

# User Interface – How to Extract data.

For 4.2 kWh, 6 kWh and 10 kWh systems capacity.



*Powering Business Worldwide*

After September 1st, 2025, xStorage Home Cloud (xstoragehome.com) will be disabled. The following feature will not be available anymore:

- Remote monitoring capabilities
- Notifications and alerts

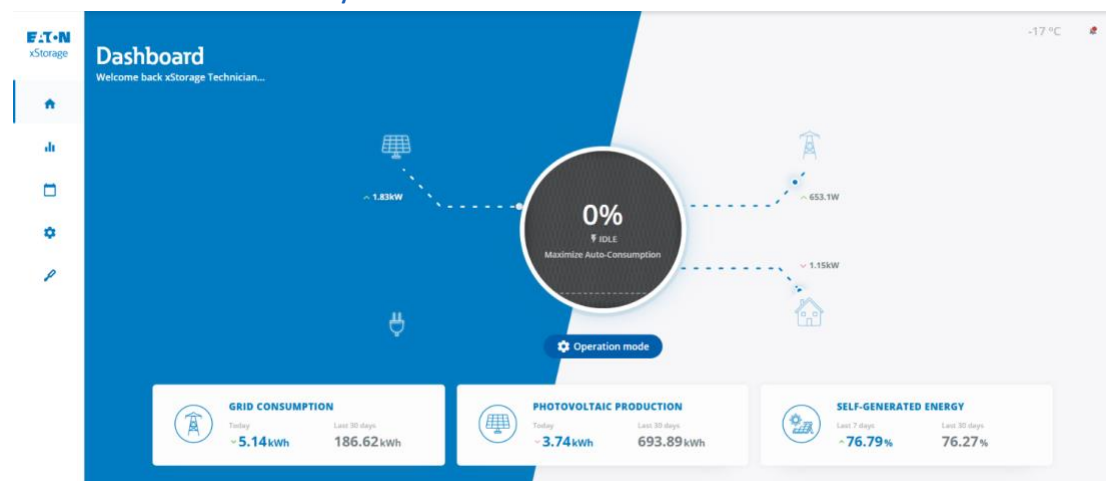
Your Eaton xStorage hardware warranty remains the same.

It is recommended to export your historical data and save them on your phone or computer.

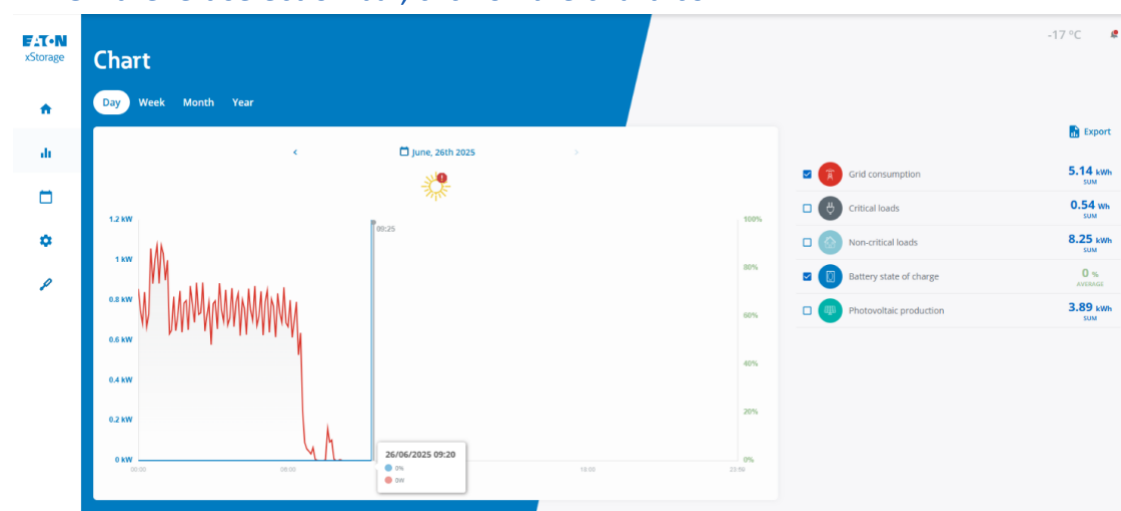
## How to extract your data from your local web server or Cloud web server?

Before going any further, you must log in to your xStorage.

### 1.1 From the screen of your user interface



### 1.2 On the left selection bar, click on the chart icon



### 1.3 Click on Export icon

on the right side of the screen.



- Define the Export start date and the Export end date in using the schedule.

- The Granularity of the data export is 5 minutes and can't be changed.
- The last action is to define which data you want to export.

### 1.4 Next step, click on Export Button

The result is a .csv file downloaded in your laptop.

## FAQ

### What to do if I forgot my username or password?

Try using the default credentials:

Username	Default Password
user	user
admin	jlwgK41G

### What to do if I can't load the login screen?

Please try to connect to any other method first. If the issue persists on the other methods, please contact support.

### How can I monitor my device?

You can monitor your unit locally with the IP address of your device through the web local UI. If you notifications and remote monitoring, you have the opportunity to use Home Assistant with a community plugin. All instructions are available in the [community plugin webpage](#).