CAB MANAGEMENT SYSTEM

Landing Page

The landing should contain a login button for the user registration. It contains a section to display the feedback to guest user's. The Landing page also contains the organization details.

Authentication

This module deals with the registration and login.   There are two user's Driver and Customer.

Driver Registration

The Driver has to register their accounts inorder to login by providing the basic details like name, email, contact, licence, password and confirm password etc.

Driver Login

 The driver can login to his profile only after it is   approved by the Product Owner and OTP verification.

Customer Registration

The user has to register their accounts inorder to login by providing basic details like name, email, contact, password and confirm password etc.

Customer Login

Then the user can login to their profile after the OTP verification

Forgot password

The user or the driver can use this option if they forget their password. They can enter their registered email id and the site will send a password reset link to the registered email id. The user or the driver can use this link to reset their account password.

Profile

Driver Profile

The driver has to fill the madantory fields to update the profile.

Customer Profile

The driver has to fill the madantory fields to update the profile.

Booking

After the successful completion of the customer registration process, the site should take the customer to the home screen from where they can select their ride by themselves.There are some noticeable points which should be there in a cab booking process –

Search option to enter a pickup location

GPS enabled to detect the current location

Detailed map to view the selected location

Confirmation

After the cab booking the user needs to confirm the booking. After confirmation the user can cancel it but there is cancellaton charge.

Booking Cancellation

If the customer wants to cancel their booking they can cancel it.

Payment

When the user arrives at their destination, the fare will be automatically deducted via payment API, and an invoice copy will be emailed to the user's registered email address.

Live Tracking

The user can monitor the live status of the booked cab as well as the live status of the travel in this function, gaining user experience and staying up to date with live traffic and assuming arrival at the drop place.

Support

Call

The driver or the user may call the other person to communicate using the call feature.

Chat

The driver and user can chat with each other to share their locations and the details of the ride using the chat feature.