

MAKE SOMEONE GREAT TODAY!

"People may forget what you said. People may forget what you did. But people will never forget how you made them feel."

- Maya Angelou

EVERY DAY make it a point to:

- Greet every employee by name.
- Hold One Minute praise sessions with individual employees.
- SMILE and maintain a positive attitude.
- Treat every employee with the same respect you would give to a customer.
- Remember that you depend on your employees to help you meet your goals.
- Praise in public. Critique in private. Never mix the two.