George Glessner

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Education:

Grand Valley State University, Allendale, MI
Bachelor of Science in Computer Science
Minor: Mathematics

Experience:

Software Developer II
Campspot, Grand Rapids, MI   May 2022 – Present

- Responsible for writing and maintaining software that handles customer payments, refunds, invoicing, etc.

Software Application Developer
Service Express, Grand Rapids, MI   January 2019 – April 2022

- Create and enhance intranet web applications.
- Troubleshoot / fix problems relating to the intranet.
- Create custom API / microservice solutions.

Software Application Developer Intern
Service Express, Grand Rapids, MI   February 2018 – December 2018

- Created the first single sign on application for the company intranet.
- Handled over 800 IT tickets.
- Completed many misc. stories and smaller projects.

Level 1 Technician
Grand Valley State University IT Help Desk, Allendale, MI   August 2016 – May 2018

- Assisted Grand Valley Students/Faculty/Staff with IT related problems.
- Maintained the library print resources to make sure they were functioning correctly.
- Assigned tickets to corresponding technicians using IT ticketing software Cherwell.

Intern
Grand Rapids Metrology, Grand Rapids, MI   Summer 2016

- Assisted in troubleshooting the calibration management system powered by IndySoft and made any needed changes.
- Developed a new interactive flowchart system using MSSQL that incorporated every step of the equipment process to allow customers to track the status of their equipment.
- Created new digital layouts and forms for the company to reduce paper waste.

Skills:

- **Python**
- **PHP**
- **JavaScript**
- **Java**
- **SQL / PL/SQL**
- **Atlassian Suite**

- **Microsoft SQL Server**
- **Oracle Server**
- **Linux/Unix**
- **Git**
- **Apache / Microsoft IIS**
- **AWS**