



Queues Simulator

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1 Requirements

The main goal of this assignment was to design and implement a simulation application aiming to analyze queuing based systems for determining and minimizing clients' waiting time

To achieve the main objective I had to go through many different steps which will be thoroughly explained in the following chapters:

1. Analyzing use cases and the problem itself
2. Creating an UML Diagram and designing the necessary classes and data structures
3. Designing the user interface
4. Implementing the created designs
5. Creating unit tests

2 Problem Analysis

Queues are commonly used to model real world domains. The main objective of a queue is to provide a place for a "client" to wait before receiving a "service". The management of queue-based system is interested in minimizing the time amount their "clients" are waiting in queues before they are served. One way to minimize the waiting time is to add more servers, i.e. more queues in the system (each queue is considered as having an associated processor) but this approach increases the costs of the service supplier. When a new server is added the waiting customers will be evenly distributed to all current available queues.

The application has to simulate a series of N clients arriving for service, entering Q queues, waiting, being served and finally leaving the queues. All clients are generated at the start of a simulation and have 3 characteristics: an ID (from 1 to N), $t_{\text{simulation}}$ (simulation time when the client goes to the queue, like when it finishes shopping), t_{service} (the duration needed to serve the client by the cashier). The program will also keep track of the time spent by each client at the queues and compute the average waiting time after the simulation ends.

The necessary input data needed for the simulation are as follows:

- Number of clients(N)
- Number of queues(Q)
- Simulation interval($t_{\text{simulation}}^{\text{MAX}}$)
- Minimum and maximum arrival time
- Minimum and maximum service time

The user will input the data into a text file which is passed as an application argument. The output of the application is a text file which contains the log of the simulation and the average waiting time of the clients.

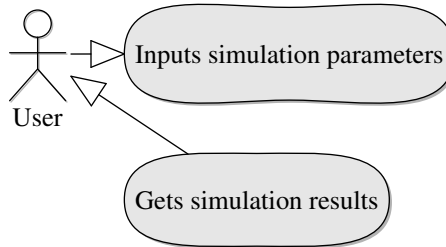


Figure 1: Use case diagram

3 Program Design

In order to process the simulation efficiently a multi-threaded approach is used in order to leverage the multi-core capabilities of the processors. Each queue in the simulation has a thread allocated to it. Each thread has their own individual queue which is filled as clients come in by a Manager thread.

By definition, multitasking is when multiple processes share common processing resources such as a CPU. Multi-threading extends the idea of multitasking into applications where you can subdivide specific operations within a single application into individual threads. Each of the threads can run in parallel. The OS divides processing time not only among different applications, but also among each thread within an application.

The manager is responsible for handling the simulation time, distributing clients to the shortest queue and, managing each queue thread in order to ensure that a tick of the simulation has been processed by every server. It is also responsible with printing the output of the simulation.

Each queue thread is started when it receives a client and stopped when it runs out of clients to be processed in order to save processing resources.

UML, short for Unified Modeling Language, is a standardized modeling language consisting of an integrated set of diagrams, developed to help system and software developers for specifying, visualizing, constructing, and documenting the artifacts of software systems. It allows us to visualize the class structure of the three aforementioned packages and how they interact with each other.

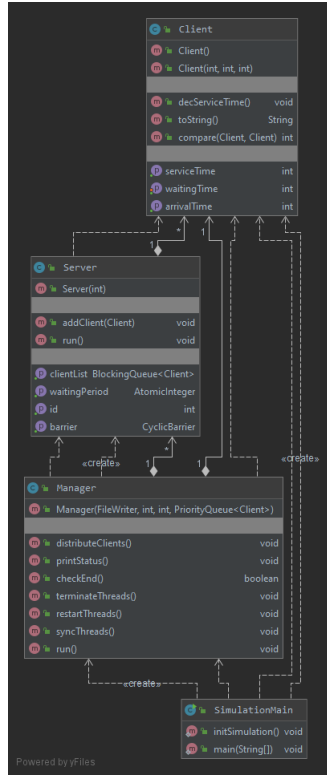


Figure 2: UML Diagram of the Model Package

4 Implementation

4.1 SimulationMain

The `SimulationMain` class is responsible with fetching the program arguments and generating the list of clients according to the input data and then initializing the management thread.

The clients are generated randomly based on the time intervals given in the input text and then added to the queue.

4.1.1 InitSimulation()

The method generates the clients and creates an instance of the `Manager` class and starts its thread.

4.1.2 main(String args[])

The main of the application, is responsible with opening the files given in the arguments and reading the simulation parameters and calls `InitSimulation()`

4.2 Manager

The Manager class is responsible with printing the simulation output into a FileWriter, distributing the clients to their queues and keeping the time inside the simulation. It also is responsible with starting and restarting the Servers' corresponding threads when they get a new clients in their corresponding queue.

