Kehinde Olaleye

+44 (0)7482609000 | +44 (0)7440072405 | Olaleyekehinde02@gmail.com | https://www.linkedin.com/in/keholaleye | https://github.com/gen2soulk

Career Profile

I am a highly driven and self-motivated Cloud Engineer/Analyst. I specialize in analysing tasks at each stage of the project life cycle to ensure the project is delivered successfully.

I am vast in supporting, planning, designing and implementing state of the art information technology solutions that facilitates corporate growth. I am a problem solver with simple and creative design solutions. An innovative professional with proven ability to identify, analyze and solve problems to increase customer satisfaction.

I create, configure and manage IT resources, including - but not limited to - servers, applications, websites required by users and clients. I can also plan and build infrastructure for Business Continuation / Disaster Recovery. I architect cloud-native applications and resilient infrastructure. I specialise in Amazon Web Services, Microsoft Azure etc.

Experience

Habib Bank Zurich LTD   03/2020-08/2020

➢ **IT Support/Engineer**
- Remote Desktop Support with Citrix Zen Director
- Bitlocker Storage and Asset Management
- Avaya Ip Phone Management
- Configuring Pulse Secure VPN for remote connection and Multifactor Authentication
- Network patch management & configuration
- Setup and maintaining Active directory, adding new email accounts, new users, editing
- group policy at a user level, editing the security restriction on files, folders and printers

Natural History Museum   11/2019-03/2020

➢ **Service Desk Engineer**
- Experience of working to SLAs and using a ticket logging system (Zendesk)
- Exposure to batch script commands
- Exchange Servers 2013 + Office 365 (Exchange Online)
- Server virtualization Storage & Backup – Hyper-V
- Good knowledge of AV support
- Excellent Understanding of windows 7 & 10

VSL Support LTD 04/2016-07/2019

- ➢ **1st/2nd line support**
- • Lab management and maintenance of equipment
- • Windows 10 upgrades from Windows 7
- • Physical server to cloud server migration across 3 offices (Azure)
- • Windows 10 roll out
- • Printer set up & configuration
- • Troubleshooting MS office 365 (Mac & Windows)

MBR Computers, Lagos, Nigeria

- ➢ **1nd line support** 06/2012 – 09/2014
- • Providing 1st line technical support queries professionally and efficiently, maintaining a high degree of customer service
- • Working effectively and productively with 2nd/3rd line support
- • Taking ownership of user problems & performing a technical diagnosis then fixing the issue either remotely or on-site

Certification

- ➢ AWS Cloud Practitioner
- ➢ Azure Cloud Practitioner
- ➢ US-Council Ethical Hacking and Prevention
- ➢ US-Council Cyber Security Professional
- ➢ Comptia A+

Education

- ➢ **London Metropolitan University** 09/2014-06/2016
- • Msc. Information Technology
- ➢ **Tai Solarin University of education** 04/2006-07/2010
- • Bsc. Computer Science
- ➢ **Polytechnic School** 2005
- • Upper Credit in Computer studies
- ➢ **Area Community High School** 1996-2001
- • 5 A-C grades in subjects including Math's and English

Interest & Achievements

- • Mentoring & teaching youths ages 17-25 in the use of technology equipment's
- • Exploring new places and understanding different cultures through travel
- • Ekiti State (Nigeria) Honours Award as 2nd best serving corps member Batch 'C' 2010

References

References are available on request