

George Glessner

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Education:

Grand Valley State University, Allendale, MI
Bachelor of Science in Computer Science
Minor: Mathematics

Expected Dec. 2018

Experience:

Level 1 Technician

Grand Valley State University IT Help Desk, Allendale, MI

August 2016 – Present

- Assist Grand Valley Students/Faculty/Staff with IT related problems.
- Maintain the library print resources to make sure they are functioning correctly.
- Assign tickets to corresponding technicians using IT ticketing software Cherwell.

Intern

Grand Rapids Metrology, Grand Rapids, MI

Summer 2016

- Assisted in troubleshooting the calibration management system powered by IndySoft, and made any needed changes.
- Developed a new interactive flowchart system using MSSQL that incorporated every step of the equipment process to allow customers to track the status of their equipment.
- Created new digital layouts and forms for the company to reduce paper waste.

Skills:

- Java
- SQL / PL/SQL
- Python
- C
- Oracle Server
- Linux
- Git

Activities/Honors:

- GVSU Computing Club
- Marion A. and Ruth K. Sherwood Family Scholarship-Engineering
- Enjoy fly fishing and music with a passion

2014 – Present