# Mary Brown

age: 21

residence: Columbia education: Bachelors

occupation: Server/Waiter

marital status: Single



## Managing money is a journey

Mary, a typical college student, struggles to manage her finances but aspires to find a balance between enjoying her college life, paying bills, and planning for her future

### **Comfort With Technology**

**INTERNET** 

**SOFTWARE** 

**MOBILE APPS** 

**SOCIAL NETWORK** 

#### **Needs**

- Financial stability to cover basic living needs
- access to educational resources for improving financial literacy

#### **Values**

- · responsible financial management
- balancing social enjoyment with future financial
- security

#### **Criteria For Success:**

To make Mary feel successful, the app should provide clear feedback on her financial progress and offer personalized guidance, simplifying financial concepts to help her understand her finances better and make informed decisions. Additionally, reinforcing her achievements and will boost her confidence and sense of success in managing her money.

#### **Wants**

- Enjoyment of college life, including social activities and experiences
- progress toward financial goals, such as savings

#### **Fears**

- fnancial instability and inability to cover essential expenses
- accumulating excessive debt or making poor financial decisions