

Geng Alex Akook

Phone: +256770351344 / +211921135404

Email: gengalex32@gmail.com

LinkedIn: <https://www.linkedin.com/in/geng-alex-akook-467a39250>

Career Objective / Professional Summary

I am a final-year ICT student passionate about solving technical problems and helping people use technology effectively. My career goal is to become an **IT Support Specialist**, applying skills in troubleshooting, system support, and software solutions. I have hands-on experience through academic projects, including developing a **Real-Time Face Mask Detection System**. Recently, I earned the **Google Ads Certification**, enhancing my digital marketing knowledge. I am eager to learn, adapt, and contribute positively to any organization.

Education

ISBAT University, Uganda

Bachelor of Science – Applied Information Technology (AIT)

Field of Study: Applied Information Technology

Grade / GPA: N/A

Plot 11A, Rotary Avenue, Lugogo Bypass, Kololo, Kampala

2022 – 2025 (Expected Graduation)

Activities and Societies:

- Member of class project teams for Applied Information Technology coursework
- Developed the Real-Time Face Mask Detection System
- Participated in practical labs and peer support
- Completed Google Ads Certification via Skillshop

Certifications

Google Ads Search Certification – Skillshop (2025)

[View Certificate](#)

Projects

Real-Time Face Mask Detection System

- Developed a Python application using OpenCV and TensorFlow for real-time mask

detection

- Features included alerts for no mask detection and handling multiple faces
- Skills: Python, OpenCV, TensorFlow, Machine Learning, Problem-Solving, Teamwork

Skills

Technical Skills:

- IT Support & Troubleshooting (hardware & software)
- System Administration & Configuration
- Python Programming
- Computer Vision & Deep Learning (OpenCV, TensorFlow)
- Google Ads Campaign Setup & Optimization

Professional / Soft Skills:

- Problem-Solving & Analytical Thinking
- Clear Communication & Customer Support
- Teamwork & Collaboration
- Adaptability & Quick Learning

Work Experience

IT Support Assistant – Computer Centre (2017, Part-Time)

- Updated Windows and installed software for clients
- Assisted clients in creating CVs and typing documents
- Troubleshot printers and connectivity issues
- Helped unlock phones and computers with restricted access

Technician / Personal Assistant – Satellite & Solar Systems (2018, Part-Time)

- Installed satellite TV dishes for residential clients
- Assisted an engineer in installing solar systems for homes
- Provided technical support during installations

Photographer / Videographer – Freelance (2020, Part-Time)

- Captured and edited professional photos using Photoshop
- Shot and edited videos for weddings and events
- Managed projects independently ensuring high-quality output

University Lab & Projects – ISBAT University (2022 – 2025, Full-Time)

- Assisted in setting up computer labs and troubleshooting hardware/software issues
- Developed the Real-Time Face Mask Detection System using Python, OpenCV, and

TensorFlow

- Provided peer support and training on IT tools and software usage

Languages

- Arabic: Fluent (native-like)
- Dinka: Fluent (mother tongue)
- English: Advanced (studied from primary school, completing university degree)

Hobbies / Interests

- Music – enjoying and exploring different genres
- Comedy – watching and following entertainment shows
- Football – following matches and keeping up with the sport

References

- **Akel Alex Akok** – Brother and Education Sponsor
+211923238466
- **Kuol Dut Dhieu** – University Colleague
+2567774003111
- **Morison Ngok Maror** – Personal Friend / Close Associate
+211981171115