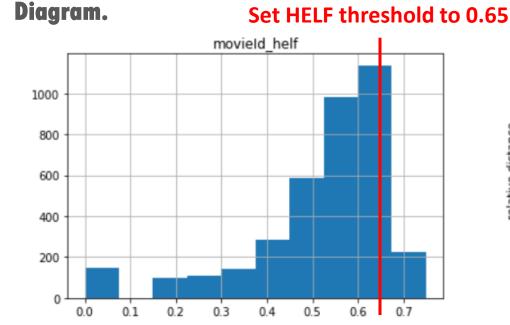


**Experiment Settings (Hyper-parameters)** 

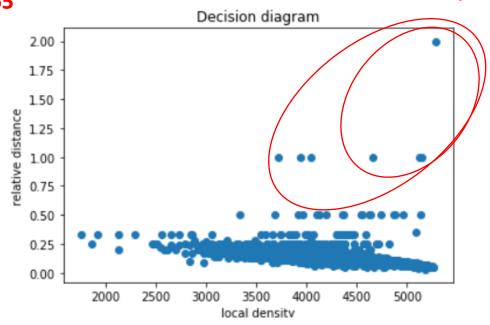
Our method has two parts of hyper-parameters to be determined:

1. We filter out movies with insufficient information, which means movies with small HELF value.

When grouping all users, we will select the appropriate number of groups according to Decision



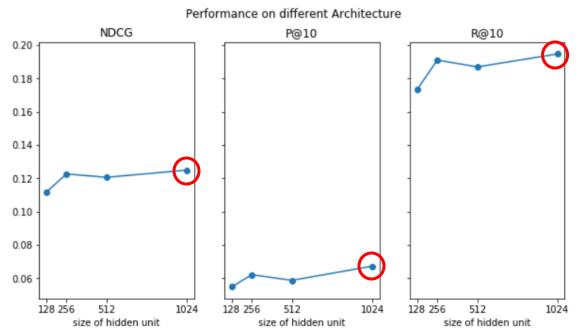
We will choose 4 and 7 clusters in our experiment







2. Architecture of the Autoencoder model, and the dropout ratio of representative movies and non-representative dropout ratio. Eventually, we found that the low dropout rate of representative movies and the high dropout rate of non-representative movies can get better results.



**Choose 1024 as our hidden dimension for Autoencoder** 

# Result & Analysis

# **Evaluation Metrics**



# **Evaluation Metrics (NDCG@k)**

NDCG is equal to DCG divided by IDCG.

$$NDCG@k = \frac{DCG}{IDCG}$$

DCG: used to measure the relevance of an item based on its position in the recommendation list.

DCG@k = 
$$\frac{1}{k} \sum_{i=1}^{k} \frac{rel_j}{\log(1+j)}$$

IDCG: is the maximum DCG score that can be obtained when the recommendation system can perfectly sort the recommendation results.

Top 3 recommendation:

IDCG Ground Truth: [5,3,1]

$$\frac{1}{3}\left(\frac{5}{\log_2(1+1)} + \frac{3}{\log_2(1+2)} + \frac{1}{\log_2(1+3)}\right) = 2.4642$$

DCG Recommend: [1,3,5]

$$\frac{1}{3}\left(\frac{1}{\log_2(1+1)} + \frac{3}{\log_2(1+2)} + \frac{5}{\log_2(1+3)}\right) = 1.7975$$

# **Evaluation Metrics**



Evaluation Metrics (precision@k & recall@k)

In the context of the recommendation system, we will divide the movie into two categories according to the rating given by the user. If a movie's rating is higher than the user's average rating, we will regard the movie as the user's favorite movie; otherwise, we will regard it as a movie the user don't like. Then, we can use the below formula to calculate precision@k and recall@k:

$$P@k = \frac{num \ of \ recommended \ items \ at \ k \ that \ user \ likes}{k}$$

$$R@k = \frac{num \ of \ recommended \ items \ at \ k \ that \ user \ likes}{total \ num \ of \ items \ that \ user \ likes}$$

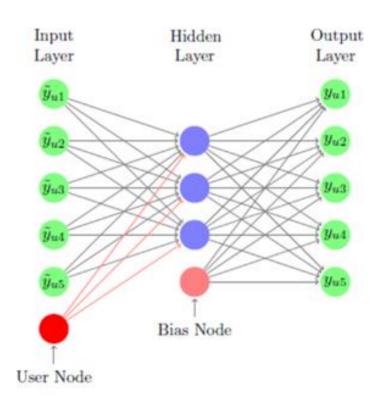
# Result & Analysis Experiment Result Analysis



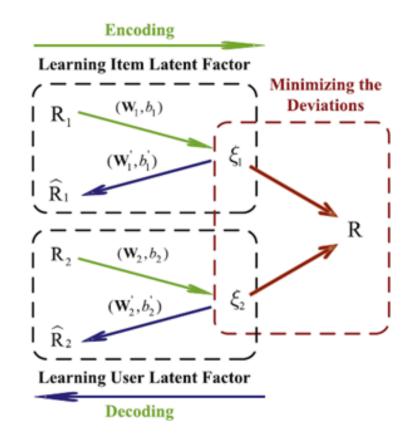


# All model performance comparison

- **Autoencoder**
- CDAE



- **Autoencoder + random masking noise**
- **Dual Autoencoder**



# Result & Analysis Experiment Result Analysis





## All model performance comparison

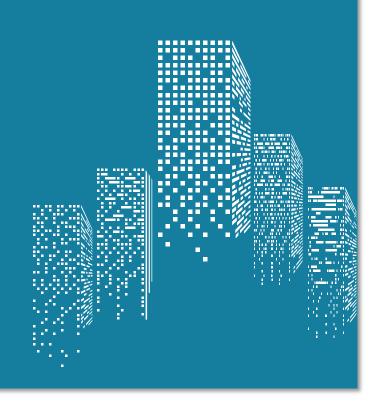
Models₽	NDCG@10¢	P@10-	R@104
Autoencoder₽	0.1196** <sub>↩</sub>	0.0573₽	0.1934**。
Random Autoencoder	0.1087**₄	0.0510**,	0.1754**。
CDAE₽	0.1120***	0.0493**,	0.1865**。
Dual Autoencoder₄	0.0875**₊	0.0395**.	0.1457**₄
Our Method∂	0.1321₽	0.0689₽	0.2029₽

## **Analysis:**

- It seems that Autoencoders with random masking noise, like Random Autoencoder and CDAE, perform not well.
  - The reason may be that random masking noise is not suitable for training Autoencoder in the context of recommendation system.
- Dual Autoencoder has the worst performance.
  - The reason may be that the output of the Dual Autoencoder simply do a inner product which cannot effectively capture the non-linear relationship between the user and the item.

# 5. Conclusion & Future Work

- Conclusion
- Future Work



# 5 Conclusion & Future Work



# **Our contributions**

- We are the first to propose the concept that combines noise generation and Denoising Autoencoder to solve the cold start problem in the field of recommendation system.
- Our "user rejuvenation" is helpful for training the Denoising Autoencoder.

# **Future Work**

Try the more complex model architecture to increase the capacity of the model.

**Experiment on other dataset, not just on the MovieLen 1M.** 



# Thanks for listening!