

George Glessner

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Senior Software Developer with 6+ years of experience building scalable web applications, APIs, and microservices. Proficient in full-stack development using languages such as Java, PHP, and JavaScript. Strong problem-solver with a track record of debugging and delivering reliable, on-time solutions. Experienced with relational databases and modern development tools. Passionate about clean code, collaboration, and continuous learning.

Education:

Grand Valley State University, Allendale, MI
Bachelor of Science in Computer Science
Minor: Mathematics

Experience:

Senior Software Developer I

July 2023 – April 2025

Campspot, Grand Rapids, MI

- Led and actively contributed to various software development projects in the payments domain, consistently delivering high-quality, timely solutions.
- Diagnosed and resolved complex bugs and technical challenges, ensuring system stability and performance.
- Supported the team-wide transition from legacy Node.js code to Java, improving performance, maintainability, and scalability.
- Built a new Kotlin-based ancillary product service to facilitate third-party product integration.
- Improved MySQL and PostgreSQL database performance by strategically adding indexes and improving queries.

Software Developer II

May 2022 – July 2023

Campspot, Grand Rapids, MI

- Integrated third-party payment processors to deliver robust payment solutions tailored to customer needs.
- Implemented a new credit card terminal processor, enhancing payment capabilities for customers.
- Resolved a high volume of bugs across both Java and Kotlin codebases, ensuring seamless software performance.
- Collaborated closely with team members to brainstorm solutions, share expertise, and tackle complex technical challenges.

Software Application Developer

January 2019 – April 2022

Service Express, Grand Rapids, MI

- Developed and improved internal intranet web applications to boost team productivity and collaboration.
- Assisted in modernizing the codebase by converting legacy ASP code to PHP.

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- Researched and resolved complex issues within the company intranet, ensuring smooth system operations.
- Designed and implemented custom APIs and microservices to meet unique business needs.
- Created a Node.js-based email parser to automate IT ticket creation, enhancing workflow efficiency.
- Rewrote a critical web scraper using Amazon SQS and Node.js, significantly improving performance and throughput.

Software Application Developer Intern

February 2018 – December 2018

Service Express, Grand Rapids, MI

- Developed the company's first single sign-on application for the intranet using SimpleSAMLphp, streamlining access and enhancing security.
- Managed and resolved over 800 internal IT tickets, ensuring smooth operation for employees.
- Delivered numerous smaller projects and miscellaneous tasks, contributing to team success and business goals.

Level 1 Technician

Grand Valley State University IT Help Desk, Allendale, MI

August 2016 – May 2018

- Assisted Grand Valley Students/Faculty/Staff with IT related problems.
- Maintained the library print resources to make sure they were functioning correctly.
- Assigned tickets to corresponding technicians using IT ticketing software Cherwell.

Technical Skills:

Languages: Java, Kotlin, PHP, Python, JavaScript, TypeScript, Node.js

Frameworks/Tools: Git, Atlassian Suite, AWS, Dropwizard, Hibernate, Quarkus, Vue.js, Angular, Docker, Redis

Databases: MySQL, PostgreSQL, MSSQL

Operating Systems: MacOS, Windows, Linux