

8:51

12 0 KB/s 25%



watson.cloud.ibm.com

IBM watsonx Assistant Lite [Upgrade](#)[Learning resources](#)

Welcome to watsonx Assistant

[Next](#)[Create](#) [Personalize](#) [Customize](#) [Preview](#)

Create your first assistant

Let's get your assistant up and running. Name your assistant, add a description, and choose a language. In following steps we'll gather more information, show you basic customizations, and give you a preview of what your assistant will look like.

Assistant name

Example: Banking Bot

Your assistant name will be kept internally and not visible to your customers

Description (optional)

0/128

Add a description for this assistant

Assistant language

English (US)



This is the language your assistant will speak.

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✔ Create Personalize Customize Preview



Personalize your assistant

Tell us where your assistant will live

You may add multiple channels from your dashboard.

Where do you plan on deploying your assistant?

Choose an option ▾

Tell us about yourself

This information will be used to personalize your onboarding experience.

Which industry do you work in?

Choose an option ▾

What is your role on the team building the assistant?

Choose an option ▾

Which statement describes your needs best?

Choose an option ▾

Select a deployment choice to see what your customers experience



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Customize your chat UI

Update the style to match your brand and your website. You can change these settings later. A developer can also add more advanced styling changes with code. [Learn more](#)

Assistant's name as known by customers

Assistant

Intended purpose

- ☒ Standard: For virtual agents and customer support experiences.
- ☐ Carbon for AI: For use in internal IBM products.

Choose a theme

Light

Dark

Primary color

#FFFFFF

Secondary color

#3D3D3D

Chat header

User message bubble

Accent color

#0354E9

Significant and interactive objects

Size

i The size of the web chat on this page will not change by updating these fields.

Width

380px

Height

640px

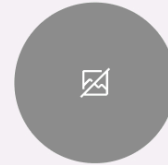
IBM Watermark **Plus**

Enable IBM Watermark

☒ On

Streaming

Enable Streaming

☐ Off[Add an avatar image](#)[Restart conversation](#)

Assistant

Hi! I'm a virtual assistant.
How can I help you today?

[Example: Find nearby location](#)[Example: Check account balance](#)[Example: See how I can help](#)

Type something...

Built with IBM watsonx **i**



Finance Literacy Bot



Last updated on August 2, 2025 8:52:46 PM GMT+5:30



Your assistant now has new watsonx generative AI features! [Learn more](#) about intelligent information gathering.

[Enable in settings](#)

Enhance your assistant

Further improve and customize your assistant with these recommendations.



Build actions

Enhance and improve your assistant's actions.



Customize your greeting

Welcome your users in a unique way that aligns with your brand.



Create a fallback plan

Train your assistant to adapt to specific situations.



Set up search

Determine how your assistant extracts answers for your users' questions.



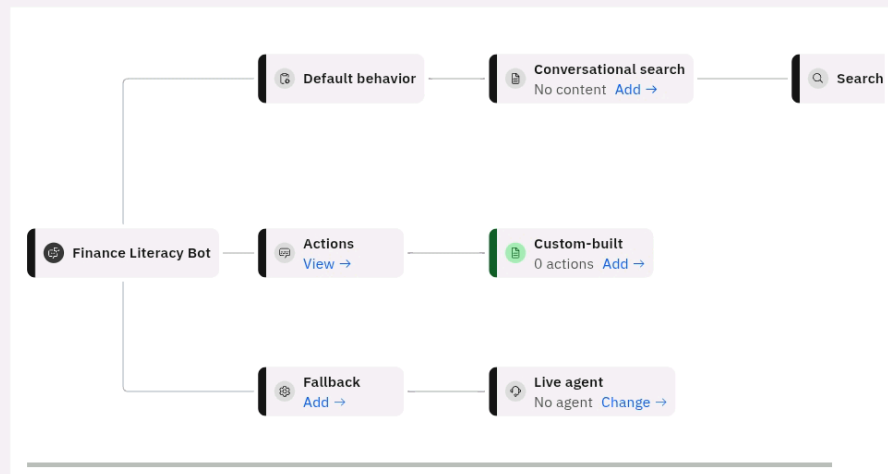
Prev

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Assistant architecture

Here's an overview that depicts the structure of your assistant.



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LTE2 KB/s

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Hey

Editor

Visualization



Financial literacy Bot

Customer starts with:

Hey ▾

Conversation steps

1 Hey there , I am Prashant , how can I help you ?

Pay bill

Check balance

+ 7

Connect to agent

Display name

Set a display name to overwrite the action title that appears as the button text in disambiguation.

Enter display name

Financial literacy Bot

Add

example



phrases:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 2

Enter a phrase

Money , fraud



Hey

