SHIVABINDER SINGH
FULL-STACK DEVELOPER

CONTACT

Address: 18 Ida Road, West Bromwich, West Midlands B70 6EQ

Phone: 07841907098

Email: shivey_khangura@hotmail.com

Website: www.shiveysingh.co.uk

SKILLS

- Advanced IT skills
- Excellent communication skills - Over 10 years customer service & sales experience
- Fantastic team working and leadership skills demonstrated through various job roles.
- NVQ Customer services level 2
- City & Guilds in Digital satellite installation
- Banking
- CISCO
- Clients
- Project Delivery
- E-Commerce
- Front office
- Law
- Managing
- Marketing
- Office Applications
- Networking
- Processes
- HTML
- JAVASCRIPT
- CSS
- BOOTSTRAP/FOUNDATION
- NODE.JS
- EXPRESS.JS

PROFESSIONAL SUMMARY

Motivated, results driven Full-stack developer. Resourceful and proactive, combining effective communication skills with extensive product knowledge to identify opportunities and solutions making sure there is a satisfactory outcome for both client and company whilst working alone or part of a larger team. I offer enthusiasm and understanding of various programming languages. Looking to join an organisation where the opportunity for growth and personal development is embraced. Experience working on multiple projects with a penchant for meeting deadlines. Interested in a role with a company that promotes best practices and offers a wealth of customer projects. Please view my self-made website in my contact details for links to my online GitHub portfolio and my code camp profile showcasing my technical developer skills and my certificates in development.

PROJECTS

BEST OF THE REST – NOVEMBER 2020
https://genius-pending.github.io/BestOfTheRest/

I worked as part of a team to develop an application called best of the rest which locates and provides directions and information for the top 10 restaurants in UK cities. I used HTML, CSS, jQuery, JavaScript, and API integration for this project the final version can be found on my GitHub profile.

TRAVEL TRACKER – JANUARY 2021
https://travel-tracker-2021.herokuapp.com/

I worked as part of a team to develop an application called travel tracker which lets users store holiday destinations and reviews into an integrated SQL database which can then be accessed by other users and displayed onto a HTML interface. I used HTML, CSS, jQuery, JavaScript, node.js, express.js, MYSQL and handlebars templating. I had to also deploy this project onto Heroku for the final version.

WORK HISTORY

DPD
SECURITY ANALYST
01/2015 to 01/2020

- Investigating the theft of parcels to reduce claims and help security managers and police prosecute thieves as well as preventing financial loss to the business.
- Resolve customer queries fully by working closely with drivers, shift managers and ops managers.
- Service the customers of Clients such as EE, Claire accessories.

- MongoDB
- MYSQL
- Handlebars.JS
- REACT.JS
- VUE.JS
- PYTHON 2/3
- J Query
- Angular
- API

- Liaise with customs and exercise to make sure no dangerous products are being shipped in or out of the UK.
- Producing and updating reports for senior management using excel and google sheets.
- Feedback information to stakeholders via weekly meetings using PowerPoint presentations.

LEGAL AND GENERAL
INSURANCE EXECUTIVE
01/2014 to 01/2015

- Retaining existing customers as well as providing new customers with insurance policies
- making sure to hit sales targets Delivering a great service
- Adhering to FCA regulations
- Complaint handling
- Consistently achieving monthly targets.

NATWEST BANK
PROTECTION CONSULTANT
01/2012 to 01/2014

- Actively building rapport and trust to identify, understand and help customers with their personal protection needs.
- Generated £15,000 in the first month of employment through various life insurance policies.
- Supporting a team of 12 customer service advisors and 9 cash desk officers providing support coaching in lead generation.
- Networking and supporting new entrants into the business travelling across the UK to help with training needs.
- Adept in utilising banking system including back office, front office, CISCO, CES, CAO ·Consistent adherence to compliance, credit, operational, regulatory, and key control processes.

EDUCATION

UNIVERSITY OF BIRMINGHAM
2020-2021
DIPLOMA OF HIGHER EDUCATION-FULLSTACK CODING BOOTCAMP
A 6-month intensive course in software engineering and web development taking on both front end and back end development projects, during this course I have utilized HTML, CSS JavaScript, Vue.js, node.js, bootstrap, python and various other fundamental computer languages and program systems making me an all-round software/full stack developer.

SANDWELL COLLEGE
2004-2006
Business at Work (B) Customer Services (B) The Competitive Business Environment (D) E-Commerce (C) Marketing (C) Motivating & Developing People (D) Human Resources (C) ICT in Business (B) AVCE Business Overall Grade D/D, Law (C), Financial Studies (B)

DARTMOUTH HIGH SCHOOL
1998-2003
Maths (C), English (C), Science (C), Office Applications (C), Information Technology (D), Business Studies (D)