

# Henry A. Friederichs

(563) 676-3185 • Henry-Friederichs@uiowa.edu • www.linkedin.com/in/henry-friederichs

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## EDUCATION

THE UNIVERSITY OF IOWA

Iowa City, IA

Master of Science, Business Analytics

Dec 2021

- 3.66 GPA

CALIFORNIA LUTHERAN UNIVERSITY

Thousand Oaks, CA

Bachelor of Science, Computer Information Systems

May 2020

- 3.45 GPA

## TECHNICAL SKILLS:

- Tools: Java, Python, SQL, SharePoint, Tableau, SAS, Ruby
  - Methodologies: object-oriented coding technique and design, facilitation of communication and teamwork.
- Projects: created a multi interface button window in Java and a compiler for a programming language.

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## EXPERIENCE

UNIVERSITY OF IOWA COLLEGE OF PHARMACY

Iowa City, IA

IT Support and Data Consultant

September 2020 – Present

- Monitors and reports campus wide data metrics relating to band width speeds and dead zones.
- Configures the chemistry lab data repository software for student and staff capstone research.
- Assists with the purchasing and shipping of IT assets across the University of Iowa medical colleges.
- Updates asset database inventory with new and outdated campus regulated IT assets.

SPIRENT COMMUNICATIONS

Calabasas, CA

Intern, IT Support

June 2019 – Aug 2019

- Monitored the site wide ticketing system daily, frequently answered and resolved trouble shooting phone calls to ensure company operations and standards were met.
- Installed Windows, McAfee, up-to-date hardware, and security systems onto 43 companywide systems.
- Facilitated the setup, updates and imaging of company computers for 31 new hires and departing employees to help facilitate the employee onboarding and departure processes.

AMGEN INC.

Thousand Oaks, CA

Intern, Clinical Systems & Analytical Reporting

June 2018 – Aug 2018

- Created an Electronic Trial Operations SharePoint site that positioned stakeholder needs at the forefront of the user interface, to allow optimal communication and file access through different departments.
- Transferred 1,500 files from out of date repositories into a Veeva based vault system to better organize documents and streamline user access through a secure database.
- Scheduled and lead weekly progress meetings with staff to communicate project updates and future ideas.

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## ACTIVITIES & LEADERSHIP

CALIFORNIA LUTHERAN UNIVERSITY ATHLETICS

Thousand Oaks, CA

Cross Country and Track Team

Aug 2016 – May 2020

- Participated as regional and district team member and Academic All American athlete.