4.2.1 Important Fields

- generatedClients - queue of waiting clients
- threadList - an ArrayList of threads for the queues
- serversList - an ArrayList of the servers needed
- outputWriter - an FileWriter to output to the external file given as an argument of the program
- simulationTime - current time of the simulation($t_{\text{simulation}}$)
- finalTime - the maximum time allowed for the simulation($t_{\text{simulation}}^{\text{MAX}}$)
- clientsServed - number of clients which were served by the servers
- totalTimeSpent - tallies the amount of time the clients spent waiting at the queue

4.2.2 Manager(outputWriter, finalTime, noOfServers, generatedClients)

This constructor takes the FileWriter opened in the Main class, the simulation interval, number of queues and the generated Clients as a priority queue. Its main job is to initialize the important values, to instantiate the queues and prepares their threads for execution.

4.2.3 distributeClients()

This method will distribute will check for arrived clients ($t_{\text{arrival}} \leq t_{\text{simulation}}$) and distribute them to their queues based on the minimum waiting time of the queues.

4.2.4 checkEnd()

This method will check if there are any more waiting clients or clients in their queues and will return a boolean truth value if so or a boolean false if not.

4.2.5 terminateThreads()

This method is called after ending the simulation to terminate any running client threads not finished yet in order to gracefully exit the program. It does so by first waiting for the thread to reach their barriers and then sending an interrupt signal. The raised exception will be caught by the run function of the thread and escape the running loop, allowing it to end.

4.2.6 syncThreads()

Method to allow for all running queue threads to reach either a waiting state or to terminate if they finish processing their final client

4.2.7 restartThreads()

It (re)starts the threads corresponding to the recently filled queues.

4.2.8 printStatus()

It prints the state of the simulation at the time of calling it.

4.2.9 run()

The main body of the Manager thread. It makes use of all the auxiliary methods of the Management class to distribute clients, prints the step by step status of the simulation and synchronize the queue threads. It has a while loop which checks if the final time wasn't reached or if there aren't any more clients to process. Finally will terminate all remaining threads if there are any more.

4.3 Server

This class represents a queue server(i.e cashier), it implements the Runnable interface in order to be able to run its instances as separate threads.

4.3.1 Important Fields

- id - server id(useful for printing its state)
- clientList - a BlockingQueue(for thread safety) which stores the clients which are currently associated to this queue
- waitingPeriod - an AtomicInteger which holds the current waiting period of the queue
- managerBarrier - a CyclicBarrier which provides a handle for the manager to notify the thread of starting a new tick

4.3.2 Server(int id)

Class constructor which initializes the important fields with new instances of each and attributes the given id to its field

4.3.3 getID()

Returns the id of the server

4.3.4 addClient(Client client)

Adds a new client to the queue and updates the waiting period to reflect this change. The waiting period is calculated as such $\text{waitingPeriod} = \text{waitingPeriod} + \text{client.servicePeriod}$.

4.3.5 `getClientList()`

It provides the queue of the server. Useful for printing it or checking if it is empty or not.

4.3.6 `getWaitingPerion()`

Fetches the current waiting period of the server.

4.3.7 `getBarrier()`

Fetches the barrier, needed for the manager to trip it

4.3.8 `run()`

The code run by the thread. At every run it will wait for the manager signal to start processing the tick and then will try to fetch the current client. If it manages to do so it will decrement its service time and decrement the current waiting period. If the client's service time reaches 0 it is removed from the queue. If the queue becomes empty then the thread terminates.

4.4 Client

It represents the actual client inside the simulation. It is generated by the SimulationMain and added to the queue in order to be processed.

4.4.1 Important Fields

- `id` - represents the client id
- `arrivalTime` - the time of arrival
- `serviceTime` - the time needed by the client to be serviced
- `waitingTime` - the time waited by the client in order to receive the services needed

4.4.2 `Client(id, arrivalTime, serviceTime)`

The constructor of the Client class which initializes the fields with the values given as arguments except for waiting time which is initialized with 0

4.4.3 `setWaitingTime(waitingTime)`

Sets the waiting time. It is usually called when the client is added to the queue to update the waiting time of the client

4.4.4 `compare(client,t1)`

Method inherited from the Comparator class, needed to create the priority queue sorted by the t_{arrival} .

5 Testing

In the repository there are given three testing files and their corresponding results.

5.1 in-test-1.txt

This file simulates the conditions for a lightly occupied day, only 4 clients are spawned across 60 seconds of simulation and the chances of the queues being overloaded are low pretty much always finishing early depending on the randomly generated values. The waiting times are very low(close to the average of the service time)

5.2 in-test-2.txt

These are the conditions for a moderately occupied day, 50 clients divided among 5 queues will cause a fair amount of overloading the queues reaching at worst 3 clients waiting in line, but still won't reach the maximum time allocated for the simulation. The times are low (still close to the average of the service time)

5.3 in-test-3.txt

These are the conditions for a crowded day, 1000 clients divided among 20 queues, this will cause all the queues to be full with people and most of the time not even able to process everyone and the time will certainly run out. The waiting times are very high as the queues are overwhelmed by people and are unable to process them.

6 Conclusions

This assignment is a great introduction to Java multi-threading features. As it introduces us to the Runnable class, how to create threads in Java, different synchronization techniques and different synchronized data structures such as BlockingQueue and CountdownLatch.

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