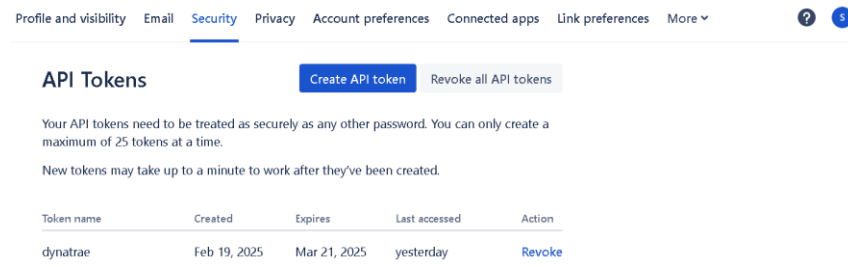


## Connect JIRA and Create the issues in JIRA

### 1.Setup JIRA token

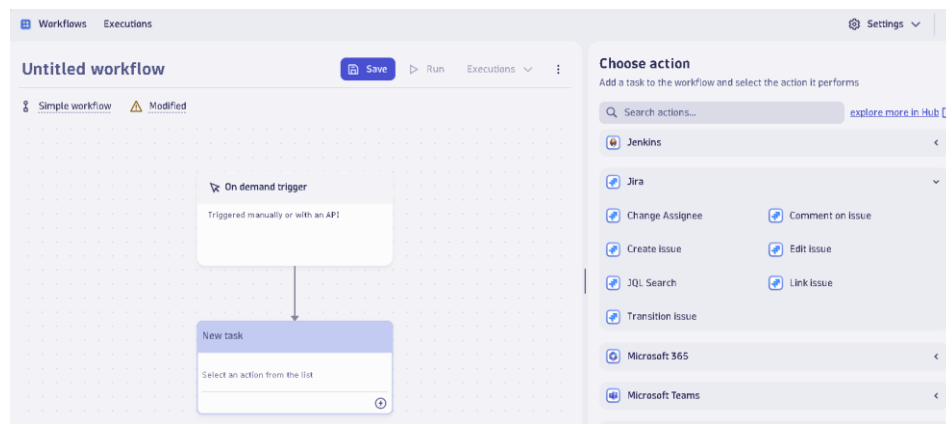
Go to Jira profile → Click you profile icon →manage Account → Security → click create and manage API tokens

<https://id.atlassian.com/manage-profile/profile-and-visibility>



Create API token and copy the key and save it.

Choose JIRA → create issue



### Create connection

<https://andinews-team-igm4gwzl.atlassian.net>

User : bidoh69259@andinews.com

Token: Copy the API token from JIRA.

Click Save

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**Jira**

For security reasons, Dynatrace blocks outgoing traffic by default. Therefore, you need to add the URL to the [allow-list](#).

Connection name\*

jira

Provide a unique and clearly identifiable connection name for the Jira instance.

Jira URL\*

<https://andinews-team-igm4gwzl.atlassian.net>

URL of the Jira Server.

Type\*

Access Token (Jira Cloud)

Type of authentication method that should be used.

User\*

bidoh69259@andinews.com

Username or Email address.

Token\*

.....

Token for the selected authentication type.

Cancel Save

Once Connection is established. Create JIRA issue, you might see the below error , it is due to blocked request.

**create\_issue** Change action

Create new Jira issue with various fields

Input Conditions Options Sample result

jira

[Create a new connection](#)

Configure issue

Project details

Project\*

Loading...

Blocked request to 'andinews-team-igm4gwzl.atlassian.net' (host not in allowlist). To find out about how to manage allowed domains please visit <https://dt-url.net/allow-outbound-connections>

Issue type\*

Please choose a Jira Project

Assignment and classification

First Allow JIRA host on outbound-connections and click SAVE.

Limit outbound connections to endpoints in the allow-list

Allow-list

Add item

Allowed Host

35.212.30.180

andinews-team-igm4gwzl.atlassian.net

teams.microsoft.com

Click Save.

Once connection is established, now let's choose the option.

1. Create issue

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## JIRA → Create issue

**create\_issue\_\_1** ↔ Change action  
Create new Jira issue with various fields

**Input** Conditions Options Sample result

**Assignment and classification**

Priority  
Choose a priority. </>

Assignee  
Unassigned </>

Reporter  
Unassigned </>

Labels  
There are no labels to be selected. </>

Components  
Please choose a Jira Project </>

**Issue details**

Summary\*  
Summary will be truncated to 255 characters.

**Project details**

Project\*  
dynatrace (SCRUM) </>

Issue type\*  
Choose the issue type. </>

Search

Task </>

Bug </>

Story </>

Epic </>

**create\_issue\_\_1** ↔ Change action  
Create new Jira issue with various fields

**Input** Conditions Options Sample result

**Project details**

Project\*  
dynatrace (SCRUM) </>

Issue type\*  
Story </>

**Assignment and classification**

Priority  
There are no priorities available for the selected projec... </>

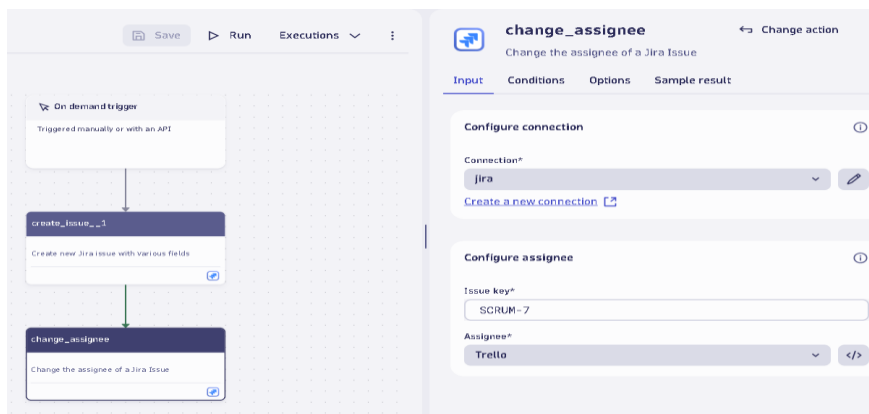
Assignee  
sumanth </>

Reporter  
sumanth </>

Summary : Dynatrace HIGH CPU ISSUE created

## SAVE AND RUN

### Task2: change assignee



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