

## Phelan Christen

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### EDUCATION

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#### **THE UNIVERSITY OF IOWA, Iowa City, IA**

**August 2022-Present**

Bachelor of Arts – Geography, Geographic Information Science

Minor – Political Science

#### **KIRKWOOD COMMUNITY COLLEGE, Cedar Rapids, IA**

**May 2022**

Associate of Arts

### WORK EXPERIENCE

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#### **CULVER'S OF CORALVILLE, IOWA**

**May 2019-March 2025**

##### **Crew Trainer**

- Utilized communication and leadership skills on instructing an average of two to three (2-3) new workers on company procedure and policy a month, and on correct operation of various store positions (cashier, drive-thru) and
- Retraining of both seven (7) experienced and new workers on systems as they are upgraded and/or replaced.

#### **CULVER'S OF O'FALLON, ILLINOIS**

**May 2018-May 2019**

##### **Crew Team Member**

- Performed general maintenance and sanitization in food prep areas, dining areas, and restrooms.
- Assembled and delivered on average, one hundred fifty to two hundred (150-200) food orders to customers when assigned to the position.
- Used attention-to-detail, communication, and time management skills to record fifty to seventy-five (50-75) customer orders for accuracy and speedy delivery in both drive-thru and cashier positions when assigned to positions for a shift.
- Initiated closing procedures of maintenance and shutdown of restaurant systems and facilities to ensure a clean and easily assembled work environment for morning shift workers.

### PROJECTS

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#### **ICIGO Project Team**

**August-December 2024**

- Worked with a team of fellow students to create a map for the City of West Burlington to locate City-owned areas of West Burlington for City workers to plant prairies

- Worked with a second team of fellow students to map tourist attractions in the State of Iowa by level of access for disabled people and generate a map of these locations for the Pathfinders organization