

# George Glessner

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## Education:

Grand Valley State University, Allendale, MI

Bachelor of Science in Computer Science

Minor: Mathematics

## Experience:

### Senior Software Developer I

July 2023 – April 2025

Campspot, Grand Rapids, MI

- Lead and contribute to diverse software development projects within the payments domain.
- Address and resolve complex bugs and technical challenges.
- Deliver high-quality software solutions on schedule.

### Software Developer II

May 2022 – July 2023

Campspot, Grand Rapids, MI

- Worked on multiple large-scale project initiatives from conception to completion.
- Tackled a high volume of bugs.
- Paired with team members to brainstorm solutions, share expertise, and complete technical challenges.

### Software Application Developer

January 2019 – April 2022

Service Express, Grand Rapids, MI

- Created and enhanced intranet web applications.
- Researched and resolved intricate issues pertaining to the company intranet.
- Designed and implemented tailored API and microservice solutions.

### Software Application Developer Intern

February 2018 – December 2018

Service Express, Grand Rapids, MI

- Created the first single sign on application for the company intranet.
- Handled over 800 IT tickets.
- Completed many misc. stories and smaller projects.

### Level 1 Technician

Grand Valley State University IT Help Desk, Allendale, MI

August 2016 – May 2018

- Assisted Grand Valley Students/Faculty/Staff with IT related problems.
- Maintained the library print resources to make sure they were functioning correctly.
- Assigned tickets to corresponding technicians using IT ticketing software Cherwell.

## Skills:

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|--------------|-------------------|
| • Python     | • MSSQL           |
| • PHP        | • MySQL           |
| • JavaScript | • PostgreSQL      |
| • Java       | • Linux/Unix      |
| • Kotlin     | • Git             |
| • Typescript | • AWS             |
| • Node.js    | • Atlassian Suite |