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SUMMARY

Production experience with systems serving > 25M users:

- Java Microservice with Spring boot
- Kafka Event sourcing and ELK
- AWS RDS Mysql and Aurora schema design, slow query, concurrency, and replication
- TiDB See my contribution to the Tidb in Action ebook (in Chinese)
- ElasticCache cluster mode with HA

Production experience:

- Python tooling, testing
- AWS EKS, Elasticsearch, and
- SRE terraform, consul, vault

PROFESSIONAL EXPERIENCE

Platform Engineer Paytm Labs/Paypay

Toronto, ON (60%) and Tokyo, Japan (40%) — June 2017-Present Selected impacts:

- 1. Migrated payment service from Aurora to tidb. This service is on the most critical path of > 25M users
 - a. My roles include
 - i. The point of contact with pingcap on behalf of paypay and paytm.
 - ii. Owner of migration plan, execution and 50% of data consistency check
 - Coordinated teams in 3 countries to finish the migration against a hard deadline during the outbreak of COVID-19
 - c. After migration, the service on prod handles 22k QPS with p99 < 500ms. See our presentation in TiDB DevCon
- 2. Migrated the transaction history service from Aurora to Tidb. This service supports part of the app home screen (> 25 M users) and a first-level page.
 - a. My roles include
 - i. Owner of migration code and service code on half of paytm
 - ii. The point of contact with pingcap on behalf of paypay and paytm
 - After the migration, the service on prod handles peak 15K QPS during the big promo day without any SEV.
- 3. Out of my own initiative, gathered infrastructure usage data, won management support, and pushed teams to scale down over-provisioned resources
 - a. Exercised this process twice in two different quarters.
 - b. Reduced the infrastructure bill by \$150k per month combined. See my blog post for my methodology
- 4. Dive into a sister team's code base to fix a SEV 1 that manifests only during high traffic. (No one was able to solve it so I offered my help)
 - a. Traffic at 150 TPS, and this bug causes 50% of users to see wrong money amount paid
 - b. Mitigation provided in 6 hours. Complete solution provided in the next 10 days.

Software Engineer MongoDB

New York, NY — Jan 2017- May 2017

Billing and alerting system for MongoDB cloud

Platform Engineer Paytm Labs

Toronto, ON — Sep 2015-Dec 2016

Selected Impacts:

- 1. Create Kafka-Samza pipeline that handles stream joins (1-1 and 1-n), stream enrichment, reprocessing, and out of order arrival.
 - a. Incoming message rate at 15 30 mil/day.
 - b. This joined stream forms the base of other real time analytic streams. The results are projected 24/7 next to CEO's desk
 - c. This 1 man project takes 6 months from inception to completion. I own everything from design to operational excellence.

Software Developer, Team Lead Varicent, an IBM company

Toronto, ON — Aug 2012-Aug 2015

Software Developer Varicent Software

Toronto, ON — May 2010- Aug 2012

Selected Impacts:

- 1. To satisfy the performance SLA of a \$1+ mil/year deal with a household name, migrate our cashcow product's calculation engine from SQL Server to IBM Netezza data warehouse.
 - a. Data size > 200 mil, storage size > 3TB.
 - b. Reduced calculation run from days on SQL Server to < 4 hours on Netezza
 - c. Lead the 3 person project team for 2 years from the inception to customer closing the deal
- 2. Building from scratch a domain specific process engine with Apache Kafka, Apache Samza, Scala. Showed my work to Toronto Hadoop User Group

HONOR

- Qualified for Google Code Jam round 2 2018
- IBM Outstanding technical achievement award 2014

EDUCATION

University of Waterloo

2005-2010

Bachelor of Mathematics, Co-op, Computer Science with C & O Minor

Graduated with Distinction