

Creative and determined software developer skilled in React, JavaScript, Ruby on Rails full stack web-development. 9+ years of experience in Customer Service, Management & Teaching. Possesses dynamic leadership skills, with strengths in communication, organization, team-building & project management.

## TECHNICAL SKILLS

React, JavaScript, Ruby, Rails, SQL, SINATRA, HTML, ActiveRecord, CSS

## TECHNICAL PROJECTS

**MYSTERY AT ROSEWOOD** — *Point-and-click adventure game*

- Ruby on Rails, ReactJS

- Utilized Ruby on Rails and React to create an Immersive and interactive mystery game
- Features my digital art, character design, storyline, dialogue, & custom CSS design
- Utilized bcrypt to store encrypted user information
- Implemented full user capability with database persistence through React components & fetch calls to backend API
  - Sign-up, Login, Logout, Journal entries, & Saved game progress
- Built an external search component which utilizes Google Books API to display targeted book information

**OCULAR** — *Optometry & Eye-health resource app + community forum*

- Ruby on Rails, ReactJS

- Built backend API using Rails
- Utilized bcrypt to store encrypted user information
- Formed full site navigation utilizing ReactRouter
- Implemented full user capability with database persistence through React components & fetch calls to backend API
  - Sign-up, Login, Logout, create & edit posts, leave comments on other's posts, save medical terms and definitions to personal favorites

**HOTEL AZURE** — *Hotel website & Reservation booking engine*

- Ruby, Sinatra, ReactJS

- Built backend API using Sinatra
- Utilized bcrypt to store encrypted user information
- Formed full site navigation utilizing ReactRouter
- Implemented user capabilities with database persistence through React components & fetch calls to backend API
  - Sign-up, Login, Create & Manage reservations on account

## PROFESSIONAL EXPERIENCE

**NORDSTROM, ANCHORAGE** — 2010 - 2019

- Various roles including: Service Experience Manager, Service Experience Assistant Manager, Home/Accessories/Lingerie Manager, Cosmetics Counter Manager

Responsibilities included:

- Responsible for the store's technical support - troubleshoot hardware and software issues, such as point of sale systems. Dispatched system updates, and fulfilled help desk tickets for store's various technologies
- Recruited, trained, led & motivated a team of 15+
- Drove store volume through the support and education of Service Experience initiatives
- Organized and performed all new hire training classes
- Proactively & efficiently solved complex customer issues
- Oversaw all front of house operations

## EDUCATION

**FLATIRON SCHOOL, REMOTE** — OCT 2022 - MAR 2023

Software Engineering Immersive Program

Full Stack Web Development // Front and backend programming

Language & Technologies - JavaScript, React, Ruby, Rails, SQLite, Sinatra, HTML, CSS, ActiveRecord, Material UI

**A.J. DIMOND HIGH SCHOOL, ANCHORAGE** — 2009 - 2012

**AWARDS** - NORDSTROM CUSTOMER SERVICE ALL-STAR AWARD ★