



## GENE CHAN

Project Manager/Solution Architect

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## S O C I A L

🌐 @genechan2

## P R O F I L E

Experienced IT professional leading cross-functional teams across multiple geographic locations. I bridge the gap between business stakeholders and the technical team with my years of experience as a developer and a project manager.

## E D U C A T I O N

### BACHELOR OF ARTS – COMPUTING

Wilfrid Laurier University  
1997 – 2001

## S K I L L S

- Project Management
- Agile & Waterfall SDLC
- Stakeholders Management
- Cross-functional Teams Management
- SQL
- Python
- JavaScript
- HTML/CSS

## E X P E R I E N C E

### PROJECT MANAGER

JUN 2022 – JUN 2024 | Trupanion Inc.

Plan, execute, and deliver digital projects under the Digital Integration program

### MANAGER, IT PROJECTS

SEP 2019 – JUN 2022 | RioCan Real Estate Investment Trust

Managed intake, assessment, and execution of business and data solution projects.

### PROJECT MANAGER

MAY 2018 – SEP 2019 | University Health Network

Evaluated and redesigned hospital-wide Digital Demand Management process. Managed development and execution of RFP process for acquisition of enterprise-wide Hospital information System (HIS).

### IT PROJECT MANAGER

FEB 2016 – MAY 2018 | Sun Life Financial

Lead and managed delivery of customer facing Digital, Web, and Mobile projects.

### SENIOR PROJECT MANAGER

MAR 2015 – FEB 2016 | Tier1CRM

Managed deployment of Salesforce CRM solutions to Capital Markets and major financial services firms.

### PROJECT MANAGER

SEP 2011 – MAR 2015 | BMO Financial Group

Lead and managed enterprise enablement projects. Managed various Anti-Money Laundering projects (AML).

### LEAD TECHNICAL SPECIALIST

SEP 2008 – SEP 2011 | BMO Financial Group

Implemented cross-organizational information management projects that conduct data transactions with the Enterprise Data Warehouse and various Data Marts.

### LEAD ETL DEVELOPER

FEB 2004 – SEP 2008 | BMO Financial Group

Designed and developed data warehouse transformation and data quality process.

## C E R T I F I C A T I O N S

Scrum Alliance – Certified Scrum Master [🔗](#)

Microsoft Certified – Azure Fundamentals [🔗](#)

AWS Certified – Cloud Practitioner [🔗](#)